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HOUSE BILL 1197

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State of Washington                      60th Legislature                      2007 Regular Session

By Representatives Miloscia, Ormsby, Hunt, McDermott, Armstrong, P. Sullivan and Haigh

Read first time 01/12/2007.                      Referred to Committee on State Government & Tribal Affairs.

1            AN ACT Relating to the Washington state quality award; and amending  
2            RCW 43.17.390.

3            BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

4            **Sec. 1.** RCW 43.17.390 and 2005 c 384 s 4 are each amended to read  
5            as follows:

6            (1) Starting no later than 2008, and at least once every three  
7            years thereafter, each agency shall apply to the Washington state  
8            quality award, or similar organization, for an independent assessment  
9            of its quality management, accountability, and performance system.  
10           Starting no later than 2010, and at least once every three years  
11           thereafter, each agency shall apply to the annual Washington state  
12           quality award. The assessment shall evaluate the effectiveness of all  
13           elements of its management, accountability, and performance system,  
14           including: Leadership, strategic planning, customer focus, analysis  
15           and information, employee performance management, and process  
16           improvement. The purpose of the assessment is to recognize best  
17           practice and identify improvement opportunities.

18           (2) At the time of application for a Washington state quality award

1 each agency shall provide the governor with a copy of the agency's  
2 application. The governor shall post all applications on a web page.  
3 (3) Agencies shall provide the governor with a copy of the scores  
4 or other feedback to the application upon receipt. The governor shall  
5 post all scores and feedback on a web page that agencies are ranked  
6 against each other.

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