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## HOUSE BILL 1970

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State of Washington 60th Legislature 2007 Regular Session

By Representatives Lantz, Linville, Seaquist, Armstrong, Morris, Curtis, Kessler, Moeller, Walsh, Hinkle, Morrell, Ericks, Condotta, Chandler, Conway, Wood, Anderson, Williams and Kenney

Read first time 02/02/2007. Referred to Committee on Health Care & Wellness.

- 1 AN ACT Relating to the department of social and health services'
- 2 technical assistance and audit program for pharmacy payments; amending
- 3 RCW 74.09.200; adding new sections to chapter 74.09 RCW; and creating
- 4 new sections.
- 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 6 **Sec. 1.** RCW 74.09.200 and 1979 ex.s. c 152 s 1 are each amended to read as follows:
- 8 (1) The legislature finds and declares it to be in the public interest and for the protection of the health and welfare of the
- 10 residents of the state of Washington that a proper regulatory and
- 11 inspection program be instituted in connection with the providing of
- 12 medical, dental, and other health services to recipients of public
- 13 assistance and medically indigent persons. In order to effectively
- 14 accomplish such purpose and to assure that the recipient of such
- 15 services receives such services as are paid for by the state of
- 16 Washington, the acceptance by the recipient of such services, and by
- 17 practitioners of reimbursement for performing such services, shall
- 18 authorize the secretary of the department of social and health services

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or his designee, to inspect and audit all records in connection with the providing of such services.

- (2) It is the intent of the legislature that the regulatory and inspection program authorized in this section shall include:
- (a) A systematic pharmacy audit program for determining compliance with state and federal laws relating to payment for providing services to recipients under this chapter;
- (b) A technical assistance program to identify pharmacies that could benefit from technical assistance from the department with regard to billing for payment, and to provide that assistance; and
  - (c) A systematic method to gather data for program improvement.
- 12 <u>NEW SECTION.</u> **Sec. 2.** A new section is added to chapter 74.09 RCW 13 to read as follows:
  - (1) The secretary or his or her authorized representative shall develop and implement a program of technical assistance to pharmacies providing services under this chapter that:
  - (a) Offers education to pharmacies regarding compliance with the payment requirements for programs under this chapter; and
  - (b) Offers technical assistance to pharmacies that request such assistance or who, as identified in a prepayment or other preaudit review, would benefit from such assistance.
  - (2) The department may order a pharmacy to comply with a corrective plan if, during technical assistance or prepayment or other preaudit review, a pattern of technical deficiencies is identified. If the pharmacy fails to comply with the corrective plan, the pharmacy may be referred for audit under this chapter.
  - (3) The department shall develop a plan to incorporate into the provider payment system, by January 1, 2009, system capability to identify and report a pattern of technical deficiencies by pharmacies in making payment claims. Technical deficiencies identified by this system may be used to determine pharmacies to which technical assistance will be offered. The department must report to the appropriate committees of the legislature by January 1, 2008, and September 1, 2008, on the progress made to implement this system requirement.
- 36 (4) As used in this section, "technical deficiency" means the same 37 as defined in section 3 of this act.

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NEW SECTION. **Sec. 3.** A new section is added to chapter 74.09 RCW to read as follows:

- (1) With respect to audits of the records of pharmacies licensed under chapter 18.64 RCW, the secretary or his or her authorized representative shall develop and implement a program under this chapter that:
- (a) Establishes a regular audit cycle and prioritizes pharmacy audits based on criteria to be developed by the department including, but not limited to, a history of compliance with this chapter and rules adopted under this chapter; and
  - (b) Conducts audits, subject to the following:

- (i)(A) Except as provided in (b)(i)(B) of this subsection, technical deficiencies may not be the basis for finding an overpayment if the pharmacy can substantiate through documentation that the services or goods were provided to the recipient and that the technical deficiency did not adversely affect direct patient care of the recipient, unless recoupment of the payment is specifically mandated in state or federal law or rule or failure to recoup payment will result in the loss of federal matching funds or other penalty against the state; and
- (B) In response to an audit finding technical deficiencies, including a pattern of noncompliance with technical requirements, the department may order the pharmacy to comply with a corrective plan. If the pharmacy fails to comply with the corrective plan, action to recoup overpayments may be taken based on technical deficiencies;
- (ii) An audited pharmacy may use the written records of a hospital, physician, or other authorized pharmacy to validate the audited pharmacy's record;
- (iii) Findings and recommendations related to overpayments or underpayments may be based on an extrapolation from a sample of records. However, extrapolation may not be used to calculate the amount of an overpayment, and recoupment of an overpayment must be based on the actual overpayment unless the projection is part of a settlement agreed to by the pharmacy;
- (iv) The pharmacy must be given at least forty-five days from the date on which the draft audit findings were delivered to the pharmacy to respond with additional documentation or other relevant information. Extensions of this time period shall be granted for good cause; and

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- (v) A final audit report must be delivered to the pharmacy within 1 2 one hundred eighty days after delivering a draft audit report to the pharmacy or after the close of a dispute conference, whichever occurs 3 later. If extensions of time are granted to the pharmacy under (b)(iv) 4 5 of this subsection, the time period for delivery of the final audit report shall include the additional days allowed for the extension. An 6 7 audit report delivered after the time period specified in this subsection must be deemed to be a draft audit report. 8
  - (2) This section does not apply to an audit that is based on an investigation for fraudulent or abusive practices under RCW 74.09.210.
    - (3) For the purposes of this section:

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- 12 (a) "Draft audit report" includes any audit which contains findings 13 not previously contained in an audit report delivered to the pharmacy.
  - (b) "Technical deficiency" means an error or omission in documentation by a pharmacy that does not affect direct patient care of, or receipt of services by, the recipient, but does not include:
  - (i) Lack of medical necessity or failure to document medical necessity in a manner that meets professionally recognized applicable standards of care;
- 20 (ii) Failure to provide care of a quality that meets professionally 21 recognized standards of care;
- (iii) Failure to obtain prior or concurrent authorization of the service if required under this chapter or rules adopted under this chapter; or
- 25 (iv) Fraud, a pattern of abusive billing or noncompliance, or a 26 gross or flagrant violation.
- NEW SECTION. Sec. 4. The secretary of the department of social and health services may adopt rules as necessary to implement this act.
- NEW SECTION. Sec. 5. Section 3 of this act applies retroactively to audits commenced by the department of social and health services under chapter 74.09 RCW on or after April 1, 2007.
- NEW SECTION. Sec. 6. If any part of this act is found to be in conflict with federal requirements that are a prescribed condition to the allocation of federal funds to the state, the conflicting part of this act is inoperative solely to the extent of the conflict and with

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- 1 respect to the agencies directly affected, and this finding does not
- 2 affect the operation of the remainder of this act in its application to
- 3 the agencies concerned. Rules adopted under this act must meet federal
- 4 requirements that are a necessary condition to the receipt of federal
- 5 funds by the state.

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