H-1741.1

HOUSE BILL 2187

State of Washington 60th Legislature 2007 Regular Session

By Representatives Green, Conway, Buri, Williams, Wood, Hailey, Morrell, Hinkle, Seaquist, Pedersen, Ormsby, Crouse, P. Sullivan, Kelley, Kenney, Hasegawa, Chase, Sells, VanDeWege, Darneille, Campbell, Dickerson, Simpson and Moeller

Read first time 02/12/2007. Referred to Committee on Health Care & Wellness.

1 AN ACT Relating to improving safety in state hospitals; adding new 2 sections to chapter 72.23 RCW; and creating new sections.

3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

NEW SECTION. Sec. 1. The legislature finds that the continuing 4 5 number of assaults in state hospitals have made conditions for both patients and staff unacceptable. The legislature further finds that 6 appropriate nurse staffing levels will result in improved patient and 7 8 staff safety and a reduction in the number of workplace injuries. Therefore, to improve safety conditions in the state hospitals, the 9 10 legislature intends that minimum patient assignment limits and nurse staffing ratios and other safety measures be implemented as an urgent 11 12 public policy priority.

13 <u>NEW SECTION.</u> Sec. 2. The definitions in this section apply 14 throughout this section and sections 1 and 3 through 7 of this act 15 unless the context clearly requires otherwise.

16 (1) "Intensity" means the level of patient needs in terms of 17 nursing care as determined by a registered nurse providing direct 18 patient care, taking into account at least the following factors: 1

(a) The severity and urgency of the patient's condition;

(b) The complexity of either planning or providing, or both, the
care required by the patient;

4 (c) Scheduled or anticipated procedures or events, including those
5 that necessitate increased frequency of assessment or intervention;

6 (d) Age and cognitive and functional ability of the patient,
7 including ability to perform self-care activities;

8 (e) The availability of patient social supports including
9 institutional, family, or community support;

10 (f) The level of patient adherence or ability to comply with 11 patient care;

(g) Patient and family educational needs, including assessment oflearning capabilities of patient and family;

(h) Intactness of family unit, the availability of family to provide either emotional support or functional support, or both, and the ability of the family to participate in patient decision-making processes;

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(i) The communication skills of the patient; and

19 (j) Other needs identified by the patient and by the registered 20 nurse.

(2) "Nursing personnel" means registered nurses, licensed practical nurses, and unlicensed assistive nursing personnel providing direct patient care.

24 (3) "Patient" means the same as defined in RCW 72.23.010.

25 (4) "Patient assignment limits" means the maximum number of 26 patients that a hospital may assign to a registered nurse at any one 27 time.

(5) "Patient care unit" means any unit or area of a state hospitalthat provides patient care.

30 (6) "Staffing committee" means the advisory committee on nurse 31 staffing established by a state hospital under section 3 of this act.

32 (7) "Staffing ratio" means the ratio of nursing personnel to the33 actual number of patients within a patient care unit.

34 <u>NEW SECTION.</u> Sec. 3. By September 1, 2007, each state hospital 35 must establish an advisory committee on nurse staffing. The staffing 36 committee consists of nine members, at least five of whom must be

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1 registered nurses who provide direct patient care. The staffing
2 committee shall:

3 (1) Recommend patient assignment limits to be adopted by the
4 department under section 4 of this act;

5 (2) Recommend classifications of patient care units and appropriate 6 staffing ratios to be adopted by the department under section 4 of this 7 act;

8 (3) Make recommendations to the state hospital and the safety 9 committee regarding safe equipment and personal alarm system policies; 10 and

11 (4) Make other recommendations regarding the development and 12 implementation of hospital staffing plans that the staffing committee 13 deems necessary.

14 <u>NEW SECTION.</u> **Sec. 4.** (1) By January 1, 2008, the department must 15 establish, after considering the recommendations of the staffing 16 committee:

(a) Patient assignment limits by nurse classification. Patient assignment limits apply to individual registered nurse assignments, and may not be construed as establishing average assignments for a hospital or patient care unit. The limits apply at all times that a registered nurse is on duty, including times when other nurses are away from the unit, on a break, or otherwise not providing direct patient care; and

23 (b) A staffing ratio for each patient care unit at a state 24 hospital. In developing the staff ratios, the department must classify patient care units by staffing need according to the intensity of the 25 26 patients needing the most intensive care within the unit. For those units with the highest level of staffing need, the staffing ratio must 27 be at least 1.2 to 1. However, patients requiring one-on-one direct 28 patient care must be given constant monitoring, and at no time may a 29 30 nurse monitor more than one patient needing one-on-one care. In 31 establishing staffing ratios, the department must consider the number 32 of staff necessary to ensure that there is adequate response time to personal alarms. 33

34 (2) The staffing ratio represents the maximum number of patients
 35 that may be assigned to any nursing personnel at any one time in that
 36 unit. "Assigned" means that the nurse has responsibility for the

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provision of care to a particular patient within his or her scope of practice. In implementing the staffing ratio:

3 (a) The staff ratio may not be used in a manner that averages the 4 number of patients and the total number of nursing personnel on the 5 unit during any one shift or over any period of time;

6 (b) Only licensed nurses who are providing direct patient care, are 7 present in the unit, are awake and on duty, and have the necessary 8 qualifications determined by the staffing committee to provide the 9 necessary nursing services for clients admitted for care may be 10 included in the ratios; and

(c) The staffing ratio may not include nursing personnel who are engaged in activities other than direct patient care, including being on meal breaks or other statutorily mandated work breaks, on leave for vacation, sickness, or injury, or who are covering other patient units.

(3) Regardless of the minimum staffing ratio, the facility must employ professional and other staff on all shifts in the number and with the qualifications to provide the necessary services for those patients admitted for care including, but not limited to, food service, maintenance, and janitorial services.

20 (4) The department must post the staffing ratios in each patient 21 care unit and update the posting each time any changes are made in 22 staffing ratios. At least once every quarter, the department must publish on its web site the staffing ratios for each patient care unit 23 24 of each state hospital. The publication must include the number of 25 patients within each unit, the specific classification of each patient, and the specific titles of direct care staff assigned to such unit. 26 27 The publication must also include a comparison of the current staffing ratios to the previous quarter's staffing ratios. 28

(5) Nothing in this section may be construed to prevent a state
 hospital from raising the staffing levels due to the staffing need in
 each patient unit.

32 <u>NEW SECTION.</u> Sec. 5. (1) Each state hospital must ensure that all 33 nursing personnel are equipped with a properly functioning personal 34 alarm at all times that the employee is on duty.

35 (2) Each state hospital must establish, after considering the 36 recommendations of the staffing and safety committees:

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- (a) The frequency with which the personal alarms must be tested to
 ensure that the alarms: (i) Are in proper working order; and (ii)
 transmit signals from all areas of the patient care unit; and
- 4 (b) A minimum response time within which a staff member with 5 accident-incident training shall respond to an activated alarm.
- 6 <u>NEW SECTION.</u> Sec. 6. (1) Each state hospital must provide staff 7 with protective safety equipment. The state hospital must determine:
 - 8 (a) The types of equipment needed;
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(b) The proper locations to store the equipment;

10 (c) The quantities of equipment necessary to ensure that all staff 11 are equipped with or have easy access to personal protective equipment; 12 and

13 (d) Policies on the effective use of the equipment.

14 (2) All direct care workforce must receive training on the use of15 the equipment, which shall:

16 (a) Take place during an employee's regularly scheduled work hours; 17 and

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(b) Include instruction on how and when to use the equipment.

19 (3) Each state hospital must examine the types of equipment and 20 furniture that are frequently used by patients in assaults on other 21 patients, staff, or self. The state hospital must examine alternatives 22 that may include, but are not limited to:

(a) The purchase of new equipment and furniture that does not havethe same potential to inflict injury; and

(b) Securing equipment and furniture so that it may not be used to inflict injury.

(4) The state hospital must consider the recommendations of the
 staffing and safety committees in fulfilling its obligations under this
 section.

30 <u>NEW SECTION.</u> Sec. 7. Each member of the state hospital safety 31 committee shall receive accident-incident training. The safety 32 committee shall determine the number of additional nursing personnel 33 who must have accident-incident training in order to ensure that the 34 staff can adequately respond to incidents involving patient or staff 35 safety. <u>NEW SECTION.</u> Sec. 8. The department of social and health services
 shall adopt rules necessary to implement this act.

3 <u>NEW SECTION.</u> Sec. 9. Sections 2 through 7 of this act are each 4 added to chapter 72.23 RCW.

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