3177-S AMH MILO HOWS 013

SHB 3177 - H AMD **1256**

By Representative Miloscia

NOT CONSIDERED 3/11/2010

1 On page 1, at the beginning of line 7, insert "(1)"

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- 3 On page 1, after line 13, insert the following:
- 4 "(2)(a) All public agencies or nonprofit organizations receiving
- 5 more than five hundred thousand dollars from the Washington housing
- 6 trust fund account over a three year period must apply to the
- 7 Washington state quality award or a similar organization for a
- 8 Baldrige assessment within two years and a full assessment every three
- 9 years thereafter, in order to improve the efficiency and effectiveness
- 10 of those public agencies or nonprofit organizations. Each public
- 11 agency and nonprofit organization shall commit and plan to become a
- 12 high performance, high integrity organization and reach a score of
- 13 sixty percent in ten years.
- 14 (b) Washington state quality award applications, assessment
- 15 feedback reports, and corrective action plans must be posted on
- 16 individual agency, nonprofit organization, and the government
- 17 management accountability and performance website to ensure public
- 18 accountability, sharing of best practices among public agencies and
- 19 nonprofits, and adequate performance management improvement. These
- 20 documents must also be sent electronically to the state auditor's
- 21 office to assist in its: analysis of departmental performance data,
- 22 performance measures, and self-assessment systems; and identification
- 23 of best practices for performance audits under chapter 43.09 RCW.
- 24 (c) Public agencies may use funds from the Washington housing
- 25 trust fund account for the application fee and quality training
- 26 through the Washington state quality award or similar organization.

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- 1 (d) The department of commerce shall monitor implementation and 2 consider assessment results as criteria in grant funding.
- 3 (e) The department of commerce shall establish an annual 4 assessment and performance grading program for the housing trust fund 5 program. This program must consist of conducting annual performance 6 scorecards. Areas to be assessed must include quality management, 7 productivity, fiscal efficiency, program effectiveness, contract 8 management and oversight, internal audit, internal and external 9 customer satisfaction, statutory and regulatory compliance, and 10 technology systems and online services.

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NEW SECTION. Sec. 2. The sum of seventy-five thousand dollars, or as much thereof as may be necessary, is appropriated for the biennium tending June 30, 2011, from the Washington housing trust fund account to the office of financial management for the Washington state quality award. Funds may be used by the Washington state quality award for the purposes of training public agencies and in managing public agency assessments."

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20 Correct the title.

EFFECT: Requires agencies receiving more than \$500,000 from the Housing Trust Fund Account over a three year period to apply to the Washington State Quality Award (WSQA) or a similar organization for Baldrige assessments. Requires applications, feedback reports, and corrective action plans to be posted on the internet and sent to the State Auditor's office. Requires the Department of Commerce to establish an annual assessment and performance grading program for the Housing Trust Fund program. Appropriates \$75,000 to the Office of Financial Management for agency WSQA training and managing agency assessments.

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