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## HOUSE BILL 2689

State of Washington 61st Legislature 2010 Regular Session

By Representatives Goodman, Maxwell, Kenney, and Kelley

Read first time 01/12/10. Referred to Committee on Commerce & Labor.

- 1 AN ACT Relating to modifying agency relationship provisions to
- 2 clarify broker and licensee terms; and amending RCW 18.86.010,
- 3 18.86.020, 18.86.040, 18.86.050, 18.86.060, 18.86.080, 18.86.090,
- 4 18.86.100, and 18.86.120.
- 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 6 **Sec. 1.** RCW 18.86.010 and 1996 c 179 s 1 are each amended to read 7 as follows:
- 8 Unless the context clearly requires otherwise, the definitions in 9 this section apply throughout this chapter.
- 10 (1) "Agency relationship" means the agency relationship created 11 under this chapter or by written agreement between a licensee and a 12 buyer and/or seller relating to the performance of real estate 13 brokerage services by the licensee.
- 14 (2) "Agent" means a licensee who has entered into an agency 15 relationship with a buyer or seller.
- 16 (3) "Business opportunity" means and includes a business, business 17 opportunity, and goodwill of an existing business, or any one or 18 combination thereof.

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1 (4) "Buyer" means an actual or prospective purchaser in a real 2 estate transaction, or an actual or prospective tenant in a real estate 3 rental or lease transaction, as applicable.

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- (5) "Buyer's agent" means a licensee who has entered into an agency relationship with only the buyer in a real estate transaction, and includes subagents engaged by a buyer's agent.
- (6) "Confidential information" means information from or concerning a principal of a licensee that:
- (a) Was acquired by the licensee during the course of an agency relationship with the principal;
  - (b) The principal reasonably expects to be kept confidential;
- 12 (c) The principal has not disclosed or authorized to be disclosed 13 to third parties;
- 14 (d) Would, if disclosed, operate to the detriment of the principal; 15 and
- 16 (e) The principal personally would not be obligated to disclose to 17 the other party.
  - (7) "Dual agent" means a licensee who has entered into an agency relationship with both the buyer and seller in the same transaction.
  - (8) "Licensee" means a ((real estate)) broker, ((associate real estate)) managing broker, or ((real estate salesperson)) designated broker, as those terms are defined in chapter 18.85 RCW.
  - (9) "Material fact" means information that substantially adversely affects the value of the property or a party's ability to perform its obligations in a real estate transaction, or operates to materially impair or defeat the purpose of the transaction. The fact or suspicion that the property, or any neighboring property, is or was the site of a murder, suicide or other death, rape or other sex crime, assault or other violent crime, robbery or burglary, illegal drug activity, gang-related activity, political or religious activity, or other act, occurrence, or use not adversely affecting the physical condition of or title to the property is not a material fact.
  - (10) "Principal" means a buyer or a seller who has entered into an agency relationship with a licensee.
- 35 (11) "Real estate brokerage services" means the rendering of 36 services for which a real estate license is required under chapter 37 18.85 RCW.

(12) "Real estate transaction" or "transaction" means an actual or prospective transaction involving a purchase, sale, option, or exchange of any interest in real property or a business opportunity, or a lease or rental of real property. For purposes of this chapter, a prospective transaction does not exist until a written offer has been signed by at least one of the parties.

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- (13) "Seller" means an actual or prospective seller in a real estate transaction, or an actual or prospective landlord in a real estate rental or lease transaction, as applicable.
- 10 (14) "Seller's agent" means a licensee who has entered into an 11 agency relationship with only the seller in a real estate transaction, 12 and includes subagents engaged by a seller's agent.
- 13 (15) "Subagent" means a licensee who is engaged to act on behalf of 14 a principal by the principal's agent where the principal has authorized 15 the agent in writing to appoint subagents.
- 16 **Sec. 2.** RCW 18.86.020 and 1997 c 217 s 1 are each amended to read 17 as follows:
- 18 (1) A licensee who performs real estate brokerage services for a 19 buyer is a buyer's agent unless the:
- 20 (a) Licensee has entered into a written agency agreement with the seller, in which case the licensee is a seller's agent;
- 22 (b) Licensee has entered into a subagency agreement with the 23 seller's agent, in which case the licensee is a seller's agent;
  - (c) Licensee has entered into a written agency agreement with both parties, in which case the licensee is a dual agent;
    - (d) Licensee is the seller or one of the sellers; or
- (e) Parties agree otherwise in writing after the licensee has complied with RCW 18.86.030(1)(f).
  - (2) In a transaction in which different licensees affiliated with the same <u>designated</u> broker represent different parties, the <u>designated</u> broker is a dual agent, and must obtain the written consent of both parties as required under RCW 18.86.060. In such a case, each licensee shall solely represent the party with whom the ((<del>licensee</del>)) <u>broker or managing broker</u> has an agency relationship, unless all parties agree in writing that both licensees are dual agents.
- 36 (3) A licensee may work with a party in separate transactions 37 pursuant to different relationships, including, but not limited to,

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- 1 representing a party in one transaction and at the same time not
- 2 representing that party in a different transaction involving that
- 3 party, if the licensee complies with this chapter in establishing the
- 4 relationships for each transaction.

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- 5 **Sec. 3.** RCW 18.86.040 and 1997 c 217 s 2 are each amended to read 6 as follows:
  - (1) Unless additional duties are agreed to in writing signed by a seller's agent, the duties of a seller's agent are limited to those set forth in RCW 18.86.030 and the following, which may not be waived except as expressly set forth in (e) of this subsection:
- 11 (a) To be loyal to the seller by taking no action that is adverse 12 or detrimental to the seller's interest in a transaction;
  - (b) To timely disclose to the seller any conflicts of interest;
- 14 (c) To advise the seller to seek expert advice on matters relating 15 to the transaction that are beyond the agent's expertise;
  - (d) Not to disclose any confidential information from or about the seller, except under subpoena or court order, even after termination of the agency relationship; and
  - (e) Unless otherwise agreed to in writing after the seller's agent has complied with RCW 18.86.030(1)(f), to make a good faith and continuous effort to find a buyer for the property; except that a seller's agent is not obligated to seek additional offers to purchase the property while the property is subject to an existing contract for sale.
  - (2)(a) The showing of properties not owned by the seller to prospective buyers or the listing of competing properties for sale by a seller's agent does not in and of itself breach the duty of loyalty to the seller or create a conflict of interest.
- 29 (b) The representation of more than one seller by different 30 licensees affiliated with the same <u>designated</u> broker in competing 31 transactions involving the same buyer does not in and of itself breach 32 the duty of loyalty to the sellers or create a conflict of interest.
- 33 **Sec. 4.** RCW 18.86.050 and 1997 c 217 s 3 are each amended to read as follows:
- 35 (1) Unless additional duties are agreed to in writing signed by a

buyer's agent, the duties of a buyer's agent are limited to those set forth in RCW 18.86.030 and the following, which may not be waived except as expressly set forth in (e) of this subsection:

- (a) To be loyal to the buyer by taking no action that is adverse or detrimental to the buyer's interest in a transaction;
  - (b) To timely disclose to the buyer any conflicts of interest;
- (c) To advise the buyer to seek expert advice on matters relating to the transaction that are beyond the agent's expertise;
- 9 (d) Not to disclose any confidential information from or about the 10 buyer, except under subpoena or court order, even after termination of 11 the agency relationship; and
  - (e) Unless otherwise agreed to in writing after the buyer's agent has complied with RCW 18.86.030(1)(f), to make a good faith and continuous effort to find a property for the buyer; except that a buyer's agent is not obligated to: (i) Seek additional properties to purchase while the buyer is a party to an existing contract to purchase; or (ii) show properties as to which there is no written agreement to pay compensation to the buyer's agent.
  - (2)(a) The showing of property in which a buyer is interested to other prospective buyers by a buyer's agent does not in and of itself breach the duty of loyalty to the buyer or create a conflict of interest.
  - (b) The representation of more than one buyer by different licensees affiliated with the same <u>designated</u> broker in competing transactions involving the same property does not in and of itself breach the duty of loyalty to the buyers or create a conflict of interest.
- **Sec. 5.** RCW 18.86.060 and 1997 c 217 s 4 are each amended to read 29 as follows:
  - (1) Notwithstanding any other provision of this chapter, a licensee may act as a dual agent only with the written consent of both parties to the transaction after the dual agent has complied with RCW 18.86.030(1)(f), which consent must include a statement of the terms of compensation.
  - (2) Unless additional duties are agreed to in writing signed by a dual agent, the duties of a dual agent are limited to those set forth

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in RCW 18.86.030 and the following, which may not be waived except as expressly set forth in (e) and (f) of this subsection:

- (a) To take no action that is adverse or detrimental to either party's interest in a transaction;
  - (b) To timely disclose to both parties any conflicts of interest;
- (c) To advise both parties to seek expert advice on matters relating to the transaction that are beyond the dual agent's expertise;
- (d) Not to disclose any confidential information from or about either party, except under subpoena or court order, even after termination of the agency relationship;
- (e) Unless otherwise agreed to in writing after the dual agent has complied with RCW 18.86.030(1)(f), to make a good faith and continuous effort to find a buyer for the property; except that a dual agent is not obligated to seek additional offers to purchase the property while the property is subject to an existing contract for sale; and
- (f) Unless otherwise agreed to in writing after the dual agent has complied with RCW 18.86.030(1)(f), to make a good faith and continuous effort to find a property for the buyer; except that a dual agent is not obligated to: (i) Seek additional properties to purchase while the buyer is a party to an existing contract to purchase; or (ii) show properties as to which there is no written agreement to pay compensation to the dual agent.
- (3)(a) The showing of properties not owned by the seller to prospective buyers or the listing of competing properties for sale by a dual agent does not in and of itself constitute action that is adverse or detrimental to the seller or create a conflict of interest.
- (b) The representation of more than one seller by different licensees affiliated with the same <u>designated</u> broker in competing transactions involving the same buyer does not in and of itself constitute action that is adverse or detrimental to the sellers or create a conflict of interest.
- (4)(a) The showing of property in which a buyer is interested to other prospective buyers or the presentation of additional offers to purchase property while the property is subject to a transaction by a dual agent does not in and of itself constitute action that is adverse or detrimental to the buyer or create a conflict of interest.
- (b) The representation of more than one buyer by different licensees affiliated with the same <u>designated</u> broker in competing

- 1 transactions involving the same property does not in and of itself
- 2 constitute action that is adverse or detrimental to the buyers or
- 3 create a conflict of interest.

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- 4 **Sec. 6.** RCW 18.86.080 and 1997 c 217 s 6 are each amended to read 5 as follows:
  - (1) In any real estate transaction, the <u>designated</u> broker's compensation may be paid by the seller, the buyer, a third party, or by sharing the compensation between <u>designated</u> brokers.
- 9 (2) An agreement to pay or payment of compensation does not 10 establish an agency relationship between the party who paid the 11 compensation and the licensee.
- 12 (3) A seller may agree that a seller's agent may share with another 13 designated broker the compensation paid by the seller.
- 14 (4) A buyer may agree that a buyer's agent may share with another 15 designated broker the compensation paid by the buyer.
  - (5) A <u>designated</u> broker may be compensated by more than one party for real estate brokerage services in a real estate transaction, if those parties consent in writing at or before the time of signing an offer in the transaction.
- 20 (6) A buyer's agent or dual agent may receive compensation based on 21 the purchase price without breaching any duty to the buyer.
- (7) Nothing contained in this chapter negates the requirement that an agreement authorizing or employing a licensee to sell or purchase real estate for compensation or a commission be in writing and signed by the seller or buyer.
- 26 **Sec. 7.** RCW 18.86.090 and 1996 c 179 s 9 are each amended to read 27 as follows:
- 28 (1) A principal is not liable for an act, error, or omission by an 29 agent or subagent of the principal arising out of an agency 30 relationship:
- 31 (a) Unless the principal participated in or authorized the act, 32 error, or omission; or
- 33 (b) Except to the extent that: (i) The principal benefited from 34 the act, error, or omission; and (ii) the court determines that it is 35 highly probable that the claimant would be unable to enforce a judgment 36 against the agent or subagent.

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- 1 (2) A licensee is not liable for an act, error, or omission of a 2 subagent under this chapter, unless the licensee participated in or 3 authorized the act, error or omission. This subsection does not limit 4 the liability of a ((real estate)) designated broker for an act, error, 5 or omission by ((an associate real estate)) a broker or ((real estate 6 salesperson)) managing broker licensed to that designated broker.
- 7 **Sec. 8.** RCW 18.86.100 and 1996 c 179 s 10 are each amended to read 8 as follows:
  - (1) Unless otherwise agreed to in writing, a principal does not have knowledge or notice of any facts known by an agent or subagent of the principal that are not actually known by the principal.
  - (2) Unless otherwise agreed to in writing, a licensee does not have knowledge or notice of any facts known by a subagent that are not actually known by the licensee. This subsection does not limit the knowledge imputed to a ((real estate)) designated broker of any facts known by ((an associate real estate)) a broker or ((real estate salesperson)) managing broker licensed to such designated broker.
- 18 **Sec. 9.** RCW 18.86.120 and 1997 c 217 s 7 are each amended to read 19 as follows:

The pamphlet required under RCW 18.86.030(1)(f) shall consist of the entire text of RCW 18.86.010 through 18.86.030 and 18.86.040 through 18.86.110 with a separate cover page. The pamphlet shall be 8 1/2 by 11 inches in size, the text shall be in print no smaller than 10-point type, the cover page shall be in print no smaller than 12-point type, and the title of the cover page "The Law of Real Estate Agency" shall be in print no smaller than 18-point type. The cover page shall be in the following form:

## The Law of Real Estate Agency This pamphlet describes your legal rights in dealing with a real estate ((broker or salesperson)) licensee.

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Please read it carefully before signing any documents.

32 The following is only a brief summary of the attached law:

- Sec. 1. Definitions. Defines the specific terms used in the law.
- Sec. 2. Relationships between Licensees and the Public. States 3 4 that a licensee who works with a buyer or tenant represents that buyer or tenant -- unless the licensee is the listing agent, 5 a seller's subagent, a dual agent, the seller personally or the 6 parties agree otherwise. Also states that in a transaction 7 8 involving two different licensees affiliated with the same designated broker, the designated broker is a dual agent and 9 each ((licensee)) broker or managing broker solely represents 10 11 his or her client--unless the parties agree in writing that 12 both licensees are dual agents.
  - Sec. 3. Duties of a Licensee Generally. Prescribes the duties that are owed by all licensees, regardless of who the licensee represents. Requires disclosure of the licensee's agency relationship in a specific transaction.
- Sec. 4. Duties of a Seller's Agent. Prescribes the additional duties of a licensee representing the seller or landlord only.

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- Sec. 5. Duties of a Buyer's Agent. Prescribes the additional duties of a licensee representing the buyer or tenant only.
  - Sec. 6. Duties of a Dual Agent. Prescribes the additional duties of a licensee representing both parties in the same transaction, and requires the written consent of both parties to the licensee acting as a dual agent.
    - Sec. 7. Duration of Agency Relationship. Describes when an agency relationship begins and ends. Provides that the duties of accounting and confidentiality continue after the termination of an agency relationship.
    - Sec. 8. Compensation. Allows <u>designated</u> brokers to share compensation with cooperating <u>designated</u> brokers. States that payment of compensation does not necessarily establish an agency relationship. Allows <u>designated</u> brokers to receive compensation from more than one party in a transaction with the parties' consent.
- Sec. 9. Vicarious Liability. Eliminates the common law liability of a party for the conduct of the party's agent or

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subagent, unless the agent or subagent is insolvent. Also 1 2 limits the liability of a <u>designated</u> broker for the conduct of a subagent associated with a different <u>designated</u> broker. 3 Sec. 10. Imputed Knowledge and Notice. Eliminates the common 4 law rule that notice to or knowledge of an agent constitutes 5 notice to or knowledge of the principal. 6 Sec. 11. Interpretation. This law replaces the fiduciary 7 8 duties owed by an agent to a principal under the common law, to 9 the extent that it conflicts with the common law.

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