SENATE BILL 6879

| State | of Washington | 61st Legislature | 2010 Regular Session |
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By Senators Keiser, Tom, and Kline

Read first time 03/01/10. Referred to Committee on Ways & Means.

AN ACT Relating to transferring the functions of the home care quality authority to the department of social and health services; amending RCW 41.56.030, 43.105.340, 74.39A.095, 74.39A.220, 74.39A.240, 74.39A.260, and 74.39A.250; reenacting and amending RCW 74.39A.270; creating new sections; decodifying RCW 74.39A.290; repealing RCW 70.127.041, 74.39A.230, and 74.39A.280; and providing an effective date.

8 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

9 **Sec. 1.** RCW 41.56.030 and 2007 c 184 s 2 are each amended to read 10 as follows:

11 As used in this chapter:

(1) "Public employer" means any officer, board, commission, council, or other person or body acting on behalf of any public body governed by this chapter, or any subdivision of such public body. For the purposes of this section, the public employer of district court or superior court employees for wage-related matters is the respective county legislative authority, or person or body acting on behalf of the legislative authority, and the public employer for nonwage-related

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1 matters is the judge or judge's designee of the respective district 2 court or superior court.

(2) "Public employee" means any employee of a public employer 3 4 except any person (a) elected by popular vote, or (b) appointed to office pursuant to statute, ordinance or resolution for a specified 5 6 term of office as a member of a multimember board, commission, or committee, whether appointed by the executive head or body of the 7 8 public employer, or (c) whose duties as deputy, administrative 9 assistant or secretary necessarily imply a confidential relationship to 10 (i) the executive head or body of the applicable bargaining unit, or (ii) any person elected by popular vote, or (iii) any person appointed 11 12 to office pursuant to statute, ordinance or resolution for a specified 13 term of office as a member of a multimember board, commission, or committee, whether appointed by the executive head or body of the 14 15 public employer, or (d) who is a court commissioner or a court magistrate of superior court, district court, or a department of a 16 district court organized under chapter 3.46 RCW, or (e) who is a 17 personal assistant to a district court judge, superior court judge, or 18 19 court commissioner. For the purpose of (e) of this subsection, no more 20 than one assistant for each judge or commissioner may be excluded from 21 a bargaining unit.

(3) "Bargaining representative" means any lawful organization which
has as one of its primary purposes the representation of employees in
their employment relations with employers.

(4) "Collective bargaining" means the performance of the mutual 25 26 obligations of the public employer and the exclusive bargaining 27 representative to meet at reasonable times, to confer and negotiate in good faith, and to execute a written agreement with respect to 28 29 grievance procedures and collective negotiations on personnel matters, 30 including wages, hours and working conditions, which may be peculiar to an appropriate bargaining unit of such public employer, except that by 31 32 such obligation neither party shall be compelled to agree to a proposal 33 or be required to make a concession unless otherwise provided in this 34 chapter.

35 (5) "Commission" means the public employment relations commission.

36 (6) "Executive director" means the executive director of the 37 commission.

(7) "Uniformed personnel" means: (a) Law enforcement officers as 1 2 defined in RCW 41.26.030 employed by the governing body of any city or 3 town with a population of two thousand five hundred or more and law 4 enforcement officers employed by the governing body of any county with 5 a population of ten thousand or more; (b) correctional employees who are uniformed and nonuniformed, commissioned and noncommissioned 6 7 security personnel employed in а jail as defined in RCW 8 70.48.020(((5))) (9), by a county with a population of seventy thousand or more, and who are trained for and charged with the responsibility of 9 10 controlling and maintaining custody of inmates in the jail and safeguarding inmates from other inmates; (c) 11 general authority 12 Washington peace officers as defined in RCW 10.93.020 employed by a port district in a county with a population of one million or more; (d) 13 security forces established under RCW 43.52.520; (e) firefighters as 14 that term is defined in RCW 41.26.030; (f) employees of a port district 15 in a county with a population of one million or more whose duties 16 17 include crash fire rescue or other firefighting duties; (g) employees 18 of fire departments of public employers who dispatch exclusively either 19 fire or emergency medical services, or both; or (h) employees in the 20 several classes of advanced life support technicians, as defined in RCW 21 18.71.200, who are employed by a public employer.

(8) "Institution of higher education" means the University of
Washington, Washington State University, Central Washington University,
Eastern Washington University, Western Washington University, The
Evergreen State College, and the various state community colleges.

26 (9) (("Home care quality authority" means the authority under 27 chapter 74.39A RCW.

(10))) "Individual provider" means an individual provider as
 defined in RCW 74.39A.240(4) who, solely for the purposes of collective
 bargaining, is a public employee as provided in RCW 74.39A.270.

31 (((11))) <u>(10)</u> "Child care subsidy" means a payment from the state 32 through a child care subsidy program established pursuant to RCW 33 74.12.340 or 74.08A.340, 45 C.F.R. Sec. 98.1 through 98.17, or any 34 successor program.

35 (((12))) <u>(11)</u> "Family child care provider" means a person who: (a) 36 Provides regularly scheduled care for a child or children in the home 37 of the provider or in the home of the child or children for periods of 38 less than twenty-four hours or, if necessary due to the nature of the

parent's work, for periods equal to or greater than twenty-four hours;
(b) receives child care subsidies; and (c) is either licensed by the
state under RCW 74.15.030 or is exempt from licensing under chapter
74.15 RCW.

5 (((13))) <u>(12)</u> "Adult family home provider" means a provider as 6 defined in RCW 70.128.010 who receives payments from the medicaid and 7 state-funded long-term care programs.

8 **Sec. 2.** RCW 43.105.340 and 2008 c 151 s 2 are each amended to read 9 as follows:

10 (1) The department shall coordinate among state agencies to develop 11 a consumer protection web site. The web site shall serve as a one-stop 12 web site for consumer information. At a minimum, the web site must 13 provide links to information on:

(a) Insurance information provided by the office of the insurance
commissioner, including information on how to file consumer complaints
against insurance companies, how to look up authorized insurers, and
how to learn more about health insurance benefits;

(b) Child care information provided by the department of early
learning, including how to select a child care provider, how child care
providers are rated, and information about product recalls;

(c) Financial information provided by the department of financial institutions, including consumer information on financial fraud, investing, credit, and enforcement actions;

(d) Health care information provided by the department of health, including health care provider listings and quality assurance information;

27 (e) ((Home care information provided by the home care quality 28 authority, including information to assist consumers in finding an in-29 home provider;

30 (f)) Licensing information provided by the department of 31 licensing, including information regarding business, vehicle, and 32 professional licensing; and

33 $((\frac{g}))$ <u>(f)</u> Other information available on existing state agency 34 web sites that could be a helpful resource for consumers.

35 (2) By July 1, 2008, state agencies shall report to the department
 36 on whether they maintain resources for consumers that could be made
 37 available through the consumer protection web site.

(3) By September 1, 2008, the department shall make the consumer
 protection web site available to the public.

3 (4) After September 1, 2008, the department, in coordination with 4 other state agencies, shall develop a plan on how to build upon the 5 consumer protection web site to create a consumer protection portal. 6 The plan must also include an examination of the feasibility of 7 developing a toll-free information line to support the consumer 8 protection portal. The plan must be submitted to the governor and the 9 appropriate committees of the legislature by December 1, 2008.

10 Sec. 3. RCW 74.39A.095 and 2009 c 580 s 8 are each amended to read 11 as follows:

12 (1) In carrying out case management responsibilities established under RCW 74.39A.090 for consumers who are receiving services under the 13 medicaid personal care, community options programs entry system or 14 chore services program through an individual provider, each area agency 15 16 on aging shall provide oversight of the care being provided to 17 consumers receiving services under this section to the extent of available funding. Case management responsibilities incorporate this 18 oversight, and include, but are not limited to: 19

(a) Verification that any individual provider ((who has not been
 referred to a consumer by the authority)) has met any training
 requirements established by the department;

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(b) Verification of a sample of worker time sheets;

(c) Monitoring the consumer's plan of care to verify that it adequately meets the needs of the consumer, through activities such as home visits, telephone contacts, and responses to information received by the area agency on aging indicating that a consumer may be experiencing problems relating to his or her home care;

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(d) Reassessing and reauthorizing services;

30 (e) Monitoring of individual provider performance. If, in the 31 course of its case management activities, the area agency on aging 32 identifies concerns regarding the care being provided by an individual 33 provider ((who was referred by the authority)), the area agency on 34 aging must notify the ((authority)) department regarding its concerns; 35 and

36 (f) Conducting criminal background checks or verifying that 37 criminal background checks have been conducted for any individual provider ((who has not been referred to a consumer by the authority)).
 Individual providers who are hired after January 1, 2012, are subject
 to background checks under RCW 74.39A.055.

4 (2) The area agency on aging case manager shall work with each 5 consumer to develop a plan of care under this section that identifies 6 and ensures coordination of health and long-term care services that 7 meet the consumer's needs. In developing the plan, they shall utilize, 8 and modify as needed, any comprehensive community service plan 9 developed by the department as provided in RCW 74.39A.040. The plan of 10 care shall include, at a minimum:

(a) The name and telephone number of the consumer's area agency on aging case manager, and a statement as to how the case manager can be contacted about any concerns related to the consumer's well-being or the adequacy of care provided;

(b) The name and telephone numbers of the consumer's primary health care provider, and other health or long-term care providers with whom the consumer has frequent contacts;

18 (c) A clear description of the roles and responsibilities of the 19 area agency on aging case manager and the consumer receiving services 20 under this section;

(d) The duties and tasks to be performed by the area agency on aging case manager and the consumer receiving services under this section;

(e) The type of in-home services authorized, and the number ofhours of services to be provided;

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(f) The terms of compensation of the individual provider;

(g) A statement by the individual provider that he or she has the ability and willingness to carry out his or her responsibilities relative to the plan of care; and

30 (h)(i) Except as provided in (h)(ii) of this subsection, a clear 31 statement indicating that a consumer receiving services under this 32 section has the right to waive any of the case management services 33 offered by the area agency on aging under this section, and a clear 34 indication of whether the consumer has, in fact, waived any of these 35 services.

36 (ii) The consumer's right to waive case management services does 37 not include the right to waive reassessment or reauthorization of services, or verification that services are being provided in
 accordance with the plan of care.

3 (3) Each area agency on aging shall retain a record of each waiver4 of services included in a plan of care under this section.

5 (4) Each consumer has the right to direct and participate in the 6 development of their plan of care to the maximum practicable extent of 7 their abilities and desires, and to be provided with the time and 8 support necessary to facilitate that participation.

9 (5) A copy of the plan of care must be distributed to the 10 consumer's primary care provider, individual provider, and other 11 relevant providers with whom the consumer has frequent contact, as 12 authorized by the consumer.

13 (6) The consumer's plan of care shall be an attachment to the 14 contract between the department, or their designee, and the individual 15 provider.

(7) If the department or area agency on aging case manager finds 16 17 that an individual provider's inadequate performance or inability to deliver quality care is jeopardizing the health, safety, or well-being 18 of a consumer receiving service under this section, the department or 19 the area agency on aging may take action to terminate the contract 20 21 between the department and the individual provider. If the department 22 or the area agency on aging has a reasonable, good faith belief that 23 safety, or well-being of a consumer is in imminent the health, 24 jeopardy, the department or area agency on aging may summarily suspend 25 the contract pending a fair hearing. The consumer may request a fair 26 hearing to contest the planned action of the case manager, as provided 27 in chapter 34.05 RCW. ((When the department or area agency on aging 28 terminates or summarily suspends a contract under this subsection, it must provide oral and written notice of the action taken to the 29 30 The department may by rule adopt guidelines for authority.)) implementing this subsection. 31

32 (8) The department or area agency on aging may reject a request by 33 a consumer receiving services under this section to have a family 34 member or other person serve as his or her individual provider if the 35 case manager has a reasonable, good faith belief that the family member 36 or other person will be unable to appropriately meet the care needs of 37 the consumer. The consumer may request a fair hearing to contest the

1 decision of the case manager, as provided in chapter 34.05 RCW. The 2 department may by rule adopt guidelines for implementing this 3 subsection.

4 **Sec. 4.** RCW 74.39A.220 and 2002 c 3 s 1 are each amended to read 5 as follows:

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The people of the state of Washington find as follows:

7 (1) Thousands of Washington seniors and persons with disabilities
8 live independently in their own homes, which they prefer and is less
9 costly than institutional care such as nursing homes.

10 (2) Many Washington seniors and persons with disabilities currently 11 receive long-term in-home care services from individual providers hired 12 directly by them under the medicaid personal care, community options 13 programs entry system, or chore services program.

(3) Quality long-term in-home care services allow Washington seniors, persons with disabilities, and their families the choice of allowing seniors and persons with disabilities to remain in their homes, rather than forcing them into institutional care such as nursing homes. Long-term in-home care services are also less costly, saving Washington taxpayers significant amounts through lower reimbursement rates.

(4) The quality of long-term in-home care services in Washington would benefit from improved regulation, higher standards, better accountability, and improved access to such services. The quality of long-term in-home care services would further be improved by a welltrained, stable individual provider workforce earning reasonable wages and benefits.

(5) ((Washington seniors and persons with disabilities would benefit from the establishment of an authority that has the power and duty to regulate and improve the quality of long-term in-home care services.

31 (6))) The ((authority)) state should ensure that the quality of 32 long-term in-home care services provided by individual providers is 33 improved through better regulation, higher standards, increased 34 accountability, and the enhanced ability to obtain services. The 35 ((authority)) state should also encourage stability in the individual 36 provider workforce through collective bargaining and by providing 37 training opportunities.

1 Sec. 5. RCW 74.39A.240 and 2002 c 3 s 3 are each amended to read 2 as follows:

The definitions in this section apply throughout RCW 74.39A.030 ((and)), 74.39A.095 ((and)), 74.39A.220 through 74.39A.300, and 41.56.026((, 70.127.041, and 74.09.740)) unless the context clearly requires otherwise.

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(1) (("Authority" means the home care quality authority.

(2) "Board" means the board created under RCW 74.39A.230.

9 (3)) "Consumer" means a person to whom an individual provider 10 provides any such services.

11 ((((4))) (2) "Individual provider" means a person, including a 12 personal aide, who has contracted with the department to provide 13 personal care or respite care services to functionally disabled persons 14 under the medicaid personal care, community options program entry system, chore services program, or respite care program, or to provide 15 respite care or residential services and support to persons with 16 17 developmental disabilities under chapter 71A.12 RCW, or to provide 18 respite care as defined in RCW 74.13.270.

19 Sec. 6. RCW 74.39A.260 and 2009 c 580 s 9 are each amended to read 20 as follows:

The department must perform criminal background checks for individual providers and prospective individual providers ((and ensure that the authority has ready access to any long term care abuse and neglect registry used by the department)). Individual providers who are hired after January 1, 2012, are subject to background checks under RCW 74.39A.055.

27 Sec. 7. RCW 74.39A.270 and 2007 c 361 s 7 and 2007 c 278 s 3 are 28 each reenacted and amended to read as follows:

29 (1) Solely for the purposes of collective bargaining and as 30 expressly limited under subsections (2) and (3) of this section, the governor is the public employer, as defined in chapter 41.56 RCW, of 31 individual providers, who, solely for the purposes of collective 32 bargaining, are public employees as defined in chapter 41.56 RCW. 33 То 34 accommodate the role of the state as payor for the community-based 35 services provided under this chapter and to ensure coordination with state employee collective bargaining under chapter 41.80 RCW and the 36

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coordination necessary to implement RCW 74.39A.300, the public employer 1 2 shall be represented for bargaining purposes by the governor or the governor's designee appointed under chapter 41.80 RCW. The governor or 3 4 governor's designee shall periodically consult with the ((authority)) 5 department during the collective bargaining process to allow the ((authority)) department to communicate issues relating to the longб 7 term in-home care services received by consumers. The governor or the 8 governor's designee shall consult the ((authority)) department on all issues for which the exclusive bargaining representative requests to 9 10 engage in collective bargaining under subsections (5) and (6) ((and (7))) of this section. The ((authority)) department shall work with 11 12 the developmental disabilities council, the governor's committee on 13 disability issues and employment, the state council on aging, and other 14 consumer advocacy organizations to obtain informed input from consumers on their interests, including impacts on consumer choice, for all 15 issues proposed for collective bargaining under subsections (5) and (6) 16 17 ((and (7))) of this section.

(2) Chapter 41.56 RCW governs the collective bargaining
 relationship between the governor and individual providers, except as
 otherwise expressly provided in this chapter and except as follows:

(a) The only unit appropriate for the purpose of collective bargaining under RCW 41.56.060 is a statewide unit of all individual providers;

(b) The showing of interest required to request an election under
RCW 41.56.060 is ten percent of the unit, and any intervener seeking to
appear on the ballot must make the same showing of interest;

(c) The mediation and interest arbitration provisions of RCW
41.56.430 through 41.56.470 and 41.56.480 apply, except that:

(i) With respect to commencement of negotiations between the governor and the bargaining representative of individual providers, negotiations shall be commenced by May 1st of any year prior to the year in which an existing collective bargaining agreement expires; and

(ii) The decision of the arbitration panel is not binding on the legislature and, if the legislature does not approve the request for funds necessary to implement the compensation and fringe benefit provisions of the arbitrated collective bargaining agreement, is not binding on ((the authority or)) the state;

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(d) Individual providers do not have the right to strike; and

(e) Individual providers who are related to, or family members of,
 consumers or prospective consumers are not, for that reason, exempt
 from this chapter or chapter 41.56 RCW.

4 (3) Individual providers who are public employees solely for the 5 purposes of collective bargaining under subsection (1) of this section 6 are not, for that reason, employees of the state, its political 7 subdivisions, or an area agency on aging for any purpose. Chapter 8 41.56 RCW applies only to the governance of the collective bargaining 9 relationship between the employer and individual providers as provided 10 in subsections (1) and (2) of this section.

(4) Consumers and prospective consumers retain the right to select, hire, supervise the work of, and terminate any individual provider providing services to them. ((Consumers may elect to receive long-term in home care services from individual providers who are not referred to them by the authority.))

16 (5) ((In implementing and administering this chapter, neither the 17 authority nor any of its contractors may reduce or increase the hours 18 of service for any consumer below or above the amount determined to be 19 necessary under any assessment prepared by the department or an area 20 agency on aging.

21 (6)) Except as expressly limited in this section and RCW 22 74.39A.300, the wages, hours, and working conditions of individual 23 providers are determined solely through collective bargaining as 24 provided in this chapter. No agency or department of the state may 25 establish policies or rules governing the wages or hours of individual 26 providers. However, this subsection does not modify:

27 (a) The department's authority to establish a plan of care for each 28 consumer or its core responsibility to manage long-term in-home care services under this chapter, including determination of the level of 29 30 care that each consumer is eligible to receive. However, at the request of the exclusive bargaining representative, the governor or the 31 32 governor's designee appointed under chapter 41.80 RCW shall engage in collective bargaining, as defined in RCW 41.56.030(4), with the 33 exclusive bargaining representative over how the department's core 34 35 responsibility affects hours of work for individual providers. This 36 subsection shall not be interpreted to require collective bargaining 37 over an individual consumer's plan of care;

(b) The department's authority to terminate its contracts with
 individual providers who are not adequately meeting the needs of a
 particular consumer, or to deny a contract under RCW 74.39A.095(8);

4 (c) The consumer's right to assign hours to one or more individual
5 providers selected by the consumer within the maximum hours determined
6 by his or her plan of care;

7 (d) The consumer's right to select, hire, terminate, supervise the
8 work of, and determine the conditions of employment for each individual
9 provider providing services to the consumer under this chapter;

10 (e) The department's obligation to comply with the federal medicaid 11 statute and regulations and the terms of any community-based waiver 12 granted by the federal department of health and human services and to 13 ensure federal financial participation in the provision of the 14 services; and

15 (f) The legislature's right to make programmatic modifications to 16 the delivery of state services under this title, including standards of 17 eligibility of consumers and individual providers participating in the 18 programs under this title, and the nature of services provided. The 19 governor shall not enter into, extend, or renew any agreement under 20 this chapter that does not expressly reserve the legislative rights 21 described in this subsection (((6))) (5)(f).

22 ((+7))(6) At the request of the exclusive bargaining 23 representative, the governor or the governor's designee appointed under 24 chapter 41.80 RCW shall engage in collective bargaining, as defined in 25 RCW 41.56.030(4), with the exclusive bargaining representative over 26 employer contributions to the training partnership for the costs of: (a) Meeting all training and peer mentoring required under this 27 28 chapter; and (b) other training intended to promote the career 29 development of individual providers.

30 $\left(\left(\frac{(8)(a)}{a}\right)\right)$ (7) The state, the department, $\left(\left(\frac{(a)(a)}{a}\right)\right)$ the area agencies on aging, or their contractors under this chapter may not 31 32 be held vicariously or jointly liable for the action or inaction of any 33 individual provider or prospective individual provider, whether or not that individual provider or prospective individual provider was 34 35 included on the ((authority's)) referral registry or referred to a 36 consumer or prospective consumer. The existence of a collective 37 bargaining agreement, the placement of an individual provider on the 38 referral registry, or the development or approval of a plan of care for

1 a consumer who chooses to use the services of an individual provider 2 and the provision of case management services to that consumer, by the 3 department or an area agency on aging, does not constitute a special 4 relationship with the consumer.

5 (((b) The members of the board are immune from any liability 6 resulting from implementation of this chapter.

7 (9))(8) Nothing in this section affects the state's 8 responsibility with respect to unemployment insurance for individual providers. However, individual providers are not to be considered, as 9 10 a result of the state assuming this responsibility, employees of the 11 state.

12 <u>NEW SECTION.</u> Sec. 8. (1) The home care quality authority is 13 hereby abolished and its powers, duties, and functions are hereby 14 transferred to the department of social and health services. All 15 references to the home care quality authority in the Revised Code of 16 Washington shall be construed to mean the department of social and 17 health services.

(2)(a) All reports, documents, surveys, books, records, files, 18 19 papers, or written material in the possession of the home care quality 20 authority shall be delivered to the custody of the department of social 21 and health services. All cabinets, furniture, office equipment, motor 22 vehicles, and other tangible property employed by the home care quality 23 authority shall be made available to the department of social and health services. All funds, credits, or other assets held by the home 24 25 care quality authority shall be assigned to the department of social 26 and health services.

(b) Any appropriations made to the home care quality authority shall, on the effective date of this section, be transferred and credited to the department of social and health services.

30 (c) If any question arises as to the transfer of any funds, books, 31 documents, records, papers, files, equipment, or other tangible 32 property used or held in the exercise of the powers and the performance 33 of the duties and functions transferred, the director of financial 34 management shall make a determination as to the proper allocation and 35 certify the same to the state agencies concerned.

36 (3) All rules and all pending business before the home care quality37 authority shall be continued and acted upon by the department of social

and health services. All existing contracts and obligations shall
 remain in full force and shall be performed by the department of social
 and health services.

4 (4) The transfer of the powers, duties, functions, and personnel of
5 the home care quality authority shall not affect the validity of any
6 act performed before the effective date of this section.

7 (5) If apportionments of budgeted funds are required because of the 8 transfers directed by this section, the director of financial 9 management shall certify the apportionments to the agencies affected, 10 the state auditor, and the state treasurer. Each of these shall make 11 the appropriate transfer and adjustments in funds and appropriation 12 accounts and equipment records in accordance with the certification.

13 (6) Nothing contained in this section may be construed to alter any 14 existing collective bargaining unit or the provisions of any existing 15 collective bargaining agreement until the agreement has expired or 16 until the bargaining unit has been modified by action of the public 17 employment relations commission as provided by law.

18 Sec. 9. RCW 74.39A.250 and 2002 c 3 s 4 are each amended to read 19 as follows:

20 (1) The ((authority)) department must carry out the following 21 duties:

22 and (a) Establish qualifications reasonable standards for 23 accountability for and investigate the background of individual providers and prospective individual providers, except in cases where, 24 25 after the department has sought approval of any appropriate amendments 26 or waivers ((under RCW 74.09.740,)) federal law or regulation requires 27 that such qualifications and standards for accountability be established by another entity in order to preserve eligibility for 28 29 federal funding. Qualifications established must include compliance with the minimum requirements for training and satisfactory criminal 30 31 background checks as provided in RCW 74.39A.050 and confirmation that 32 the individual provider or prospective individual provider is not currently listed on any long-term care abuse and neglect registry used 33 34 by the department at the time of the investigation;

35 (b) Undertake recruiting activities to identify and recruit 36 individual providers and prospective individual providers;

(c) Provide training opportunities, either directly or through
 contract, for individual providers, prospective individual providers,
 consumers, and prospective consumers;

(d) Provide assistance to consumers and prospective consumers in
finding individual providers and prospective individual providers
through the establishment of a referral registry of individual
providers and prospective individual providers. Before placing an
individual provider or prospective individual provider on the referral
registry, the ((authority)) department shall determine that:

(i) The individual provider or prospective individual provider has
 met the minimum requirements for training set forth in RCW 74.39A.050;

(ii) The individual provider or prospective individual provider has satisfactorily undergone a criminal background check conducted within the prior twelve months; and

(iii) The individual provider or prospective individual provider is not listed on any long-term care abuse and neglect registry used by the department;

(e) Remove from the referral registry any individual provider or 18 prospective individual provider the ((authority)) department determines 19 not to meet the qualifications set forth in (d) of this subsection or 20 21 to have committed misfeasance or malfeasance in the performance of his 22 or her duties as an individual provider. The individual provider or 23 prospective individual provider, or the consumer to which the 24 individual provider is providing services, may request a fair hearing 25 to contest the removal from the referral registry, as provided in 26 chapter 34.05 RCW;

(f) Provide routine, emergency, and respite referrals of individual providers and prospective individual providers to consumers and prospective consumers who are authorized to receive long-term in-home care services through an individual provider;

(g) Give preference in the recruiting, training, referral, and employment of individual providers and prospective individual providers to recipients of public assistance or other low-income persons who would qualify for public assistance in the absence of such employment; and

36 (h) Cooperate with $((\text{the department}_{,}))$ area agencies on $aging((_{,}))$ 37 and other federal, state, and local agencies to provide the services 38 described and set forth in this section. If, in the course of carrying 1 out its duties, the ((authority)) <u>department</u> identifies concerns 2 regarding the services being provided by an individual provider, the 3 ((authority)) <u>department</u> must notify the relevant area agency or 4 department case manager regarding such concerns.

(2) 5 In determining how best to carry out its duties, the б ((authority)) department must identify existing individual provider 7 recruitment, training, and referral resources made available to 8 consumers by other state and local public, private, and nonprofit The ((authority)) department may coordinate with the 9 agencies. 10 agencies to provide a local presence for the ((authority)) department 11 and to provide consumers greater access to individual provider 12 recruitment, training, and referral resources in a cost-effective 13 Using requests for proposals or similar processes, the manner. 14 ((authority)) department may contract with the agencies to provide 15 recruitment, training, and referral services if the ((authority)) <u>department</u> determines the agencies can provide the services according 16 17 to reasonable standards of performance determined by the ((authority)) 18 department. The ((authority)) department must provide an opportunity 19 for consumer participation in the determination of the standards.

20 <u>NEW SECTION.</u> Sec. 10. RCW 74.39A.290 is decodified.

21 <u>NEW SECTION.</u> **Sec. 11.** The following acts or parts of acts are 22 each repealed:

(1) RCW 70.127.041 (Home care quality authority not subject to regulation) and 2002 c 3 s 13;

25 (2) RCW 74.39A.230 (Authority created) and 2002 c 3 s 2; and

26 (3) RCW 74.39A.280 (Powers) and 2002 c 3 s 7.

27 <u>NEW SECTION.</u> Sec. 12. This act takes effect July 1, 2010.

NEW SECTION. Sec. 13. If any part of this act is found to be in conflict with federal requirements that are a prescribed condition to the allocation of federal funds to the state, the conflicting part of this act is inoperative solely to the extent of the conflict and with respect to the agencies directly affected, and this finding does not affect the operation of the remainder of this act in its application to the agencies concerned. Rules adopted under this act must meet federal requirements that are a necessary condition to the receipt of federal funds by the state.

4 <u>NEW SECTION.</u> Sec. 14. If any provision of this act or its 5 application to any person or circumstance is held invalid, the 6 remainder of the act or the application of the provision to other 7 persons or circumstances is not affected.

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