(SEE ALSO PROPOSED 2ND SUB)

Requires the department of social and health services to:
(1) Establish a working group on language access services to develop a plan to improve the efficiency and effectiveness of language access services;

- (2) Discontinue, after January 1, 2011, using a brokerage system for the delivery of language services; and
- (3) Certify and authorize language access providers as needed to maintain a pool of qualified providers.

Authorizes the department of social and health services to accept alternative certifications that meet or exceed department standards but may not use lower standards as a means of expanding the pool of authorized language access providers.

Makes the governor the public employer of language access providers, with certain limitations.

Addresses collective bargaining and the deduction of monthly dues.