SUBSTITUTE HOUSE BILL 1122

State of Washington 62nd Legislature 2011 Regular Session

By House Technology, Energy & Communications (originally sponsored by Representatives Frockt, McCoy, and Kenney; by request of Department of Information Services)

READ FIRST TIME 02/09/11.

- 1 AN ACT Relating to the authority of the department of information
- 2. services to provide services to public agencies; and amending RCW
- 43.105.052. 3
- BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON: 4
- 5 Sec. 1. RCW 43.105.052 and 2010 1st sp.s. c 7 s 16 are each 6 amended to read as follows:
- 7 The department shall:
- (1) Perform all duties and responsibilities the board delegates to 8 9 the department, including but not limited to:
- 10 (a) The review of agency information technology portfolios and 11 related requests; and
- 12 Implementation (b) of statewide and interagency policies, 13 standards, and quidelines;
- 14 (2) Make available information services to ((state)) public 15 agencies ((and local governments)) and public benefit nonprofit 16 corporations ((on a full cost recovery basis)). For the purposes of this section "public agency" means any agency of this state or another 17 state; any political subdivision, or unit of local government of this 18
- 19 state or another state including, but not limited to, municipal

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- 1 corporations, quasi-municipal corporations, special purpose districts,
- 2 and local service districts; any agency of the United States; and any
- 3 Indian tribe recognized as such by the federal government and "public
- 4 benefit nonprofit corporation" means a public benefit nonprofit
- 5 corporation as defined in RCW 24.03.005 that is receiving local, state,
- 6 or federal funds either directly or through a public agency other than
- 7 an Indian tribe or political subdivision of another state. These
- 8 services may include, but are not limited to:
 - (a) Telecommunications services for voice, data, and video;
 - (b) Mainframe computing services;
- 11 (c) Support for departmental and microcomputer evaluation, 12 installation, and use;
- (d) Equipment acquisition assistance, including leasing, brokering, and establishing master contracts;
- 15 (e) Facilities management services for information technology 16 equipment, equipment repair, and maintenance service;
 - (f) Negotiation with local cable companies and local governments to provide for connection to local cable services to allow for access to these public and educational channels in the state;
 - (g) Office automation services;
 - (h) System development services; and
- 22 (i) Training.

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- These services are for discretionary use by ((customers and customers)) public agencies and public agencies may elect other alternatives for service if those alternatives are more cost-effective or provide better service. Agencies may be required to use the backbone network portions of the telecommunications services during an initial start-up period not to exceed three years;
- (3) Establish rates and fees for services provided by the department to assure that the services component of the department, in the aggregate, is self-supporting. The department shall consider the total cost of ownership and the net cost to Washington taxpayers of enabling the state to deliver services to state and local public agencies.
- 35 (a) When providing information services to public agencies located
 36 in the state, the department may elect to price services at rates below
 37 full-cost recovery levels if the service offerings will provide overall

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1 cost savings to Washington taxpayers in the aggregate over time.
2 However, the department may not price services to public agencies
3 located in Washington at rates above full-cost recovery levels.

- (b) When providing information services to public agencies located in another state, the department shall use best efforts to ensure that the state is recovering all direct and indirect costs associated with the provision of the service, plus some additional return.
- (4) A billing rate plan shall be developed for a two-year period to coincide with the budgeting process. The rate plan shall be subject to review at least annually by the office of financial management. The rate plan shall show the proposed rates by each cost center and will show the components of the rate structure as mutually determined by the department and the office of financial management. The same rate structure will apply to all user agencies of each cost center. The rate plan and any adjustments to rates shall be approved by the office of financial management. The services component shall not subsidize the operations of the strategic planning and policy component;
- ((+4))) (5) With the advice of the information services board and agencies, develop a state strategic information technology plan and performance reports as required under RCW 43.105.160;
- (((5))) <u>(6)</u> Develop plans for the department's achievement of statewide goals and objectives set forth in the state strategic information technology plan required under RCW 43.105.160. These plans shall address such services as telecommunications, central and distributed computing, local area networks, office automation, and end user computing. The department shall seek the advice of the board in the development of these plans;
- ((+6))) (7) Under direction of the information services board and in collaboration with the department of personnel, and other agencies as may be appropriate, develop training plans and coordinate training programs that are responsive to the needs of agencies;
- $((\frac{7}{}))$ (8) Identify opportunities for the effective use of information services and coordinate appropriate responses to those opportunities;
- $((\frac{(8)}{(8)}))$ <u>(9)</u> Assess agencies' projects, acquisitions, plans, information technology portfolios, or overall information processing performance as requested by the board, agencies, the director of

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financial management, or the legislature. Agencies may be required to reimburse the department for agency-requested reviews;

((+9))) (10) Develop planning, budgeting, and expenditure reporting requirements, in conjunction with the office of financial management, for agencies to follow;

(((10))) <u>(11)</u> Assist the office of financial management with budgetary and policy review of agency plans for information services;

 $((\frac{11}{11}))$ <u>(12)</u> Provide staff support from the strategic planning and policy component to the board for:

(a) Meeting preparation, notices, and minutes;

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- (b) Promulgation of policies, standards, and guidelines adopted by the board;
 - (c) Supervision of studies and reports requested by the board;
 - (d) Conducting reviews and assessments as directed by the board;
 - (((12))) (13)Ве the lead agency in coordinating video telecommunications services for all state agencies and develop, pursuant to board policies, standards and common specifications for leased and purchased telecommunications equipment. The department shall not evaluate the merits of school curriculum, higher education course offerings, or other education and training programs proposed for transmission and/or reception using video telecommunications resources. in this section shall abrogate or abridge the responsibilities of licensees of telecommunications facilities as licensed by the federal communication commission on March 27, 1990; and (((13))) (14) Perform all other matters and things necessary to carry out the purposes and provisions of this chapter.

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