## HOUSE BILL 1726

State of Washington 62nd Legislature 2011 Regular Session

**By** Representatives Sells, Roberts, Ormsby, Reykdal, Kenney, Miloscia, Moeller, and Upthegrove; by request of Department of Labor & Industries

Read first time 02/01/11. Referred to Committee on Labor & Workforce Development.

1 AN ACT Relating to recommendations of the vocational rehabilitation 2 subcommittee for workers' compensation; amending RCW 51.32.095 and 3 51.32.099; and providing an expiration date.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5 Sec. 1. RCW 51.32.095 and 2007 c 72 s 1 are each amended to read 6 as follows:

7 (1) One of the primary purposes of this title is to enable the injured worker to become employable at gainful employment. 8 To this 9 end, the department or self-insurers shall utilize the services of 10 individuals and organizations, public or private, whose experience, training, and interests in vocational rehabilitation and retraining 11 qualify them to lend expert assistance to the supervisor of industrial 12 13 insurance in such programs of vocational rehabilitation as may be 14 reasonable to make the worker employable consistent with his or her 15 physical and mental status. Where, after evaluation and recommendation 16 by such individuals or organizations and prior to final evaluation of 17 the worker's permanent disability and in the sole opinion of the 18 supervisor or supervisor's designee, whether or not medical treatment 19 has been concluded, vocational rehabilitation is both necessary and

likely to enable the injured worker to become employable at gainful 1 2 employment, the supervisor or supervisor's designee may, in his or her sole discretion, pay or, if the employer is a self-insurer, direct the 3 4 self-insurer to pay the cost as provided in subsection  $\left(\frac{(3)}{(3)}\right)$  (4) of this section or RCW 51.32.099, as appropriate. An injured worker may 5 not participate in vocational rehabilitation under this section or RCW 6 7 51.32.099 if such participation would result in a payment of benefits as described in RCW 51.32.240(5), and any benefits so paid shall be 8 recovered according to the terms of that section. 9

10 (2) When in the sole discretion of the supervisor or the 11 supervisor's designee vocational rehabilitation is both necessary and 12 likely to make the worker employable at gainful employment, then the 13 following order of priorities shall be used:

14 (a) Return to the previous job with the same employer;

(b) Modification of the previous job with the same employer including transitional return to work;

17 (c) A new job with the same employer in keeping with any 18 limitations or restrictions;

19 (d) Modification of a new job with the same employer including 20 transitional return to work;

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(e) Modification of the previous job with a new employer;

(f) A new job with a new employer or self-employment based upon transferable skills;

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(g) Modification of a new job with a new employer;

(h) A new job with a new employer or self-employment involving onthe-job training;

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(i) Short-term retraining and job placement.

(3) Notwithstanding subsection (2) of this section, vocational 28 services may be provided to an injured worker who has suffered the loss 29 30 or complete use of both legs, or arms, or one leg and one arm, or total eyesight when, in the sole discretion of the supervisor or the 31 supervisor's designee, these services will either substantially improve 32 the worker's quality of life or substantially improve the worker's 33 ability to function in an employment setting, regardless of whether or 34 not these services are either necessary or reasonably likely to make 35 the worker employable at any gainful employment. Vocational services 36 must be completed prior to the commencement of the worker's entitlement 37

1 to benefits under RCW 51.32.060. However, workers who are eligible for 2 vocational services under this subsection are not eligible for option 3 2 benefits, as provided in RCW 51.32.099(4).

4 (4)(a) For vocational plans approved prior to July 1, 1999, costs for vocational rehabilitation benefits allowed by the supervisor or 5 supervisor's designee under subsection (1) of this section may include б 7 the cost of books, tuition, fees, supplies, equipment, transportation, 8 child or dependent care, and other necessary expenses for any such worker in an amount not to exceed three thousand dollars in any fifty-9 10 two week period ((except as authorized by RCW 51.60.060)), and the cost of continuing the temporary total disability compensation under RCW 11 12 51.32.090 while the worker is actively and successfully undergoing a 13 formal program of vocational rehabilitation.

(b) When the department has approved a vocational plan for a worker 14 15 between July 1, 1999, through December 31, 2007, costs for vocational rehabilitation benefits allowed by the supervisor or supervisor's 16 designee under subsection (1) of this section may include the cost of 17 18 books, tuition, fees, supplies, equipment, child or dependent care, and 19 other necessary expenses for any such worker in an amount not to exceed 20 four thousand dollars in any fifty-two week period ((except as 21 authorized by RCW 51.60.060)), and the cost of transportation and 22 continuing the temporary total disability compensation under RCW 23 51.32.090 while the worker is actively and successfully undergoing a 24 formal program of vocational rehabilitation.

(c) The expenses allowed under (a) or (b) of this subsection may 25 26 include training fees for on-the-job training and the cost of 27 furnishing tools and other equipment necessary for self-employment or reemployment. However, compensation or payment of retraining with job 28 29 placement expenses under (a) or (b) of this subsection may not be 30 authorized for a period of more than fifty-two weeks, except that such period may, in the sole discretion of the supervisor after his or her 31 32 review, be extended for an additional fifty-two weeks or portion thereof by written order of the supervisor. 33

34 (d) In cases where the worker is required to reside away from his
35 or her customary residence, the reasonable cost of board and lodging
36 shall also be paid.

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(e) Costs paid under this subsection shall be chargeable to the

1 employer's cost experience or shall be paid by the self-insurer as the 2 case may be.

In addition to the vocational rehabilitation 3 (((++))) (5) expenditures provided for under subsection  $\left(\left(\frac{4}{3}\right)\right)$  (4) of this section 4 and RCW 51.32.099, an additional five thousand dollars may, upon 5 6 authorization of the supervisor or the supervisor's designee, be expended for: (a) Accommodations for an injured worker that are 7 medically necessary for the worker to participate in an approved 8 9 retraining plan; and (b) accommodations necessary to perform the essential functions of an occupation in which an injured worker is 10 11 seeking employment, consistent with the retraining plan or the recommendations of a vocational evaluation. 12 The injured worker's 13 attending physician or licensed advanced registered nurse practitioner must verify the necessity of the modifications or accommodations. 14 The 15 total expenditures authorized in this subsection and the expenditures authorized under RCW 51.32.250 shall not exceed five thousand dollars. 16

17 (((5))) (6) When the department has approved a vocational plan for 18 a worker prior to January 1, 2008, regardless of whether the worker has 19 begun participating in the approved plan, costs for vocational 20 rehabilitation benefits allowed by the supervisor or supervisor's 21 designee under subsection (1) of this section are limited to those 22 provided under subsections (((3))) (4) and (((4))) (5) of this section.

For vocational plans approved for a worker between January 1, 2008, through June 30, 2013, total vocational costs allowed by the supervisor or supervisor's designee under subsection (1) of this section shall be limited to those provided under the pilot program established in RCW 51.32.099, and vocational rehabilitation services shall conform to the requirements in RCW 51.32.099.

29 (((+6+))) (7) The department shall establish criteria to monitor the 30 quality and effectiveness of rehabilitation services provided by the 31 individuals and organizations used under subsection (1) of this section 32 and under RCW 51.32.099. The state fund shall make referrals for 33 vocational rehabilitation services based on these performance criteria. 34 (((+7+))) (8) The department shall engage in, where feasible and

(((++))) (8) The department shall engage in, where reasible and cost-effective, a cooperative program with the state employment security department to provide job placement services under this section and RCW 51.32.099.

(((+8))) (9) The benefits in this section and RCW 51.32.099 shall be 1 2 provided for the injured workers of self-insured employers. Selfinsurers shall report both benefits provided and benefits denied under 3 4 this section and RCW 51.32.099 in the manner prescribed by the department by rule adopted under chapter 34.05 RCW. The director may, 5 in his or her sole discretion and upon his or her own initiative or at 6 7 any time that a dispute arises under this section or RCW 51.32.099, 8 promptly make such inquiries as circumstances require and take such 9 other action as he or she considers will properly determine the matter 10 and protect the rights of the parties.

((<del>(9)</del>)) <u>(10)</u> Except as otherwise provided in this section or RCW 51.32.099, the benefits provided for in this section and RCW 51.32.099 are available to any otherwise eligible worker regardless of the date of industrial injury. However, claims shall not be reopened solely for vocational rehabilitation purposes.

16 Sec. 2. RCW 51.32.099 and 2009 c 353 s 5 are each amended to read 17 as follows:

(1)(a) The legislature intends to create improved vocational 18 outcomes for Washington state injured workers and employers through 19 20 legislative and regulatory change under a pilot program for the period 21 of January 1, 2008, through June 30, 2013. This pilot vocational 22 system is intended to allow opportunities for eligible workers to 23 participate in meaningful retraining in high-demand occupations, improve successful return to work and achieve positive outcomes for 24 25 workers, reduce the incidence of repeat vocational services, increase 26 accountability and responsibility, and improve cost predictability. То facilitate the study and evaluation of the results of the proposed 27 changes, the department shall establish the temporary funding of 28 29 certain state fund vocational costs through the medical aid account to 30 ensure the appropriate assessments to employers for the costs of their claims for vocational services in accordance with RCW 51.32.0991. 31

32 (b) An independent review and study of the effects of the pilot 33 program shall be conducted to determine whether it has achieved the 34 appropriate outcomes at reasonable cost to the system. The review 35 shall include, at a minimum, a report on the department's performance 36 with regard to the provision of vocational services, the skills 37 acquired by workers who receive retraining services, the types of

training programs approved, whether the workers are employed, at what 1 2 jobs and wages after completion of the training program and at various 3 times subsequent to their claim closure, the number and demographics of 4 workers who choose the option provided in subsection (4)(b) of this section, and their employment and earnings status at various times 5 subsequent to claim closure. The department may adopt rules, in б 7 collaboration with the subcommittee created under (c)(iii) of this 8 subsection, to further define the scope and elements of the required 9 study. Reports of the independent researcher are due on December 1, 10 2010, December 1, 2011, and December 1, 2012.

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(c) In implementing the pilot program, the department shall:

12 (i) Establish a vocational initiative project that includes 13 participation by the department as a partner with WorkSource, the established state system that administers the federal workforce 14 investment act of 1998. As a partner, the department shall place 15 vocational professional full-time employees at pilot WorkSource 16 17 locations; refer some workers for vocational services to these vocational professionals; and work with employers in work source pilot 18 19 areas to market the benefits of on-the-job training programs and with community colleges to reserve slots in high employer demand programs of 20 21 study as defined in RCW 28B.50.030. These on-the-job training programs 22 and community college slots may be considered by both department and 23 sector vocational professionals private for vocational plan 24 development. The department will also assist stakeholders in developing additional vocational training 25 programs in various 26 industries, including but not limited to agriculture and construction. 27 These programs will expand the choices available to injured workers in 28 developing their vocational training plans with the assistance of 29 vocational professionals.

30 (ii) Develop and maintain a register of state fund and self-insured 31 workers who have been retrained or have selected any of the vocational 32 options described in this section for at least the duration of the 33 pilot program.

(iii) Create a vocational rehabilitation subcommittee made up of members appointed by the director for at least the duration of the pilot program. This subcommittee shall provide the business and labor partnership needed to maintain focus on the intent of the pilot program, as described in this section, and provide consistency and

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transparency to the development of rules and policies. 1 The 2 subcommittee shall report to the director at least annually and recommend to the director and the legislature any additional statutory 3 4 changes needed, which may include extension of the pilot period. The subcommittee shall provide input and oversight with the department 5 б concerning the study required under (b) of this subsection. The subcommittee shall provide recommendations for additional changes or 7 8 incentives for injured workers to return to work with their employer of 9 injury.

10 (iv) The department shall develop an annual report concerning 11 Washington's workers' compensation vocational rehabilitation system to 12 the legislature and to the subcommittee by December 1, 2009, and 13 annually thereafter with the final report due by December 1, 2012. The annual report shall include the number of workers who have participated 14 15 in more than one vocational training plan beginning with plans approved on January 1, 2008, and in which industries those workers were 16 17 employed. The final report shall include the department's assessment and recommendations for further legislative action, in collaboration 18 with the subcommittee. 19

20 (2)(a) For the purposes of this section, the day the worker 21 commences vocational plan development means the date the department or 22 self-insurer notifies the worker of his or her eligibility for plan 23 development services <u>or of an eligibility determination in response to</u> 24 <u>a dispute of a vocational decision</u>.

(b) When the supervisor or supervisor's designee has decided that 25 26 vocational rehabilitation is both necessary and likely to make the 27 worker employable at gainful employment, he or she shall be provided 28 with services necessary to develop a vocational plan that, if 29 completed, would render the worker employable. The vocational 30 professional assigned to the claim shall, at the initial meeting with the worker, fully inform the worker of the return-to-work priorities 31 32 set forth in RCW 51.32.095(2) and of his or her rights and 33 responsibilities under the workers' compensation vocational system. The department shall provide tools to the vocational professional for 34 35 communicating this and other information required by RCW 51.32.095 and 36 this section to the worker.

37 (c) On the date the worker commences vocational plan development,38 the department shall also inform the employer in writing of the

employer's right to make a valid return-to-work offer during the first 1 2 fifteen days following the commencement of vocational plan development. ((To be valid, the offer must be for bona fide employment with the 3 4 employer of injury, consistent with the worker's documented physical and mental restrictions as provided by the worker's health care 5 б provider. When the employer makes a valid return-to-work offer, the 7 vocational plan development services and temporary total disability compensation shall be terminated effective on the starting date for the 8 9 job without regard to whether the worker accepts the return-to-work offer. Following the fifteen-day period, the employer may still 10 11 provide, and the worker may accept, any valid return-to-work offer. The worker's acceptance of such an offer shall result in the 12 13 termination of vocational plan development or implementation services and temporary total disability compensation effective the day the 14 employment begins.)) However, at the sole discretion of the supervisor 15 16 or the supervisor's designee, an employer may be granted an extension of time of up to ten additional days to make a valid return-to-work 17 offer. The additional days may be allowed by the department with or 18 without a request from the employer. The extension may only be granted 19 if the employer made a return-to-work offer to the worker within 20 fifteen days of the date the worker commenced vocational plan 21 development that met some but not all of the requirements in this 22 section. To be valid, the offer must be for bona fide employment with 23 the employer of injury, consistent with the worker's documented 24 25 physical and mental restrictions as provided by the worker's health 26 care provider. When the employer makes a valid return-to-work offer, the vocational plan development services and temporary total disability 27 compensation shall be terminated effective on the starting date for the 28 job without regard to whether the worker accepts the return-to-work 29 30 offer.

31 (d) Following the time period described in (c) of this subsection, 32 the employer may still provide, and the worker may accept, any valid 33 return-to-work offer. The worker's acceptance of such an offer shall 34 result in the termination of vocational plan development or 35 implementation services and temporary total disability compensation 36 effective the day the employment begins.

37 (3)(a) All vocational plans must contain an accountability38 agreement signed by the worker detailing expectations regarding

1 progress, attendance, and other factors influencing successful 2 participation in the plan. Failure to abide by the agreed expectations 3 shall result in suspension of vocational benefits pursuant to RCW 4 51.32.110.

5 (b) Any formal education included as part of the vocational plan 6 must be for an accredited or licensed program or other program approved 7 by the department. The department shall develop rules that provide 8 criteria for the approval of nonaccredited or unlicensed programs.

9 (c) The vocational plan for an individual worker must be completed 10 and submitted to the department within ninety days of the day the 11 worker commences vocational plan development. The department may 12 extend the ninety days for good cause. Criteria for good cause shall 13 be provided in rule. The frequency and reasons for good cause 14 extensions shall be reported to the subcommittee created under 15 subsection (1)(c)(iii) of this section.

(d) Costs for the vocational plan may include books, tuition, fees, 16 17 supplies, equipment, child or dependent care, training fees for on-the-18 job training, the cost of furnishing tools and other equipment 19 necessary for self-employment or reemployment, and other necessary expenses in an amount not to exceed twelve thousand dollars. 20 This 21 amount shall be adjusted effective July 1 of each year for vocational 22 plans or retraining benefits available under subsection (4)(b) of this 23 section approved on or after this date but before June 30 of the next year based on the average percentage change in tuition for the next 24 25 fall quarter for all Washington state community colleges.

(e) The duration of the vocational plan shall not exceed two years from the date the plan is implemented. The worker shall receive temporary total disability compensation under RCW 51.32.090 and the cost of transportation while he or she is actively and successfully participating in a vocational plan.

(f) If the worker is required to reside away from his or her customary residence, the reasonable cost of board and lodging shall also be paid.

(4) Vocational plan development services shall be completed within
ninety days of commencing. <u>Except as provided in RCW 51.32.095(3)</u>,
<u>d</u>uring vocational plan development the worker shall, with the
assistance of a vocational professional, participate in vocational
counseling and occupational exploration to include, but not be limited

to, identifying possible job goals, training needs, resources, and 1 2 expenses, consistent with the worker's physical and mental status. A vocational rehabilitation plan shall be developed by the worker and the 3 submitted to 4 vocational professional and the department or self-insurer. Following this submission, the worker shall elect one of 5 6 the following options:

7 (a) Option 1: The department or self-insurer implements and the 8 worker participates in the vocational plan developed by the vocational professional and approved by the worker and the department 9 or self-insurer. For state fund claims, the department must review and 10 approve the vocational plan before implementation may begin. 11 If the 12 department takes no action within fifteen days, the plan is deemed 13 The worker may, within fifteen days of the department's approved. 14 approval of the plan ((by the department)) or of a determination that the plan is valid following a dispute, elect option 2. However, in the 15 sole discretion of the supervisor or supervisor's designee, the 16 department may approve an election for option 2 benefits that was 17 submitted in writing within twenty-five days of the department's 18 approval of the plan or of a determination that the plan is valid 19 20 following a dispute if the worker provides a written explanation 21 establishing that he or she was unable to submit his or her election of option 2 benefits within fifteen days. In no circumstance may the 22 department approve of an election for option 2 benefits that was 23 24 submitted more than twenty-five days after the department's approval of a retraining plan or of a determination that a plan is valid following 25 26 a dispute.

(i) Following successful completion of the vocational plan, any 27 subsequent assessment of whether vocational rehabilitation is both 28 29 necessary and likely to enable the injured worker to become employable 30 employment under RCW 51.32.095(1) at qainful shall include consideration of transferable skills obtained in the vocational plan. 31

(ii) If a vocational plan is successfully completed on a claim which is thereafter reopened as provided in RCW 51.32.160, the cost and duration available for any subsequent vocational plan is limited to that in subsection (3)(d) and (e) of this section, less that previously expended.

37 (b) Option 2: The worker declines further vocational services38 under the claim and receives an amount equal to six months of temporary

total disability compensation under RCW 51.32.090. 1 The award is 2 payable in biweekly payments in accordance with the schedule of temporary total disability payments, until such award is paid in full. 3 4 These payments shall not include interest on the unpaid balance. However, upon application by the worker, and at the discretion of the 5 6 department, the compensation may be converted to a lump sum payment. The vocational costs defined in subsection (3)(d) of this section shall 7 8 remain available to the worker, upon application to the department or 9 self-insurer, for a period of five years. The vocational costs shall, if expended, be available for programs or courses at any accredited or 10 11 licensed institution or program from a list of those approved by the 12 department for tuition, books, fees, supplies, equipment, and tools, 13 without department or self-insurer oversight. The department shall issue an order as provided in RCW 51.52.050 confirming the option 2 14 15 election, setting a payment schedule, and terminating temporary total 16 disability benefits effective the date of the order confirming that The department shall thereafter close the claim. 17 election. A worker who elects option 2 benefits shall not be entitled to further temporary 18 total, or to permanent total, disability benefits except upon a showing 19 20 of a worsening in the condition or conditions accepted under the claim 21 such that claim closure is not appropriate, in which case the option 2 selection will be rescinded and the amount paid to the worker will be 22 assessed as an overpayment. A claim that was closed based on the 23 24 worker's election of option 2 benefits may be reopened as provided in 25 RCW 51.32.160, but cannot be reopened for the sole purpose of allowing 26 the worker to seek vocational assistance.

(i) If within five years from the date the option 2 order becomes final, the worker is subsequently injured or suffers an occupational disease or reopens the claim as provided in RCW 51.32.160, and vocational rehabilitation is found both necessary and likely to enable the injured worker to become employable at gainful employment under RCW 51.32.095(1), the duration of any vocational plan under subsection (3)(e) of this section shall not exceed eighteen months.

(ii) If the available vocational costs are utilized by the worker,
any subsequent assessment of whether vocational rehabilitation is both
necessary and likely to enable the injured worker to become employable
at gainful employment under RCW 51.32.095(1) shall include
consideration of the transferable skills obtained.

(iii) If the available vocational costs are utilized by the worker and the claim is thereafter reopened as provided in RCW 51.32.160, the cost available for any vocational plan is limited to that in subsection (3)(d) of this section less that previously expended.

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(iv) Option 2 may only be elected once per worker.

6 (c) The director, in his or her sole discretion, may provide the 7 worker vocational assistance not to exceed that in subsection (3) of 8 this section, without regard to the worker's prior option selection or 9 benefits expended, where vocational assistance would prevent permanent 10 total disability under RCW 51.32.060.

11 (5)(a) As used in this section, "vocational plan interruption" 12 means an occurrence which disrupts the plan to the extent the longer attainable. 13 employability goal is no "Vocational plan interruption" does not include institutionally scheduled breaks in 14 educational programs, occasional absence due to 15 illness, or modifications to the plan which will allow it to be completed within 16 17 the cost and time provisions of subsection (3)(d) and (e) of this 18 section.

19 (b) When a vocational plan interruption is beyond the control of the worker, the department or self-insurer shall recommence plan 20 21 development. If necessary to complete vocational services, the cost 22 and duration of the plan may include credit for that expended prior to 23 the interruption. A vocational plan interruption is considered outside 24 the control of the worker when it is due to the closure of the accredited institution, when it is due to a death in the worker's 25 26 immediate family, or when documented changes in the worker's accepted 27 medical conditions prevent further participation in the vocational 28 plan.

29 (c) When a vocational plan interruption is the result of the 30 worker's actions, the worker's entitlement to benefits shall be suspended in accordance with RCW 51.32.110. If plan development or 31 32 implementation is recommenced, the cost and duration of the plan shall not include credit for that expended prior to the interruption. 33 Α vocational plan interruption is considered a result of the worker's 34 35 actions when it is due to the failure to meet attendance expectations 36 set by the training or educational institution, failure to achieve 37 passing grades or acceptable performance review, unaccepted or

postinjury conditions that prevent further participation in the vocational plan, or the worker's failure to abide by the accountability agreement per subsection (3)(a) of this section.

4 <u>NEW SECTION.</u> Sec. 3. This act expires June 30, 2013.

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