## HOUSE BILL 2163

State of Washington 62nd Legislature 2011 2nd Special Session

**By** Representatives Orwall, Kagi, Hasegawa, Cody, Dunshee, Ladenburg, Tharinger, Reykdal, Santos, and Maxwell

Read first time 12/09/11. Referred to Committee on Judiciary.

1 AN ACT Relating to making imperative changes to the foreclosure 2 fairness act to ensure mediators' participation; amending RCW 61.24.163 3 and 61.24.169; and declaring an emergency.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5 Sec. 1. RCW 61.24.163 and 2011 c 58 s 7 are each amended to read 6 as follows:

7 (1) The foreclosure mediation program established in this section 8 applies only to borrowers who have been referred to mediation by a 9 housing counselor or attorney. The mediation program under this 10 section is not governed by chapter 7.07 RCW and does not preclude 11 mediation required by a court or other provision of law.

(2) A housing counselor or attorney referring a borrower to
 mediation shall send a notice to the borrower and the department,
 stating that mediation is appropriate.

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(3) Within ten days of receiving the notice, the department shall:

(a) Send a notice to the beneficiary, the borrower, the housing
 counselor or attorney who referred the borrower, and the trustee
 stating that the parties have been referred to mediation. The notice

1 must include the statements and list of documents and information 2 described in subsection (5)(b)(i) through (iv) of this section; and

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(b) Select a mediator and notify the parties of the selection.

4 (4)(((a))) Within forty-five days of receiving the referral from 5 the department, the mediator shall convene a mediation session in the 6 county where the borrower resides, unless the parties agree on another 7 location. The parties may agree in writing to extend the time in which 8 to schedule the mediation session. If the parties agree to extend the 9 time, the beneficiary shall notify the trustee of the extension and the 10 date the mediator is expected to issue the mediator's certification.

11 (((b) Prior to scheduling a mediation session, the mediator shall 12 require that both parties sign a waiver stating that neither party may 13 call the mediator as a live witness in any litigation pertaining to a 14 foreclosure action between the parties. However, the mediator's 15 certification may be deemed admissible evidence, subject to court 16 rules, in any litigation pertaining to a foreclosure action between the 17 parties.))

18 (5)(a) The mediator may schedule phone conferences, consultations 19 with the parties individually, and other communications to ensure that 20 the parties have all the necessary information to engage in a 21 productive mediation.

(b) The mediator must send written notice of the time, date, and location of the mediation session to the borrower, the beneficiary, and the department at least fifteen days prior to the mediation session. At a minimum, the notice must contain:

26 (i) A statement that the borrower may be represented in the27 mediation session by an attorney or other advocate;

(ii) A statement that a person with authority to agree to a resolution, including a proposed settlement, loan modification, or dismissal or continuation of the foreclosure proceeding, must be present either in person or on the telephone or video conference during the mediation session;

(iii) A complete list of documents and information required by this section that the parties must provide to the mediator and the deadlines for providing the documents and information; and

36 (iv) A statement that the parties have a duty to mediate in good 37 faith and that failure to mediate in good faith may impair the

p. 2

beneficiary's ability to foreclose on the property or the borrower's ability to modify the loan or take advantage of other alternatives to foreclosure.

4 (6) The borrower, the beneficiary or authorized agent, and the 5 mediator must meet in person for the mediation session. However, a 6 person with authority to agree to a resolution on behalf of the 7 beneficiary may be present over the telephone or video conference 8 during the mediation session.

9 (7) The participants in mediation must address the issues of 10 foreclosure that may enable the borrower and the beneficiary to reach 11 a resolution, including but not limited to reinstatement, modification 12 of the loan, restructuring of the debt, or some other workout plan. To 13 assist the parties in addressing issues of foreclosure, the mediator 14 must require the participants to consider the following:

15 (a) The borrower's current and future economic circumstances, 16 including the borrower's current and future income, debts, and 17 obligations for the previous sixty days or greater time period as 18 determined by the mediator;

19 (b) The net present value of receiving payments pursuant to a 20 modified mortgage loan as compared to the anticipated net recovery 21 following foreclosure;

22 (c) Any affordable loan modification calculation and net present 23 value calculation when required under any federal mortgage relief 24 program, including the home affordable modification program (HAMP) as 25 applicable to government-sponsored enterprise and nongovernment-26 sponsored enterprise loans and any HAMP-related modification program 27 applicable to loans insured by the federal housing administration, the veterans administration, and the rural housing service. If such a 28 29 calculation is not required, then the beneficiary must use the current 30 calculations, assumptions, and forms that are established by the federal deposit insurance corporation and published in the federal 31 32 deposit insurance corporation loan modification program guide; and

33 (d) Any other loss mitigation guidelines to loans insured by the 34 federal housing administration, the veterans administration, and the 35 rural housing service, if applicable.

36 (8) A violation of the duty to mediate in good faith as required 37 under this section may include:

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(a) Failure to timely participate in mediation without good cause;

1 (b) Failure of the beneficiary to provide the following 2 documentation to the borrower and mediator at least ten days before the 3 mediation or pursuant to the mediator's instructions:

4 (i) An accurate statement containing the balance of the loan as of 5 the first day of the month in which the mediation occurs;

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(ii) Copies of the note and deed of trust;

7 (iii) Proof that the entity claiming to be the beneficiary is the 8 owner of any promissory note or obligation secured by the deed of 9 trust. Sufficient proof may be a copy of the declaration described in 10 RCW 61.24.030(7)(a);

11 (iv) The best estimate of any arrearage and an itemized statement 12 of the arrearages;

13 (v) An itemized list of the best estimate of fees and charges 14 outstanding;

(vi) The payment history and schedule for the preceding twelve months, or since default, whichever is longer, including a breakdown of all fees and charges claimed;

18 (vii) All borrower-related and mortgage-related input data used in 19 any net present value analysis;

(viii) An explanation regarding any denial for a loan modification,
forbearance, or other alternative to foreclosure in sufficient detail
for a reasonable person to understand why the decision was made;

(ix) The most recently available appraisal or other broker priceopinion most recently relied upon by the beneficiary; and

(x) The portion or excerpt of the pooling and servicing agreement that prohibits the beneficiary from implementing a modification, if the beneficiary claims it cannot implement a modification due solely to limitations in a pooling and servicing agreement, and documentation or a statement detailing the efforts of the beneficiary to obtain a waiver of the pooling and servicing agreement provisions;

31 (c) Failure of the borrower to provide documentation to the 32 beneficiary and mediator, at least ten days before the mediation or 33 pursuant to the mediator's instruction, showing the borrower's current 34 and future income, debts and obligations, and tax returns for the past 35 two years;

36 (d) Failure of either party to pay the respective portion of the 37 mediation fee in advance of the mediation as required under this 38 section;

p. 4

(e) Failure of a party to designate representatives with adequate
 authority to fully settle, compromise, or otherwise reach resolution
 with the borrower in mediation; and

4 (f) A request by a beneficiary that the borrower waive future claims he or she may have in connection with the deed of trust, as a 5 condition of agreeing to a modification, except for rescission claims 6 7 under the federal truth in lending act. Nothing in this section 8 precludes a beneficiary from requesting that a borrower dismiss with prejudice any pending claims against the beneficiary, its agents, loan 9 10 servicer, or trustee, arising from the underlying deed of trust, as a 11 condition of modification.

12 (9) Within seven business days after the conclusion of the 13 mediation session, the mediator must send a written certification to 14 the department and the trustee and send copies to the parties of:

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(a) The date, time, and location of the mediation session;

16 (b) The names of all persons attending in person and by telephone 17 or video conference, at the mediation session;

18 (c) Whether a resolution was reached by the parties, including 19 whether the default was cured by reinstatement, modification, or 20 restructuring of the debt, or some other alternative to foreclosure was 21 agreed upon by the parties;

(d) Whether the parties participated in the mediation in good faith; and

(e) A description of the net present value test used, along with a
 copy of the inputs, including the result of the net present value test
 expressed in a dollar amount.

(10) If the parties are unable to reach any agreement and the mediator certifies that the parties acted in good faith, the beneficiary may proceed with the foreclosure.

30 (11)(a) The mediator's certification that the beneficiary failed to 31 act in good faith in mediation constitutes a defense to the nonjudicial 32 foreclosure action that was the basis for initiating the mediation. In 33 any action to enjoin the foreclosure, the beneficiary shall be entitled 34 to rebut the allegation that it failed to act in good faith.

35 (b) The mediator's certification that the beneficiary failed to act 36 in good faith during mediation does not constitute a defense to a 37 judicial foreclosure or a future nonjudicial foreclosure action if a 1 modification of the loan is agreed upon and the borrower subsequently 2 defaults.

3 (c) If an agreement was not reached and the mediator's 4 certification shows that the net present value of the modified loan 5 exceeds the anticipated net recovery at foreclosure, that showing in 6 the certification shall constitute a basis for the borrower to enjoin 7 the foreclosure.

8 (12) The mediator's certification that the borrower failed to act 9 in good faith in mediation authorizes the beneficiary to proceed with 10 the foreclosure.

(13)(a) A trustee may not record the notice of sale until the trustee receives the mediator's certification stating that the mediation has been completed.

(b) If the trustee does not receive the mediator's certification, the trustee may record the notice of sale after ten days from the date the certification to the trustee was due. If the notice of sale is recorded under this subsection (13)(b) and the mediator subsequently issues a certification alleging the beneficiary violated the duty of good faith, the trustee may not proceed with the sale.

(14) A mediator may charge reasonable fees as authorized by this 20 21 subsection and by the department. Unless the fee is waived or the 22 parties agree otherwise, a foreclosure mediator's fee may not exceed 23 four hundred dollars for a mediation session lasting between one hour 24 and three hours. For a mediation session exceeding three hours, the 25 foreclosure mediator may charge a reasonable fee, as authorized by the 26 The mediator must provide an estimated fee before the department. 27 mediation, and payment of the mediator's fee must be divided equally between the beneficiary and the borrower. The beneficiary and the 28 29 borrower must tender the loan mediator's fee seven calendar days before 30 the commencement of the mediation or pursuant to the mediator's instructions. 31

32 (15) Beginning December 1, 2012, and every year thereafter, the33 department shall report annually to the legislature on:

34 (a) The performance of the program, including the numbers of
 35 borrowers who are referred to mediation by a housing counselor or
 36 attorney;

(b) The results of the mediation program, including the number ofmediations requested by housing counselors and attorneys, the number of

## HB 2163

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certifications of good faith issued, the number of borrowers and 1 2 beneficiaries who failed to mediate in good faith, and the reasons for the failure to mediate in good faith, if known, the numbers of loans 3 4 restructured or modified, the change in the borrower's monthly payment for principal and interest and the number of principal write-downs and 5 interest rate reductions, and, to the extent practical, the number of б 7 borrowers who report a default within a year of restructuring or 8 modification;

9 (c) The information received by housing counselors regarding 10 outcomes of foreclosures; and

11 (d) Any recommendations for changes to the statutes regarding the 12 mediation program.

13 Sec. 2. RCW 61.24.169 and 2011 c 58 s 10 are each amended to read 14 as follows:

15 (1) For the purposes of RCW 61.24.163, the department must maintain 16 a list of approved foreclosure mediators. The department may approve 17 the following persons to serve as foreclosure mediators under this 18 section:

19 (a) Attorneys who are active members of the Washington state bar 20 association;

(b) Employees of United States department of housing and urban development-approved housing counseling agencies or approved by the Washington state housing finance commission;

24 (c) Employees or volunteers of dispute resolution centers under25 chapter 7.75 RCW; and

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(d) Retired judges of Washington courts.

(2) The department may establish a required training program for foreclosure mediators and may require mediators to acquire training before being approved. The mediators must be familiar with relevant aspects of the law, have knowledge of community-based resources and mortgage assistance programs, and refer borrowers to these programs where appropriate.

(3) The department may remove any mediator from the approved listof mediators.

35 <u>(4)(a) A mediator under this section is immune from suit in any</u> 36 <u>civil action based on any proceedings or other official acts performed</u>

p. 7

1 <u>in his or her capacity as a foreclosure mediator, except in cases of</u> 2 willful or wanton misconduct.

3 (b) A mediator is not subject to discovery or compulsory process to 4 testify in any litigation pertaining to a foreclosure action between 5 the parties. However, the mediator's certification and all information 6 and material presented as part of the mediation process may be deemed 7 admissible evidence, subject to court rules, in any litigation 8 pertaining to a foreclosure action between the parties.

9 <u>NEW SECTION.</u> Sec. 3. This act is necessary for the immediate 10 preservation of the public peace, health, or safety, or support of the 11 state government and its existing public institutions, and takes effect 12 immediately.

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