## SENATE BILL 5344

State of Washington62nd Legislature2011 Regular SessionBy Senators Kastama, Chase, Sheldon, Hobbs, Conway, Keiser, and ShinRead first time 01/21/11.Referred to Committee on Transportation.

1 AN ACT Relating to an assessment of the department of 2 transportation's management, accountability, and performance system; 3 and adding a new section to chapter 47.04 RCW.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5 <u>NEW SECTION.</u> Sec. 1. A new section is added to chapter 47.04 RCW 6 to read as follows:

7 (1) Within the amounts provided for the department's program delivery management and support - program H in the 2011-2013 omnibus 8 9 transportation appropriations act, one million dollars of the motor 10 vehicle account--state appropriation must be held in unallotted status 11 by the office of financial management until the department has completed an agency-wide, independent management, accountability, and 12 13 performance system assessment in accordance with subsection (2) of this 14 section.

15 (2) Beginning in 2012, and at least once every three years 16 thereafter, the department shall apply to the Washington state quality 17 award, or similar organization, for an independent assessment of its 18 quality management, accountability, and performance system. The 19 assessment must evaluate the effectiveness of all elements of the

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department's management, accountability, and performance system, including leadership, strategic planning, customer focus, analysis and information, employee performance management, and process improvement. The purpose of the assessment is to recognize best practice and identify improvement opportunities.

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