(DIGEST AS ENACTED)

Establishes a family assessment response which is a way of responding to certain reports of child abuse or neglect using a differential response approach to child protective services.

Requires the department of social and health services to: (1) Implement the family assessment response no later than December 1, 2013; and

(2) Conduct two client satisfaction surveys of families that have been placed in the family assessment response.

Requires the state institute for public policy to conduct an evaluation of the implementation of the family assessment response.

Provides immunity from liability to: (1) Governmental entities for their acts or omissions in emergent placement investigations of child abuse or neglect; and

(2) The department of social and health services for acts performed in compliance with a court order, including shelter care and other dependency orders.