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HOUSE BILL 1949

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State of Washington

63rd Legislature

2013 Regular Session

By Representative Buys

Read first time 02/21/13. Referred to Committee on Technology & Economic Development.

1 AN ACT Relating to the contents of requests for proposals in the  
2 procurement of enterprise application software solutions by state and  
3 local governments; adding a new section to chapter 39.26 RCW; and  
4 creating a new section.

5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

6 NEW SECTION. **Sec. 1.** (1) The legislature finds that:

7 (a) Procurement of enterprise application software solutions is a  
8 growing portion of state and local government expenditures;

9 (b) Enterprise application software information technologies are  
10 essential to innovating public service processes and reducing the costs  
11 of providing government services; and

12 (c) A fair and transparent comparison between constantly changing  
13 enterprise application software solutions is not always achieved if  
14 certain basic inquiries are not made of potential bidders during the  
15 request for proposal stage of procurement.

16 (2) Therefore, the legislature intends to require state and local  
17 governments to include the provisions in section 2 of this act within  
18 any request for proposals that evaluates enterprise application  
19 software solutions.

1        NEW SECTION.    **Sec. 2.**    A new section is added to chapter 39.26 RCW  
2 to read as follows:

3        (1) When a state agency or other unit of local government develops  
4 a request for proposals for an enterprise application software  
5 solution, the following information must be requested of potential  
6 bidders:

7        (a) At a minimum, a five-year total cost of ownership of the  
8 proposed enterprise application software solution based on a five-year  
9 historical average total cost of ownership experienced in at least  
10 three of the most recent implementations of the enterprise application  
11 software solution by the proposal bidder. This cost information must  
12 be allocated to each year of the period outlined in the request for  
13 proposals.

14        (b) For the three most recent implementations of the enterprise  
15 application software solution by the proposal bidder: (i) A statement  
16 of the original proposed costs or bid response for each implementation;  
17 (ii) a statement of the actual costs to fully implement each  
18 corresponding implementation; (iii) a statement of the original  
19 timeline proposed for each implementation; and (iv) a statement of the  
20 actual time it took to fully implement each corresponding  
21 implementation.

22        (c) A statement by the proposal bidder of their willingness to  
23 defer design, development, and implementation costs until the  
24 enterprise application software solution being proposed is fully  
25 implemented and to amortize, in no less than monthly increments, the  
26 remaining costs of the proposed enterprise application software  
27 solution over a specified period of time. Bidding preference must be  
28 given to proposal bidders who are willing to conform to the provisions  
29 of this subsection.

30        (d) If the enterprise application software solution is proposed to  
31 be hosted by the proposal bidder, a statement that the agency or unit  
32 of local government's data will be hosted in a tier IV data center.

33        (e) A full explanation of the proposal bidder's client data  
34 disaster recovery plan that ensures seamless operations in case of  
35 localized disaster. If a proposal bidder does not have an acceptable  
36 disaster recovery plan for these situations, their bid must be deemed  
37 nonresponsive.

38        (2) For the purposes of this section:

1           (a) "Enterprise application software solution" means software and  
2 other information technology solutions used by a state agency or unit  
3 of local government to provide mission-oriented information technology  
4 applications, including, but not limited to, online payment processing,  
5 automated billing systems, security, enterprise content management,  
6 information technology service management, customer relationship  
7 management, enterprise resource planning, business intelligence,  
8 project management, collaboration, human capital management, enterprise  
9 application integration, and enterprise forms automation, regardless of  
10 whether it is self-hosted or hosted by the vendor or other third party.

11           (b) "Tier IV data center" means a data center that meets or exceeds  
12 the standards for a tier IV classification published by the Uptime  
13 Institute in its document entitled, "Data Center Infrastructure Tier  
14 Standard: Topology," dated August 1, 2012.

15           (c) "Total cost of ownership" means all direct and indirect costs  
16 associated with the enterprise application software solution purchase  
17 including, but not limited to, the costs of: (i) The capital  
18 investment or acquisition of computer hardware and software necessary  
19 for implementation and future operation; (ii) design, development, and  
20 installation; (iii) personnel training by in-house staff or outside  
21 consultants; (iv) maintenance and technical support; (v) platform  
22 system patches; (vi) major system upgrades and platform required  
23 upgrades; and (vii) any platform system downtime.

24           (d) "Unit of local government" means a city, town, county, special  
25 purpose district, political subdivision, municipal corporation, or  
26 quasi-municipal corporation, including a public corporation created by  
27 such entities.

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