

**2SHB 1477 - H AMD 413**

By Representative Dent

**ADOPTED 03/17/2021**

1 On page 10, line 8, after "(f)" insert "A work plan to establish  
2 the capacity for the crisis call center hubs to integrate Spanish  
3 language interpreters and Spanish-speaking call center staff into  
4 their operations and to ensure the availability of resources to meet  
5 the unique needs of persons in the agricultural community who are  
6 experiencing mental health stresses. The work plan must explicitly  
7 address concerns regarding confidentiality.

8 (g)"

9  
10 Renumber the remaining subsections consecutively and correct any  
internal references accordingly.

EFFECT: Directs the Crisis Response Improvement Strategy  
Committee to develop and report on a work plan to establish the  
capacity for the crisis call center hubs to integrate Spanish  
language interpreters and Spanish-speaking call center staff into  
their operations and to ensure the availability of resources to meet  
the unique needs of persons in the agricultural community who are  
experiencing mental health stresses. Requires the work plan to  
address concerns regarding confidentiality.

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