

WAC 388-845-0113 When may I receive waiver services through teleservice? (1) Teleservice is a remote service delivery method that uses a HIPAA-compliant technology system approved by DDA.

- (2) The following services may be delivered through teleservice:
- (a) Assistive technology;
 - (b) Community engagement;
 - (c) Individualized technical assistance;
 - (d) Music therapy;
 - (e) Occupational therapy;
 - (f) Peer mentoring;
 - (g) Person-centered plan facilitation;
 - (h) Physical therapy;
 - (i) Positive behavior support and consultation until August 31, 2023;
 - (j) Specialized evaluation and consultation;
 - (k) Specialized habilitation;
 - (l) Speech, hearing, and language services;
 - (m) Supported employment;
 - (n) Supported parenting; and
 - (o) Staff and family consultation.
- (3) A waiver service may be delivered through teleservice if:
- (a) The waiver participant chooses that service delivery method;
 - (b) DDA determines through the person-centered planning process that the waiver service can be adequately provided remotely based on the reason for the service request;
 - (c) There is no risk to the waiver participant's health or safety as a result of the waiver service being provided remotely; and
 - (d) The waiver participant's person-centered service plan indicates each waiver service that will be provided through teleservice.
- (4) For each waiver service that occurs regularly over the course of the plan year and is being delivered remotely, the service must be delivered in-person at least one time per plan year.

[Statutory Authority: RCW 71A.12.030, 71A.12.120, and 42 C.F.R. 441.301 (c)(6). WSR 23-18-035, § 388-845-0113, filed 8/29/23, effective 9/29/23.]