CERTIFICATION OF ENROLLMENT

SUBSTITUTE HOUSE BILL 2479

Chapter 138, Laws of 1992

52nd Legislature 1992 Regular Session

MEDICARE SUPPLEMENTAL INSURANCE--CONFORMANCE TO FEDERAL LAW REQUIRED

EFFECTIVE DATE: 6/11/92

Passed by the House February 18, 1992 Yeas 98 Nays 0

JOE KING

Speaker of the House of Representatives

Passed by the Senate March 11, 1992 Yeas 49 Nays 0 CERTIFICATE

I, Alan Thompson, Chief Clerk of the House of Representatives of the State of Washington, do hereby certify that the attached is SUBSTITUTE HOUSE BILL 2479 as passed by the House of Representatives and the Senate on the dates hereon set forth.

JOEL PRITCHARD

ALAN THOMPSON

President of the Senate

Chief Clerk

Approved March 31, 1992

FILED

March 31, 1992 - 12:39 p.m.

BOOTH GARDNER

Governor of the State of Washington

Secretary of State State of Washington

SUBSTITUTE HOUSE BILL 2479

Passed Legislature - 1992 Regular Session

State of Washington 52nd Legislature 1992 Regular Session

By House Committee on Financial Institutions & Insurance (originally sponsored by Representatives R. Johnson, Broback, Dellwo, Paris, Ferguson, Winsley and Franklin; by request of Insurance Commissioner)
Read first time 02/05/92.

- 1 AN ACT Relating to making medicare supplement insurance conform to
- 2 federal law; amending RCW 48.66.020, 48.66.030, 48.66.041, 48.66.050,
- 3 48.66.090, 48.66.100, 48.66.110, and 48.66.130; and adding a new
- 4 section to chapter 48.66 RCW.
- 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 6 **Sec. 1.** RCW 48.66.020 and 1981 c 153 s 2 are each amended to read
- 7 as follows:
- 8 Unless the context clearly requires otherwise, the definitions in
- 9 this section apply throughout this chapter.
- 10 (1) "Medicare supplemental insurance" or "medicare supplement
- 11 insurance policy refers to a group or individual policy of disability
- 12 insurance or a subscriber contract of a health care service contractor,
- 13 a health maintenance organization, or a fraternal benefit society,
- 14 which relates its benefits to medicare, or which is advertised,

- 1 marketed, or designed primarily as a supplement to reimbursements under
- 2 medicare for the hospital, medical, or surgical expenses of persons
- 3 eligible for medicare ((by reason of age)). Such term does not
- 4 include:
- 5 (a) A policy or contract of one or more employers or labor
- 6 organizations, or of the trustees of a fund established by one or more
- 7 employers or labor organizations, or combination thereof, for employees
- 8 or former employees, or combination thereof, or for members or former
- 9 members, or combination thereof, of the labor organizations; or
- 10 (b) A policy ((or contract of any professional, trade, or
- 11 occupational association for its members or former or retired members,
- 12 or combination thereof, if such association:
- 13 (i) Is composed of individuals all of whom are actively engaged in
- 14 the same profession, trade, or occupation;
- 15 (ii) Has been maintained in good faith for purposes other than
- 16 obtaining insurance; and
- 17 (iii) Has been in existence for at least two years prior to the
- 18 date of its initial offering of such policy or plan to its members))
- 19 <u>issued pursuant to a contract under Section 1876 or Section 1833 of the</u>
- 20 federal social security act (42 U.S.C. Sec. 1395 et seq.), or an issued
- 21 policy under a demonstration project authorized pursuant to amendments
- 22 to the federal social security act; or
- 23 (c) ((Individual policies or contracts issued pursuant to a
- 24 conversion privilege under a policy or contract of group or individual
- 25 insurance when such group or individual policy or contract includes
- 26 provisions which are inconsistent with the requirements of this
- 27 chapter; or policies issued to employees or members as additions to
- 28 franchise plans in existence on January 1, 1982)) Insurance policies or
- 29 <u>health care benefit plans, including group conversion policies,</u>

- 1 provided to medicare eligible persons, that are not marketed or held to
- 2 <u>be medicare supplement policies or benefit plans</u>.
- 3 (2) "Medicare" means the "Health Insurance for the Aged Act," Title
- 4 XVIII of the Social Security Amendments of 1965, as then constituted or
- 5 later amended.
- 6 (3) "Medicare eligible expenses" means health care expenses of the
- 7 kinds covered by medicare, to the extent recognized as reasonable and
- 8 <u>medically necessary</u> by medicare. ((Payment of benefits by insurers for
- 9 medicare eligible expenses may be conditioned upon the same or less
- 10 restrictive payment conditions, including determinations of medical
- 11 necessity, as are applicable to medicare claims.))
- 12 (4) "Applicant" means:
- 13 (a) In the case of an individual medicare supplement insurance
- 14 policy or subscriber contract, the person who seeks to contract for
- 15 insurance benefits; and
- 16 (b) In the case of a group medicare supplement insurance policy or
- 17 subscriber contract, the proposed certificate holder.
- 18 (5) "Certificate" means any certificate <u>delivered or</u> issued <u>for</u>
- 19 <u>delivery in this state</u> under a group medicare supplement insurance
- 20 policy((, which policy has been delivered or issued for delivery in
- 21 this state)).
- 22 (6) "Loss ratio" means the incurred claims as a percentage of the
- 23 earned premium computed under rules adopted by the insurance
- 24 commissioner.
- 25 (7) "Preexisting condition" means a covered person's medical
- 26 condition that caused that person to have received medical advice or
- 27 treatment during a specified time period immediately prior to the
- 28 effective date of coverage.
- 29 (8) "Disclosure form" means the form designated by the insurance
- 30 commissioner which discloses medicare benefits, the supplemental

- 1 benefits offered by the insurer, and the remaining amount for which the
- 2 insured will be responsible.
- 3 (9) "Issuer" includes insurance companies, health care service
- 4 contractors, health maintenance organizations, fraternal benefit
- 5 societies, and any other entity delivering or issuing for delivery in
- 6 this state medicare supplement policies or certificates.
- 7 **Sec. 2.** RCW 48.66.030 and 1981 c 153 s 3 are each amended to read
- 8 as follows:
- 9 (1) ((Medicare supplement insurance policies must include a
- 10 renewal, continuation, or nonrenewal provision. The language or
- 11 specifications of such provision must be consistent with the type of
- 12 contract to be issued. Such provision must be appropriately captioned,
- 13 appear on the first page of the policy, and clearly state the duration,
- 14 where limited, of renewability and the duration of the term of coverage
- 15 for which the policy is issued and for which it may be renewed.
- 16 $\frac{(2)}{(2)}$) A medicare supplement insurance policy which provides for the
- 17 payment of benefits may not be based on standards described as "usual
- 18 and customary, " "reasonable and customary, " or words of similar import
- 19 ((must include a definition of such terms and an explanation of such
- 20 terms in its accompanying outline of coverage)).
- 21 (((3))) (2) Limitations on benefits, such as policy exclusions or
- 22 waiting periods, shall be labeled in a separate section of the policy
- 23 or placed with the benefit provisions to which they apply, rather than
- 24 being included in other sections of the policy, rider, or endorsement.
- 25 <u>NEW SECTION.</u> **Sec. 3.** A new section is added to chapter 48.66 RCW
- 26 to read as follows:

- 1 (1) A medicare supplement insurance policy or certificate form or
- 2 application form, rider, or endorsement shall not be issued, delivered,
- 3 or used unless it has been filed with and approved by the commissioner.
- 4 (2) Rates, or modification of rates, for medicare supplement
- 5 policies or certificates shall not be used until filed with and
- 6 approved by the commissioner.
- 7 (3) Every filing shall be received not less than thirty days in
- 8 advance of any such issuance, delivery, or use. At the expiration of
- 9 such thirty days the form or rate so filed shall be deemed approved
- 10 unless prior thereto it has been affirmatively approved or disapproved
- 11 by order of the commissioner. The commissioner may extend by not more
- 12 than an additional fifteen days the period within which he or she may
- 13 affirmatively approve or disapprove any such form or rate, by giving
- 14 notice of such extension before expiration of the initial thirty-day
- 15 waiting period. At the expiration of any such period as so extended,
- 16 and in the absence of such prior affirmative approval or disapproval,
- 17 any such form or rate shall be deemed approved. A filing of a form or
- 18 rate or modification thereto may not be deemed approved unless the
- 19 filing contains all required documents prescribed by the commissioner.
- 20 The commissioner may withdraw any such approval at any time for cause.
- 21 By approval of any such form or rate for immediate use, the
- 22 commissioner may waive any unexpired portion of such initial thirty-day
- 23 waiting period.
- 24 (4) The commissioner's order disapproving any such form or rate or
- 25 withdrawing a previous approval shall state the grounds therefor.
- 26 (5) A form or rate shall not knowingly be issued, delivered, or
- 27 used if the commissioner's approval does not then exist.
- 28 **Sec. 4.** RCW 48.66.041 and 1982 c 200 s 1 are each amended to read
- 29 as follows:

- 1 (1) The insurance commissioner shall adopt rules to establish
- 2 minimum standards for benefits in medicare supplement insurance
- 3 policies <u>and certificates</u>.
- 4 (2) The commissioner shall adopt rules to establish specific
- 5 standards for medicare supplement insurance policy or certificate
- 6 provisions. These rules may include but are not limited to:
- 7 (a) Terms of renewability;
- 8 (b) Nonduplication of coverage;
- 9 (c) Benefit limitations, exceptions, and reductions; ((and))
- 10 (d) Definitions of terms;
- 11 (e) Requiring refunds or credits if the policies or certificates do
- 12 not meet loss ratio requirements;
- 13 (f) Establishing uniform methodology for calculating and reporting
- 14 loss ratios;
- 15 (q) Assuring public access to policies, premiums, and loss ratio
- 16 information of an issuer of medicare supplement insurance;
- 17 (h) Establishing a process for approving or disapproving proposed
- 18 premium increases; and
- 19 (i) Establishing standards for medicare SELECT policies and
- 20 <u>certificates</u>.
- 21 (3) The insurance commissioner may adopt rules that establish
- 22 disclosure standards for replacement of policies or certificates by
- 23 persons eligible for medicare by reason of age.
- 24 (4) The insurance commissioner may by rule prescribe that an
- 25 informational brochure, designed to improve the buyer's understanding
- 26 of medicare and ability to select the most appropriate coverage, be
- 27 provided to persons eligible for medicare by reason of age. The
- 28 commissioner may require that the brochure be provided to applicants
- 29 concurrently with delivery of the outline of coverage, except with

- 1 respect to direct response insurance, when the brochure may be provided
- 2 upon request but no later than the delivery of the policy.
- 3 (5) In the case of a state or federally qualified health
- 4 maintenance organization, the commissioner may waive compliance with
- 5 one or all provisions of this section until January 1, 1983.
- 6 **Sec. 5.** RCW 48.66.050 and 1981 c 153 s 5 are each amended to read
- 7 as follows:
- 8 (1) The insurance commissioner may issue reasonable rules that
- 9 specify prohibited policy provisions not otherwise specifically
- 10 authorized by statute which, in the opinion of the commissioner, are
- 11 unfair, unjust, or unfairly discriminatory to any person insured or
- 12 proposed ((for coverage)) to be insured under a medicare supplement
- 13 insurance policy or certificate.
- 14 (2) No medicare supplement insurance policy may use waivers to
- 15 exclude, limit, or reduce coverage or benefits for specifically named
- 16 or described preexisting diseases or physical conditions.
- 17 **Sec. 6.** RCW 48.66.090 and 1981 c 153 s 9 are each amended to read
- 18 as follows:
- 19 All medicare supplement policies must be quaranteed renewable and
- 20 <u>a</u> medicare supplement insurance policy may not provide that the policy
- 21 may be cancelled or nonrenewed by the insurer solely on the grounds of
- 22 deterioration of health. The issuer shall not cancel or nonrenew the
- 23 policy for any reason other than nonpayment of premium or material
- 24 misrepresentation. All medicare supplement policies and certificates
- 25 <u>must include a renewal or continuation provision</u>. The language or
- 26 specifications of such provision must be appropriately captioned,
- 27 appear on the first page of the policy, and shall include any
- 28 reservation by the issuer or a right to change premium.

- 1 Sec. 7. RCW 48.66.100 and 1982 c 200 s 2 are each amended to read
- 2 as follows:
- 3 (1) ((Commencing with reports for the accounting periods beginning
- 4 on or after January 1, 1982,)) Medicare supplement insurance policies
- 5 shall ((be expected to)) return to policyholders in the form of
- 6 aggregate ((loss ratio)) benefits under the policy, for the entire
- 7 period for which rates are computed to provide coverage, loss ratios
- 8 <u>of</u>:
- 9 (a) At least seventy-five percent of the ((earned)) aggregate
- 10 <u>amount of premiums earned</u> in the case of group policies; and
- 11 (b) At least ((sixty)) sixty-five percent of the ((earned))
- 12 aggregate amount of premiums earned in the case of individual policies.
- 13 (2) For the purpose of this section, medicare supplement insurance
- 14 policies issued as a result of solicitation of individuals through the
- 15 mail or mass media advertising, including both print and broadcast
- 16 advertising, shall be treated as individual policies.
- 17 (3) ((By January 1, 1982,)) The insurance commissioner ((shall))
- 18 may adopt rules sufficient to accomplish the provisions of this section
- 19 and may, by such rules, impose more stringent or appropriate loss ratio
- 20 requirements when it is necessary for the protection of the public
- 21 interest.
- 22 Sec. 8. RCW 48.66.110 and 1981 c 153 s 11 are each amended to read
- 23 as follows:
- 24 ((1) An agent, insurer, health care service contractor or health
- 25 maintenance organization initiating a sale of an individual or group
- 26 medicare supplement insurance policy in this state shall complete and
- 27 sign a disclosure form, in a form prescribed by the insurance
- 28 commissioner, and deliver the completed form)) In order to provide for
- 29 <u>full and fair disclosure in the sale of medicare supplement policies,</u>

- 1 <u>a medicare supplement policy or certificate shall not be delivered in</u>
- 2 this state unless an outline of coverage is delivered to the potential
- 3 policyholder not later than the time of application for the policy.
- 4 (((2) If a medicare supplement insurance policy or certificate is
- 5 issued on a basis which would require revision of the outline of
- 6 coverage delivered at the time of application, a substitute outline of
- 7 coverage properly describing the policy or certificate actually issued
- 8 must accompany the policy or certificate when it is delivered and
- 9 contain the following statement, in no less than twelve-point type,
- 10 immediately above the company name: "NOTICE. Read this outline of
- 11 coverage carefully. It is not identical to the outline of coverage
- 12 provided upon application and the coverage originally applied for has
- 13 not been issued."))
- 14 Sec. 9. RCW 48.66.130 and 1981 c 153 s 13 are each amended to read
- 15 as follows:
- 16 (1) ((Effective January 1, 1982, no medicare supplement insurance
- 17 policy which excludes coverage for preexisting conditions which
- 18 appeared more than one hundred eighty days prior to the effective date
- 19 of the policy may be sold or offered for sale in this state)) No later
- 20 than July 1, 1992, and notwithstanding any other provision of Title 48
- 21 RCW, a medicare supplement policy or certificate shall not exclude or
- 22 <u>limit benefits for losses incurred more than six months from the</u>
- 23 <u>effective date of coverage because it involved a preexisting condition</u>.
- 24 (2) ((Effective January 1, 1982, no medicare supplement insurance
- 25 policy may be sold or offered for sale in this state which excludes
- 26 coverage for preexisting conditions for a period of more than one
- 27 hundred eighty days into the term of the policy)) No later than July 1,
- 28 1992, a medicare supplement policy or certificate shall not define a
- 29 preexisting condition more restrictively than as a condition for which

- 1 medical advice was given or treatment was recommended by or received
- 2 from a physician within six months before the effective date of
- 3 <u>coverage</u>.
- 4 (3) If a medicare supplement insurance policy or certificate
- 5 contains any limitations with respect to preexisting conditions, such
- 6 limitations must appear as a separate paragraph of the policy or
- 7 <u>certificate</u> and be labeled as "Preexisting Condition Limitations."

Passed the House February 18, 1992. Passed the Senate March 11, 1992. Approved by the Governor March 31, 1992. Filed in Office of Secretary of State March 31, 1992.