H-1394.1			

HOUSE BILL 1901

State of Washington 1995 Regular Session 54th Legislature

By Representatives Chopp, Dickerson, Thibaudeau, Tokuda, Wolfe, Cody, Veloria, Mason, Appelwick, Jacobsen, R. Fisher, Regala and Costa

Read first time 02/14/95. Referred to Committee on Law & Justice.

- 1 AN ACT Relating to expanding the jurisdiction of the human rights 2 commission regarding gender identity; amending RCW 49.60.010, 3 49.60.020, 49.60.130, 49.60.175, 49.60.176, 49.60.178, 49.60.180, 4 49.60.190, 49.60.200, 49.60.215, 49.60.224, and 48.30.300; reenacting and amending RCW 49.60.030, 49.60.040, 49.60.120, 49.60.222, 5 49.60.223, and 49.60.225.
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- BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON: 7
- Sec. 1. RCW 49.60.010 and 1993 c 510 s 1 are each amended to read 8 9 as follows:
- 10 This chapter shall be known as the "law against discrimination".
- It is an exercise of the police power of the state for the protection 11
- of the public welfare, health, and peace of the people of this state, 12
- 13 and in fulfillment of the provisions of the Constitution of this state
- 14 concerning civil rights. The legislature hereby finds and declares
- 15 that practices of discrimination against any of its inhabitants because
- of race, creed, color, national origin, sex, marital status, gender 16
- 17 identity, age, or the presence of any sensory, mental, or physical
- disability or the use of a trained guide dog or service dog by a 18
- disabled person are a matter of state concern, that such discrimination 19

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- 1 threatens not only the rights and proper privileges of its inhabitants
- 2 but menaces the institutions and foundation of a free democratic state.
- 3 A state agency is herein created with powers with respect to
- 4 elimination and prevention of discrimination in employment, in credit
- 5 and insurance transactions, in places of public resort, accommodation,
- 6 or amusement, and in real property transactions because of race, creed,
- 7 color, national origin, sex, marital status, gender identity, age, or
- 8 the presence of any sensory, mental, or physical disability or the use
- 9 of a trained guide dog or service dog by a disabled person; and the
- 10 commission established hereunder is hereby given general jurisdiction
- 11 and power for such purposes.
- 12 **Sec. 2.** RCW 49.60.020 and 1993 c 510 s 2 are each amended to read 13 as follows:
- 14 The provisions of this chapter shall be construed liberally for the
- 15 accomplishment of the purposes thereof. Nothing contained in this
- 16 chapter shall be deemed to repeal any of the provisions of any other
- 17 law of this state relating to discrimination because of race, color,
- 18 creed, national origin, sex, marital status, gender identity, age, or
- 19 the presence of any sensory, mental, or physical disability, other than
- 20 a law which purports to require or permit doing any act which is an
- 21 unfair practice under this chapter. Nor shall anything herein
- 22 contained be construed to deny the right to any person to institute any
- 23 action or pursue any civil or criminal remedy based upon an alleged
- 24 violation of his or her civil rights. This chapter shall not be
- 25 construed to endorse any specific belief, practice, behavior, or
- 26 orientation.
- 27 **Sec. 3.** RCW 49.60.030 and 1993 c 510 s 3 and 1993 c 69 s 1 are
- 28 each reenacted and amended to read as follows:
- 29 (1) The right to be free from discrimination because of race,
- 30 creed, color, national origin, sex, gender identity, or the presence of
- 31 any sensory, mental, or physical disability or the use of a trained
- 32 guide dog or service dog by a disabled person is recognized as and
- 33 declared to be a civil right. This right shall include, but not be
- 34 limited to:
- 35 (a) The right to obtain and hold employment without discrimination;

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- 1 (b) The right to the full enjoyment of any of the accommodations, 2 advantages, facilities, or privileges of any place of public resort, 3 accommodation, assemblage, or amusement;
- 4 (c) The right to engage in real estate transactions without 5 discrimination, including discrimination against families with 6 children;
- 7 (d) The right to engage in credit transactions without 8 discrimination;
- 9 (e) The right to engage in insurance transactions or transactions 10 with health maintenance organizations without discrimination: 11 PROVIDED, That a practice which is not unlawful under RCW 48.30.300, 12 48.44.220, or 48.46.370 does not constitute an unfair practice for the 13 purposes of this subparagraph; and
- (f) The right to engage in commerce free from any discriminatory 14 boycotts or blacklists. Discriminatory boycotts or blacklists for 15 16 purposes of this section shall be defined as the formation or execution of any express or implied agreement, understanding, policy or 17 contractual arrangement for economic benefit between any persons which 18 19 is not specifically authorized by the laws of the United States and 20 which is required or imposed, either directly or indirectly, overtly or covertly, by a foreign government or foreign person in order to 21 restrict, condition, prohibit, or interfere with or in order to exclude 22 23 any person or persons from any business relationship on the basis of 24 race, color, creed, religion, sex, gender identity, the presence of any 25 sensory, mental, or physical disability, or the use of a trained guide 26 dog or service dog by a disabled person, or national origin or lawful 27 business relationship: PROVIDED HOWEVER, That nothing herein contained shall prohibit the use of boycotts as authorized by law pertaining to 28 29 labor disputes and unfair labor practices.
 - (2) Any person deeming himself or herself injured by any act in violation of this chapter shall have a civil action in a court of competent jurisdiction to enjoin further violations, or to recover the actual damages sustained by the person, or both, together with the cost of suit including reasonable attorneys' fees or any other appropriate remedy authorized by this chapter or the United States Civil Rights Act of 1964 as amended, or the federal fair housing amendments act of 1988 (42 U.S.C. Sec. 3601 et seq.)((; and)).

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38 (3) Except for any unfair practice committed by an employer against 39 an employee or a prospective employee, or any unfair practice in a real

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- 1 estate transaction which is the basis for relief specified in the
- 2 amendments to RCW 49.60.225 contained in chapter 69, Laws of 1993, any
- 3 unfair practice prohibited by this chapter which is committed in the
- 4 course of trade or commerce as defined in the Consumer Protection Act,
- 5 chapter 19.86 RCW, is, for the purpose of applying that chapter, a
- 6 matter affecting the public interest, is not reasonable in relation to
- 7 the development and preservation of business, and is an unfair or
- 8 deceptive act in trade or commerce.
- 9 **Sec. 4.** RCW 49.60.040 and 1993 c 510 s 4 and 1993 c 69 s 3 are 10 each reenacted and amended to read as follows:
- 11 As used in this chapter:
- 12 (1) "Person" includes one or more individuals, partnerships,
- 13 associations, organizations, corporations, cooperatives, legal
- 14 representatives, trustees and receivers, or any group of persons; it
- 15 includes any owner, lessee, proprietor, manager, agent, or employee,
- 16 whether one or more natural persons; and further includes any political
- 17 or civil subdivisions of the state and any agency or instrumentality of
- 18 the state or of any political or civil subdivision thereof;
- 19 (2) "Commission" means the Washington state human rights
- 20 commission;
- 21 (3) "Employer" includes any person acting in the interest of an
- 22 employer, directly or indirectly, who employs eight or more persons,
- 23 and does not include any religious or sectarian organization not
- 24 organized for private profit;
- 25 (4) "Employee" does not include any individual employed by his or
- 26 her parents, spouse, or child, or in the domestic service of any
- 27 person;
- 28 (5) "Gender identity" means a person's various individual
- 29 <u>attributes or manifestations of such attributes as they are understood</u>
- 30 to be masculine and/or feminine;
- 31 (6) "Labor organization" includes any organization which exists for
- 32 the purpose, in whole or in part, of dealing with employers concerning
- 33 grievances or terms or conditions of employment, or for other mutual
- 34 aid or protection in connection with employment;
- (((6))) "Employment agency" includes any person undertaking
- 36 with or without compensation to recruit, procure, refer, or place
- 37 employees for an employer;

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 $((\frac{7}{1}))$ (8) "Marital status" means the legal status of being 1 married, single, separated, divorced, or widowed; 2 3 $((\frac{8}{1}))$ (9) "National origin" includes "ancestry"; 4 (((9))) (10) "Full enjoyment of" includes the right to purchase any 5 service, commodity, or article of personal property offered or sold on, or by, any establishment to the public, and the admission of any person 6 7 to accommodations, advantages, facilities, or privileges of any place 8 of public resort, accommodation, assemblage, or amusement, without acts directly or indirectly causing persons of any particular race, creed, 9 color, sex, gender identity, national origin, or with any sensory, 10 mental, or physical disability, or the use of a trained guide dog or 11 service dog by a disabled person, to be treated as not welcome, 12 accepted, desired, or solicited; 13 14 $((\frac{10}{10}))$ accommodation, 15 assemblage, or amusement" includes, but is not limited to, any place, 16 licensed or unlicensed, kept for gain, hire, or reward, or where charges are made for admission, service, occupancy, or use of any 17 property or facilities, whether conducted for the entertainment, 18 19 housing, or lodging of transient guests, or for the benefit, use, or 20 accommodation of those seeking health, recreation, or rest, or for the burial or other disposition of human remains, or for the sale of goods, 21 22 merchandise, services, or personal property, or for the rendering of 23 personal services, or for public conveyance or transportation on land, 24 water, or in the air, including the stations and terminals thereof and 25 the garaging of vehicles, or where food or beverages of any kind are

26 sold for consumption on the premises, or where public amusement, 27 entertainment, sports, or recreation of any kind is offered with or without charge, or where medical service or care is made available, or 28 29 where the public gathers, congregates, or assembles for amusement, 30 recreation, or public purposes, or public halls, public elevators, and public washrooms of buildings and structures occupied by two or more 31 tenants, or by the owner and one or more tenants, or any public library 32 or educational institution, or schools of special instruction, or 33 34 nursery schools, or day care centers or children's camps: 35 That nothing contained in this definition shall be construed to include or apply to any institute, bona fide club, or place of accommodation, 36 37 which is by its nature distinctly private, including fraternal organizations, though where public use is permitted that use shall be 38 39 covered by this chapter; nor shall anything contained in this HB 1901

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- 1 definition apply to any educational facility, columbarium, crematory,
- 2 mausoleum, or cemetery operated or maintained by a bona fide religious
- 3 or sectarian institution;
- 4 $((\frac{11}{1}))$ <u>(12)</u> "Real property" includes buildings, structures,
- 5 dwellings, real estate, lands, tenements, leaseholds, interests in real
- 6 estate cooperatives, condominiums, and hereditaments, corporeal and
- 7 incorporeal, or any interest therein;
- 8 $((\frac{12}{12}))$ "Real estate transaction" includes the sale,
- 9 appraisal, brokering, exchange, purchase, rental, or lease of real
- 10 property, transacting or applying for a real estate loan, or the
- 11 provision of brokerage services;
- 12 $((\frac{13}{13}))$ <u>(14)</u> "Dwelling" means any building, structure, or portion
- 13 thereof that is occupied as, or designed or intended for occupancy as,
- 14 a residence by one or more families, and any vacant land that is
- 15 offered for sale or lease for the construction or location thereon of
- 16 any such building, structure, or portion thereof;
- 17 $\left(\left(\frac{14}{14}\right)\right) = \frac{15}{15}$ "Sex" means gender;
- 18 $((\frac{15}{15}))$ (16) "Aggrieved person" means any person who: (a) Claims
- 19 to have been injured by an unfair practice in a real estate
- 20 transaction; or (b) believes that he or she will be injured by an
- 21 unfair practice in a real estate transaction that is about to occur;
- (((16))) "Complainant" means the person who files a complaint
- 23 in a real estate transaction;
- $((\frac{17}{1}))$ (18) "Credit transaction" includes any open or closed end
- 25 credit transaction, whether in the nature of a loan, retail installment
- 26 transaction, credit card issue or charge, or otherwise, and whether for
- 27 personal or for business purposes, in which a service, finance, or
- 28 interest charge is imposed, or which provides for repayment in
- 29 scheduled payments, when such credit is extended in the regular course
- 30 of any trade or commerce, including but not limited to transactions by
- 31 banks, savings and loan associations or other financial lending
- 32 institutions of whatever nature, stock brokers, or by a merchant or
- 33 mercantile establishment which as part of its ordinary business permits
- 34 or provides that payment for purchases of property or service therefrom
- 35 may be deferred;
- (((18))) "Families with children status" means when one or
- 37 more individuals who have not attained the age of eighteen years is
- 38 domiciled with a parent or another person having legal custody of such
- 39 individual or individuals, or with the designee of such parent or other

- 1 person having such legal custody, with the written permission of such
- 2 parent or other person. Families with children status also applies to
- 3 any person who is pregnant or is in the process of securing legal
- 4 custody or guardianship of any individual who has not attained the age
- 5 of eighteen years.
- 6 Sec. 5. RCW 49.60.120 and 1993 c 510 s 6 and 1993 c 69 s 4 are 7 each reenacted and amended to read as follows:
- 8 The commission shall have the functions, powers, and duties:
- 9 (1) To appoint an executive director and chief examiner, and such investigators, examiners, clerks, and other employees and agents as it may deem necessary, fix their compensation within the limitations provided by law, and prescribe their duties.
- 13 (2) To obtain upon request and utilize the services of all 14 governmental departments and agencies.
- 15 (3) To adopt, promulgate, amend, and rescind suitable rules and 16 regulations to carry out the provisions of this chapter, and the 17 policies and practices of the commission in connection therewith.
- 18 (4) To receive, impartially investigate, and pass upon complaints 19 alleging unfair practices as defined in this chapter.
- (5) To issue such publications and such results of investigations and research as in its judgment will tend to promote good will and minimize or eliminate discrimination because of sex, race, creed, color, national origin, marital status, gender identity, age, or the presence of any sensory, mental, or physical disability, or the use of a trained guide dog or service dog by a disabled person.
- 26 (6) To make such technical studies as are appropriate to effectuate 27 the purposes and policies of this chapter and to publish and distribute 28 the reports of such studies.
- 29 (7) To cooperate and act jointly or by division of labor with the 30 United States or other states, with other Washington state agencies, commissions, and other government entities, and with political 31 subdivisions of the state of Washington and their respective human 32 rights agencies to carry out the purposes of this chapter. However, 33 34 the powers which may be exercised by the commission under this subsection permit investigations and complaint dispositions only if the 35 36 investigations are designed to reveal, or the complaint deals only with, allegations which, if proven, would constitute unfair practices 37

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- 1 under this chapter. The commission may perform such services for these
- 2 agencies and be reimbursed therefor.
- 3 (8) To foster good relations between minority and majority
- 4 population groups of the state through seminars, conferences,
- 5 educational programs, and other intergroup relations activities.
- 6 **Sec. 6.** RCW 49.60.130 and 1993 c 510 s 7 are each amended to read 7 as follows:
- 8 The commission has power to create such advisory agencies and
- 9 conciliation councils, local, regional, or state-wide, as in its
- 10 judgment will aid in effectuating the purposes of this chapter. The
- 11 commission may empower them to study the problems of discrimination in
- 12 all or specific fields of human relationships or in specific instances
- 13 of discrimination because of sex, race, creed, color, national origin,
- 14 marital status, gender identity, age, or the presence of any sensory,
- 15 mental, or physical disability or the use of a trained guide dog or
- 16 service dog by a disabled person; to foster through community effort or
- 17 otherwise good will, cooperation, and conciliation among the groups and
- 18 elements of the population of the state, and to make recommendations to
- 19 the commission for the development of policies and procedures in
- 20 general and in specific instances, and for programs of formal and
- 21 informal education which the commission may recommend to the
- 22 appropriate state agency.
- 23 Such advisory agencies and conciliation councils shall be composed
- 24 of representative citizens, serving without pay, but with reimbursement
- 25 for travel expenses in accordance with RCW 43.03.050 and 43.03.060 as
- 26 now existing or hereafter amended, and the commission may make
- 27 provision for technical and clerical assistance to such agencies and
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- 28 councils and for the expenses of such assistance. The commission may
- 29 use organizations specifically experienced in dealing with questions of
- 30 discrimination.
- 31 **Sec. 7.** RCW 49.60.175 and 1993 c 510 s 9 are each amended to read
- 32 as follows:
- 33 It shall be an unfair practice to use the sex, race, creed, color,
- 34 national origin, marital status, gender identity, or the presence of
- 35 any sensory, mental, or physical disability of any person, or the use
- 36 of a trained guide dog or service dog by a disabled person, concerning

- 1 an application for credit in any credit transaction to determine the
- 2 credit worthiness of an applicant.
- 3 **Sec. 8.** RCW 49.60.176 and 1993 c 510 s 10 are each amended to read 4 as follows:
- 5 (1) It is an unfair practice for any person whether acting for
- 6 himself, herself, or another in connection with any credit transaction
- 7 because of race, creed, color, national origin, sex, marital status,
- 8 gender identity, or the presence of any sensory, mental, or physical
- 9 disability or the use of a trained guide dog or service dog by a
- 10 disabled person:
- 11 (a) To deny credit to any person;
- 12 (b) To increase the charges or fees for or collateral required to
- 13 secure any credit extended to any person;
- 14 (c) To restrict the amount or use of credit extended or to impose
- 15 different terms or conditions with respect to the credit extended to
- 16 any person or any item or service related thereto;
- 17 (d) To attempt to do any of the unfair practices defined in this
- 18 section.
- 19 (2) Nothing in this section shall prohibit any party to a credit
- 20 transaction from considering the credit history of any individual
- 21 applicant.
- 22 (3) Further, nothing in this section shall prohibit any party to a
- 23 credit transaction from considering the application of the community
- 24 property law to the individual case or from taking reasonable action
- 25 thereon.
- 26 Sec. 9. RCW 49.60.178 and 1993 c 510 s 11 are each amended to read
- 27 as follows:
- It is an unfair practice for any person whether acting for himself,
- 29 herself, or another in connection with an insurance transaction or
- 30 transaction with a health maintenance organization to cancel or fail or
- 31 refuse to issue or renew insurance or a health maintenance agreement to
- 32 any person because of sex, marital status, gender identity, race,
- 33 creed, color, national origin, or the presence of any sensory, mental,
- 34 or physical disability or the use of a trained guide dog or service dog
- 35 by a disabled person: PROVIDED, That a practice which is not unlawful
- 36 under RCW 48.30.300, 48.44.220, or 48.46.370 does not constitute an
- 37 unfair practice for the purposes of this section. For the purposes of

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- 1 this section, "insurance transaction" is defined in RCW 48.01.060,
- 2 health maintenance agreement is defined in RCW 48.46.020, and "health
- 3 maintenance organization" is defined in RCW 48.46.020.
- 4 The fact that such unfair practice may also be a violation of
- 5 chapter 48.30, 48.44, or 48.46 RCW does not constitute a defense to an
- 6 action brought under this section.
- 7 The insurance commissioner, under RCW 48.30.300, and the human
- 8 rights commission, under chapter 49.60 RCW, shall have concurrent
- 9 jurisdiction under this section and shall enter into a working
- 10 agreement as to procedure to be followed in complaints under this
- 11 section.
- 12 **Sec. 10.** RCW 49.60.180 and 1993 c 510 s 12 are each amended to
- 13 read as follows:
- 14 <u>(1)</u> It is an unfair practice for any employer:
- 15 $((\frac{1}{1}))$ (a) To refuse to hire any person because of age, sex,
- 16 marital status, gender identity, race, creed, color, national origin,
- 17 or the presence of any sensory, mental, or physical disability or the
- 18 use of a trained guide dog or service dog by a disabled person, unless
- 19 based upon a bona fide occupational qualification: PROVIDED, That the
- 20 prohibition against discrimination because of such disability shall not
- 21 apply if the particular disability prevents the proper performance of
- 22 the particular worker involved.
- $((\frac{2}{2}))$ (b) To discharge or bar any person from employment because
- 24 of age, sex, marital status, gender identity, race, creed, color,
- 25 national origin, or the presence of any sensory, mental, or physical
- 26 disability or the use of a trained guide dog or service dog by a
- 27 disabled person.
- $((\frac{3}{3}))$ (c) To discriminate against any person in compensation or
- 29 in other terms or conditions of employment because of age, sex, marital
- 30 status, gender identity, race, creed, color, national origin, or the
- 31 presence of any sensory, mental, or physical disability or the use of
- 32 a trained guide dog or service dog by a disabled person: PROVIDED,
- 33 That it shall not be an unfair practice for an employer to segregate
- 34 washrooms or locker facilities on the basis of sex, or to base other
- 35 terms and conditions of employment on the sex of employees where the
- 36 commission by regulation or ruling in a particular instance has found
- 37 the employment practice to be appropriate for the practical realization
- 38 of equality of opportunity between the sexes.

- (((4))) (d) To print, or circulate, or cause to be printed or 1 2 circulated any statement, advertisement, or publication, or to use any form of application for employment, or to make any inquiry in 3 4 connection with prospective employment, which expresses any limitation, 5 specification, or discrimination as to age, sex, marital status, gender identity, race, creed, color, national origin, or the presence of any 6 7 sensory, mental, or physical disability or the use of a trained guide dog or service dog by a disabled person, or any intent to make any such 8 9 limitation, specification, or discrimination, unless based upon a bona 10 fide occupational qualification: PROVIDED, Nothing contained herein 11 shall prohibit advertising in a foreign language.
- (2) This section shall not be construed to require an employer to 12 13 establish employment goals or quotas based on gender identity or on any other basis. 14
- 15 **Sec. 11.** RCW 49.60.190 and 1993 c 510 s 13 are each amended to 16 read as follows:
- It is an unfair practice for any labor union or labor organization: 17
- 18 (1) To deny membership and full membership rights and privileges to 19 any person because of age, sex, marital status, gender identity, race, 20 creed, color, national origin, or the presence of any sensory, mental, 21 or physical disability or the use of a trained guide dog or service dog 22 by a disabled person.

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- (2) To expel from membership any person because of age, sex, marital status, gender identity, race, creed, color, national origin, or the presence of any sensory, mental, or physical disability or the use of a trained guide dog or service dog by a disabled person.
- (3) To discriminate against any member, employer, employee, or 27 28 other person to whom a duty of representation is owed because of age, 29 sex, marital status, gender identity, race, creed, color, national origin, or the presence of any sensory, mental, or physical disability 30 31 or the use of a trained guide dog or service dog by a disabled person.
- 32 Sec. 12. RCW 49.60.200 and 1993 c 510 s 14 are each amended to 33 read as follows:
- It is an unfair practice for any employment agency to fail or refuse to classify properly or refer for employment, or otherwise to discriminate against, an individual because of age, sex, marital 36 37 status, gender identity, race, creed, color, national origin, or the

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presence of any sensory, mental, or physical disability or the use of 2 a trained guide dog or service dog by a disabled person, or to print or circulate, or cause to be printed or circulated any statement, 3 4 advertisement, or publication, or to use any form of application for 5 employment, or to make any inquiry in connection with prospective employment, which expresses any limitation, 6 specification discrimination as to age, sex, race, gender identity, creed, color, 7 8 ((or)) national origin, or the presence of any sensory, mental, or 9 physical disability or the use of a trained guide dog or service dog by 10 a disabled person, or any intent to make any such limitation, specification, or discrimination, unless based upon a bona fide 11 occupational qualification: PROVIDED, Nothing contained herein shall 12 13 prohibit advertising in a foreign language.

14 **Sec. 13.** RCW 49.60.215 and 1993 c 510 s 16 are each amended to 15 read as follows:

16 It shall be an unfair practice for any person or the person's agent or employee to commit an act which directly or indirectly results in 17 18 any distinction, restriction, or discrimination, or the requiring of 19 any person to pay a larger sum than the uniform rates charged other persons, or the refusing or withholding from any person the admission, 20 patronage, custom, presence, frequenting, dwelling, staying, or lodging 21 22 in any place of public resort, accommodation, assemblage, or amusement, 23 except for conditions and limitations established by law and applicable 24 to all persons, regardless of race, creed, color, national origin, 25 gender identity, sex, the presence of any sensory, mental, or physical disability, or the use of a trained guide dog or service dog by a 26 disabled person: PROVIDED, That this section shall not be construed to 27 require structural changes, modifications, or additions to make any 28 29 place accessible to a disabled person except as otherwise required by 30 PROVIDED, That behavior or actions constituting a risk to property or other persons can be grounds for refusal and shall not 31 32 constitute an unfair practice.

- 33 **Sec. 14.** RCW 49.60.222 and 1993 c 510 s 17 and 1993 c 69 s 5 are 34 each reenacted and amended to read as follows:
- 35 (1) It is an unfair practice for any person, whether acting for 36 himself, herself, or another, because of sex, marital status, <u>gender</u> 37 <u>identity</u>, race, creed, color, national origin, families with children

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status, the presence of any sensory, mental, or physical disability, or the use of a trained guide dog or service dog by a disabled person:

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- (a) To refuse to engage in a real estate transaction with a person;
- 4 (b) To discriminate against a person in the terms, conditions, or 5 privileges of a real estate transaction or in the furnishing of 6 facilities or services in connection therewith;
- 7 (c) To refuse to receive or to fail to transmit a bona fide offer 8 to engage in a real estate transaction from a person;
- 9 (d) To refuse to negotiate for a real estate transaction with a 10 person;
- (e) To represent to a person that real property is not available for inspection, sale, rental, or lease when in fact it is so available, or to fail to bring a property listing to his or her attention, or to refuse to permit the person to inspect real property;
- 15 (f) To discriminate in the sale or rental, or to otherwise make 16 unavailable or deny a dwelling to any person because of a disability of 17 that person, or a person residing in or intending to reside in that 18 dwelling after it is sold, rented, or made unavailable; or any person 19 associated with the person buying or renting;
- (g) To make, print, circulate, post, or mail, or cause to be so made or published a statement, advertisement, or sign, or to use a form of application for a real estate transaction, or to make a record or inquiry in connection with a prospective real estate transaction, which indicates, directly or indirectly, an intent to make a limitation, specification, or discrimination with respect thereto;
 - (h) To offer, solicit, accept, use, or retain a listing of real property with the understanding that a person may be discriminated against in a real estate transaction or in the furnishing of facilities or services in connection therewith;
 - (i) To expel a person from occupancy of real property;
- 31 (j) To discriminate in the course of negotiating, executing, or financing a real estate transaction whether by mortgage, deed of trust, 32 contract, or other instrument imposing a lien or other security in real 33 property, or in negotiating or executing any item or service related 34 35 thereto including issuance of title insurance, mortgage insurance, loan guarantee, or other aspect of the transaction. Nothing in this section 36 37 shall limit the effect of RCW 49.60.176 relating to unfair practices in 38 credit transactions; or

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1 (k) To attempt to do any of the unfair practices defined in this 2 section.

- (2) For the purposes of this chapter discrimination based on the presence of any sensory, mental, or physical disability or the use of a trained guide dog or service dog by a blind, deaf, or physically disabled person includes:
- (a) A refusal to permit, at the expense of the disabled person, reasonable modifications of existing dwelling occupied or to be occupied by such person if such modifications may be necessary to afford such person full enjoyment of the dwelling, except that, in the case of a rental, the landlord may, where it is reasonable to do so, condition permission for a modification on the renter agreeing to restore the interior of the dwelling to the condition that existed before the modification, reasonable wear and tear excepted;
- (b) To refuse to make reasonable accommodation in rules, policies, practices, or services when such accommodations may be necessary to afford a person with the presence of any sensory, mental, or physical disability and/or the use of a trained guide dog or service dog by a blind, deaf, or physically disabled person equal opportunity to use and enjoy a dwelling; or
- (c) To fail to design and construct dwellings in conformance with the federal fair housing amendments act of 1988 (42 U.S.C. Sec. 3601 et seq.) and all other applicable laws or regulations pertaining to access by persons with any sensory, mental, or physical disability or use of a trained guide dog or service dog. Whenever the requirements of applicable laws or regulations differ, the requirements which require greater accessibility for persons with any sensory, mental, or physical disability shall govern.

For purposes of this subsection (2), "dwelling" means any building, structure, or portion thereof that is occupied as, or designed or intended for occupancy as, a residence by four or more families, and any vacant land that is offered for sale or lease for the construction or location thereon of any such building, structure, or portion thereof.

35 (3) Notwithstanding any other provision of this chapter, it shall 36 not be an unfair practice or a denial of civil rights for any public or 37 private educational institution to separate the sexes or give 38 preference to or limit use of dormitories, residence halls, or other

student housing to persons of one sex or to make distinctions on the 1 basis of marital or families with children status. 2

- 3 (4) Except pursuant to subsection (2)(a) of this section, this 4 section shall not be construed to require structural changes, modifications, or additions to make facilities accessible to a disabled 5 person except as otherwise required by law. Nothing in this section 6 7 affects the rights, responsibilities, and remedies of landlords and 8 tenants pursuant to chapter 59.18 or 59.20 RCW, including the right to 9 post and enforce reasonable rules of conduct and safety for all tenants 10 and their guests, provided that chapters 59.18 and 59.20 RCW are only affected to the extent they are inconsistent with the nondiscrimination 11 requirements of this chapter. Nothing in this section limits the 12 13 applicability of any reasonable federal, state, or local restrictions regarding the maximum number of occupants permitted to occupy a 14 15 dwelling.
- (5) Notwithstanding any other provision of this chapter, it shall 16 17 not be an unfair practice for any public establishment providing for accommodations offered for the full enjoyment of transient quests as 18 19 defined by RCW 9.91.010(1)(c) to make distinctions on the basis of families with children status. Nothing in this section shall limit the 20 effect of RCW 49.60.215 relating to unfair practices in places of 21 22 public accommodation.
- (6) Nothing in this chapter prohibiting discrimination based on 23 24 families with children status applies to housing for older persons as 25 defined by the federal fair housing amendments act of 1988, 42 U.S.C. 26 Sec. 3607(b)(1) through (3). Nothing in this chapter authorizes 27 requirements for housing for older persons different than the requirements in the federal fair housing amendments act of 1988, 42 28 U.S.C. Sec 3607(b)(1) through (3). 29
- 30 Sec. 15. RCW 49.60.223 and 1993 c 510 s 18 and 1993 c 69 s 6 are each reenacted and amended to read as follows: 31

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It is an unfair practice for any person, for profit, to induce or attempt to induce any person to sell or rent any real property by representations regarding the entry or prospective entry into the neighborhood of a person or persons of a particular race, creed, color, sex, national origin, gender identity, families with children status, or with any sensory, mental, or physical disability and/or the use of 37

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- 1 a trained guide dog or service dog by a blind, deaf, or physically 2 disabled person.
- 3 **Sec. 16.** RCW 49.60.224 and 1993 c 69 s 8 are each amended to read 4 as follows:
- 5 (1) Every provision in a written instrument relating to real property which purports to forbid or restrict the conveyance, 6 7 encumbrance, occupancy, or lease thereof to individuals of a specified race, creed, color, sex, national origin, gender identity, families 8 9 with children status, or with any sensory, mental, or physical disability or the use of a trained guide dog or service dog by a blind, 10 deaf, or physically disabled person, and every condition, restriction, 11 12 or prohibition, including a right of entry or possibility of reverter, which directly or indirectly limits the use or occupancy of real 13 14 property on the basis of race, creed, color, sex, national origin, 15 gender identity, families with children status, or the presence of any sensory, mental, or physical disability or the use of a trained guide 16 dog or service dog by a blind, deaf, or physically disabled person is 17 18 void.
- 19 (2) It is an unfair practice to insert in a written instrument 20 relating to real property a provision that is void under this section 21 or to honor or attempt to honor such a provision in the chain of title.
- 22 **Sec. 17.** RCW 49.60.225 and 1993 c 510 s 20 and 1993 c 69 s 9 are 23 each reenacted and amended to read as follows:
- 24 (1) When a reasonable cause determination has been made under RCW 25 49.60.240 that an unfair practice in a real estate transaction has been committed and a finding has been made that the respondent has engaged 26 27 in any unfair practice under RCW 49.60.250, the administrative law 28 judge shall promptly issue an order for such relief suffered by the aggrieved person as may be appropriate, which may include actual 29 damages as provided by Title VIII of the United States civil rights act 30 of 1964, as amended, and the federal fair housing amendments act of 31 32 1988 (42 U.S.C. Sec. 3601 et seq.), and injunctive or other equitable 33 relief. Such order may, to further the public interest, assess a civil penalty against the respondent: 34
- 35 (a) In an amount up to ten thousand dollars if the respondent has 36 not been determined to have committed any prior unfair practice in a 37 real estate transaction;

(b) In an amount up to twenty-five thousand dollars if the respondent has been determined to have committed one other unfair practice in a real estate transaction during the five-year period ending on the date of the filing of this charge; or

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- 5 (c) In an amount up to fifty thousand dollars if the respondent has been determined to have committed two or more unfair practices in a 6 7 real estate transaction during the seven-year period ending on the date 8 of the filing of this charge, for loss of the right secured by RCW 9 49.60.010, 49.60.030, 49.60.040, and 49.60.222 through 49.60.224, as 10 now or hereafter amended, to be free from discrimination in real property transactions because of sex, marital status, race, creed, 11 color, national origin, gender identity, families with children status, 12 13 or the presence of any sensory, mental, or physical disability or the use of a trained guide dog or service dog by a blind, deaf, or 14 15 physically disabled person. Enforcement of the order and appeal 16 therefrom by the complainant or respondent may be made as provided in RCW 49.60.260 and 49.60.270. If acts constituting the unfair practice 17 in a real estate transaction that is the object of the charge are 18 19 determined to have been committed by the same natural person who has been previously determined to have committed acts constituting an 20 unfair practice in a real estate transaction, then the civil penalty of 21 up to fifty thousand dollars may be imposed without regard to the 22 23 period of time within which any subsequent unfair practice in a real 24 estate transaction occurred. All civil penalties assessed under this 25 section shall be paid into the state treasury and credited to the 26 general fund.
- (2) Such order shall not affect any contract, sale, conveyance, encumbrance, or lease consummated before the issuance of an order that involves a bona fide purchaser, encumbrancer, or tenant who does not have actual notice of the charge filed under this chapter.
- 31 (3) Notwithstanding any other provision of this chapter, persons 32 awarded damages under this section may not receive additional damages 33 pursuant to RCW 49.60.250.
- 34 **Sec. 18.** RCW 48.30.300 and 1993 c 492 s 287 are each amended to 35 read as follows:
- Notwithstanding any provision contained in Title 48 RCW to the contrary:

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- (1) No person or entity engaged in the business of insurance in 1 2 this state shall refuse to issue any contract of insurance or cancel or decline to renew such contract because of the sex ((or)), marital 3 status, or gender identity as defined in RCW 49.60.040, or the presence 4 of any sensory, mental, or physical handicap of the insured or 5 prospective insured. The amount of benefits payable, or any term, 6 rate, condition, or type of coverage shall not be restricted, modified, 7 excluded, increased or reduced on the basis of the sex ((or)), marital 8 status, or gender identity, or be restricted, modified, excluded or 9 10 reduced on the basis of the presence of any sensory, mental, or 11 physical handicap of the insured or prospective insured. Subject to the provisions of subsection (2) of this section these provisions shall 12 13 not prohibit fair discrimination on the basis of sex, or marital status, or the presence of any sensory, mental, or physical handicap 14 15 when bona fide statistical differences in risk or exposure have been substantiated. 16
- 17 (2) With respect to disability policies issued or renewed on and 18 after July 1, 1994, that provide coverage against loss arising from 19 medical, surgical, hospital, or emergency care services:
- 20 (a) Policies shall guarantee continuity of coverage. Such 21 provision, which shall be included in every policy, shall provide that:
 - (i) The policy may be canceled or nonrenewed without the prior written approval of the commissioner only for nonpayment of premium or as permitted under RCW 48.18.090; and
- 25 (ii) The policy may be canceled or nonrenewed because of a change 26 in the physical or mental condition or health of a covered person only with the prior written approval of the commissioner. Such approval 27 shall be granted only when the insurer has discharged its obligation to 28 continue coverage for such person by obtaining coverage with another 29 30 insurer, health care service contractor, or health maintenance organization, which coverage is comparable in terms of premiums and 31 benefits as defined by rule of the commissioner. 32
- 33 (b) It is an unfair practice for a disability insurer to modify the 34 coverage provided or rates applying to an in-force disability insurance 35 policy and to fail to make such modification in all such issued and 36 outstanding policies.
- 37 (c) Subject to rules adopted by the commissioner, it is an unfair 38 practice for a disability insurer to:

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(i) Cease the sale of a policy form unless it has received prior written authorization from the commissioner and has offered all policyholders covered under such discontinued policy the opportunity to purchase comparable coverage without health screening; or

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- (ii) Engage in a practice that subjects policyholders to rate increases on discontinued policy forms unless such policyholders are offered the opportunity to purchase comparable coverage without health screening.
- 9 The insurer may limit an offer of comparable coverage without 10 health screening to a period not less than thirty days from the date 11 the offer is first made.

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