# CERTIFICATION OF ENROLLMENT

## SECOND ENGROSSED HOUSE BILL 1659

54th Legislature 1996 Regular Session

Passed by the House February 8, 1996 Yeas 94 Nays 0

### Speaker of the House of Representatives

Passed by the Senate February 27, 1996 Yeas 48 Nays 0

#### CERTIFICATE

I, Timothy A. Martin, Chief Clerk of the House of Representatives of the State of Washington, do hereby certify that the attached is **SECOND ENGROSSED HOUSE BILL 1659** as passed by the House of Representatives and the Senate on the dates hereon set forth.

President of the Senate

Approved

Chief Clerk

FILED

Governor of the State of Washington

Secretary of State State of Washington

## SECOND ENGROSSED HOUSE BILL 1659

Passed Legislature - 1996 Regular Session

State of Washington54th Legislature1995 Regular SessionBy Representatives Mielke, Quall, Crouse, Costa, Kremen and CookeRead first time 02/03/95.Referred to Committee on Commerce & Labor.

AN ACT Relating to real estate brokerage relationships; amending RCW 18.85.230; adding a new chapter to Title 18 RCW; creating a new section; and providing an effective date.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5 <u>NEW SECTION.</u> Sec. 1. DEFINITIONS. Unless the context clearly 6 requires otherwise, the definitions in this section apply throughout 7 this chapter.

8 (1) "Agency relationship" means the agency relationship created 9 under this chapter or by written agreement between a licensee and a 10 buyer and/or seller relating to the performance of real estate 11 brokerage services by the licensee.

12 (2) "Agent" means a licensee who has entered into an agency13 relationship with a buyer or seller.

14 (3) "Business opportunity" means and includes a business, business 15 opportunity, and goodwill of an existing business, or any one or 16 combination thereof.

(4) "Buyer" means an actual or prospective purchaser in a real
estate transaction, or an actual or prospective tenant in a real estate
rental or lease transaction, as applicable.

(5) "Buyer's agent" means a licensee who has entered into an agency
 relationship with only the buyer in a real estate transaction, and
 includes subagents engaged by a buyer's agent.

4 (6) "Confidential information" means information from or concerning 5 a principal of a licensee that:

6 (a) Was acquired by the licensee during the course of an agency7 relationship with the principal;

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(b) The principal reasonably expects to be kept confidential;

9 (c) The principal has not disclosed or authorized to be disclosed 10 to third parties;

11 (d) Would, if disclosed, operate to the detriment of the principal; 12 and

(e) The principal personally would not be obligated to disclose tothe other party.

(7) "Dual agent" means a licensee who has entered into an agencyrelationship with both the buyer and seller in the same transaction.

17 (8) "Licensee" means a real estate broker, associate real estate
18 broker, or real estate salesperson, as those terms are defined in
19 chapter 18.85 RCW.

20 (9) "Material fact" means information that substantially adversely 21 affects the value of the property or a party's ability to perform its 22 obligations in a real estate transaction, or operates to materially 23 impair or defeat the purpose of the transaction. The fact or suspicion 24 that the property, or any neighboring property, is or was the site of 25 a murder, suicide or other death, rape or other sex crime, assault or 26 other violent crime, robbery or burglary, illegal drug activity, gang-related activity, political or religious activity, or other act, 27 occurrence, or use not adversely affecting the physical condition of or 28 29 title to the property is not a material fact.

(10) "Principal" means a buyer or a seller who has entered into anagency relationship with a licensee.

(11) "Real estate brokerage services" means the rendering of
 services for which a real estate license is required under chapter
 18.85 RCW.

(12) "Real estate transaction" or "transaction" means an actual or prospective transaction involving a purchase, sale, option, or exchange of any interest in real property or a business opportunity, or a lease or rental of real property. For purposes of this chapter, a

1 prospective transaction does not exist until a written offer has been 2 signed by at least one of the parties.

3 (13) "Seller" means an actual or prospective seller in a real 4 estate transaction, or an actual or prospective landlord in a real 5 estate rental or lease transaction, as applicable.

6 (14) "Seller's agent" means a licensee who has entered into an 7 agency relationship with only the seller in a real estate transaction, 8 and includes subagents engaged by a seller's agent.

9 (15) "Subagent" means a licensee who is engaged to act on behalf of 10 a principal by the principal's agent where the principal has authorized 11 the agent in writing to appoint subagents.

12 <u>NEW SECTION.</u> Sec. 2. RELATIONSHIPS BETWEEN LICENSEES AND THE 13 PUBLIC. (1) A licensee who performs real estate brokerage services for 14 a buyer is a buyer's agent unless the:

(a) Licensee has entered into a written agency agreement with theseller;

17 (b) Licensee has entered into a subagency agreement with the 18 seller's agent;

19 (c) Licensee has entered into a written agency agreement with both20 parties;

21 (d) Licensee is the seller or one of the sellers; or

(e) Parties agree otherwise in writing after the licensee hascomplied with section 3(1)(f) of this act.

(2) In a transaction in which different licensees affiliated with the same broker represent different parties, the broker is a dual agent, and must obtain the written consent of both parties as required under section 6 of this act. In such a case, each licensee shall solely represent the party with whom the licensee has an agency relationship, unless all parties agree in writing that both licensees are dual agents.

(3) A licensee may work with a party in separate transactions pursuant to different relationships, including, but not limited to, representing a party in one transaction and at the same time not representing that party in a different transaction involving that party, if the licensee complies with this chapter in establishing the relationships for each transaction.

1 <u>NEW SECTION.</u> Sec. 3. DUTIES OF A LICENSEE GENERALLY. (1) 2 Regardless of whether the licensee is an agent, a licensee owes to all 3 parties to whom the licensee renders real estate brokerage services the 4 following duties, which may not be waived:

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(a) To exercise reasonable skill and care;

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(b) To deal honestly and in good faith;

7 (c) To present all written offers, written notices and other 8 written communications to and from either party in a timely manner, 9 regardless of whether the property is subject to an existing contract 10 for sale or the buyer is already a party to an existing contract to 11 purchase;

(d) To disclose all existing material facts known by the licensee and not apparent or readily ascertainable to a party; provided that this subsection shall not be construed to imply any duty to investigate matters that the licensee has not agreed to investigate;

(e) To account in a timely manner for all money and propertyreceived from or on behalf of either party;

(f) To provide a pamphlet on the law of real estate agency in the form prescribed in section 13 of this act to all parties to whom the licensee renders real estate brokerage services, before the party signs an agency agreement with the licensee, signs an offer in a real estate transaction handled by the licensee, consents to dual agency, or waives any rights, under section 2(1)(e), 4(1)(e), 5(1)(e), or 6(2)(e) or (f) of this act, whichever occurs earliest; and

(g) To disclose in writing to all parties to whom the licensee renders real estate brokerage services, before the party signs an offer in a real estate transaction handled by the licensee, whether the licensee represents the buyer, the seller, both parties, or neither party. The disclosure shall be set forth in a separate paragraph entitled "Agency Disclosure" in the agreement between the buyer and seller or in a separate writing entitled "Agency Disclosure."

(2) Unless otherwise agreed, a licensee owes no duty to conduct an independent inspection of the property or to conduct an independent investigation of either party's financial condition, and owes no duty to independently verify the accuracy or completeness of any statement made by either party or by any source reasonably believed by the licensee to be reliable. <u>NEW SECTION.</u> Sec. 4. DUTIES OF A SELLER'S AGENT. (1) Unless additional duties are agreed to in writing signed by a seller's agent, the duties of a seller's agent are limited to those set forth in section 3 of this act and the following, which may not be waived except as expressly set forth in (e) of this subsection:

6 (a) To be loyal to the seller by taking no action that is adverse 7 or detrimental to the seller's interest in a transaction;

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(b) To timely disclose to the seller any conflicts of interest;

9 (c) To advise the seller to seek expert advice on matters relating 10 to the transaction that are beyond the agent's expertise;

(d) Not to disclose any confidential information from or about the seller, except under subpoena or court order, even after termination of the agency relationship; and

(e) Unless otherwise agreed to in writing after the seller's agent has complied with section 3(1)(f) of this act, to make a good faith and continuous effort to find a buyer for the property; except that a seller's agent is not obligated to seek additional offers to purchase the property while the property is subject to an existing contract for sale.

(2) A seller's agent may show alternative properties not owned by
the seller to prospective buyers and may list competing properties for
sale without breaching any duty to the seller.

23 <u>NEW SECTION.</u> Sec. 5. DUTIES OF A BUYER'S AGENT. (1) Unless 24 additional duties are agreed to in writing signed by a buyer's agent, 25 the duties of a buyer's agent are limited to those set forth in section 26 3 of this act and the following, which may not be waived except as 27 expressly set forth in (e) of this subsection:

(a) To be loyal to the buyer by taking no action that is adverse ordetrimental to the buyer's interest in a transaction;

30 (b) To timely disclose to the buyer any conflicts of interest;

31 (c) To advise the buyer to seek expert advice on matters relating32 to the transaction that are beyond the agent's expertise;

(d) Not to disclose any confidential information from or about the
 buyer, except under subpoena or court order, even after termination of
 the agency relationship; and

(e) Unless otherwise agreed to in writing after the buyer's agent
has complied with section 3(1)(f) of this act, to make a good faith and
continuous effort to find a property for the buyer; except that a

1 buyer's agent is not obligated to: (i) Seek additional properties to 2 purchase while the buyer is a party to an existing contract to 3 purchase; or (ii) show properties as to which there is no written 4 agreement to pay compensation to the buyer's agent.

5 (2) A buyer's agent may show properties in which the buyer is 6 interested to other prospective buyers without breaching any duty to 7 the buyer.

8 <u>NEW SECTION.</u> Sec. 6. DUTIES OF A DUAL AGENT. (1) A licensee may 9 act as a dual agent only with the written consent of both parties to 10 the transaction after the dual agent has complied with section 3(1)(f) 11 of this act, which consent must include a statement of the terms of 12 compensation.

(2) Unless additional duties are agreed to in writing signed by a dual agent, the duties of a dual agent are limited to those set forth in section 3 of this act and the following, which may not be waived except as expressly set forth in (e) and (f) of this subsection:

17 (a) To take no action that is adverse or detrimental to either18 party's interest in a transaction;

(b) To timely disclose to both parties any conflicts of interest;
(c) To advise both parties to seek expert advice on matters
relating to the transaction that are beyond the dual agent's expertise;
(d) Not to disclose any confidential information from or about
either party, except under subpoena or court order, even after
termination of the agency relationship;

(e) Unless otherwise agreed to in writing after the dual agent has complied with section 3(1)(f) of this act, to make a good faith and continuous effort to find a buyer for the property; except that a dual agent is not obligated to seek additional offers to purchase the property while the property is subject to an existing contract for sale; and

(f) Unless otherwise agreed to in writing after the dual agent has complied with section 3(1)(f) of this act, to make a good faith and continuous effort to find a property for the buyer; except that a dual agent is not obligated to: (i) Seek additional properties to purchase while the buyer is a party to an existing contract to purchase; or (ii) show properties as to which there is no written agreement to pay compensation to the dual agent.

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(3) A dual agent may show alternative properties not owned by the
 seller to prospective buyers and may list competing properties for sale
 without breaching any duty to the seller.

4 (4) A dual agent may show properties in which the buyer is 5 interested to other prospective buyers without breaching any duty to 6 the buyer.

7 <u>NEW SECTION.</u> Sec. 7. DURATION OF AGENCY RELATIONSHIP. (1) The 8 agency relationships set forth in this chapter commence at the time 9 that the licensee undertakes to provide real estate brokerage services 10 to a principal and continue until the earliest of the following:

11 (a) Completion of performance by the licensee;

12 (b) Expiration of the term agreed upon by the parties; or

13 (c) Termination of the relationship by mutual agreement of the14 parties.

(2) Except as otherwise agreed to in writing, a licensee owes no further duty after termination of the agency relationship, other than the duties of:

18 (a) Accounting for all moneys and property received during the19 relationship; and

20 (b) Not disclosing confidential information.

NEW SECTION. Sec. 8. COMPENSATION. (1) In any real estate transaction, the broker's compensation may be paid by the seller, the buyer, a third party, or by sharing the compensation between brokers. (2) An agreement to pay or payment of compensation does not establish an agency relationship between the party who paid the compensation and the licensee.

(3) A seller may agree that a seller's agent may share with anotherbroker the compensation paid by the seller.

(4) A buyer may agree that a buyer's agent may share with anotherbroker the compensation paid by the buyer.

(5) A broker may be compensated by more than one party for real estate brokerage services in a real estate transaction, if those parties consent in writing at or before the time of signing an offer in the transaction.

(6) A buyer's agent or dual agent may receive compensation based onthe purchase price without breaching any duty to the buyer.

1 (7) Nothing contained in this chapter obligates a buyer or seller 2 to pay compensation to a licensee, unless the buyer or seller has 3 entered into a written agreement with the licensee specifying the terms 4 of such compensation.

5 <u>NEW SECTION.</u> Sec. 9. VICARIOUS LIABILITY. (1) A principal is not 6 liable for an act, error, or omission by an agent or subagent of the 7 principal arising out of an agency relationship:

8 (a) Unless the principal participated in or authorized the act, 9 error, or omission; or

(b) Except to the extent that: (i) The principal benefited from the act, error, or omission; and (ii) the court determines that it is highly probable that the claimant would be unable to enforce a judgment against the agent or subagent.

(2) A licensee is not liable for an act, error, or omission of a subagent under this chapter, unless the licensee participated in or authorized the act, error or omission. This subsection does not limit the liability of a real estate broker for an act, error, or omission by an associate real estate broker or real estate salesperson licensed to that broker.

20 <u>NEW SECTION.</u> **Sec. 10.** IMPUTED KNOWLEDGE AND NOTICE. (1) Unless 21 otherwise agreed to in writing, a principal does not have knowledge or 22 notice of any facts known by an agent or subagent of the principal that 23 are not actually known by the principal.

(2) Unless otherwise agreed to in writing, a licensee does not have knowledge or notice of any facts known by a subagent that are not actually known by the licensee. This subsection does not limit the knowledge imputed to a real estate broker of any facts known by an associate real estate broker or real estate salesperson licensed to such broker.

30 <u>NEW SECTION.</u> **Sec. 11.** INTERPRETATION. This chapter supersedes 31 only the duties of the parties under the common law, including 32 fiduciary duties of an agent to a principal, to the extent inconsistent 33 with this chapter. The common law continues to apply to the parties in 34 all other respects. This chapter does not affect the duties of a 35 licensee while engaging in the authorized or unauthorized practice of

law as determined by the courts of this state. This chapter shall be
 construed broadly.

3 <u>NEW SECTION.</u> **Sec. 12.** EFFECTIVE DATE. This chapter shall take 4 effect on January 1, 1997. This chapter does not apply to an agency 5 relationship entered into before January 1, 1997, unless the principal 6 and agent agree in writing that this chapter will, as of January 1, 7 1997, apply to such agency relationship.

8 NEW SECTION. Sec. 13. PAMPHLET ON THE LAW OF REAL ESTATE AGENCY. 9 The pamphlet required under section 3(1)(f) of this act shall consist of the entire text of sections 1 through 12 of this act with a separate 10 cover page. The pamphlet shall be 8 1/2 by 11 inches in size, the text 11 shall be in print no smaller than 10-point type, the cover page shall 12 13 be in print no smaller than 12-point type, and the title of the cover page "The Law of Real Estate Agency" shall be in print no smaller than 14 18-point type. The cover page shall be in the following form: 15

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# The Law of Real Estate Agency

This pamphlet describes your legal rights in dealing with a real estate broker or salesperson. Please read it carefully before signing any documents.

The following is only a brief summary of the attached law: Sec. 1. Definitions. Defines the specific terms used in the law.

24 Sec. 2. Relationships between Licensees and the Public. States that a licensee who works with a buyer or tenant represents 25 that buyer or tenant -- unless the licensee is the listing 26 agent, a seller's subagent, a dual agent, the seller personally 27 28 or the parties agree otherwise. Also states that in a transaction involving two different licensees affiliated with 29 the same broker, the broker is a dual agent and each licensee 30 solely represents his or her client -- unless the parties agree 31 in writing that both licensees are dual agents. 32

33 Sec. 3. Duties of a Licensee Generally. Prescribes the duties 34 that are owed by all licensees, regardless of who the licensee

represents. Requires disclosure of the licensee's agency
 relationship in a specific transaction.

Sec. 4. Duties of a Seller's Agent. Prescribes the additional
duties of a licensee representing the seller or landlord only.
Sec. 5. Duties of a Buyer's Agent. Prescribes the additional
duties of a licensee representing the buyer or tenant only.

Sec. 6. Duties of a Dual Agent. Prescribes the additional
duties of a licensee representing both parties in the same
transaction, and requires the written consent of both parties
to the licensee acting as a dual agent.

11 Sec. 7. Duration of Agency Relationship. Describes when an 12 agency relationship begins and ends. Provides that the duties 13 of accounting and confidentiality continue after the 14 termination of an agency relationship.

Sec. 8. Compensation. Allows brokers to share compensation with cooperating brokers. States that payment of compensation does not necessarily establish an agency relationship. Allows brokers to receive compensation from more than one party in a transaction with the parties' consent.

20 Sec. 9. Vicarious Liability. Eliminates the common law 21 liability of a party for the conduct of the party's agent or 22 subagent, unless the agent or subagent is insolvent. Also 23 limits the liability of a broker for the conduct of a subagent 24 associated with a different broker.

Sec. 10. Imputed Knowledge and Notice. Eliminates the common
law rule that notice to or knowledge of an agent constitutes
notice to or knowledge of the principal.

28 Sec. 11. Interpretation. This law replaces the fiduciary 29 duties owed by an agent to a principal under the common law, to 30 the extent that it conflicts with the common law.

31 Sec. 12. Effective Date. This law generally takes effect on32 January 1, 1997.

33 <u>NEW SECTION.</u> Sec. 14. VIOLATION OF LICENSING LAW. A violation of 34 section 3 of this act is a violation of RCW 18.85.230.

35 <u>NEW SECTION.</u> Sec. 15. CAPTIONS NOT PART OF LAW. Captions used in 36 this chapter do not constitute any part of the law.

<u>NEW SECTION.</u> Sec. 16. Sections 1 through 15 of this act shall
 constitute a new chapter in Title 18 RCW.

3 <u>NEW SECTION.</u> **Sec. 17.** Chapter 18.-- RCW (sections 1 through 15 of 4 this act) is intended to supersede WAC 308-124D-040.

5 **Sec. 18.** RCW 18.85.230 and 1990 c 85 s 1 are each amended to read 6 as follows:

7 The director may, upon his or her own motion, and shall upon 8 verified complaint in writing by any person, investigate the actions of 9 any person engaged in the business or acting in the capacity of a real estate broker, associate real estate broker, or real estate 10 11 salesperson, regardless of whether the transaction was for his or her own account or in his or her capacity as broker, associate real estate 12 13 broker, or real estate salesperson, and may impose any one or more of the following sanctions: Suspend or revoke, levy a fine not to exceed 14 one thousand dollars for each offense, require the completion of a 15 course in a selected area of real estate practice relevant to the 16 17 section of this chapter or rule violated, or deny the license of any 18 holder or applicant who is guilty of:

(1) Obtaining a license by means of fraud, misrepresentation,concealment, or through the mistake or inadvertence of the director;

(2) Violating any of the provisions of this chapter or any lawful
rules or regulations made by the director pursuant thereto or violating
a provision of chapter 64.36, 19.105, or 58.19 RCW or section 3 of this
act or the rules adopted under those chapters or section;

25 (3) Being convicted in a court of competent jurisdiction of this or any other state, or federal court, of forgery, embezzlement, obtaining 26 27 money under false pretenses, bribery, larceny, extortion, conspiracy to 28 defraud, or any similar offense or offenses: PROVIDED, That for the purposes of this section being convicted shall include all instances in 29 which a plea of guilty or nolo contendere is the basis for the 30 31 conviction, and all proceedings in which the sentence has been deferred or suspended; 32

33 (4) Making, printing, publishing, distributing, or causing, 34 authorizing, or knowingly permitting the making, printing, publication 35 or distribution of false statements, descriptions or promises of such 36 character as to reasonably induce any person to act thereon, if the 37 statements, descriptions or promises purport to be made or to be

1 performed by either the licensee or his or her principal and the 2 licensee then knew or, by the exercise of reasonable care and inquiry, 3 could have known, of the falsity of the statements, descriptions or 4 promises;

5 (5) Knowingly committing, or being a party to, any material fraud, 6 misrepresentation, concealment, conspiracy, collusion, trick, scheme or 7 device whereby any other person lawfully relies upon the word, 8 representation or conduct of the licensee;

9 (6) Accepting the services of, or continuing in a representative 10 capacity, any associate broker or salesperson who has not been granted 11 a license, or after his or her license has been revoked or during a 12 suspension thereof;

13 (7) Conversion of any money, contract, deed, note, mortgage, or abstract or other evidence of title, to his or her own use or to the 14 15 use of his or her principal or of any other person, when delivered to him or her in trust or on condition, in violation of the trust or 16 17 before the happening of the condition; and failure to return any money or contract, deed, note, mortgage, abstract or other evidence of title 18 19 within thirty days after the owner thereof is entitled thereto, and 20 makes demand therefor, shall be prima facie evidence of such 21 conversion;

(8) Failing, upon demand, to disclose any information within his or
her knowledge to, or to produce any document, book or record in his or
her possession for inspection of the director or his or her authorized
representatives acting by authority of law;

26 (9) Continuing to sell any real estate, or operating according to
27 a plan of selling, whereby the interests of the public are endangered,
28 after the director has, by order in writing, stated objections thereto;

(10) Committing any act of fraudulent or dishonest dealing or a crime involving moral turpitude, and a certified copy of the final holding of any court of competent jurisdiction in such matter shall be conclusive evidence in any hearing under this chapter;

33 (11) Advertising in any manner without affixing the broker's name as licensed, and in the case of a salesperson or associate broker, 34 35 without affixing the name of the broker as licensed for whom or under associate broker operates, to the 36 whom the salesperson or 37 advertisement; except, that a real estate broker, associate real estate broker, or real estate salesperson advertising their personally owned 38 real property must only disclose that they hold a real estate license; 39

1 (12) Accepting other than cash or its equivalent as earnest money 2 unless that fact is communicated to the owner prior to his or her 3 acceptance of the offer to purchase, and such fact is shown in the 4 earnest money receipt;

5 (13) Charging or accepting compensation from more than one party in 6 any one transaction without first making full disclosure in writing of 7 all the facts to all the parties interested in the transaction;

8 (14) Accepting, taking or charging any undisclosed commission,9 rebate or direct profit on expenditures made for the principal;

10 (15) Accepting employment or compensation for appraisal of real 11 property contingent upon reporting a predetermined value;

(16) Issuing an appraisal report on any real property in which the
broker, associate broker, or salesperson has an interest unless his or
her interest is clearly stated in the appraisal report;

15 (17) Misrepresentation of his or her membership in any state or 16 national real estate association;

(18) Discrimination against any person in hiring or in sales activity, on the basis of race, color, creed or national origin, or violating any of the provisions of any state or federal antidiscrimination law;

(19) Failing to keep an escrow or trustee account of funds deposited with him or her relating to a real estate transaction, for a period of three years, showing to whom paid, and such other pertinent information as the director may require, such records to be available to the director, or his or her representatives, on demand, or upon written notice given to the bank;

(20) Failing to preserve for three years following its consummationrecords relating to any real estate transaction;

(21) Failing to furnish a copy of any listing, sale, lease or other
contract relevant to a real estate transaction to all signatories
thereof at the time of execution;

(22) Acceptance by a branch manager, associate broker, 32 or salesperson of a commission or any valuable consideration for the 33 34 performance of any acts specified in this chapter, from any person, except the licensed real estate broker with whom he or she is licensed; 35 (23) To direct any transaction involving his or her principal, to 36 37 any lending institution for financing or to any escrow company, in expectation of receiving a kickback or rebate therefrom, without first 38 39 disclosing such expectation to his or her principal;

1 (24) Buying, selling, or leasing directly, or through a third 2 party, any interest in real property without disclosing in writing that 3 he or she holds a real estate license;

4 (25) In the case of a broker licensee, failing to exercise adequate
5 supervision over the activities of his or her licensed associate
6 brokers and salespersons within the scope of this chapter;

7 (26) Any conduct in a real estate transaction which demonstrates8 bad faith, dishonesty, untrustworthiness or incompetency;

9 (27) Acting as a mobile home and travel trailer dealer or 10 salesperson, as defined in RCW 46.70.011 as now or hereafter amended, 11 without having a license to do so;

(28) Failing to assure that the title is transferred under chapter
46.12 RCW when engaging in a transaction involving a mobile home as a
broker, associate broker, or salesperson; or

(29) Violation of an order to cease and desist which is issued bythe director under this chapter.

17 <u>NEW SECTION.</u> Sec. 19. This act shall take effect January 1, 1997.

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