SENATE BILL 6732

State of Washington54th Legislature1996 Regular SessionBy Senators Owen and Haugen

Read first time 01/29/96. Referred to Committee on Natural Resources.

1 AN ACT Relating to a citizens' ombudsman for the department of 2 natural resources; adding a new section to chapter 43.30 RCW; and 3 creating a new section.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5 <u>NEW SECTION.</u> Sec. 1. The legislature finds that the public 6 interest is best served when cooperation and communication are 7 maximized between state agencies and private The landowners. legislature further finds that the establishment of an ombudsman office 8 within the department of natural resources will reduce conflicts and 9 10 increase citizen and agency cooperation.

11 <u>NEW SECTION.</u> Sec. 2. A new section is added to chapter 43.30 RCW 12 to read as follows:

A position of citizens' ombudsman is created within the department of natural resources to foster communication, cooperation, and conflict resolution between the citizens of Washington and the agency that serves them. The citizens' ombudsman shall:

17 (1) Serve as the citizens' advocate within the department;

(2) Resolve disputes and conflicts that arise between citizens and
the department;

3 (3) Strive to minimize litigation;

4 (4) Foster an environment of cooperation and communication; and

5 (5) Recommend to the commissioner changes to rules and procedures 6 that hinder service delivery, cooperation, and communication.

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