# HOUSE BILL REPORT E2SHB 1032

# As Amended by the Senate

Title: An act relating to regulatory reform.

**Brief Description:** Implementing regulatory reform.

**Sponsors:** By House Committee on Appropriations (originally sponsored by Representatives Reams, Mulliken, Thompson, McMorris, Koster, DeBolt, D. Sommers, Boldt, Hickel, Sheahan, Buck, Schoesler, Honeyford, Mitchell, D. Schmidt, Sherstad, L. Thomas, Dunn, Dyer, Mielke, Cairnes, Robertson and Backlund).

#### **Brief History:**

# **Committee Activity:**

Government Reform & Land Use: 1/14/97, 1/16/97 [DPS]; Appropriations: 1/22/97, 1/30/97 [DP2S(w/o sub GRLU)].

Floor Activity:

Passed House: 2/7/97, 65-33.

Senate Amended.

#### HOUSE COMMITTEE ON GOVERNMENT REFORM & LAND USE

**Majority Report:** The substitute bill be substituted therefor and the substitute bill do pass. Signed by 7 members: Representatives Reams, Chairman; Sherstad, Vice Chairman; Cairnes, Vice Chairman; Bush; Mielke; Mulliken and Thompson.

**Minority Report:** Do not pass. Signed by 4 members: Representatives Romero, Ranking Minority Member; Lantz, Assistant Ranking Minority Member; Fisher and Gardner.

**Staff:** Joan Elgee (786-7135).

# **HOUSE COMMITTEE ON APPROPRIATIONS**

**Majority Report:** The second substitute bill be substituted therefor and the second substitute bill do pass and do not pass the substitute bill by Committee on Government Reform & Land Use. Signed by 22 members: Representatives Huff, Chairman; Alexander, Vice Chairman; Clements, Vice Chairman; Wensman, Vice Chairman; Doumit, Assistant Ranking Minority Member; Benson; Carlson; Cooke; Crouse;

Dyer; Grant; Kessler; Lambert; Linville; Lisk; Mastin; McMorris; Parlette; D. Schmidt; Sehlin; Sheahan and Talcott.

**Minority Report:** Do not pass. Signed by 9 members: Representatives H. Sommers, Ranking Minority Member; Gombosky, Assistant Ranking Minority Member; Chopp; Cody; Keiser; Kenney; Poulsen; Regala and Tokuda.

**Staff:** Jim Lux (786-7152).

**Background:** In 1994 and 1995, the Legislature made substantial changes to agency rule-making and the legislative review of rules. Additional changes to rule-making and rules review were considered by 1996 Legislature but did not pass. During the 1996 interim, a work group looked specifically at the issue of agency use of interpretive and policy statements.

Grants of Rule-Making Authority: ESHB 1010 as passed by the Legislature during the 1995 session prohibited the departments of Labor and Industries, Revenue, Ecology, Social and Health Services, Health, Licensing, Employment Security, and Agriculture, as well as the Fish and Wildlife Commission, the Forest Practices Board, the Commissioner of Public Lands, and the Insurance Commissioner from relying solely on intent statements or the agency's enabling provisions as statutory authority to adopt a rule. All other agencies were prohibited from adopting rules based solely on intent statutes or enabling provisions when implementing future statutes, except to interpret ambiguities in a statute. The Governor vetoed the sections pertaining to the Forest Practices Board, the Department of Labor and Industries, and the Insurance Commissioner.

The Department of Revenue has broad authority to adopt rules to enforce the tax provisions. The Insurance Commissioner may adopt rules defining unfair methods of competition, or unfair or deceptive acts or practices.

Rule-Making Requirements: General requirements. The state Administrative Procedure Act (APA) details procedures state agencies are required to follow when adopting rules. Generally, a rule— is any agency order, directive, or regulation of general applicability which (a) subjects a person to a sanction if violated; or (b) establishes or changes any procedure or qualification relating to agency hearings, benefits or privileges conferred by law; licenses to pursue any commercial activity, trade, or profession; or standards for the sale or distribution of products or materials. Before adopting a rule, an agency must follow specified procedures, including publishing notice in the state register and holding a hearing.

*Emergency rules.* An agency may adopt an emergency rule if for good cause it finds either (1) that the immediate adoption, amendment, or repeal of a rule is necessary for the preservation of the public health, safety, or general welfare, and that it would

be contrary to the public interest to observe the time requirements of public notice and opportunity to comment; or (2) that state law, or a federal law, rule, or deadline for receipt of funds requires immediate adoption of a rule. The agency must include a statement of the reasons for the emergency in the rule adoption order filed with the Code Reviser. An emergency rule takes effect upon filing. No additional notice or a hearing is required.

Significant legislative rules. Before adopting significant legislative rules, the departments of Labor and Industries, Revenue, Ecology, Health, Employment Security, and Natural Resources, as well as the Forest Practices Board and the Insurance Commissioner must make certain determinations. The Department of Fish and Wildlife must also make these determinations when adopting certain hydraulics rules. These determinations include that probable benefits exceed probable costs; the rule does not require persons to take an action which violates another federal or state law; and other determinations.

In the rule-making file, the identified agencies must place sufficient documentation to justify the determinations, as well as a rule implementation plan. They must also coordinate implementation and enforcement of the rule with other federal and state entities that are regulating the same activity or subject matter. The Joint Administrative Rules Review Committee (JARRC) may require that any state agency rule be subject to these requirements.

Review of rules. Rules remain in effect until amended or repealed. The APA does not require state agencies to review their rules.

Other rule-making provisions. Agencies must send notice to interested persons of rule-making activity. No provision is made for agencies to use electronic mail or facsimile mail in lieu of regular mail. In addition, agencies are not able to make filings with the Code Reviser by electronic mail. An expedited repeal process allows agencies to repeal rules through a simplified process if no one objects. Agencies must annually identify rules for repeal by the expedited process.

Interpretive and Policy Statements and Other Agency Issuances: In addition to rules, agencies also issue other types of documents. An interpretive statement— is a document titled Interpretive Statement— which states an agency's interpretation of the meaning of a statute. A policy statement— is a document titled Policy Statement— which states an agency's current approach to the implementation of a statute. Interpretive and policy statements are advisory only. Agencies must send copies of interpretive and policy statements to persons who request to be on a roster, and must send a description of the subject matter of the statement to the Code Reviser for publication in the register. Agencies are encouraged to convert long standing interpretive and policy statements into rules. Procedures are set forth for persons to petition agencies to request such conversions.

Other types of issuances include consumer-related guides and brochures, technical assistance documents, and tax determinations issued by the Department of Revenue. A tax determination is the Department of Revenue's decision regarding the applicability of the law to a particular taxpayer. The department has authority to decide that a determination has precedential value for other taxpayers.

<u>Legislative Review:</u> The JARRC has authority to selectively review rules, and interpretive and policy statements. If the JARRC finds that a rule is not within the intent of the legislature or has not been adopted in accordance with all provisions of law, or that an agency is using an interpretive or policy statement in place of a rule, the JARRC notifies the agency. A process is established for the agency to respond to the JARRC's findings, and for the JARRC to take further action. Ultimately, the JARRC may recommend that the Governor suspend a rule.

The procedures for legislative review of rules do not establish a presumption as to the legality or constitutionality of the rule in subsequent judicial proceedings. In the last two legislative sessions, the Governor has vetoed provisions which would have provided that a JARRC suspension recommendation on the ground that a rule does not conform with the intent of the Legislature establishes a rebuttable presumption that the rule is invalid.

<u>Judicial Review:</u> The burden of proof for demonstrating the invalidity of an agency action, including the invalidity of a rule, is generally on the person asserting its invalidity.

A court is required to award fees and other expenses, including reasonable attorneys' fees, to a qualified party who prevails against a state agency in a challenge of an agency action, unless the court finds that the agency action was substantially justified or that circumstances would make an award unjust. The amount awarded may not exceed \$25,000. The court may reduce the award to the extent that a qualified party unduly or unreasonably protracted the final resolution of the matter.

Adjudicative Proceedings: With certain exceptions, when a state agency conducts a hearing which is not presided over by officials who are to render the final decision, the hearing must be conducted by an administrative law judge.

Regulatory Impact Note: The Office of Financial Management (OFM) acts as the coordinating entity for the preparation of fiscal notes by state agencies. Fiscal notes show the expected increase or decrease of state revenues or expenditures by proposed legislation. Fiscal notes do not show the impact that proposed legislation might have on businesses.

**Summary of Bill:** Grants of Rule-Making Authority: The Forest Practices Board, the Department of Labor and Industries, and the Insurance Commissioner are

prohibited from relying solely on intent statements or the agency's enabling provisions as statutory authority to adopt a rule. The Insurance Commissioner may use enabling/intent provisions to adopt procedural or interpretive rules. The prohibition relating to the Department of Labor and Industries does not apply to prevailing wage rules.

The Department of Revenue's general authority to adopt rules is limited to procedural rules.

The authority for the Insurance Commissioner to define unfair methods of competition and unfair or deceptive acts or practices is modified. The commissioner must affirm or deny a definition based upon a preponderance of facts submitted. Upon appeal, the Superior Court must review the findings of fact upon which the regulation is based de novo on the record.

<u>Rule-Making Requirements:</u> General requirements. The definition of rule— is expanded to include statements, in addition to directives, orders, and regulations.

The Department of Revenue must index tax determinations which are precedential and publish the determinations and indexes.

*Emergency rules*. The authority to adopt emergency rules based on the preservation of general welfare is eliminated. The Department of Agriculture, however, may adopt an emergency rule if the failure to do so would result in substantial reduction of commodity value or substantial economic detriment, and the Department of Fish and Wildlife may adopt emergency rules governing seasons and harvest limits for hunting and fishing.

Significant legislative rules. The Department of Social and Health Services is added to the list of agencies required to follow the procedures for significant legislative rules.

Review of rules. The departments of Ecology, Employment Security, Labor and Industries, Revenue, Licensing, Health, Social and Health Services, Fish and Wildlife or the Insurance Commissioner must review their existing rules and consider whether the rules are unclear or difficult to understand, excessively costly, unauthorized, duplicative of other rules, no longer necessary, and whether several other criteria are present. A seven year schedule is established. Rules which are not reviewed within seven years are ineffective. Following a review, an agency must take action to repeal or amend any rules which do not meet the criteria. An agency may not rely on a rule which does not meet the criteria beginning in seven years.

New rules must also be reviewed within seven years of adoption or they are ineffective. An agency must review a new rule to evaluate the achievement of the

goals and objectives of the rule, technological changes that impact the rule, actual costs undergone by the regulated community, and other matters.

Other rule-making provisions. An expedited adoption process is established which is similar to the expedited repeal process. Agencies may use the procedure to convert interpretive and policy statements into rules. The expedited repeal procedure is modified to require agencies to identify rules twice a year for expedited repeal.

Each agency must prepare a semiannual agenda for rules under development. The agency must send a copy to interested persons and publish it in the register.

In lieu of regular mail, an agency may send notices relating to rule making by electronic or facsimile mail when requested in writing by the person receiving the notice. If an agency is capable of receiving comments by electronic mail, facsimile transmissions, or recorded telephonic communications, the agency must state in its notice of hearing that persons may comment by these means and how they may do so. Comments must be placed in the rule-making file.

The statute law committee is directed to convene a working group of representatives from the Office of Financial Management (OFM), other state agencies, and the public to develop proposed rules relating to agency electronic filing of rules, and to allow more information to be published in the register. This group is also directed to develop a method for noting in the statues or codes when interpretive or policy statements have been issued.

An agency with rules that delay full compliance with their provisions beyond 90 days after the act's effective date must prepare a small business economic impact statement on those rules before full compliance can be required.

Interpretive and Policy Statements and Other Types of Agency Issuances: The definitions of interpretive and policy statements are revised and clarified. A statement that falls within the definition is covered whether or not it is titled an interpretive or policy statement. Interpretive and policy statements are for general application by the agency for the purpose of providing guidance to persons as to their obligations under the law. Consumer-related guides and brochures, technical assistance documents, and tax determinations issued by the Department of Revenue are excluded. Language is added to clarify that interpretive and policy statements do not foreclose alternative courses of action by persons in agency actions and may not be used to substantially modify existing rules. Agencies may not use interpretive or policy statements, guidelines, or other issuances in a binding manner against any person. If a court or presiding officer finds that an agency is applying an agency issuance in a binding manner, then the issuance is invalid because it constitutes a rule which was not properly adopted.

Persons may petition agencies to repeal or withdraw interpretive and policy statements in addition to requesting their conversion into rules. Agencies are not required to send notice of interpretive and policy statements which concern only internal agency procedures that do not affect private rights or procedures available to the public.

<u>Legislative Review of Rules:</u> The JARRC may review interpretive and policy statements, guidelines and other issuances to determine whether an issuance constitutes a rule. If the JARRC finds that the issuance is a rule, the committee may also examine whether the rule is within legislative intent. The JARRC may recommend suspension of an issuance which is a rule. A person may petition the JARRC to review an issuance only if the person has first petitioned the agency to repeal or withdraw the issuance, or convert the issuance into a rule.

A JARRC suspension recommendation to the Governor that a rule be suspended because it does not conform with legislative intent or was not adopted in accordance with law establishes a rebuttable presumption in any proceeding challenging the rule that the rule is invalid. In these cases, the agency has the burden of demonstrating the validity of the rule.

<u>Judicial Review:</u> In a declaratory judgment action challenging the validity of a rule, after the petitioner has identified the defects in the rule, the burden of going forward with the evidence is on the agency.

In a proceeding involving the review of an interpretive or policy statement, the deference the court may give to the agency interpretation depends on a number of factors, including whether the statement was issued contemporaneously with the passage of the statute to which it relates and whether the agency had historically ever interpreted the statute to require the standards in the statement.

The provision for payment of attorneys' fees in agency actions is modified. A qualified party is entitled to \$25,000 for fees and other expenses incurred in superior court, and \$25,000 for the fees and other expenses incurred in each court of appeal to a maximum of \$60,000. A party who is awarded fees is entitled to those fees, regardless of whether the party ultimately prevails. The agency must pay any fees awarded within 30 days.

Adjudicative Proceedings: A hearing held by the Insurance Commissioner must be conducted by an administrative law judge unless the person demanding the hearing agrees in writing to have an employee of the commissioner conduct the hearing.

An agency rule which requires a presiding officer to apply agency rules as the first source of law is invalid.

Regulatory Impact Notes: The OFM is required to establish a procedure to provide regulatory impact notes on bills and resolutions that affect business. The OFM is directed to act as the coordinating body for the development of these notes by state agencies. The notes must show the expected impact of bills and resolutions that increase or decrease regulations on the operation of businesses subject to the state business and occupation tax.

A regulatory impact note must be prepared based on a sampling of businesses that are regulated by the legislation. The note must contain an estimate of the fiscal impact on businesses for the biennium in which the legislation will take effect, as well as the fiscal impact for the succeeding two fiscal years.

Copies of regulatory impact notes must be filed with the House and Senate fiscal committees and with the chair of the committee the legislation was referred to upon introduction. Copies of the notes must also be placed in the bill books or otherwise attached to the legislation and must accompany the legislation throughout the legislative process. The OFM must also provide a regulatory impact note on proposed legislation at the request of a legislator.

#### Other Provisions.

Prior to releasing a final report or study regarding management by a unit of local government, an agency must give a draft copy to the local legislative body and meet with the legislative body if so requested.

When issuing a citation or other written finding that a person has violated a statute, rule, or order, the agency must include the text of the statue granting the agency the authority to regulate the subject matter.

**EFFECT OF SENATE AMENDMENT(S):** The Senate made the following changes:

### Grants of Rule-Making Authority.

Insurance Commissioner. The authority of the Insurance Commissioner to define unfair methods of competition and unfair or deceptive acts or practices is modified. Instead of finding acts and practices unfair or deceptive by a preponderance of the evidence, the commissioner must review all comments and documents received during rule-making, identify the reasons for defining the unfair methods and unfair or deceptive acts or practices, and include a description of facts upon which the commissioner relied and failed to rely in making the definition.

Department of Revenue. The Department of Revenue's authority to adopt rules (in addition to procedural rules) is restored.

## Rule-making Requirements.

*Emergency rules*. The authority to adopt an emergency rule on the basis of general welfare is restored. However, the governor must sign such an emergency rule and state why the rules are necessary for the preservation of general welfare.

Significant legislative rules. Rules of DSHS relating only to client medical or financial eligibility and rules concerning liability for care of dependents are exempted from the significant legislative rules requirements. The 45 day period for JARRC to require any agency to follow the significant legislative rules requirements for any rule is extended to 90 days.

Review of rules. The review of existing rules is deleted. The Legislature acknowledges the governor's Executive Order on regulatory reform which applies to agencies with heads serving at the pleasure of the Governor and encourages all agencies to establish a formal and expeditious process for the review of existing rules.

The review of future rules is retained. Rules which the Governor certifies have undergone executive rules review by July 31, 2001 are subject to the review process beginning in 2001.

Other rule-making provisions. The requirement that agencies with delayed compliance rules prepare a small business economic impact statement is deleted. Expedited adoption is modified: the option does not apply to policy and interpretive statements, the significant legislative rules process applies if an objection to the expedited process is made, and the provision expires in 2000.

Interpretive and Policy Statements and Other Types of Agency Issuances. The provisions on policy and interpretive statements are deleted. Instead, new definitions are created under the APA. An "issuance" is a document of general applicability issued by an agency. The term includes rules, policy and interpretive statements, and other documents, but does not include adjudicative orders, tax determinations of precedential value, medical coverage decisions, technical assistance documents, tariffs, or permits.

A "de facto" rule is an issuance not adopted under the APA rule-making process but which an agency uses as a rule. "Rules" are redefined as issuances which have been adopted under the APA rule-making process. The JARRC may review any issuance to determine if it is a de facto rule.

<u>Judicial Review.</u> The provisions for attorneys' fees in agency actions are modified. The net worth limits to be a qualified party entitled to an award are raised. The standard for awards is changed so that the award must be made unless the court finds that circumstances make an award grossly unjust. (The bill as it passed the House did

not change the standard for awards.) The maximum award of fees and other expenses is raised to \$50,000 in superior court and each court of appeal for a maximum of \$75,000.

Adjudicative Proceedings. The section making rules invalid which require a presiding officer to apply agency rules as the first source of law is deleted.

Regulatory Impact Notes. These provisions are removed.

**Appropriation:** None.

Fiscal Note: Available.

**Effective Date** Ninety days after adjournment of session in which bill is passed.

**Testimony For:** (Government Reform & Land Use) Small businesses are buried by regulations. The sunset of existing rules is a good way to clean up the mess. Regulatory impact notes will help the Legislature know what the impact of new laws will be on businesses.

Agencies need clarity as to when policy and interpretive statements can be used. People have been cited for violating these statements, which have not gone through rule-making.

The Legislature should be the place where policy decisions are made; not the agencies. Agencies should have specific, rather than general, grants of authority. The Forest Practices Board has no authority to regulate aesthetics, and the language in the bill codifies what has been a long-standing interpretation with which the current commissioner disagrees.

It's unfair to ask an employee of an agency to sit as an administrative law judge (ALJ) where the position of the head of the agency is being challenged. Agencies sometimes publish erroneous reports which cause many problems. Local governments should have a chance to first see the reports.

(Appropriations) Government needs to continue to be more efficient. Rule-making is still burdensome, particularly for small businesses. The expedited rule adoption process will cover the vast majority of existing rules and will streamline rule-making. The review of agency rules will also result in the repeal of rules that are unnecessary or that need to be amended. The sunset process and readoption of rules can be done within existing state agency resources. The regulatory impact note process will provide very important information for the Legislature when it considers proposed legislation.

The proposed changes in the rule-making authority of the Insurance Commissioner are not intended to affect current rules but are for prospective rules only. Where rule-making concerns unfair competition or insurance practices, the proposed legislation requires the Commissioner to define the unfair practice by using a preponderance of the facts before promulgating a corrective rule. Administrative law judges should be used for resolving disputes over rules, not staff from the Insurance Commissioner's Office. Using internal staff places them in an untenable position. The rule-making authority of the Insurance Commissioner should be limited and made consistent with the rule-making authority of other agencies.

**Testimony Against:** (Government Reform & Land Use) Agencies can't handle the workload of reviewing all rules. The review will be very expensive and resources will be shifted out of direct services to comply. The inability to adopt emergency rules based on general welfare will make it difficult to head off endangered species listings, let persons know of changes in tax laws, and make fishing season rules. The ability to adopt emergency rules relating to employment standards is a concern.

There is disagreement as to whether the Forest Practices Board can regulate aesthetics; the current Attorney General says the board does have such authority. The provisions on the JARRC go too far. Environmental safeguards will be undermined. Employees can act independently when serving as ALJs.

(Appropriations) There is nothing wrong with the current system. A result of this legislation will be a rules review process that is more cumbersome and costly. State workers will be shifted from providing services to reviewing rules. The expedited rules process is not meaningful because all the effort will be on rules review. This will impact the ability of state agencies to promulgate new rules. Many times the statute is silent on who is covered or how implementation is to take place. Rules and guidelines are sometimes necessary to help people and businesses to understand who is covered or what is required by the law. Many times industry needs examples of how to do something or to better understand the meaning and intent of the law. Businesses need to know that the law is being applied uniformly. This legislation will impose a tremendous workload on agencies, even if it assumes the use of the expedited rule adoption and repeal processes. Many rules that will be reviewed are likely to be challenged and will not be eligible for expedited readoption.

The Insurance Commissioner should have general rule-making authority to effectively protect consumers from unfair competition and insurance practices. The use of internal staff to resolve disputes has allowed for faster resolution of disputes over administrative rules at less cost. The requirement to use only administrative law judges to settle disputes will require training, time and more expense.

**Testified:** (Government Reform & Land Use) Leon Bowman, Kresky Auto Repair (pro); Carolyn Logue, National Federation of Independent Business (pro); Amber

Balch, Association of Washington Business (pro); Tim Boyd, Washington Forest Protection Association (pro); Jan Gee, Washington Retail Association and Washington Food Industry (pro); Sandy Shaw, Haggen, Inc. (pro); Art Stearns, Department of Natural Resources (con); Claire Hesselholt, Department of Revenue (concerns with some provisions; pro on others); Bruce Wishart, People for Puget Sound (con); Jeff Johnson, Washington State Labor Council (con); Mel Sorensen, Washington Physicians Service Association and National Association of Independent Insurers (pro); Basil Badley, American Council of Life Insurance, American Insurance Association, and Health Insurance Association of America (pro); Clark Sitzes, Allstate Insurance (pro); Laura Hitchcock, Sierra Club (con); Pat Hamilton, Pacific County Commissioner (pro); Melodie Bankers, Office of the Insurance Commissioner (pro on some provisions; con on others); and Dick Ducharme, Building Industry Association of Washington, Yakima Growers and Shippers Association (pro).

(Appropriations) Amber Balch, Association of Washington Business (pro); Charlie Brown, Washington Energy Company (pro); Jan Gee, Safeway (pro); Carolyn Logue, National Federation of Independent Business (pro); Gary Smith, Independent Business Association (pro); Basil Badley, American Council of Life Insurance, Health Insurance Association of America, and Health Insurance Association of America (pro); Mel Sorensen, National Association of Independent Insurers and Washington Physicians Services (pro); Tim Boyd, Washington Forest Protection Association (pro); Clark Sitzes, All State Insurance (pro); Jean Leonard, State Farm Insurance, Washington Insurers, and Alliance of American Insurers (pro); Doug Levy, Association of Washington Cities and City of Everett (some concerns); Bruce Wishart, People for Puget Sound (con); Robert Stern, Washington State Labor Council AFL/CIO (con); Deborah Senn, Insurance Commissioner (pro on some provisions; con on others); Claire Hesselholt, Department of Revenue (concerns with some provisions; pro on others); Suzanne Mager, Department of Labor and Industries (concerns on some provisions); Bill Alkire, Department of Ecology (concerns); and Kris Van Gorkom, Department of Health (concerns).