HOUSE BILL 2684

State of Washington 56th Legislature 2000 Regular Session

By Representatives D. Sommers and Tokuda; by request of Department of Social and Health Services

Read first time 01/19/2000. Referred to Committee on Children & Family Services.

AN ACT Relating to records that are accessible by the department of social and health services; amending RCW 71.34.200 and 70.02.050; reenacting and amending RCW 26.44.030; adding a new section to chapter 26.44 RCW; and adding a new section to chapter 74.13 RCW.

5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

6 <u>NEW SECTION.</u> Sec. 1. A new section is added to chapter 26.44 RCW 7 to read as follows:

For the purposes of case planning and obtaining medical care for a 8 9 child placed under the care and supervision of the department under an 10 order entered in a proceeding under chapter 13.34 RCW, a child in need of services proceeding under chapter 13.32A RCW, or a voluntary 11 12 placement agreement executed by the child's parent, legal custodian, or 13 legal guardian, the department shall have access to all medical, mental 14 health, counseling, and educational records for the child from birth to 15 present to the same extent that the child's parent, legal custodian, or 16 legal guardian has access to such records. No provider may be held 17 responsible for information subsequently used or disseminated by the department as stated in RCW 26.44.030 (7) or (9). 18

1 Sec. 2. RCW 26.44.030 and 1999 c 267 s 20 and 1999 c 176 s 30 are
2 each reenacted and amended to read as follows:

3 (1)(a) When any practitioner, county coroner or medical examiner, 4 law enforcement officer, professional school personnel, registered or licensed nurse, social service counselor, psychologist, pharmacist, 5 licensed or certified child care providers or their employees, employee 6 7 of the department, juvenile probation officer, placement and liaison 8 specialist, responsible living skills program staff, HOPE center staff, 9 or state family and children's ombudsman or any volunteer in the 10 ombudsman's office has reasonable cause to believe that a child has suffered abuse or neglect, he or she shall report such incident, or 11 cause a report to be made, to the proper law enforcement agency or to 12 13 the department as provided in RCW 26.44.040.

(b) The reporting requirement also applies to department of 14 15 corrections personnel who, in the course of their employment, observe 16 offenders or the children with whom the offenders are in contact. If, 17 as a result of observations or information received in the course of his or her employment, any department of corrections personnel has 18 19 reasonable cause to believe that a child has suffered abuse or neglect, 20 he or she shall report the incident, or cause a report to be made, to the proper law enforcement agency or to the department as provided in 21 22 RCW 26.44.040.

(c) The reporting requirement shall also apply to any adult who has 23 24 reasonable cause to believe that a child who resides with them, has 25 suffered severe abuse, and is able or capable of making a report. For 26 the purposes of this subsection, "severe abuse" means any of the 27 following: Any single act of abuse that causes physical trauma of sufficient severity that, if left untreated, could cause death; any 28 29 single act of sexual abuse that causes significant bleeding, deep 30 bruising, or significant external or internal swelling; or more than one act of physical abuse, each of which causes bleeding, deep 31 bruising, significant external or internal swelling, bone fracture, or 32 33 unconsciousness.

(d) The report must be made at the first opportunity, but in no case longer than forty-eight hours after there is reasonable cause to believe that the child has suffered abuse or neglect. The report must include the identity of the accused if known.

(2) The reporting requirement of subsection (1) of this sectiondoes not apply to the discovery of abuse or neglect that occurred

1 during childhood if it is discovered after the child has become an 2 adult. However, if there is reasonable cause to believe other children 3 are or may be at risk of abuse or neglect by the accused, the reporting 4 requirement of subsection (1) of this section does apply.

5 (3) Any other person who has reasonable cause to believe that a 6 child has suffered abuse or neglect may report such incident to the 7 proper law enforcement agency or to the department of social and health 8 services as provided in RCW 26.44.040.

9 (4) The department, upon receiving a report of an incident of 10 alleged abuse or neglect pursuant to this chapter, involving a child who has died or has had physical injury or injuries inflicted upon him 11 or her other than by accidental means or who has been subjected to 12 13 alleged sexual abuse, shall report such incident to the proper law enforcement agency. In emergency cases, where the child's welfare is 14 15 endangered, the department shall notify the proper law enforcement 16 agency within twenty-four hours after a report is received by the department. In all other cases, the department shall notify the law 17 enforcement agency within seventy-two hours after a report is received 18 19 by the department. If the department makes an oral report, a written 20 report must also be made to the proper law enforcement agency within five days thereafter. 21

22 (5) Any law enforcement agency receiving a report of an incident of alleged abuse or neglect pursuant to this chapter, involving a child 23 24 who has died or has had physical injury or injuries inflicted upon him 25 or her other than by accidental means, or who has been subjected to 26 alleged sexual abuse, shall report such incident in writing as provided 27 in RCW 26.44.040 to the proper county prosecutor or city attorney for 28 appropriate action whenever the law enforcement agency's investigation 29 reveals that a crime may have been committed. The law enforcement 30 agency shall also notify the department of all reports received and the 31 law enforcement agency's disposition of them. In emergency cases, where the child's welfare is endangered, the law enforcement agency 32 shall notify the department within twenty-four hours. In all other 33 34 cases, the law enforcement agency shall notify the department within 35 seventy-two hours after a report is received by the law enforcement 36 agency.

(6) Any county prosecutor or city attorney receiving a report under
 subsection (5) of this section shall notify the victim, any persons the
 victim requests, and the local office of the department, of the

decision to charge or decline to charge a crime, within five days of
 making the decision.

3 (7) The department may conduct ongoing case planning and 4 consultation with those persons or agencies required to report under 5 this section, with consultants designated by the department, and with designated representatives of Washington Indian tribes if the client 6 7 information exchanged is pertinent to cases currently receiving child 8 protective services. Upon request, the department shall conduct such 9 planning and consultation with those persons required to report under 10 this section if the department determines it is in the best interests of the child. Information considered privileged by statute and not 11 directly related to reports required by this section must not be 12 13 divulged without a valid written waiver of the privilege.

(8) Any case referred to the department by a physician licensed 14 15 under chapter 18.57 or 18.71 RCW on the basis of an expert medical opinion that child abuse, neglect, or sexual assault has occurred and 16 17 that the child's safety will be seriously endangered if returned home, the department shall file a dependency petition unless a second 18 19 licensed physician of the parents' choice believes that such expert 20 medical opinion is incorrect. If the parents fail to designate a second physician, the department may make the selection. 21 If a physician finds that a child has suffered abuse or neglect but that 22 such abuse or neglect does not constitute imminent danger to the 23 24 child's health or safety, and the department agrees with the 25 physician's assessment, the child may be left in the parents' home 26 while the department proceeds with reasonable efforts to remedy 27 parenting deficiencies.

(9) Persons or agencies exchanging information under subsection (7)
of this section shall not further disseminate or release the
information except as authorized by state or federal statute.
Violation of this subsection is a misdemeanor.

(10) Upon receiving reports of alleged abuse or neglect, the 32 department or law enforcement agency may interview children. 33 The 34 interviews may be conducted on school premises, at day-care facilities, at the child's home, or at other suitable locations outside of the 35 presence of parents. Parental notification of the interview must occur 36 37 at the earliest possible point in the investigation that will not jeopardize the safety or protection of the child or the course of the 38 39 investigation. Prior to commencing the interview the department or law

1 enforcement agency shall determine whether the child wishes a third 2 party to be present for the interview and, if so, shall make reasonable 3 efforts to accommodate the child's wishes. Unless the child objects, 4 the department or law enforcement agency shall make reasonable efforts 5 to include a third party in any interview so long as the presence of 6 the third party will not jeopardize the course of the investigation.

7 (11) Upon receiving a report of alleged child abuse and neglect, 8 the department or investigating law enforcement agency shall have 9 access to all ((relevant)) records <u>birth to present</u> of the child in the 10 possession of mandated reporters and their employees.

(12) The department shall maintain investigation records and conduct timely and periodic reviews of all cases constituting abuse and neglect. The department shall maintain a log of screened-out nonabusive cases.

15 (13) The department shall use a risk assessment process when 16 investigating alleged child abuse and neglect referrals. The 17 department shall present the risk factors at all hearings in which the 18 placement of a dependent child is an issue. Substance abuse must be a 19 risk factor. The department shall, within funds appropriated for this 20 purpose, offer enhanced community-based services to persons who are 21 determined not to require further state intervention.

The department shall provide annual reports to the legislature on the effectiveness of the risk assessment process.

(14) Upon receipt of a report of alleged abuse or neglect the law enforcement agency may arrange to interview the person making the report and any collateral sources to determine if any malice is involved in the reporting.

(15) The department shall make reasonable efforts to learn the 28 name, address, and telephone number of each person making a report of 29 30 abuse or neglect under this section. The department shall provide assurances of appropriate confidentiality of the identification of 31 persons reporting under this section. If the department is unable to 32 learn the information required under this subsection, the department 33 34 shall only investigate cases in which: (a) The department believes there is a serious threat of substantial harm to the child; (b) the 35 report indicates conduct involving a criminal offense that has, or is 36 37 about to occur, in which the child is the victim; or (c) the department 38 has, after investigation, a report of abuse or neglect that has been

founded with regard to a member of the household within three years of
 receipt of the referral.

3 <u>NEW SECTION.</u> Sec. 3. A new section is added to chapter 74.13 RCW 4 to read as follows:

5 For the purposes of case planning and obtaining medical care for a child placed under the care and supervision of the department under an б 7 order entered in a proceeding under chapter 13.34 RCW, a child in need of services proceeding under chapter 13.32A RCW, or a voluntary 8 9 placement agreement executed by the child's parent, legal custodian, or 10 legal guardian, the department shall have access to all medical, mental health, counseling, and educational records for the child from birth to 11 12 No provider may be held responsible for information present. subsequently used or disseminated by the department as stated in RCW 13 14 26.44.030 (7) or (9).

15 Sec. 4. RCW 71.34.200 and 1985 c 354 s 18 are each amended to read 16 as follows:

17 The fact of admission and all information obtained through 18 treatment under this chapter is confidential. Confidential information 19 may be disclosed only:

(1) In communications between mental health professionals to meet
the requirements of this chapter, in the provision of services to the
minor, or in making appropriate referrals;

(2) ((In the course of guardianship or dependency proceedings)) To 23 24 the department, the court, or the minor's guardian ad litem when the department is responsible for the care and supervision of the minor 25 under an order entered in a proceeding under chapter 13.34 RCW, a child 26 27 in need of services proceeding under chapter 13.32A RCW, or a voluntary 28 placement agreement executed by the child's parent, legal custodian, or 29 legal quardian. No provider may be held responsible for information subsequently used or disseminated by the department as stated in RCW 30 26.44.030 (7) or (9); 31

(3) To persons with medical responsibility for the minor's care;
(4) To the minor, the minor's parent, and the minor's attorney,
subject to RCW 13.50.100;

35 (5) When the minor or the minor's parent ((designate[s])) 36 <u>designates</u> in writing the persons to whom information or records may be 37 released; 1 (6) To the extent necessary to make a claim for financial aid, 2 insurance, or medical assistance to which the minor may be entitled or 3 for the collection of fees or costs due to providers for services 4 rendered under this chapter;

5 (7) To the courts as necessary to the administration of this 6 chapter;

7 (8) To law enforcement officers or public health officers as 8 necessary to carry out the responsibilities of their office. However, 9 only the fact and date of admission, and the date of discharge, the 10 name and address of the treatment provider, if any, and the last known 11 address shall be disclosed upon request;

(9) To law enforcement officers, public health officers, relatives, 12 13 and other governmental law enforcement agencies, if a minor has escaped from custody, disappeared from an evaluation and treatment facility, 14 15 violated conditions of a less restrictive treatment order, or failed to return from an authorized leave, and then only such information as may 16 be necessary to provide for public safety or to assist in the 17 apprehension of the minor. The officers are obligated to keep the 18 19 information confidential in accordance with this chapter;

(10) To the secretary for assistance in data collection and program evaluation or research, provided that the secretary adopts rules for the conduct of such evaluation and research. The rules shall include, but need not be limited to, the requirement that all evaluators and researchers sign an oath of confidentiality substantially as follows:

"As a condition of conducting evaluation or research concerning persons who have received services from (fill in the facility, agency, or person) I, , agree not to divulge, publish, or otherwise make known to unauthorized persons or the public any information obtained in the course of such evaluation or research regarding minors who have received services in a manner such that the minor is identifiable.

32 I recognize that unauthorized release of confidential information 33 may subject me to civil liability under state law.

34

/s/ "

35 (11) To appropriate law enforcement agencies and to a person, when 36 the identity of the person is known to the public or private agency, 37 whose health and safety has been threatened, or who is known to have 38 been repeatedly harassed, by the patient. The person may designate a

representative to receive the disclosure. The disclosure shall be made 1 by the professional person in charge of the public or private agency or 2 his or her designee and shall include the dates of admission, 3 4 discharge, authorized or unauthorized absence from the agency's facility, and only such other information that is pertinent to the 5 threat or harassment. The decision to disclose or not shall not result б in civil liability for the agency or its employees so long as the 7 8 decision was reached in good faith and without gross negligence;

9 (12) To a minor's next of kin, attorney, guardian, or conservator, 10 if any, the information that the minor is presently in the facility or 11 that the minor is seriously physically ill and a statement evaluating 12 the mental and physical condition of the minor as well as a statement 13 of the probable duration of the minor's confinement;

14 15 (13) Upon the death of a minor, to the minor's next of kin;

(14) To a facility in which the minor resides or will reside.

This section shall not be construed to prohibit the compilation and 16 publication of statistical data for use by government or researchers 17 under standards, including standards to assure maintenance 18 of 19 confidentiality, set forth by the secretary. The fact of admission and 20 all information obtained pursuant to this chapter are not admissible as 21 evidence in any legal proceeding outside this chapter, except guardianship or dependency, without the written consent of the minor or 22 23 the minor's parent.

24 **Sec. 5.** RCW 70.02.050 and 1998 c 158 s 1 are each amended to read 25 as follows:

(1) A health care provider may disclose health care information
about a patient without the patient's authorization to the extent a
recipient needs to know the information, if the disclosure is:

(a) To a person who the provider reasonably believes is providinghealth care to the patient;

(b) To any other person who requires health care information for health care education, or to provide planning, quality assurance, peer review, or administrative, legal, financial, or actuarial services to the health care provider; or for assisting the health care provider in the delivery of health care and the health care provider reasonably believes that the person:

(i) Will not use or disclose the health care information for anyother purpose; and

1 (ii) Will take appropriate steps to protect the health care
2 information;

3 (c) To any other health care provider reasonably believed to have 4 previously provided health care to the patient, to the extent necessary 5 to provide health care to the patient, unless the patient has 6 instructed the health care provider in writing not to make the 7 disclosure;

8 (d) To any person if the health care provider reasonably believes 9 that disclosure will avoid or minimize an imminent danger to the health 10 or safety of the patient or any other individual, however there is no 11 obligation under this chapter on the part of the provider to so 12 disclose;

(e) Oral, and made to immediate family members of the patient, or any other individual with whom the patient is known to have a close personal relationship, if made in accordance with good medical or other professional practice, unless the patient has instructed the health care provider in writing not to make the disclosure;

(f) To a health care provider who is the successor in interest tothe health care provider maintaining the health care information;

20 (g) For use in a research project that an institutional review 21 board has determined:

(i) Is of sufficient importance to outweigh the intrusion into theprivacy of the patient that would result from the disclosure;

(ii) Is impracticable without the use or disclosure of the healthcare information in individually identifiable form;

26 (iii) Contains reasonable safeguards to protect the information 27 from redisclosure;

(iv) Contains reasonable safeguards to protect against identifying,
 directly or indirectly, any patient in any report of the research
 project; and

(v) Contains procedures to remove or destroy at the earliest opportunity, consistent with the purposes of the project, information that would enable the patient to be identified, unless an institutional review board authorizes retention of identifying information for purposes of another research project;

(h) To a person who obtains information for purposes of an audit,if that person agrees in writing to:

(i) Remove or destroy, at the earliest opportunity consistent with
 the purpose of the audit, information that would enable the patient to
 be identified; and

4 (ii) Not to disclose the information further, except to accomplish 5 the audit or report unlawful or improper conduct involving fraud in 6 payment for health care by a health care provider or patient, or other 7 unlawful conduct by the health care provider;

8 (i) To an official of a penal or other custodial institution in 9 which the patient is detained;

10 (j) To provide directory information, unless the patient has 11 instructed the health care provider not to make the disclosure;

(k) In the case of a hospital or health care provider to provide, in cases reported by fire, police, sheriff, or other public authority, name, residence, sex, age, occupation, condition, diagnosis, or extent and location of injuries as determined by a physician, and whether the patient was conscious when admitted.

(2) A health care provider shall disclose health care information
about a patient without the patient's authorization if the disclosure
is:

(a) To federal, state, or local public health authorities, to the extent the health care provider is required by law to report health care information; when needed to determine compliance with state or federal licensure, certification or registration rules or laws; or when needed to protect the public health;

(b) To federal, state, or local law enforcement authorities to theextent the health care provider is required by law;

(c) To county coroners and medical examiners for the investigationsof deaths;

29 (d) Pursuant to compulsory process in accordance with RCW 30 70.02.060.

31 (3) A health care provider shall disclose health care information about a minor patient without the minor patient's authorization to the 32 department of social and health services, the court, or the minor's 33 34 court-appointed guardian ad litem when the department is responsible 35 for the care and supervision of the minor under an order entered in a proceeding under chapter 13.34 RCW, a child in need of services 36 37 proceeding under chapter 13.32A RCW, or a voluntary placement agreement executed by the child's parent, legal custodian, or legal guardian. No 38

provider may be held responsible for information subsequently used or disseminated by the department as stated in RCW 26.44.030 (7) or (9). (4) All state or local agencies obtaining patient health care information pursuant to this section shall adopt rules establishing their record acquisition, retention, and security policies that are consistent with this chapter.

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