H-4579.1			

SUBSTITUTE HOUSE BILL 2865

State of Washington 56th Legislature 2000 Regular Session

By House Committee on Children & Family Services (originally sponsored by Representatives Carrell, Boldt, Tokuda, Ballasiotes, Kagi, Veloria, Wensman, Koster, Mitchell, Hankins, Mulliken, McDonald and Miloscia)

Read first time 02/03/2000. Referred to Committee on .

- AN ACT Relating to vulnerable adults; amending RCW 74.34.020,
- 2 74.34.067, 74.34.080, 74.34.150, and 74.34.210; and repealing RCW
- 3 74.34.170.
- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 5 **Sec. 1.** RCW 74.34.020 and 1999 c 176 s 3 are each amended to read 6 as follows:
- 7 Unless the context clearly requires otherwise, the definitions in 8 this section apply throughout this chapter.
- 9 (1) "Abandonment" means action or inaction by a person or entity 10 with a duty of care for a vulnerable adult that leaves the vulnerable 11 person without the means or ability to obtain necessary food, clothing,
- 12 shelter, or health care.
- 13 (2) "Abuse" means the willful action or inaction that inflicts
- 14 injury, unreasonable confinement, intimidation, or punishment on a
- 15 vulnerable adult. In instances of abuse of a vulnerable adult who is
- 16 unable to express or demonstrate physical harm, pain, or mental
- 17 anguish, the abuse is presumed to cause physical harm, pain, or mental
- 18 anguish. Abuse includes sexual abuse, mental abuse, physical abuse,

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1 and exploitation of a vulnerable adult, which have the following 2 meanings:

- (a) "Sexual abuse" means any form of nonconsensual sexual contact, 3 4 including but not limited to unwanted or inappropriate touching, rape, sodomy, sexual coercion, sexually explicit photographing, and sexual 5 harassment. Sexual abuse includes any sexual contact between a staff 6 7 person, who is not also a resident or client, of a facility or a staff person of a program authorized under chapter 71A.12 RCW, and a 8 vulnerable adult living in that facility or receiving service from a 9 10 program authorized under chapter 71A.12 RCW, whether or not it is 11 consensual.
- (b) "Physical abuse" means the willful action of inflicting bodily
 injury or physical mistreatment. Physical abuse includes, but is not
 limited to, striking with or without an object, slapping, pinching,
 choking, kicking, shoving, prodding, or the use of chemical restraints
 or physical restraints unless the restraints are consistent with
 licensing requirements, and includes restraints that are otherwise
 being used inappropriately.
- (c) "Mental abuse" means any willful action or inaction of mental or verbal abuse. Mental abuse includes, but is not limited to, coercion, harassment, inappropriately isolating a vulnerable adult from family, friends, or regular activity, and verbal assault that includes ridiculing, intimidating, yelling, or swearing.
- (d) "Exploitation" means an act of forcing, compelling, or exerting undue influence over a vulnerable adult causing the vulnerable adult to act in a way that is inconsistent with relevant past behavior, or causing the vulnerable adult to perform services for the benefit of another.
- 29 (3) "Consent" means express written consent granted after the 30 vulnerable adult or his or her legal representative has been fully 31 informed of the nature of the services to be offered and that the 32 receipt of services is voluntary.
- 33 (4) "Department" means the department of social and health 34 services.
- (5) "Facility" means a residence licensed or required to be licensed under chapter 18.20 RCW, boarding homes; chapter 18.51 RCW, nursing homes; chapter 70.128 RCW, adult family homes; chapter 72.36 RCW, soldiers' homes; or chapter 71A.20 RCW, residential habilitation

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- centers; state hospitals operated and maintained under chapter 72.23
 RCW; or any other facility licensed by the department.
- 3 (6) "Financial exploitation" means the illegal or improper use of 4 the property, income, resources, or trust funds of the vulnerable adult 5 by any person for any person's profit or advantage.
- 6 (7) "Individual provider" means a person under contract with the 7 department to provide services in the home under chapter 74.09 or 8 74.39A RCW.
- 9 (8) "Mandated reporter" is an employee of the department; law enforcement officer; social worker; professional school personnel; individual provider; an employee of a facility; an operator of a facility; an employee of a social service, welfare, mental health, adult day health, adult day care, home health, home care, or hospice agency; county coroner or medical examiner; Christian Science practitioner; or health care provider subject to chapter 18.130 RCW.

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- (9) "Neglect" means (a) a pattern of conduct or inaction by a person or entity with a duty of care to provide the goods and services that maintain physical or mental health of a vulnerable adult, or that avoids or prevents physical or mental harm or pain to a vulnerable adult; or (b) an act or omission that demonstrates a serious disregard of consequences of such a magnitude as to constitute a clear and present danger to the vulnerable adult's health, welfare, or safety.
- 23 (10) "Permissive reporter" means any person, employee of a 24 financial institution, attorney, or volunteer in a facility or program 25 providing services for vulnerable adults.
 - (11) "Protective services" means any services provided by the department to a vulnerable adult with the consent of the vulnerable adult, or the legal representative of the vulnerable adult, who has been abandoned, abused, financially exploited, neglected, or in a state of self-neglect. These services may include, but are not limited to case management, social casework, home care, placement, arranging for medical evaluations, psychological evaluations, day care, or referral for legal assistance.
 - (12) "Self-neglect" means the failure of a vulnerable adult, not living in a facility, to provide for himself or herself the goods and services necessary for the vulnerable adult's physical or mental health, and the absence of which impairs or threatens the vulnerable adult's well-being. This definition may include a vulnerable adult who is receiving services through home health, hospice, or a home care

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- 1 agency, or an individual provider when the neglect is not a result of 2 inaction by that agency or individual provider.
 - (13) "Vulnerable adult" includes a person:
- 4 (a) Sixty years of age or older who has the functional, mental, or 5 physical inability to care for himself or herself; or
 - (b) Found incapacitated under chapter 11.88 RCW; or
- 7 (c) Who has a developmental disability as defined under RCW 8 71A.10.020; or
 - (d) Admitted to any facility; or
- 10 (e) Receiving services from home health, hospice, or home care
- 11 agencies licensed or required to be licensed under chapter 70.127 RCW;
- 12 or

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- 13 (f) Receiving services from an individual provider.
- 14 **Sec. 2.** RCW 74.34.067 and 1999 c 176 s 9 are each amended to read 15 as follows:
- 16 (1) Where appropriate, an investigation by the department may 17 include a private interview with the vulnerable adult regarding the 18 alleged abandonment, abuse, financial exploitation, neglect, or self-19 neglect.
- (2) In conducting the investigation, the department shall interview the complainant, unless anonymous, and shall use its best efforts to interview the vulnerable adult or adults harmed, and, consistent with the protection of the vulnerable adult shall interview facility staff, any available independent sources of relevant information, including if appropriate the family members of the vulnerable adult.
- The department may conduct ongoing case planning 26 consultation with: (a) Those persons or agencies required to report 27 under this chapter or submit a report under this chapter; (b) 28 29 consultants designated by the department; and (c) designated representatives of Washington Indian tribes if client information 30 exchanged is pertinent to cases under investigation or the provision of 31 32 protective services. Information considered privileged by statute and not directly related to reports required by this chapter must not be 33 34 divulged without a valid written waiver of the privilege.
- 35 (4) The department shall prepare and keep on file a report of each 36 investigation conducted by the department for a period of time in 37 accordance with policies established by the department.

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(5) If the department determines that the vulnerable adult has suffered from abuse, neglect, self-neglect, abandonment, or financial exploitation, and lacks the ability or capacity to consent, and needs the protection of a guardian, the department may bring a guardianship action under chapter 11.88 RCW as an interested person.

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- 6 (6) When the investigation is completed and the department 7 an incident of abandonment, abuse, determines that financial 8 exploitation, neglect, or self-neglect has occurred, the department 9 shall inform the vulnerable adult of their right to refuse protective 10 services, and ensure that, if necessary, appropriate protective services are provided to the vulnerable adult, with the consent of the 11 12 vulnerable adult. The vulnerable adult has the right to withdraw or 13 refuse protective services.
- 14 (7) Where appropriate, the department ((may)) shall photograph a 15 vulnerable adult or their environment for the purpose of providing 16 documentary evidence of the physical condition of the vulnerable adult 17 or his or her environment. When photographing the vulnerable adult, the department shall obtain permission from the vulnerable adult or his 18 19 or her legal representative unless immediate photographing is necessary 20 to preserve evidence. However, if the legal representative is alleged to have abused, neglected, abandoned, or exploited the vulnerable 21 adult, consent from the legal representative is not necessary. No such 22 23 consent is necessary when photographing the physical environment.
- 24 (8) When the investigation is complete and the department 25 determines that the incident of abandonment, abuse, financial exploitation, or neglect has occurred, the department shall inform the 26 27 facility in which the incident occurred, consistent 28 confidentiality requirements concerning the vulnerable adult, witnesses, and complainants. 29
- 30 **Sec. 3.** RCW 74.34.080 and 1999 c 176 s 11 are each amended to read 31 as follows:
- If access is denied to an employee of the department seeking to 32 33 investigate allegation of abandonment, abuse, an financial exploitation, or neglect of a vulnerable adult by an individual, the 34 department ((may)) shall seek an injunction to prevent interference 35 36 with the investigation. The court shall issue the injunction if the 37 department shows that:

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- 1 (1) There is reasonable cause to believe that the person is a 2 vulnerable adult and is or has been abandoned, abused, financially
- 3 exploited, or neglected; and
- 4 (2) The employee of the department seeking to investigate the 5 report has been denied access.
- 6 **Sec. 4.** RCW 74.34.150 and 1986 c 187 s 9 are each amended to read 7 as follows:
- 8 The department of social and health services((, in its discretion,
- 9 may)) shall seek relief under RCW 74.34.110 through 74.34.140 on behalf
- 10 of and with the consent of any vulnerable adult when there is
- 11 reasonable cause to believe that there is a serious threat of
- 12 <u>substantial harm to the vulnerable adult</u>. ((Neither the department of
- 13 social and health services nor the state of Washington shall be liable
- 14 for failure to seek relief on behalf of any persons under this
- 15 section.))
- 16 **Sec. 5.** RCW 74.34.210 and 1995 1st sp.s. c 18 s 86 are each 17 amended to read as follows:
- 18 A petition for an order for protection or an action for damages
- 19 under this chapter may be brought by the plaintiff, or where necessary,
- 20 by his or her family members and/or guardian or legal fiduciary, or as
- 21 otherwise provided under this chapter. The death of the plaintiff
- 22 shall not deprive the court of jurisdiction over a petition or claim
- 23 brought under this chapter. Upon petition, after the death of the
- 24 vulnerable person, the right to initiate or maintain the action shall
- 25 be transferred to the executor or administrator of the deceased, for
- 26 the benefit of the surviving spouse, child or children, or other heirs
- 27 <u>without regard to limitations</u> set forth in chapter 4.20 RCW.
- 28 <u>NEW SECTION.</u> **Sec. 6.** RCW 74.34.170 (Services of department
- 29 discretionary--Funding) and 1986 c 187 s 10 are each repealed.

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