2 **SHB 1650** - S AMD 350

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- 3 By Senators Long and Hargrove
- 4 ADOPTED 04/18/01
- 5 Strike everything after the enacting clause and insert the 6 following:
- 7 "Sec. 1. RCW 71.24.015 and 1999 c 214 s 7 are each amended to read 8 as follows:
- 9 It is the intent of the legislature to establish a community mental 10 health program which shall help people experiencing mental illness to 11 retain a respected and productive position in the community. This will 12 be accomplished through programs which provide for:
- 13 (1) Access to mental health services for adults of the state who are acutely mentally ill, chronically mentally ill, or seriously 14 15 disturbed and children of the state who are acutely mentally ill, severely emotionally disturbed, or seriously disturbed, which services 16 recognize the special needs of underserved populations, including 17 minorities, children, the elderly, disabled, and low-income persons. 18 19 Access to mental health services shall not be limited by a person's 20 history of confinement in a state, federal, or local correctional facility. It is also the purpose of this chapter to promote the early 21 identification of mentally ill children and to ensure that they receive 22 23 the mental health care and treatment which is appropriate to their 24 developmental level. This care should improve home, school, and 25 community functioning, maintain children in a safe and nurturing home environment, and should enable treatment decisions to be made in 26 response to clinical needs in accordance with sound professional 27 judgment while also recognizing parents' rights to participate in 28 treatment decisions for their children; 29
 - (2) Accountability of <u>efficient and effective</u> services through <u>state of the art outcome and performance measures and</u> statewide standards for monitoring <u>client and system outcomes</u>, <u>performance</u>, and reporting of information. <u>These processes shall be designed so as to maximize the use of available resources for direct care of people with a mental illness;</u>
 - (3) Minimum service delivery standards;

- 1 (4) Priorities for the use of available resources for the care of 2 the mentally ill consistent with the priorities defined in the statute;
- (5) Coordination of services within the department, including those divisions within the department that provide services to children, between the department and the office of the superintendent of public instruction, and among state mental hospitals, county authorities, community mental health services, and other support services, which shall to the maximum extent feasible also include the families of the mentally ill, and other service providers; and
- 10 (6) Coordination of services aimed at reducing duplication in 11 service delivery and promoting complementary services among all 12 entities that provide mental health services to adults and children.

13 It is the policy of the state to encourage the provision of a full range of treatment and rehabilitation services in the state for mental 14 15 The legislature intends to encourage the development of 16 county-based and county-managed mental health services with adequate 17 local flexibility to assure eligible people in need of care access to the least-restrictive treatment alternative appropriate to their needs, 18 19 and the availability of treatment components to assure continuity of To this end, counties are encouraged to enter into joint 20 care. operating agreements with other counties to form regional systems of 21 care which integrate planning, administration, and service delivery 22 23 duties assigned to counties under chapters 71.05 and 71.24 RCW to 24 consolidate administration, reduce administrative layering, and reduce 25 administrative costs.

It is further the intent of the legislature to integrate the provision of services to provide continuity of care through all phases of treatment. To this end the legislature intends to promote active engagement with mentally ill persons and collaboration between families and service providers.

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- NEW SECTION. Sec. 2. A new section is added to chapter 71.24 RCW to read as follows:
- The department shall operate the community mental health service delivery system authorized under this chapter within the following constraints:
- 36 (1) The full amount of federal funds for mental health services, 37 plus qualifying state expenditures as appropriated in the biennial 38 operating budget, shall be appropriated to the department each year in

- 1 the biennial appropriations act to carry out the provisions of the
- 2 community mental health service delivery system authorized in this
- 3 chapter.
- 4 (2) The department may expend funds defined in subsection (1) of
- 5 this section in any manner that will effectively accomplish the outcome
- 6 measures defined in section 5 of this act.
- 7 (3) The department shall implement strategies that accomplish the
- 8 outcome measures identified in section 5 of this act that are within
- 9 the funding constraints in this section.
- 10 (4) The department shall monitor expenditures against the
- 11 appropriation levels provided for in subsection (1) of this section.
- 12 <u>NEW SECTION.</u> **Sec. 3.** A new section is added to chapter 71.24 RCW
- 13 to read as follows:
- 14 (1) The department shall ensure the coordination of allied services
- 15 for mental health clients. The department shall implement strategies
- 16 for resolving organizational, regulatory, and funding issues at all
- 17 levels of the system, including the state, the regional support
- 18 networks, and local service providers.
- 19 (2) The department shall propose, in operating budget requests,
- 20 transfers of funding among programs to support collaborative service
- 21 delivery to persons who require services from multiple department
- 22 programs. The department shall report annually to the appropriate
- 23 committees of the senate and house of representatives on actions and
- 24 projects it has taken to promote collaborative service delivery.
- 25 <u>NEW SECTION.</u> **Sec. 4.** A new section is added to chapter 71.24 RCW
- 26 to read as follows:
- 27 It is the intent of the legislature that the community mental
- 28 health service delivery system focus on maintaining mentally ill
- 29 individuals in the community. The program shall be evaluated and
- 30 managed through a limited number of performance measures designed to
- 31 hold each regional support network accountable for program success.
- 32 <u>NEW SECTION.</u> **Sec. 5.** A new section is added to chapter 71.24 RCW
- 33 to read as follows:
- 34 (1) The department, in collaboration with a work group appointed by
- 35 the secretary and made up of consumers, advocates, service providers,
- 36 and representatives of regional support networks, shall develop

- 1 performance measures for use in evaluating and managing the community
- 2 mental health service delivery system authorized under this chapter.
- 3 The performance measures shall be consistent with the provisions of RCW
- 4 71.24.405(3) which may include but are not limited to:
- 5 (a) Access to services;
- 6 (b) Quality and appropriateness of care;
- 7 (c) Outcome measures; including, but not limited to:
- 8 (i) Consumer change over time;
- 9 (ii) Consumer perception of hope for the future;
- 10 (iii) Percent of consumers who have safe and stable housing;
- 11 (iv) Percent of adults employed for one or more days in the last 12 thirty days;
- 13 (v) Percent of consumers without a jail or detention stay;
- (vi) Percent of available school days attended in the past thirty
- 15 days;
- 16 (vii) Percent of consumers without a psychiatric hospitalization;
- 17 and
- 18 (d) Structure and plan management.
- 19 (2) The department shall require that service providers and
- 20 regional support networks collect uniform performance measure
- 21 information and report it to the department regularly. The department
- 22 shall develop benchmarks that compare performance measure information
- 23 from all regional support networks and providers to provide a clear
- 24 indication of the most effective regional support networks and
- 25 providers. Benchmark information shall be published quarterly and
- 26 provided to the legislature, the governor, regional support networks,
- 27 and all providers of mental health services.
- NEW SECTION. Sec. 6. A new section is added to chapter 71.24 RCW
- 29 to read as follows:
- 30 Every regional support network and mental health services provider
- 31 shall be evaluated using the criteria in section 5 of this act.
- 32 <u>NEW SECTION.</u> **Sec. 7.** A new section is added to chapter 71.24 RCW
- 33 to read as follows:
- The department shall provide a report to the appropriate committees
- 35 of the legislature on the development, implementation, and achievement
- 36 of the performance measures by regional support networks and service
- 37 providers on an annual basis, no later than June 30th of each year,

- 1 beginning in 2002. The report shall include how the department is
- 2 using the outcome measure information obtained under section 5 of this
- 3 act to manage the community mental health service delivery system.
- 4 **Sec. 8.** RCW 71.24.025 and 1999 c 10 s 2 are each amended to read 5 as follows:
- 6 Unless the context clearly requires otherwise, the definitions in 7 this section apply throughout this chapter.
- 8 (1) "Acutely mentally ill" means a condition which is limited to a 9 short-term severe crisis episode of:
- 10 (a) A mental disorder as defined in RCW 71.05.020 or, in the case 11 of a child, as defined in RCW 71.34.020;
- 12 (b) Being gravely disabled as defined in RCW 71.05.020 or, in the 13 case of a child, a gravely disabled minor as defined in RCW 71.34.020; 14 or
- 15 (c) Presenting a likelihood of serious harm as defined in RCW 16 71.05.020 or, in the case of a child, as defined in RCW 71.34.020.
- 17 (2) "Available resources" means funds appropriated for the purpose 18 of providing community mental health programs under RCW 71.24.045, 19 federal funds, except those provided according to Title XIX of the 20 Social Security Act, and state funds appropriated under this chapter or 21 chapter 71.05 RCW by the legislature during any biennium for the
- 22 purpose of providing residential services, resource management
- 23 services, community support services, and other mental health services.
- 24 This does not include funds appropriated for the purpose of operating
- 25 and administering the state psychiatric hospitals, except as negotiated
- 26 according to RCW $71.24.300(1)((\frac{d}{d}))$ (e).
- 27 (3) "Child" means a person under the age of eighteen years.
- 28 (4) "Chronically mentally ill adult" means an adult who has a 29 mental disorder and meets at least one of the following criteria:
- 30 (a) Has undergone two or more episodes of hospital care for a 31 mental disorder within the preceding two years; or
- 32 (b) Has experienced a continuous psychiatric hospitalization or 33 residential treatment exceeding six months' duration within the 34 preceding year; or
- 35 (c) Has been unable to engage in any substantial gainful activity 36 by reason of any mental disorder which has lasted for a continuous 37 period of not less than twelve months. "Substantial gainful activity"

- shall be defined by the department by rule consistent with Public Law 2 92-603, as amended.
- 3 (5) "Community mental health program" means all mental health 4 services, activities, or programs using available resources.
- 5 (6) "Community mental health service delivery system" means public 6 or private agencies that provide services specifically to persons with 7 mental disorders as defined under RCW 71.05.020 and receive funding 8 from public sources.
- 9 (7) "Community support services" means services authorized, 10 coordinated through resource management services including, at ((least)) a minimum, assessment, diagnosis, emergency 11 crisis intervention available twenty-four hours, seven days a week, 12 13 prescreening determinations for mentally ill persons being considered for placement in nursing homes as required by federal law, screening 14 15 for patients being considered for admission to residential services, 16 diagnosis and treatment for acutely mentally ill and severely 17 emotionally disturbed children discovered under screening through the federal Title XIX early and periodic screening, diagnosis, and 18 19 treatment program, investigation, legal, and other nonresidential 20 services under chapter 71.05 RCW, case management services, psychiatric treatment including medication supervision, counseling, psychotherapy, 21 assuring transfer of relevant patient information between service 22 23 providers, and other services determined by regional 24 networks((, and maintenance of a patient tracking system for 25 chronically mentally ill adults and severely emotionally disturbed 26 children)).
- 27 (8) "County authority" means the board of county commissioners, 28 county council, or county executive having authority to establish a 29 community mental health program, or two or more of the county 30 authorities specified in this subsection which have entered into an 31 agreement to provide a community mental health program.
- 32 (9) "Department" means the department of social and health 33 services.
- (10) "Licensed service provider" means an entity licensed according to this chapter or chapter 71.05 RCW or an entity deemed to meet state minimum standards as a result of accreditation by a recognized behavioral health accrediting body recognized and having a current agreement with the department, that meets state minimum standards or individuals licensed under chapter 18.57, 18.71, 18.83, or 18.79 RCW,

- 1 as it applies to registered nurses and advanced registered nurse 2 practitioners.
- 3 (11) "Mental health services" means all services provided by 4 regional support networks and other services provided by the state for 5 the mentally ill.
- 6 (12) "Mentally ill persons" and "the mentally ill" mean persons and conditions defined in subsections (1), (4), (17), and (18) of this section.
- 9 (13) "Regional support network" means a county authority or group 10 of county authorities recognized by the secretary that enter into joint 11 operating agreements to contract with the secretary pursuant to this 12 chapter.
- (14) "Residential services" means a complete range of residences 13 and supports authorized by resource management services and which may 14 15 involve a facility, a distinct part thereof, or services which support 16 community living, for acutely mentally ill persons, chronically mentally ill adults, severely emotionally disturbed children, or 17 seriously disturbed adults determined by the regional support network 18 19 to be at risk of becoming acutely or chronically mentally ill. services shall include at least evaluation and treatment services as 20 defined in chapter 71.05 RCW, acute crisis respite care, long-term 21 adaptive and rehabilitative care, and supervised and supported living 22 23 services, and shall also include any residential services developed to 24 service mentally ill persons in nursing homes. Residential services 25 for children in out-of-home placements related to their mental disorder 26 shall not include the costs of food and shelter, except for children's 27 long-term residential facilities existing prior to January 1, 1991.
- 28 services" (15)"Resource management mean the coordination, and authorization of residential services and community 29 30 support services administered pursuant to an individual service plan 31 for: (a) Acutely mentally ill adults and children; (b) chronically mentally ill adults; (c) severely emotionally disturbed children; or 32 (d) seriously disturbed adults determined solely by a regional support 33 34 network to be at risk of becoming acutely or chronically mentally ill. 35 Such planning, coordination, and authorization shall include mental health screening for children eligible under the federal Title XIX 36 37 early and periodic screening, diagnosis, and treatment program. Resource management services include seven day a week, twenty-four hour 38 39 a day availability of information regarding mentally ill adults' and

- 1 children's enrollment in services and their individual service plan to
- 2 county-designated mental health professionals, evaluation and treatment
- 3 facilities, and others as determined by the regional support network.
- 4 (16) "Secretary" means the secretary of social and health services.
 - (17) "Seriously disturbed person" means a person who:

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- 6 (a) Is gravely disabled or presents a likelihood of serious harm to 7 himself or herself or others, or to the property of others, as a result 8 of a mental disorder as defined in chapter 71.05 RCW;
- 9 (b) Has been on conditional release status, or under a less 10 restrictive alternative order, at some time during the preceding two 11 years from an evaluation and treatment facility or a state mental 12 health hospital;
- 13 (c) Has a mental disorder which causes major impairment in several areas of daily living;
 - (d) Exhibits suicidal preoccupation or attempts; or
- (e) Is a child diagnosed by a mental health professional, as defined in chapter 71.34 RCW, as experiencing a mental disorder which is clearly interfering with the child's functioning in family or school or with peers or is clearly interfering with the child's personality development and learning.
- 21 (18) "Severely emotionally disturbed child" means a child who has 22 been determined by the regional support network to be experiencing a 23 mental disorder as defined in chapter 71.34 RCW, including those mental 24 disorders that result in a behavioral or conduct disorder, that is 25 clearly interfering with the child's functioning in family or school or 26 with peers and who meets at least one of the following criteria:
- 27 (a) Has undergone inpatient treatment or placement outside of the 28 home related to a mental disorder within the last two years;
- 29 (b) Has undergone involuntary treatment under chapter 71.34 RCW 30 within the last two years;
- 31 (c) Is currently served by at least one of the following child-32 serving systems: Juvenile justice, child-protection/welfare, special 33 education, or developmental disabilities;
 - (d) Is at risk of escalating maladjustment due to:
- 35 (i) Chronic family dysfunction involving a mentally ill or 36 inadequate caretaker;
- 37 (ii) Changes in custodial adult;
- 38 (iii) Going to, residing in, or returning from any placement 39 outside of the home, for example, psychiatric hospital, short-term

- inpatient, residential treatment, group or foster 1 home, 2 correctional facility;
- 3 (iv) Subject to repeated physical abuse or neglect;
- 4 (v) Drug or alcohol abuse; or
- 5 (vi) Homelessness.
- 6 "State minimum standards" means minimum requirements (19)7 established by rules adopted by the secretary and necessary to 8 implement this chapter for: (a) Delivery of mental health services; 9 (b) licensed service providers for the provision of mental health
- 10 services; (c) residential services; and (d) community support services
- 11 and resource management services.
- (20) "Tribal authority," for the purposes of this section and RCW 12
- 13 71.24.300 only, means: The federally recognized Indian tribes and the
- 14 major Indian organizations recognized by the secretary insofar as these
- 15 organizations do not have a financial relationship with any regional
- support network that would present a conflict of interest. 16
- Sec. 9. RCW 71.24.030 and 1999 c 10 s 3 are each amended to read 17 18 as follows:
- 19 The secretary is authorized to make grants to and/or purchase
- services from counties or combinations of counties in the establishment 20
- 21 and operation of community mental health programs.
- 22 Sec. 10. RCW 71.24.035 and 1999 c 10 s 4 are each amended to read 23 as follows:
- 24 (1) The department is designated as the state mental health 25 authority.
- (2) The secretary ((may)) shall provide for public, client, and 26 27 licensed service provider participation in developing the state mental
- 28 health program, developing contracts with regional support networks,
- 29 and any waiver request to the federal government under medicaid.
- (3) The secretary shall provide for participation in developing the 30
- state mental health program for children and other underserved 31
- 32 populations, by including representatives on any committee established
- 33 to provide oversight to the state mental health program.
- 34 (4) The secretary shall be designated as the county authority if a
- 35 county fails to meet state minimum standards or refuses to exercise
- responsibilities under RCW 71.24.045. 36
- 37 (5) The secretary shall:

- 1 (a) Develop a biennial state mental health program that 2 incorporates county biennial needs assessments and county mental health 3 service plans and state services for mentally ill adults and children. 4 The secretary may also develop a six-year state mental health plan;
- 5 (b) Assure that any <u>regional or</u> county community mental health 6 program provides access to treatment for the county's residents in the 7 following order of priority: (i) The acutely mentally ill; (ii) 8 chronically mentally ill adults and severely emotionally disturbed 9 children; and (iii) the seriously disturbed. Such programs shall 10 provide:
- 11 (A) Outpatient services;

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- (B) Emergency care services for twenty-four hours per day;
- (C) Day treatment for mentally ill persons which includes training in basic living and social skills, supported work, vocational rehabilitation, and day activities. Such services may include therapeutic treatment. In the case of a child, day treatment includes age-appropriate basic living and social skills, educational and prevocational services, day activities, and therapeutic treatment;
- 19 (D) Screening for patients being considered for admission to state 20 mental health facilities to determine the appropriateness of admission;
 - (E) Employment services, which may include supported employment, transitional work, placement in competitive employment, and other work-related services, that result in mentally ill persons becoming engaged in meaningful and gainful full or part-time work. Other sources of funding such as the division of vocational rehabilitation may be utilized by the secretary to maximize federal funding and provide for integration of services;
 - (F) Consultation and education services; and
 - (G) Community support services;
- 30 (c) Develop and adopt rules establishing state minimum standards 31 for the delivery of mental health services pursuant to RCW 71.24.037 32 including, but not limited to:
- (i) Licensed service providers. The secretary shall provide for deeming of compliance with state minimum standards for those entities accredited by recognized behavioral health accrediting bodies recognized and having a current agreement with the department;
 - (ii) Regional support networks; and

- (iii) ((Residential and)) <u>I</u>npatient services, evaluation and 1 treatment services and facilities under chapter 71.05 RCW, resource 2 3 management services, and community support services;
- 4 (d) Assure that the special needs of minorities, the elderly, disabled, children, and low-income persons are met within the priorities established in this section;

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- (e) Establish a standard contract or contracts, consistent with state minimum standards, which shall be used ((by the)) in contracting with regional support networks or counties. The standard contract shall include a maximum fund balance, which shall not exceed ten percent;
- (f) Establish, to the extent possible, a standardized auditing 12 13 procedure which minimizes paperwork requirements of county authorities 14 and licensed service providers. The audit procedure shall focus on the 15 outcomes of service and not the processes for accomplishing them;
 - (g) Develop and maintain an information system to be used by the state, counties, and regional support networks that includes a tracking method which allows the department and regional support networks to identify mental health clients' participation in any mental health service or public program on an immediate basis. The information system shall not include individual patient's case history files. Confidentiality of client information and records shall be maintained as provided in this chapter and in RCW 71.05.390, 71.05.400, 71.05.410, 71.05.420, 71.05.430, and 71.05.440. The design of the system and the data elements to be collected shall be reviewed by the work group appointed by the secretary under section 5(1) of this act and representing the department, regional support networks, service providers, consumers, and advocates. The data elements shall be designed to provide information that is needed to measure performance and achieve the service outcomes identified in section 5 of this act;
 - (h) License service providers who meet state minimum standards;
- (i) Certify regional support networks that meet state minimum 32 standards; 33
- 34 (j) Periodically ((inspect)) monitor the compliance of certified regional support networks and their network of licensed service 35 providers for compliance with the contract between the department, the 36 37 regional support network, and federal and state rules at reasonable times and in a reasonable manner; 38

- 1 (k) Fix fees to be paid by evaluation and treatment centers to the 2 secretary for the required inspections;
- 3 (1) Monitor and audit counties, regional support networks, and 4 licensed service providers as needed to assure compliance with 5 contractual agreements authorized by this chapter; and
- 6 (m) Adopt such rules as are necessary to implement the department's responsibilities under this chapter.
- 8 (6) The secretary shall use available resources only for regional 9 support networks.
- 10 (7) Each certified regional support network and licensed service provider shall file with the secretary, on request, 11 statistics, schedules, and information as the secretary reasonably 12 13 requires. A certified regional support network or licensed service provider which, without good cause, fails to furnish any data, 14 15 statistics, schedules, or information as requested, or files fraudulent 16 reports thereof, may have its certification or license revoked or suspended. 17
- 18 (8) The secretary may suspend, revoke, limit, or restrict a 19 certification or license, or refuse to grant a certification or license 20 for failure to conform to: (a) The law; (b) applicable rules and 21 regulations; (c) applicable standards; or (d) state minimum standards.

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- (9) The superior court may restrain any regional support network or service provider from operating without certification or a license or any other violation of this section. The court may also review, pursuant to procedures contained in chapter 34.05 RCW, any denial, suspension, limitation, restriction, or revocation of certification or license, and grant other relief required to enforce the provisions of this chapter.
- (10) Upon petition by the secretary, and after hearing held upon reasonable notice to the facility, the superior court may issue a warrant to an officer or employee of the secretary authorizing him or her to enter at reasonable times, and examine the records, books, and accounts of any regional support network or service provider refusing to consent to inspection or examination by the authority.
- 35 (11) Notwithstanding the existence or pursuit of any other remedy, 36 the secretary may file an action for an injunction or other process 37 against any person or governmental unit to restrain or prevent the 38 establishment, conduct, or operation of a regional support network or 39 service provider without certification or a license under this chapter.

(12) The standards for certification of evaluation and treatment facilities shall include standards relating to maintenance of good physical and mental health and other services to be afforded persons pursuant to this chapter and chapters 71.05 and 71.34 RCW, and shall otherwise assure the effectuation of the purposes of these chapters.

6 (13)(a) The department, in consultation with affected parties, 7 shall establish a distribution formula that reflects county needs 8 assessments based on the number of persons who are acutely mentally 9 ill, chronically mentally ill, severely emotionally disturbed children, and seriously disturbed. The formula shall take into consideration the 10 impact on counties of demographic factors in counties which result in 11 concentrations of priority populations as set forth in subsection 12 These factors shall include the population 13 (5)(b) of this section. concentrations resulting from commitments under chapters 71.05 and 14 71.34 RCW to state psychiatric hospitals, as well as concentration in 16 urban areas, at border crossings at state boundaries, and other significant demographic and workload factors.

(b) The formula shall also include a projection of the funding allocations that will result for each county, which specifies allocations according to priority populations, including the allocation for services to children and other underserved populations.

The secretary shall assume all duties assigned to the nonparticipating counties under chapters 71.05, 71.34, and 71.24 RCW. Such responsibilities shall include those which would have been assigned to the nonparticipating counties under regional support networks.

The regional support networks, or the secretary's assumption of all responsibilities under chapters 71.05, 71.34, and 71.24 RCW, shall be included in all state and federal plans affecting the state mental health program including at least those required by this chapter, the medicaid program, and P.L. 99-660. Nothing in these plans shall be inconsistent with the intent and requirements of this chapter.

(15) The secretary shall:

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- (a) Disburse funds for the regional support networks within sixty days of approval of the biennial contract. The department must either approve or reject the biennial contract within sixty days of receipt.
- 37 (b) Enter into biennial contracts with regional support networks. 38 The contracts shall be consistent with available resources. 39 contract shall be approved that does not include progress toward

- 1 meeting the goals of this chapter by taking responsibility for: (i)
- 2 Short-term commitments; (ii) residential care; and (iii) emergency
- 3 response systems.
- 4 (c) Allocate one hundred percent of available resources to the
- 5 regional support networks in accordance with subsection (13) of this
- 6 section.
- 7 (d) Notify regional support networks of their allocation of
- 8 available resources at least sixty days prior to the start of a new
- 9 biennial contract period.
- 10 (e) Deny funding allocations to regional support networks based
- 11 solely upon formal findings of noncompliance with the terms of the
- 12 regional support network's contract with the department. Written
- 13 notice and at least thirty days for corrective action must precede any
- 14 such action. In such cases, regional support networks shall have full
- 15 rights to appeal under chapter 34.05 RCW.
- 16 (((f) Identify in its departmental biennial operating and capital
- 17 budget requests the funds requested by regional support networks to
- 18 implement their responsibilities under this chapter.))
- 19 (16) The department, in cooperation with the state congressional
- 20 delegation, shall actively seek waivers of federal requirements and
- 21 such modifications of federal regulations as are necessary to allow
- 22 federal medicaid reimbursement for services provided by free-standing
- 23 evaluation and treatment facilities certified under chapter 71.05 RCW.
- 24 The department shall periodically report its efforts to the ((health
- 25 care and corrections)) appropriate committees of the senate and the
- 26 ((human services committee of the)) house of representatives.
- 27 ((17) The secretary shall establish a task force to examine the
- 28 recruitment, training, and compensation of qualified mental health
- 29 professionals in the community, which shall include the advantages and
- 30 disadvantages of establishing a training academy, loan forgiveness
- 31 program, or educational stipends offered in exchange for commitments of
- 32 employment in mental health.))
- 33 **Sec. 11.** RCW 71.24.037 and 1999 c 10 s 5 are each amended to read
- 34 as follows:
- 35 (1) The secretary shall by rule establish state minimum standards
- 36 for licensed service providers and services.
- 37 (2) Minimum standards for licensed service providers shall, at a
- 38 minimum, establish: Qualifications for staff providing services

- 1 directly to mentally ill persons, the intended result of each service,
- 2 and the rights and responsibilities of persons receiving mental health
- 3 services pursuant to this chapter. The secretary shall provide for
- 4 <u>deeming of licensed service providers as meeting state minimum</u>
- 5 standards as a result of accreditation by a recognized behavioral
- 6 health accrediting body recognized and having a current agreement with
- 7 the department.
- 8 (3) ((Minimum standards for residential services shall be based on
- 9 clients' functional abilities and not solely on their diagnoses,
- 10 limited to health and safety, staff qualifications, and program
- 11 outcomes. Minimum standards for residential services shall be
- 12 developed in collaboration with consumers, families, counties,
- 13 regulators, and residential providers serving the mentally ill. The
- 14 minimum standards shall encourage the development of broad-range
- 15 residential programs, including integrated housing and cross-systems
- 16 programs where appropriate, and shall not unnecessarily restrict
- 17 programming flexibility.
- 18 (4))) Minimum standards for community support services and resource
- 19 management services shall include at least qualifications for resource
- 20 management services, client tracking systems, and the transfer of
- 21 patient information between service providers.
- 22 **Sec. 12.** RCW 71.24.045 and 1992 c 230 s 5 are each amended to read
- 23 as follows:
- 24 The county authority shall:
- 25 (1) Contract as needed with licensed service providers. The county
- 26 authority may, in the absence of a licensed service provider entity,
- 27 become a licensed service provider entity pursuant to minimum standards
- 28 required for licensing by the department for the purpose of providing
- 29 services not available from licensed service providers;
- 30 (2) Operate as a licensed service provider if it deems that doing
- 31 so is more efficient and cost effective than contracting for services.
- 32 When doing so, the county authority shall comply with rules promulgated
- 33 by the secretary that shall provide measurements to determine when a
- 34 county provided service is more efficient and cost effective;
- 35 (3) Monitor and perform biennial fiscal audits of licensed service
- 36 providers who have contracted with the county to provide services
- 37 required by this chapter. The monitoring and audits shall be performed
- 38 by means of a formal process which insures that the licensed service

- providers and professionals designated in this subsection meet the terms of their contracts((, including the minimum standards of service delivery as established by the department));
- 4 (4) Assure that the special needs of minorities, the elderly, 5 disabled, children, and low-income persons are met within the 6 priorities established in this chapter;
- 7 (5) Maintain patient tracking information in a central location as 8 required for resource management services <u>and the department's</u> 9 <u>information system;</u>
- 10 (6) Use not more than two percent of state-appropriated community mental health funds, which shall not include federal funds, to 11 12 administer community mental health programs under RCW 71.24.155: 13 PROVIDED, That county authorities serving a county or combination of counties whose population is one hundred twenty-five thousand or more 14 15 may be entitled to sufficient state-appropriated community mental 16 health funds to employ up to one full-time employee or the equivalent 17 thereof in addition to the two percent limit established in this subsection when such employee is providing staff services to a county 18 19 mental health advisory board;
- 20 (7) Coordinate services for individuals who have received services 21 through the community mental health system and who become patients at 22 a state mental hospital.
- 23 **Sec. 13.** RCW 71.24.049 and 1999 c 10 s 6 are each amended to read 24 as follows:
- 25 By January 1st of each odd-numbered year, the ((county authority)) regional support network shall identify: (1) The number of children in 26 each priority group, as defined by this chapter, who are receiving 27 mental health services funded in part or in whole under this chapter, 28 29 (2) the amount of funds under this chapter used for children's mental health services, (3) an estimate of the number of unserved children in 30 each priority group, and (4) the estimated cost of serving these 31 additional children and their families. 32
- 33 **Sec. 14.** RCW 71.24.155 and 1987 c 505 s 65 are each amended to 34 read as follows:
- 35 Grants shall be made by the department to ((counties)) regional 36 support networks for community mental health programs totaling not less 37 than ninety-five percent of available resources. The department may

- 1 use up to forty percent of the remaining five percent to provide
- 2 community demonstration projects, including early intervention or
- 3 primary prevention programs for children, and the remainder shall be
- 4 for emergency needs and technical assistance under this chapter.
- 5 **Sec. 15.** RCW 71.24.160 and 1989 c 205 s 7 are each amended to read 6 as follows:
- 7 The ((county authority)) regional support networks shall make
- 8 satisfactory showing to the secretary that state funds shall in no case
- 9 be used to replace local funds from any source being used to finance
- 10 mental health services prior to January 1, 1990.
- 11 **Sec. 16.** RCW 71.24.250 and 1982 c 204 s 14 are each amended to
- 12 read as follows:
- 13 The ((county authority)) regional support network may accept and
- 14 expend gifts and grants received from private, county, state, and
- 15 federal sources.
- 16 **Sec. 17.** RCW 71.24.300 and 1999 c 214 s 8 and 1999 c 10 s 9 are 17 each reenacted and amended to read as follows:
- 18 A county authority or a group of county authorities whose combined
- 19 population is no less than forty thousand may enter into a joint
- 20 operating agreement to form a regional support network. Upon the
- 21 request of a tribal authority or authorities within a regional support
- 22 network the joint operating agreement or the county authority shall
- 23 allow for the inclusion of the tribal authority to be represented as a
- 24 party to the regional support network. The roles and responsibilities
- 25 of the county and tribal authorities shall be determined by the terms
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- 26 of that agreement including a determination of membership on the
- 27 governing board and advisory committees, the number of tribal
- 28 representatives to be party to the agreement, and the provisions of law
- 29 and shall assure the provision of culturally competent services to the
- 30 tribes served. The state mental health authority may not determine the
- 31 roles and responsibilities of county authorities as to each other under
- 32 regional support networks by rule, except to assure that all duties
- 33 required of regional support networks are assigned <u>and that counties</u>
- 34 and the regional support network do not duplicate functions and that a
- 35 single authority has final responsibility for all available resources

1 and performance under the regional support network's contract with the 2 secretary.

- 3 (1) Regional support networks shall submit an overall six-year 4 operating and capital plan, timeline, and budget and submit progress 5 reports and an updated two-year plan biennially thereafter, to assume 6 within available resources all of the following duties:
- 7 (a) Administer and provide for the availability of all resource 8 management services, residential services, and community support 9 services.
- 10 (b) Assume the powers and duties of county authorities within its 11 area as described in RCW 71.24.045 (1) through (7).
- 12 <u>(c)</u> Administer and provide for the availability of all 13 investigation, transportation, court-related, and other services 14 provided by the state or counties pursuant to chapter 71.05 RCW.

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- ((\(\frac{(c+)}\)) (d) Provide within the boundaries of each regional support network evaluation and treatment services for at least eighty-five percent of persons detained or committed for periods up to seventeen days according to chapter 71.05 RCW. Regional support networks with populations of less than one hundred fifty thousand may contract to purchase evaluation and treatment services from other networks. Insofar as the original intent of serving persons in the community is maintained, the secretary is authorized to approve exceptions on a case-by-case basis to the requirement to provide evaluation and treatment services within the boundaries of each regional support network. Such exceptions are limited to contracts with neighboring or contiguous regions.
- $((\frac{d}{d}))$ (e) Administer a portion of funds appropriated by the 27 legislature to house mentally ill persons in state institutions from 28 29 counties within the boundaries of any regional support network, with 30 the exception of persons currently confined at, or under the 31 supervision of, a state mental hospital pursuant to chapter 10.77 RCW, and provide for the care of all persons needing evaluation and 32 treatment services for periods up to seventeen days according to 33 34 chapter 71.05 RCW in appropriate residential services, which may 35 include state institutions. The regional support networks shall reimburse the state for use of state institutions at a rate equal to 36 that assumed by the legislature when appropriating funds for such care 37 at state institutions during the biennium when reimbursement occurs. 38 39 The secretary shall submit a report to the appropriate committees of

the senate and house of representatives on the efforts to implement this section by October 1, 2002. The duty of a state hospital to accept persons for evaluation and treatment under chapter 71.05 RCW is limited by the responsibilities assigned to regional support networks under this section.

- ((\(\frac{(+)}{e}\))) (f) Administer and provide for the availability of all other mental health services, which shall include patient counseling, day treatment, consultation, education services, employment services as defined in RCW 71.24.035, and mental health services to children as provided in this chapter designed to achieve the outcomes specified in section 5 of this act.
- $((\frac{f}{f}))$ (g) Establish standards and procedures for reviewing individual service plans and determining when that person may be discharged from resource management services.
- 15 (2) Regional support networks shall assume all duties assigned to 16 county authorities by this chapter and chapter 71.05 RCW.
 - (3) A regional support network may request that any state-owned land, building, facility, or other capital asset which was ever purchased, deeded, given, or placed in trust for the care of the mentally ill and which is within the boundaries of a regional support network be made available to support the operations of the regional support network. State agencies managing such capital assets shall give first priority to requests for their use pursuant to this chapter.
 - (4) Each regional support network shall appoint a mental health advisory board which shall review and provide comments on plans and policies developed under this chapter. The composition of the board shall be broadly representative of the demographic character of the region and the mentally ill persons served therein. Length of terms of board members shall be determined by the regional support network.
 - (5) Regional support networks shall assume all duties specified in their plans and joint operating agreements through biennial contractual agreements with the secretary. ((Such contracts may include agreements to provide periods of stable community living and work or other day activities for specific chronically mentally ill persons who have completed commitments at state hospitals on ninety-day or one hundred eighty-day civil commitments or who have been residents at state hospitals for no less than one hundred eighty days within the previous year. Periods of stable community living may involve acute care in

- 1 local evaluation and treatment facilities but may not involve use of
 2 state hospitals.))
- 3 (6) Counties or groups of counties participating in a regional 4 support network are not subject to RCW 71.24.045(6).
- 5 (7) ((As part of each biennial plan, each regional support network 6 shall establish and submit to the state, procedures and agreements to 7 assure access to sufficient additional local evaluation and treatment 8 facilities to meet the requirements of this chapter while reducing 9 short-term admissions to state hospitals. These shall be commitments 10 to construct and operate, or contract for the operation of, freestanding evaluation and treatment facilities or agreements with 11 local evaluation and treatment facilities which shall include (a) 12 13 required admission and treatment for short-term inpatient care for any person enrolled in community support or residential services, (b) 14 15 discharge planning procedures, (c) limitations on admissions or 16 transfers to state hospitals, (d) adequate psychiatric supervision, (e) 17 prospective payment methods, and (f) contractual assurances regarding referrals to local evaluation and treatment facilities from regional 18 19 support networks.
 - (8)) Regional support networks may receive technical assistance from the housing trust fund and may identify and submit projects for housing and housing support services to the housing trust fund established under chapter 43.185 RCW. Projects identified or submitted under this subsection must be fully integrated with the regional support network six-year operating and capital plan, timeline, and budget required by subsection (1) of this section.

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- 27 **Sec. 18.** RCW 71.24.400 and 1999 c 10 s 10 are each amended to read 28 as follows:
- 29 The legislature finds that the current complex set of federal, 30 state, and local rules and regulations, audited and administered at multiple levels, which affect the community mental health service 31 delivery system, focus primarily on the process of providing mental 32 33 health services and do not sufficiently address consumer and system 34 outcomes. The legislature finds that the department and the community mental health service delivery system must make ongoing efforts to 35 36 achieve the purposes set forth in RCW 71.24.015 related to reduced administrative layering, duplication, elimination of process measures 37

- 1 not specifically required by the federal government for the receipt of
- 2 <u>federal funds</u>, and reduced administrative costs.

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- 3 **Sec. 19.** RCW 71.24.405 and 1999 c 10 s 11 are each amended to read 4 as follows:
- The department shall establish a ((single)) comprehensive and collaborative ((project)) effort within regional support networks and with local mental health service providers aimed at creating innovative and streamlined community mental health service delivery systems, in order to carry out the purposes set forth in RCW 71.24.400 and to capture the diversity of the community mental health service delivery system.
- 12 The ((project)) department must accomplish the following:
- 13 (1) Identification, review, and cataloging of all rules, 14 regulations, duplicative administrative and monitoring functions, and 15 other requirements that currently lead to inefficiencies in the 16 community mental health service delivery system and, if possible, 17 eliminate the requirements;
- 18 (2) The systematic and incremental development of a single system
 19 of accountability for all federal, state, and local funds provided to
 20 the community mental health service delivery system. Systematic
 21 efforts should be made to include federal and local funds into the
 22 single system of accountability;
 - (3) The elimination of process regulations and related contract and reporting requirements. In place of the regulations and requirements, a set of outcomes for mental health adult and children clients according to chapter 71.24 RCW must be used to measure the performance of mental health service providers and regional support networks. Such outcomes shall focus on stabilizing out-of-home and hospital care, increasing stable community living, increasing age-appropriate activities, achieving family and consumer satisfaction with services, and system efficiencies;
- (4) Evaluation of the feasibility of contractual agreements between the department of social and health services and regional support networks and mental health service providers that link financial incentives to the success or failure of mental health service providers and regional support networks to meet outcomes established for mental health service clients;

- 1 (5) The involvement of mental health consumers and their 2 representatives ((in the pilot projects)). Mental health consumers and 3 their representatives will be involved in the development of outcome 4 standards for mental health clients ((and other related aspects of the 5 pilot projects)) under section 5 of this act; and
- 6 (6) An independent evaluation component to measure the success of 7 the ((projects)) department in fully implementing the provisions of RCW 8 71.24.400 and this section.
- 9 NEW SECTION. Sec. 20. The legislature finds that an excessive amount of public funds are spent on administrative activities in the 10 community mental health system. The department of social and health 11 12 services shall develop a plan to reduce administrative expenses in the community mental health system, including the mental health division, 13 14 to no more than ten percent of available funds. The plan shall 15 identify and prioritize core administrative functions that must be continued to comply with federal or state statutes. The department 16 shall submit their plan to the appropriate committees of the senate and 17 18 house of representatives no later than December 15, 2001. shall assume an implementation date of July 1, 2003." 19
- 20 **SHB 1650** S AMD 350
- 21 By Senators Long and Hargrove
- 22 ADOPTED 04/18/01
- On page 1, line 1 of the title, after "services;" strike the remainder of the title and insert "amending RCW 71.24.015, 71.24.025,
- 25 71.24.030, 71.24.035, 71.24.037, 71.24.045, 71.24.049, 71.24.155,
- 26 71.24.160, 71.24.250, 71.24.400, and 71.24.405; reenacting and amending
- 27 RCW 71.24.300; adding new sections to chapter 71.24 RCW; and creating
- 28 a new section."

EFFECT: Deletes the previous striking amendment. Restores the text of SHB 1650, with the following changes from the version that passed the House: (1) Language on reducing process-oriented activities is clarified throughout the bill. (2) The provision for a maximum 20% administrative rate of total Mental Health Division, RSN, and provider funds is deleted, and a new section is added that requires DSHS to submit a plan by December 2001 on reducing administrative costs to 10% or less. (3) The authorization for DSHS to transfer appropriations authority between divisions is deleted, and replaced with a new section

directing DSHS to propose funding transfers in operating budget requests and report annually on actions taken to promote collaborative service delivery.

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