## 1 1650-S AMS HSC S2448.1

2 **SHB 1650** - S COMM AMD

By Committee on Human Services & Corrections

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- 5 Strike everything after the enacting clause and insert the 6 following:
- 7 "NEW SECTION. Sec. 1. The legislature affirms its support for 8 those recommendations of the performance audit of the public mental 9 health system conducted by the joint legislative audit and review 10 committee relating to: Improving the coordination of services for clients with multiple needs; improving the consistency of client, 11 12 service, and fiscal data collected by the mental health division; 13 replacing process-oriented accountability activities with a uniform 14 statewide outcome measurement system; and using outcome information to 15 identify and provide incentives for best practices in the provision of 16 public mental health services.
- Sec. 2. The legislature supports recommendations 1 17 NEW SECTION. 18 through 10 and 12 through 14 of the mental health system performance 19 audit conducted by the joint legislative audit and review committee. 20 The legislature expects the department of social and health services to 21 work diligently within available funds to implement these 22 recommendations.
- 23 NEW SECTION. Sec. 3. In addition to any follow-up requirements prescribed by the joint legislative audit and review committee, the 24 department of social and health services shall submit reports to the 25 26 legislature on the status of the implementation of recommendations 1 through 10 and 12 through 14 of the performance audit report. 27 28 implementation status reports must be submitted to appropriate policy 29 and fiscal committees of the legislature by June 1, 2001, and each year thereafter through 2004. 30
- NEW SECTION. **Sec. 4.** The initial implementation status reports must discuss the status of implementing recommendations 1 through 8, which are due to be implemented by June 2001, and must also include a

- 1 plan for implementing recommendations 9, 10, and 12 through 14, which
- 2 are due to be implemented subsequent to June 2001. The initial
- 3 implementation status report must also discuss what actions the
- 4 department of social and health services has taken and will take in the
- 5 future in response to recommendation 11 of the performance audit
- 6 report.
- 7 <u>NEW SECTION.</u> **Sec. 5.** The department of social and health services
- 8 shall conduct a longitudinal study of long-term client outcomes to
- 9 assess any changes in client status at two, five, and ten years. The
- 10 measures tracked shall include client change as a result of services,
- 11 employment and/or education, housing stability, criminal justice
- 12 involvement, and level of services needed. The department shall report
- 13 these long-term outcomes to the appropriate policy and fiscal committee
- 14 of the legislature annually beginning not later than December 31, 2004.
- 15 **Sec. 6.** RCW 71.24.015 and 1999 c 214 s 7 are each amended to read 16 as follows:
- 17 It is the intent of the legislature to establish a community mental
- 18 health program which shall help people experiencing mental illness to
- 19 retain a respected and productive position in the community. This will
- 20 be accomplished through programs which provide for:
- 21 (1) Access to mental health services for adults of the state who
- 22 are acutely mentally ill, chronically mentally ill, or seriously
- 23 disturbed and children of the state who are acutely mentally ill,
- 24 severely emotionally disturbed, or seriously disturbed, which services
- 25 recognize the special needs of underserved populations, including
- 26 minorities, children, the elderly, disabled, and low-income persons.
- 27 Access to mental health services shall not be limited by a person's
- 28 history of confinement in a state, federal, or local correctional
- 29 facility. It is also the purpose of this chapter to promote the early
- 30 identification of mentally ill children and to ensure that they receive
- 31 the mental health care and treatment which is appropriate to their
- 32 developmental level. This care should improve home, school, and
- 33 community functioning, maintain children in a safe and nurturing home
- 34 environment, and should enable treatment decisions to be made in
- 35 response to clinical needs in accordance with sound professional
- 36 judgment while also recognizing parents' rights to participate in
- 37 treatment decisions for their children;

- (2) Accountability of <u>efficient and effective</u> services through 1 statewide standards for monitoring and reporting of client and system 2 3 outcome information;
  - (3) Minimum service delivery standards;

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- 5 (4) Priorities for the use of available resources for the care of the mentally ill; 6
- 7 (5) Coordination of services within the department, including those 8 divisions within the department that provide services to children, 9 between the department and the office of the superintendent of public 10 instruction, and among state mental hospitals, county authorities, community mental health services, and other support services, which 11 shall to the maximum extent feasible also include the families of the 12 mentally ill, and other service providers; and 13
- 14 (6) Coordination of services aimed at reducing duplication in 15 service delivery and promoting complementary services among all 16 entities that provide mental health services to adults and children.

17 It is the policy of the state to encourage the provision of a full range of treatment and rehabilitation services in the state for mental 19 disorders. The legislature intends to encourage the development of county-based and county-managed mental health services with adequate local flexibility to assure eligible people in need of care access to 22 the least-restrictive treatment alternative appropriate to their needs, 23 and the availability of treatment components to assure continuity of 24 To this end, counties are encouraged to enter into joint operating agreements with other counties to form regional systems of 26 care which integrate planning, administration, and service delivery 27 duties assigned to counties under chapters 71.05 and 71.24 RCW to consolidate administration, reduce administrative layering, and reduce 28 29 administrative costs.

30 It is further the intent of the legislature to integrate the provision of services to provide continuity of care through all phases 31 of treatment. To this end the legislature intends to promote active 32 33 engagement with mentally ill persons and collaboration between families and service providers. 34

- RCW 71.24.035 and 1999 c 10 s 4 are each amended to read 35 Sec. 7. 36 as follows:
- 37 (1) The department is designated as the state mental health 38 authority.

- 1 (2) The secretary may provide for public, client, and licensed 2 service provider participation in developing the state mental health 3 program.
- 4 (3) The secretary shall provide for participation in developing the 5 state mental health program for children and other underserved 6 populations, by including representatives on any committee established 7 to provide oversight to the state mental health program.
  - (4) The secretary shall be designated as the county authority if a county fails to meet state minimum standards or refuses to exercise responsibilities under RCW 71.24.045.
- 11 (5) The secretary shall:

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- 12 (a) Develop a biennial state mental health program that 13 incorporates county biennial needs assessments and county mental health 14 service plans and state services for mentally ill adults and children.
- 15 The secretary may also develop a six-year state mental health plan;
- (b) Assure that any county community mental health program provides access to treatment for the county's residents in the following order of priority: (i) The acutely mentally ill; (ii) chronically mentally ill adults and severely emotionally disturbed children; and (iii) the seriously disturbed. Such programs shall provide:
  - (A) Outpatient services;
    - (B) Emergency care services for twenty-four hours per day;
- (C) Day treatment for mentally ill persons which includes training in basic living and social skills, supported work, vocational rehabilitation, and day activities. Such services may include therapeutic treatment. In the case of a child, day treatment includes age-appropriate basic living and social skills, educational and prevocational services, day activities, and therapeutic treatment;
  - (D) Screening for patients being considered for admission to state mental health facilities to determine the appropriateness of admission;
- 31 (E) Employment services, which may include supported employment, 32 transitional work, placement in competitive employment, and other work-33 related services, that result in mentally ill persons becoming engaged 34 in meaningful and gainful full or part-time work. Other sources of 35 funding such as the division of vocational rehabilitation may be 36 utilized by the secretary to maximize federal funding and provide for 37 integration of services;
  - (F) Consultation and education services; and
  - (G) Community support services;

- 1 (c) Develop and adopt rules establishing state minimum standards 2 for the delivery of mental health services pursuant to RCW 71.24.037 3 including, but not limited to:
  - (i) Licensed service providers;

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- (ii) Regional support networks; and
- 6 (iii) Residential and inpatient services, evaluation and treatment 7 services and facilities under chapter 71.05 RCW, resource management 8 services, and community support services;
- 9 (d) Assure that the special needs of minorities, the elderly, 10 disabled, children, and low-income persons are met within the 11 priorities established in this section;
- 12 (e) Establish a standard contract or contracts, consistent with 13 state minimum standards, which shall be used by the counties;
- (f) Establish, to the extent possible, a standardized auditing procedure which minimizes paperwork requirements of county authorities and licensed service providers;
- 17 (g) Develop and maintain an information system to be used by the state, counties, and regional support networks that includes a tracking 18 19 method which allows the department and regional support networks to identify mental health clients' participation in any mental health 20 service or public program on an immediate basis. The information 21 system shall not include individual patient's case history files. 22 Confidentiality of client information and records shall be maintained 23 24 as provided in this chapter and in RCW 71.05.390, 71.05.400, 71.05.410, 25 71.05.420, 71.05.430, and 71.05.440;
  - (h) License service providers who meet state minimum standards;
- 27 (i) Certify regional support networks that meet state minimum 28 standards;
- (j) Periodically inspect certified regional support networks and licensed service providers at reasonable times and in a reasonable manner;
- 32 (k) Fix fees to be paid by evaluation and treatment centers to the 33 secretary for the required inspections;
- 34 (1) Monitor and audit counties, regional support networks, and 35 licensed service providers as needed to assure compliance with 36 contractual agreements authorized by this chapter; and
- 37 (m) Adopt such rules as are necessary to implement the department's responsibilities under this chapter.

- 1 (6) The secretary shall use available resources only for regional 2 support networks.
- 3 (7) Each certified regional support network and licensed service 4 provider shall file with the secretary, on request, such data, statistics, schedules, and information as the secretary reasonably 5 requires. A certified regional support network or licensed service 6 7 provider which, without good cause, fails to furnish any data, 8 statistics, schedules, or information as requested, or files fraudulent 9 reports thereof, may have its certification or license revoked or 10 suspended.
- 11 (8) The secretary may suspend, revoke, limit, or restrict a 12 certification or license, or refuse to grant a certification or license 13 for failure to conform to: (a) The law; (b) applicable rules and 14 regulations; (c) applicable standards; or (d) state minimum standards.

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- (9) The superior court may restrain any regional support network or service provider from operating without certification or a license or any other violation of this section. The court may also review, pursuant to procedures contained in chapter 34.05 RCW, any denial, suspension, limitation, restriction, or revocation of certification or license, and grant other relief required to enforce the provisions of this chapter.
- (10) Upon petition by the secretary, and after hearing held upon reasonable notice to the facility, the superior court may issue a warrant to an officer or employee of the secretary authorizing him or her to enter at reasonable times, and examine the records, books, and accounts of any regional support network or service provider refusing to consent to inspection or examination by the authority.
- (11) Notwithstanding the existence or pursuit of any other remedy, the secretary may file an action for an injunction or other process against any person or governmental unit to restrain or prevent the establishment, conduct, or operation of a regional support network or service provider without certification or a license under this chapter.
- (12) The standards for certification of evaluation and treatment facilities shall include standards relating to maintenance of good physical and mental health and other services to be afforded persons pursuant to this chapter and chapters 71.05 and 71.34 RCW, and shall otherwise assure the effectuation of the purposes of these chapters.
- 38 (13)(a) The department, in consultation with affected parties, 39 shall establish a distribution formula that reflects county needs

- 1 assessments based on the number of persons who are acutely mentally
- 2 ill, chronically mentally ill, severely emotionally disturbed children,
- 3 and seriously disturbed. The formula shall take into consideration the
- 4 impact on counties of demographic factors in counties which result in
- 5 concentrations of priority populations as set forth in subsection
- 6 (5)(b) of this section. These factors shall include the population
- 7 concentrations resulting from commitments under chapters 71.05 and
- 8 71.34 RCW to state psychiatric hospitals, as well as concentration in
- 9 urban areas, at border crossings at state boundaries, and other
- 10 significant demographic and workload factors.
- 11 (b) The formula shall also include a projection of the funding
- 12 allocations that will result for each county, which specifies
- 13 allocations according to priority populations, including the allocation
- 14 for services to children and other underserved populations.
- (c) The department may allocate up to two percent of total funds to
- 16 <u>be distributed to the regional support networks for incentive payments</u>
- 17 to reward the achievement of superior outcomes, or significantly
- 18 <u>improved outcomes</u>, as measured by a statewide performance measurement
- 19 system consistent with the framework recommended in the joint
- 20 legislative audit and review committee's performance audit of the
- 21 mental health system. The department shall annually report to the
- 22 <u>legislature on its criteria and allocation of the incentives provided</u>
- 23 <u>under this subsection</u>.
- 24 (14) The secretary shall assume all duties assigned to the
- 25 nonparticipating counties under chapters 71.05, 71.34, and 71.24 RCW.
- 26 Such responsibilities shall include those which would have been
- 27 assigned to the nonparticipating counties under regional support
- 28 networks.
- The regional support networks, or the secretary's assumption of all
- 30 responsibilities under chapters 71.05, 71.34, and 71.24 RCW, shall be
- 31 included in all state and federal plans affecting the state mental
- 32 health program including at least those required by this chapter, the
- 33 medicaid program, and P.L. 99-660. Nothing in these plans shall be
- 34 inconsistent with the intent and requirements of this chapter.
- 35 (15) The secretary shall:
- 36 (a) Disburse funds for the regional support networks within sixty
- 37 days of approval of the biennial contract. The department must either
- 38 approve or reject the biennial contract within sixty days of receipt.

- 1 (b) Enter into biennial contracts with regional support networks.
  2 The contracts shall be consistent with available resources. No
  3 contract shall be approved that does not include progress toward
  4 meeting the goals of this chapter by taking responsibility for: (i)
  5 Short-term commitments; (ii) residential care; and (iii) emergency
  6 response systems.
  - (c) Allocate one hundred percent of available resources to the regional support networks in accordance with subsection (13) of this section. <u>Incentive payments authorized under subsection (13) of this section may be allocated separately from other available resources.</u>

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- 11 (d) Notify regional support networks of their allocation of 12 available resources at least sixty days prior to the start of a new 13 biennial contract period.
- (e) Deny funding allocations to regional support networks based solely upon formal findings of noncompliance with the terms of the regional support network's contract with the department. Written notice and at least thirty days for corrective action must precede any such action. In such cases, regional support networks shall have full rights to appeal under chapter 34.05 RCW.
- 20 (f) Identify in its departmental biennial operating and capital 21 budget requests the funds requested by regional support networks to 22 implement their responsibilities under this chapter.
- 23 (g) Establish a maximum percentage for the reasonable 24 administrative costs, not including direct service support, of licensed 25 service providers.
  - (16) The department, in cooperation with the state congressional delegation, shall actively seek waivers of federal requirements and such modifications of federal regulations as are necessary to allow federal medicaid reimbursement for services provided by free-standing evaluation and treatment facilities certified under chapter 71.05 RCW. The department shall periodically report its efforts to the health care and corrections committee of the senate and the human services committee of the house of representatives.
- 14 (17) The secretary shall establish a task force to examine the 15 recruitment, training, and compensation of qualified mental health 16 professionals in the community, which shall include the advantages and 17 disadvantages of establishing a training academy, loan forgiveness 18 program, or educational stipends offered in exchange for commitments of 19 employment in mental health.

- 1 <u>NEW SECTION.</u> **Sec. 8.** This act is necessary for the immediate
- 2 preservation of the public peace, health, or safety, or support of the
- 3 state government and its existing public institutions, and takes effect
- 4 immediately."

## 5 **SHB 1650** - S COMM AMD

6 By Committee on Human Services & Corrections

- 8 On page 1, line 1 of the title, after "services;" strike the
- 9 remainder of the title and insert "amending RCW 71.24.015 and
- 10 71.24.035; creating new sections; and declaring an emergency."