Z-1460.1

SUBSTITUTE SENATE BILL 6524

State of Washington 57th Legislature 2002 Regular Session

By Senate Committee on Labor, Commerce & Financial Institutions (originally sponsored by Senators Prentice, Deccio, Keiser, Kline, Winsley, Franklin, Benton, Regala, Rasmussen, Gardner, Hochstatter, Eide and Kohl-Welles; by request of Governor Locke, Insurance Commissioner and Attorney General)

READ FIRST TIME 02/08/2002.

AN ACT Relating to using credit history for insurance purposes; adding a new section to chapter 48.30 RCW; adding a new section to chapter 48.19 RCW; creating a new section; and providing an effective date.

5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

6 <u>NEW SECTION.</u> Sec. 1. A new section is added to chapter 48.30 RCW 7 to read as follows:

8 UNFAIR PRACTICES--UNDERWRITING RESTRICTIONS THAT APPLY TO PERSONAL
9 INSURANCE. (1) For the purposes of this section:

10 (a) "Adverse action" has the same meaning as defined in the fair 11 credit reporting act, 15 U.S.C. Sec. 1681 et seq. Adverse actions 12 include, but are not limited to:

(i) Cancellation, denial, or nonrenewal of personal insurance14 coverage;

(ii) Any increase in any charge for personal insurance that results in a higher premium charged or billed to a consumer. An increase in premium can occur:

18 (A) By application of a rating rule;

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(B) By assignment to a rating tier that does not have the lowest
 available rates; or

3 (C) By placement with an affiliated company that does not offer the
4 lowest rates available within the affiliated group of insurance
5 companies; or

6 (iii) Any reduction, adverse, or unfavorable change in the terms of 7 coverage or amount of any personal insurance. A reduction, adverse, or 8 unfavorable change in the terms of coverage occurs when:

9 (A) Coverage provided to the consumer is not as broad in scope as 10 coverage available to other insureds of the insurer or any affiliate; 11 or

(B) The consumer is not eligible for benefits such as dividendsthat are available through affiliated insurers.

14 (b) "Affiliate" has the same meaning as defined in RCW 15 48.31B.005(1).

16 (c) "Consumer" means an individual.

(d) "Consumer report" has the same meaning as defined in the faircredit reporting act, 15 U.S.C. Sec. 1681 et seq.

(e) "Credit history" means any written, oral, or other communication of any information by a consumer reporting agency bearing on a consumer's creditworthiness, credit standing, or credit capacity that is used or expected to be used, or collected in whole or in part, for the purpose of serving as a factor in determining personal insurance premiums or eligibility for coverage.

(f) "Insurance score" means a number or rating that is derived from an algorithm, computer application, model, or other process that is based in whole or in part on credit history.

28 (g) "Personal insurance" means:

(i) Private passenger automobile coverage, including motorcycle andrecreational vehicle coverage;

(ii) Homeowner's coverage, including mobile homeowners,
 manufactured homeowners, condominium owners, and renter's coverage;

- 33 (iii) Dwelling property coverage;
- 34 (iv) Earthquake coverage for a residence or personal property;

35 (v) Personal umbrella coverage;

36 (vi) Personal liability and theft coverage;

37 (vii) Personal inland marine coverage;

38 (viii) Boat owner's coverage; and

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(ix) Mechanical breakdown coverage for personal auto or home
 appliances.

3 (h) "Tier" means a category within a single insurer into which 4 insureds with substantially like insuring, risk or exposure factors, 5 and expense elements are placed for purposes of determining rate or 6 premium.

7 (2) An insurer that takes adverse action against a consumer based 8 in whole or in part on credit history shall provide written notice to 9 the named insured. The notice must state the true and actual reason 10 for the adverse action in clear and simple language. Specific reasons why the consumer does not meet underwriting standards must be provided, 11 including the credit history elements that resulted in the adverse 12 action. The insurer shall also inform the consumer that the consumer 13 is entitled to a free copy of the consumer report or information and 14 15 where that report or information can be obtained.

(3) An insurer shall not cancel or nonrenew personal insurancebased in whole or in part on a consumer's credit history.

(4) An insurer shall not use a consumer's credit history as the 18 19 principal determinant upon which a consumer is denied personal insurance coverage. Under this subsection, an insurer may reject an 20 application where coverage is not bound or cancel an insurance contract 21 within the first sixty days after the contract has gone into effect. 22 Placement with an affiliated insurer does not constitute denial of 23 24 coverage under this section. This subsection does not apply to the 25 renewal or replacement of a policy.

26 (5) Insurers shall not take adverse action based on:

(a) The absence of credit history or the inability to determine theconsumer's credit history;

29 (b) The number of credit inquiries;

30 (c) Medical or health-related credit history;

31 (d) The consumer's purchase or finance of a specific item, such as 32 a vehicle or house;

(e) The consumer's use of a particular type of credit card, chargecard, or debit card;

35 (f) The consumer's total available line of credit;

36 (g) Disputed credit information, while the dispute is under review 37 by the credit reporting agency; or 1 (h) Any factor that the commissioner determines results in unfair 2 discrimination or discrimination against a protected class. This 3 determination shall be made by rule.

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(6) The commissioner may adopt rules to implement this section.

5 <u>NEW SECTION.</u> Sec. 2. A new section is added to chapter 48.19 RCW 6 to read as follows:

7 MAKING OF RATES--PERSONAL INSURANCE. (1) For the purposes of this8 section:

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(a) "Consumer" means an individual.

10 (b) "Credit history" means any written, oral, or other 11 communication of any information by a consumer reporting agency bearing 12 on a consumer's creditworthiness, credit standing, or credit capacity 13 that is used or expected to be used, or collected in whole or in part, 14 for the purpose of serving as a factor in determining personal 15 insurance premiums or eligibility for coverage.

16 (c) "Insurance score" means a number or rating that is derived from 17 an algorithm, computer application, model, or other process that is 18 based in whole or in part on credit history.

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(d) "Personal insurance" means:

(i) Private passenger automobile coverage, including motorcycle andrecreational vehicle coverage;

(ii) Homeowner's coverage, including mobile homeowners,
 manufactured homeowners, condominium owners, and renter's coverage;

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25 (iv) Earthquake coverage for a residence or personal property;

26 (v) Personal umbrella coverage;

27 (vi) Personal liability and theft coverage;

(iii) Dwelling property coverage;

28 (vii) Personal inland marine coverage;

29 (viii) Boat owner's coverage; and

30 (ix) Mechanical breakdown coverage for personal auto or home 31 appliances.

32 (2) Credit history shall not be used to determine personal 33 insurance rates, premiums, or eligibility for coverage unless the 34 insurance scoring models are filed with the commissioner. Insurance 35 scoring models include all attributes and factors used in the 36 calculation of an insurance score. All information required to be 37 filed under this subsection shall be kept confidential by the 38 commissioner. This information shall not be made public or be subject 1 to subpoena, other than by the commissioner and then only for the 2 purpose of enforcement actions taken by the commissioner.

3 (3) Insurers shall not use the following types of credit history to
4 calculate a personal insurance score, determine personal insurance
5 premiums, or determine eligibility for personal insurance coverage:

6 (a) The absence of credit history or the inability to determine the7 consumer's credit history;

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(b) The number of credit inquiries;

9 (c) Medical or health-related credit history;

(d) The consumer's purchase or finance of a specific item, such asa vehicle or house;

(e) The consumer's use of a particular type of credit card, chargecard, or debit card;

14 (f) The consumer's total available line of credit;

(g) Disputed credit information, while the dispute is under review by the credit reporting agency; or

(h) Any factor that the commissioner determines results in unfair
 discrimination or discrimination against a protected class. This
 determination shall be made by rule.

(4) The commissioner may adopt rules to implement this section.
(5) This section applies to all personal insurance policies issued

22 or renewed on or after January 1, 2003.

23 <u>NEW SECTION.</u> **Sec. 3.** Captions used in this act are not any part 24 of the law.

25 <u>NEW SECTION.</u> Sec. 4. This act takes effect January 1, 2003.

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