
HOUSE BILL 2769

State of Washington

62nd Legislature

2012 Regular Session

By Representatives Miloscia, Green, and Hudgins

Read first time 02/03/12. Referred to Committee on State Government & Tribal Affairs.

1 AN ACT Relating to quality management; amending RCW 43.17.390;
2 adding a new section to chapter 44.04 RCW; and making appropriations.

3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

4 **Sec. 1.** RCW 43.17.390 and 2009 c 564 s 931 are each amended to
5 read as follows:

6 (1) Starting in 2012, and at least once every three years
7 thereafter, each agency shall apply to the Washington state quality
8 award(~~(, or similar organization,)~~) for an independent assessment of
9 its quality management, accountability, and performance system. The
10 assessment shall evaluate the effectiveness of all elements of its
11 management, accountability, and performance system, including:
12 Leadership, strategic planning, customer focus, analysis and
13 information, employee performance management, and process improvement.
14 The purpose of the assessment is to recognize best practice and
15 identify improvement opportunities.

16 (2) Pursuant to subsection (1) of this section, state agencies must
17 provide electronic copies of Washington state quality award
18 assessments, feedback reports, and corrective action plans to the
19 government management accountability and performance program, the joint

1 legislative audit and review committee, and the state auditor. Each of
2 these entities must post the assessments, feedback reports, and
3 corrective action plans on its web site.

4 (3) Agencies must track employees trained in performance management
5 and report to the government management accountability and performance
6 program.

7 (4) The government management accountability and performance
8 program must coordinate with the Washington state quality award to
9 develop an implementation plan with dates for all state agencies to
10 accomplish a full assessment by 2013 and every three years thereafter
11 until a score of sixty percent is obtained.

12 (5) The office of financial management must use the Washington
13 state quality award assessments as a measure for the priorities of
14 government program.

15 (6) A performance audit of the priorities of government program
16 must be completed by January 2013. The state auditor must review each
17 state agency's performance management system, Washington state quality
18 award assessment, annual self-assessments, and corrective action plans
19 for all performance audits.

20 NEW SECTION. Sec. 2. A new section is added to chapter 44.04 RCW
21 to read as follows:

22 The house of representatives must complete a Washington state
23 quality award assessment by June 30, 2013, and every two years
24 thereafter until a score of sixty percent is obtained.

25 NEW SECTION. Sec. 3. (1) The sum of fifty thousand dollars, or as
26 much thereof as may be necessary, is appropriated for the fiscal year
27 ending June 30, 2013, from the general fund to the Washington quality
28 award council for Washington state quality awards, or other quality
29 management training, as provided in section 1(3) of this act.

30 (2) The sum of fifty thousand dollars, or as much thereof as may be
31 necessary, is appropriated for the fiscal year ending June 30, 2014,
32 from the general fund to the Washington quality award council for
33 Washington state quality awards, or other quality management training,
34 as provided in section 1(3) of this act.

1 NEW SECTION. **Sec. 4.** The sum of two hundred thousand dollars, or
2 as much thereof as may be necessary, is appropriated for the fiscal
3 year ending June 30, 2013, from the general fund to the state auditor
4 for a performance audit of the priorities of government program as
5 provided in section 1(6) of this act.

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