CERTIFICATION OF ENROLLMENT

ENGROSSED SUBSTITUTE HOUSE BILL 1277

Chapter 3, Laws of 2011

62nd Legislature 2011 1st Special Session

VULNERABLE ADULTS

EFFECTIVE DATE: 08/24/11 - Except sections 401 through 403, which become effective 07/01/11.

Passed by the House May 2, 2011 CERTIFICATE Yeas 50 Nays 45 I, Barbara Baker, Chief Clerk of the House of Representatives of FRANK CHOPP the State of Washington, do hereby certify that the attached is Speaker of the House of Representatives ENGROSSED SUBSTITUTE HOUSE BILL 1277 as passed by the House of Representatives and the Senate on the dates hereon set forth. Passed by the Senate May 10, 2011 Yeas 33 Nays 12 BARBARA BAKER Chief Clerk BRAD OWEN President of the Senate Approved May 31, 2011, 2:16 p.m. FILED

CHRISTINE GREGOIRE

Governor of the State of Washington

Secretary of State State of Washington

June 1, 2011

ENGROSSED SUBSTITUTE HOUSE BILL 1277

Passed Legislature - 2011 1st Special Session

State of Washington

62nd Legislature 2011 1st Special Session

By House Ways & Means (originally sponsored by Representative Cody; by request of Department of Social and Health Services)

READ FIRST TIME 03/24/11.

AN ACT Relating to oversight of licensed or certified long-term care settings for vulnerable adults; amending RCW 70.128.005, 70.128.050, 70.128.065, 70.128.070, 70.128.120, 70.128.130, 70.128.140, 70.128.160, 70.128.220, 70.129.040, 70.128.125, 18.20.180, 18.51.050, 18.20.050, and 70.128.060; adding new sections to chapter 74.39A RCW; creating new sections; repealing RCW 70.128.175; prescribing penalties; providing an effective date; and declaring an emergency.

8 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

9 PART I

10 INTENT

11 NEW SECTION. Sec. 101. The legislature finds that Washington's 12 long-term care system should more aggressively promote protections for 13 the vulnerable populations it serves. The legislature intends to 14 address current statutes and funding levels that limit the department 15 of social and health services' ability to promote vulnerable adult protections. The legislature further intends that the cost of facility 16 17 oversight should be supported by an appropriate license fee paid by the 18 regulated businesses, rather than by the general taxpayers.

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ADULT FAMILY HOME REQUIREMENTS

Sec. 201. RCW 70.128.005 and 2009 c 530 s 2 are each amended to read as follows:

- (1) The legislature finds that:
- (a) Adult family homes are an important part of the state's longterm care system. Adult family homes provide an alternative to institutional care and promote a high degree of independent living for residents.
- (b) Persons with functional limitations have broadly varying service needs. Adult family homes that can meet those needs are an essential component of a long-term system. Different populations living in adult family homes, such as persons with developmental disabilities and elderly persons, often have significantly different needs and capacities from one another.
- (c) There is a need to update certain restrictive covenants to take into consideration the legislative findings cited in (a) and (b) of this subsection; the need to prevent or reduce institutionalization; and the legislative and judicial mandates to provide care and services in the least restrictive setting appropriate to the needs of the individual. Restrictive covenants which directly or indirectly restrict or prohibit the use of property for adult family homes (i) are contrary to the public interest served by establishing adult family homes and (ii) discriminate against individuals with disabilities in violation of RCW 49.60.224.
- (2) It is the legislature's intent that department rules and policies relating to the licensing and operation of adult family homes recognize and accommodate the different needs and capacities of the various populations served by the homes. Furthermore, the development and operation of adult family homes that ((can)) promote the health, welfare, and safety of residents, and provide quality personal care and special care services should be encouraged.
- 33 (3) The legislature finds that many residents of community-based 34 long-term care facilities are vulnerable and their health and well-35 being are dependent on their caregivers. The quality, skills, and 36 knowledge of their caregivers are the key to good care. The 37 legislature finds that the need for well-trained caregivers is growing

- as the state's population ages and residents' needs increase. The legislature intends that current training standards be enhanced.
- (4) The legislature finds that the state of Washington has a 3 compelling interest in ((protecting-and-promoting)) developing and 4 5 enforcing standards that promote the health, welfare, and safety of vulnerable adults residing in adult family homes. The health, safety, 6 7 and well-being of vulnerable adults must be the paramount concern in determining whether to issue a license to an applicant, whether to 8 suspend or revoke a license, or whether to take other licensing 9 10 actions.
- 11 **Sec. 202.** RCW 70.128.050 and 1989 c 427 s 19 are each amended to read as follows:
- 13 <u>(1)</u> After July 1, 1990, no person shall operate or maintain an 14 adult family home in this state without a license under this chapter.
 - (2) Couples legally married or state registered domestic partners:
- 16 <u>(a) May not apply for separate licenses; and</u>
- (b) May apply jointly to be coproviders if they are both qualified.
- 18 One person may apply to be a provider without requiring the other
- 19 person to apply.

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- 20 **Sec. 203.** RCW 70.128.065 and 1996 c 81 s 6 are each amended to read as follows:
 - (1) A multiple facility operator must successfully demonstrate to the department financial solvency and management experience for the homes under its ownership and the ability to meet other relevant safety, health, and operating standards pertaining to the operation of multiple homes, including ways to mitigate the potential impact of vehicular traffic related to the operation of the homes.
- 28 (2) The department shall only accept an application for licensure 29 of an additional home when:
- 30 (a) A period of no less than twenty-four months has passed since
 31 the issuance of the initial adult family home license; and
- 32 <u>(b) The department has taken no enforcement actions against the</u> 33 <u>applicant's currently licensed adult family homes during the twenty-</u> 34 four months prior to application.
- 35 (3) The department shall only accept an additional application for 36 licensure of other adult family homes when twelve months has passed

- since the previous adult family home license, and the department has taken no enforcement actions against the applicant's currently licensed adult family homes during the twelve months prior to application.
 - (4) In the event of serious noncompliance leading to the imposition of one or more actions listed in RCW 70.128.160(2) for violation of federal, state, or local laws, or regulations relating to provision of care or services to vulnerable adults or children, the department is authorized to take one or more actions listed in RCW 70.128.160(2) against any home or homes operated by the provider if there is a violation in the home or homes.
- (5) In the event of serious noncompliance in a home operated by a 11 provider with multiple adult family homes, leading to the imposition of 12 13 one or more actions listed in RCW 70.128.160(2), the department shall inspect the other homes operated by the provider to determine whether 14 the same or related deficiencies are present in those homes. The cost 15 of these additional inspections may be imposed on the provider as a 16 civil penalty up to a maximum of three hundred dollars per additional 17 inspection. 18
- 19 <u>(6) A provider is ultimately responsible for the day-to-day</u> 20 operations of each licensed home.
- 21 **Sec. 204.** RCW 70.128.070 and 2004 c 143 s 1 are each amended to 22 read as follows:
- 23 (1) A license shall remain valid unless voluntarily surrendered, 24 suspended, or revoked in accordance with this chapter.
- 25 (2)(a) Homes applying for a license shall be inspected at the time 26 of licensure.
 - (b) Homes licensed by the department shall be inspected at least every eighteen months, ((subject to available funds)) with an annual average of fifteen months. However, an adult family home may be allowed to continue without inspection for two years if the adult family home had no inspection citations for the past three consecutive inspections and has received no written notice of violations resulting from complaint investigations during that same time period.
- 34 (c) The department may make an unannounced inspection of a licensed 35 home at any time to assure that the home and provider are in compliance 36 with this chapter and the rules adopted under this chapter.

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1 (3) If the department finds that the home is not in compliance with 2 this chapter, it shall require the home to correct any violations as 3 provided in this chapter.

Sec. 205. RCW 70.128.120 and 2006 c 249 s 1 are each amended to read as follows:

Each adult family home provider, applicant, and each resident manager shall have the following minimum qualifications, except that only ((providers)) applicants are required to meet the provisions of subsections (10) and (11) of this section:

(1) Twenty-one years of age or older;

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- (2) For those applying after September 1, 2001, to be licensed as providers, and for resident managers whose employment begins after September 1, 2001, a United States high school diploma or general educational development (GED) certificate or any English or translated government documentation of the following:
- (a) Successful completion of government-approved public or private school education in a foreign country that includes an annual average of one thousand hours of instruction over twelve years or no less than twelve thousand hours of instruction;
- (b) A foreign college, foreign university, or United States community college two-year diploma;
- (c) Admission to, or completion of coursework at, a foreign university or college for which credit was granted;
- (d) Admission to, or completion of coursework at, a United States college or university for which credits were awarded;
- (e) Admission to, or completion of postgraduate coursework at, a United States college or university for which credits were awarded; or
- (f) Successful passage of the United States board examination for registered nursing, or any professional medical occupation for which college or university education preparation was required;
 - (3) Good moral and responsible character and reputation;
- 32 (4) Literacy <u>and the ability to communicate</u> in the English language((, however, a person not literate in the English language may meet the requirements of this subsection by assuring that there is a person—on—staff—and—available—who—is—able—to—communicate—or—make provisions for communicating with the resident in his—or—her primary

- language and capable of understanding and speaking English well enough to be able to respond appropriately to emergency situations and be able to read and understand resident care plans);
- (5) Management and administrative ability to carry out the requirements of this chapter;
- (6) Satisfactory completion of department-approved basic training and continuing education training as ((specified by the department—in rule, based on recommendations of the community long—term care training and—education—steering—committee—and—working—in—collaboration—with providers, consumers, caregivers, advocates, family members, educators, and other interested parties in the rule—making—process)) required by RCW 74.39A.073, and in rules adopted by the department;
- (7) Satisfactory completion of department-approved, or equivalent, special care training before a provider may provide special care services to a resident;
- (8) Not been convicted of any crime ((listed-in)) that is disqualifying under RCW 43.43.830 ((and)) or 43.43.842, or department rules adopted under this chapter, or been found to have abused, neglected, exploited, or abandoned a minor or vulnerable adult as specified in RCW 74.39A.050(8);
- (9) For those applying ((after September 1, 2001,)) to be licensed as providers, and for resident managers whose employment begins after ((September 1, 2001)) the effective date of this section, at least ((three hundred twenty)) one thousand hours in the previous sixty months of successful, direct caregiving experience obtained after age eighteen to vulnerable adults in a licensed or contracted setting prior to operating or managing an adult family home. The applicant or resident manager must have credible evidence of the successful, direct caregiving experience or, currently hold one of the following professional licenses: Physician licensed under chapter 18.71 RCW; osteopathic physician licensed under chapter 18.57 RCW; osteopathic physician assistant licensed under chapter 18.57A RCW; physician assistant licensed under chapter 18.71A RCW; registered nurse, advanced registered nurse practitioner, or licensed practical nurse licensed under chapter 18.79 RCW; ((and))
- 36 (10) ((Prior to being granted a license, providers applying after 37 January 1, 2007,)) For applicants, proof of financial solvency, as 38 defined in rule; and

- (11) Applicants must successfully complete ((a department approved forty eight-hour)) an adult family home administration and business planning class, prior to being granted a license. The class must be a minimum of forty-eight hours of classroom time and approved by the department. The department shall promote and prioritize bilingual capabilities within available resources and when materials are available for this purpose.
- 8 **Sec. 206.** RCW 70.128.130 and 2000 c 121 s 6 are each amended to read as follows:
- 10 (1) The provider is ultimately responsible for the day-to-day
 11 operations of each licensed adult family home.
- 12 (2) The provider shall promote the health, safety, and well-being 13 of each resident residing in each licensed adult family home.

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- (3) Adult family homes shall be maintained internally and externally in good repair and condition. Such homes shall have safe and functioning systems for heating, cooling, hot and cold water, electricity, plumbing, garbage disposal, sewage, cooking, laundry, artificial and natural light, ventilation, and any other feature of the home.
- 20 (((2))) <u>(4) In order to preserve and promote the residential home-</u>
 21 <u>like nature of adult family homes, adult family homes licensed after</u>
 22 the effective date of this section shall:
- 23 (a) Have sufficient space to accommodate all residents at one time 24 in the dining and living room areas;
 - (b) Have hallways and doorways wide enough to accommodate residents who use mobility aids such as wheelchairs and walkers; and
- 27 <u>(c) Have outdoor areas that are safe and accessible for residents</u> 28 <u>to use.</u>
- 29 (5) The adult family home must provide all residents access to 30 resident common areas throughout the adult family home including, but 31 not limited to, kitchens, dining and living areas, and bathrooms, to 32 the extent that they are safe under the resident's care plan.
- 33 (6) Adult family homes shall be maintained in a clean and sanitary 34 manner, including proper sewage disposal, food handling, and hygiene 35 practices.
- $((\frac{3}{3}))$ Adult family homes shall develop a fire drill plan for emergency evacuation of residents, shall have <u>working</u> smoke detectors

- in each bedroom where a resident is located, shall have <u>working</u> fire extinguishers on each floor of the home, and shall not keep nonambulatory patients above the first floor of the home.
 - ((4))) (8) The adult family home shall ensure that all residents can be safely evacuated in an emergency.
- 6 (9) Adult family homes shall have clean, functioning, and safe household items and furnishings.
- 8 $((\frac{5}{}))$ (10) Adult family homes shall provide a nutritious and 9 balanced diet and shall recognize residents' needs for special diets.
 - $((\frac{6}{}))$ (11) Adult family homes shall establish health care procedures for the care of residents including medication administration and emergency medical care.
- 13 (a) Adult family home residents shall be permitted to self-14 administer medications.
 - (b) Adult family home providers may administer medications and deliver special care only to the extent authorized by law.
 - ((+7)) (12) Adult family home providers shall either: (a) Reside at the adult family home; or (b) employ or otherwise contract with a qualified resident manager to reside at the adult family home. The department may exempt, for good cause, a provider from the requirements of this subsection by rule.
 - ((\(\frac{(8)}{)}\)) (13) A provider will ensure that any volunteer, student, employee, or person residing within the adult family home who will have unsupervised access to any resident shall not have been convicted of a crime listed under RCW 43.43.830 or 43.43.842, or been found to have abused, neglected, exploited, or abandoned a minor or vulnerable adult as specified in RCW 74.39A.050(8). ((Except that)) A provider may conditionally employ a person ((may be conditionally employed)) pending the completion of a criminal conviction background inquiry, but may not allow the person to have unsupervised access to any resident.
- 31 (((+9))) (14) A provider shall offer activities to residents under 32 care as defined by the department in rule.
- ((\(\frac{(10)}{)}\)) (15) An adult family home must be financially solvent, and upon request for good cause, shall provide the department with detailed information about the home's finances. Financial records of the adult family home may be examined when the department has good cause to believe that a financial obligation related to resident care or services will not be met.

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- 1 (16) An adult family home provider must ensure that staff are competent and receive necessary training to perform assigned tasks.
- 3 Staff must satisfactorily complete department-approved staff
- 4 orientation, basic training, and continuing education as specified by
- 5 the department by rule. The provider shall ensure that a qualified
- 6 <u>caregiver is on-site whenever a resident is at the adult family home.</u>
- 7 Notwithstanding RCW 70.128.230, until orientation and basic training
- 8 <u>are successfully completed, a caregiver may not provide hands-on</u>
- 9 personal care to a resident without on-site supervision by a person who
- 10 <u>has successfully completed basic training or been exempted from the</u>
- 11 training pursuant to statute.
- 12 (17) The provider and resident manager must assure that there is:
- 13 (a) A mechanism to communicate with the resident in his or her
- 14 primary language either through a qualified person on-site or readily
- 15 <u>available at all times, or other reasonable accommodations, such as</u>
- 16 language lines; and
- 17 (b) Staff on-site at all times capable of understanding and
- 18 speaking English well enough to be able to respond appropriately to
- 19 emergency situations and be able to read and understand resident care
- 20 plans.
- 21 Sec. 207. RCW 70.128.140 and 1995 1st sp.s. c 18 s 26 are each
- 22 amended to read as follows:
- 23 (1) Each adult family home shall meet applicable local licensing,
- 24 zoning, building, and housing codes, and state and local fire safety
- 25 regulations as they pertain to a single-family residence. It is the
- 26 responsibility of the home to check with local authorities to ensure
- 27 all local codes are met.
- 28 (2) An adult family home must be considered a residential use of
- 29 property for zoning and public and private utility rate purposes.
- 30 Adult family homes are a permitted use in all areas zoned for
- 31 residential or commercial purposes, including areas zoned for single-
- 32 family dwellings.
- 33 Sec. 208. RCW 70.128.160 and 2001 c 193 s 5 are each amended to
- 34 read as follows:
- 35 (1) The department is authorized to take one or more of the actions

- listed in subsection (2) of this section in any case in which the department finds that an adult family home provider has:
- 3 (a) Failed or refused to comply with the requirements of this 4 chapter or the rules adopted under this chapter;
 - (b) Operated an adult family home without a license or under a revoked license;
 - (c) Knowingly or with reason to know made a false statement of material fact on his or her application for license or any data attached thereto, or in any matter under investigation by the department; or
- 11 (d) Willfully prevented or interfered with any inspection or 12 investigation by the department.
 - (2) When authorized by subsection (1) of this section, the department may take one or more of the following actions:
 - (a) Refuse to issue a license;

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- (b) Impose reasonable conditions on a license, such as correction within a specified time, training, and limits on the type of clients the provider may admit or serve;
- 19 (c) Impose civil penalties of ((not-more-than)) at least one 20 hundred dollars per day per violation;
- 21 (d) Impose civil penalties of up to three thousand dollars for each
 22 incident that violates adult family home licensing laws and rules,
 23 including, but not limited to, chapters 70.128, 70.129, 74.34, and
 24 74.39A RCW and related rules. Each day upon which the same or
 25 substantially similar action occurs is a separate violation subject to
 26 the assessment of a separate penalty;
- 27 <u>(e) Impose civil penalties of up to ten thousand dollars for a</u>
 28 <u>current or former licensed provider who is operating an unlicensed</u>
 29 <u>home;</u>
 - (f) Suspend, revoke, or refuse to renew a license; or
- $((\frac{(e)}{(e)}))$ (g) Suspend admissions to the adult family home by imposing stop placement.
- 33 (3) When the department orders stop placement, the facility shall
 34 not admit any person until the stop placement order is terminated. The
 35 department may approve readmission of a resident to the facility from
 36 a hospital or nursing home during the stop placement. The department
 37 shall terminate the stop placement when: (a) The violations
 38 necessitating the stop placement have been corrected; and (b) the

provider exhibits the capacity to maintain correction of the violations previously found deficient. However, if upon the revisit the department finds new violations that the department reasonably believes will result in a new stop placement, the previous stop placement shall remain in effect until the new stop placement is imposed.

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- (4) After a department finding of a violation for which a stop placement has been imposed, the department shall make an on-site revisit of the provider within fifteen working days from the request for revisit, to ensure correction of the violation. For violations that are serious or recurring or uncorrected following a previous citation, and create actual or threatened harm to one or more residents' well-being, including violations of residents' rights, the department shall make an on-site revisit as soon as appropriate to ensure correction of the violation. Verification of correction of all other violations may be made by either a department on-site revisit or by written or photographic documentation found by the department to be This subsection does not prevent the department from license suspensions or revocations. Nothing enforcing subsection shall interfere with or diminish the department's authority and duty to ensure that the provider adequately cares for residents, including to make departmental on-site revisits as needed to ensure that the provider protects residents, and to enforce compliance with this chapter.
 - (5) Chapter 34.05 RCW applies to department actions under this section, except that orders of the department imposing license suspension, stop placement, or conditions for continuation of a license are effective immediately upon notice and shall continue in effect pending any hearing.
 - (6) A separate adult family home account is created in the custody of the state treasurer. All receipts from civil penalties imposed under this chapter must be deposited into the account. Only the director or the director's designee may authorize expenditures from the account. The account is subject to allotment procedures under chapter 43.88 RCW, but an appropriation is not required for expenditures. The department shall use the special account only for promoting the quality of life and care of residents living in adult family homes.
- 37 (7) The department shall by rule specify criteria as to when and 38 how the sanctions specified in this section must be applied. The

criteria must provide for the imposition of incrementally more severe 1 2 penalties for deficiencies that are repeated, uncorrected, pervasive, or present a threat to the health, safety, or welfare of one or more 3 residents. The criteria shall be tiered such that those homes 4 consistently found to have deficiencies will be subjected to 5 increasingly severe penalties. The department shall implement prompt 6 and specific enforcement remedies without delay for providers found to 7 have delivered care or failed to deliver care resulting in problems 8 that are repeated, uncorrected, pervasive, or present a threat to the 9 health, safety, or welfare of one or more residents. In the selection 10 of remedies, the health, safety, and well-being of residents must be of 11 12 paramount importance.

13 **Sec. 209.** RCW 70.128.220 and 2002 c 223 s 3 are each amended to 14 read as follows:

Adult family homes have developed rapidly in response to the health and social needs of the aging population in community settings, especially as the aging population has increased in proportion to the general population. The growing demand for elder care with a new focus on affecting senior citizens, including persons issues developmental disabilities, mental illness, or dementia, has prompted a growing professionalization of adult family home providers to address quality care and quality of life issues consistent with standards of accountability and regulatory safeguards for the health and safety of the residents. ((The-establishment-of-an-advisory-committee-to-the department - of - social - and - health - services - under - RCW - 70.128.225 formalizes a stable process for discussing and considering these issues among residents and their advocates, regulatory officials, and adult family home providers. The dialogue among all stakeholders interested in maintaining a healthy option for the aging population in community settings-assures-the-highest-regard-for-the-well-being-of-these residents within a benign and functional regulatory environment. The secretary shall be advised by an advisory committee on adult family homes established under RCW 70.128.225.))

NEW SECTION. Sec. 210. RCW 70.128.175 (Definitions) and 1997 c 392 s 401, 1995 1st sp.s. c 18 s 29, & 1989 1st ex.s. c 9 s 815 are each repealed.

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Z PROIECTION

Sec. 301. RCW 70.129.040 and 1995 1st sp.s. c 18 s 66 are each amended to read as follows:

- (1) The resident has the right to manage his or her financial affairs, and the facility may not require residents to deposit their personal funds with the facility.
- (2) Upon written authorization of a resident, if the facility agrees to manage the resident's personal funds, the facility must hold, safeguard, manage, and account for the personal funds of the resident deposited with the facility as specified in this section.
- (a) The facility must deposit a resident's personal funds in excess of one hundred dollars in an interest-bearing account or accounts that is separate from any of the facility's operating accounts, and that credits all interest earned on residents' funds to that account. In pooled accounts, there must be a separate accounting for each resident's share.
- (b) The facility must maintain a resident's personal funds that do not exceed one hundred dollars in a noninterest-bearing account, interest-bearing account, or petty cash fund.
 - (3) The facility must establish and maintain a system that assures a full and complete and separate accounting of each resident's personal funds entrusted to the facility on the resident's behalf.
 - (a) The system must preclude any commingling of resident funds with facility funds or with the funds of any person other than another resident.
- (b) The individual financial record must be available on request to the resident or his or her legal representative.
- (4) Upon the death of a resident with ((a)) personal funds deposited with the facility, the facility must convey within ((forty-five)) thirty days the resident's funds, and a final accounting of those funds, to the individual or probate jurisdiction administering the resident's estate; but in the case of a resident who received long-term care services paid for by the state, the funds and accounting shall be sent to the state of Washington, department of social and health services, office of financial recovery. The department shall establish a release procedure for use for burial expenses.

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- (5) If any funds in excess of one hundred dollars are paid to an adult family home by the resident or a representative of the resident, as a security deposit for performance of the resident's obligations, or as prepayment of charges beyond the first month's residency, the funds shall be deposited by the adult family home in an interest-bearing account that is separate from any of the home's operating accounts, and that credits all interest earned on the resident's funds to that account. In pooled accounts, there must be a separate accounting for each resident's share. The account or accounts shall be in a financial institution as defined by RCW 30.22.041, and the resident shall be notified in writing of the name, address, and location of the depository. The adult family home may not commingle resident funds from these accounts with the adult family home's funds or with the funds of any person other than another resident. The individual resident's account record shall be available upon request by the resident or the resident's representative.
 - (6) The adult family home shall provide the resident or the resident's representative full disclosure in writing, prior to the receipt of any funds for a deposit, security, prepaid charges, or any other fees or charges, specifying what the funds are paid for and the basis for retaining any portion of the funds if the resident dies, is hospitalized, or is transferred or discharged from the adult family home. The disclosure must be in a language that the resident or the resident's representative understands, and be acknowledged in writing by the resident or the resident's representative. The adult family home shall retain a copy of the disclosure and the acknowledgment. The adult family home may not retain funds for reasonable wear and tear by the resident or for any basis that would violate RCW 70.129.150.
 - (7) Funds paid by the resident or the resident's representative to the adult family home, which the adult family home in turn pays to a placement agency or person, shall be governed by the disclosure requirements of this section. If the resident then dies, is hospitalized, or is transferred or discharged from the adult family home, and is entitled to any refund of funds under this section or RCW 70.129.150, the adult family home shall refund the funds to the resident or the resident's representative within thirty days of the resident leaving the adult family home, and may not require the resident to obtain the refund from the placement agency or person.

- 1 (8) If, during the stay of the resident, the status of the adult
 2 family home licensee or ownership is changed or transferred to another,
 3 any funds in the resident's accounts affected by the change or transfer
 4 shall simultaneously be deposited in an equivalent account or accounts
 5 by the successor or new licensee or owner, who shall promptly notify
 6 the resident or the resident's representative in writing of the name,
 7 address, and location of the new depository.
- 8 (9) Because it is a matter of great public importance to protect residents who need long-term care from deceptive disclosures and unfair 9 retention of deposits, fees, or prepaid charges by adult family homes, 10 a violation of this section or RCW 70.129.150 shall be construed for 11 purposes of the consumer protection act, chapter 19.86 RCW, to 12 13 constitute an unfair or deceptive act or practice or an unfair method 14 of competition in the conduct of trade or commerce. The resident's claim to any funds paid under this section shall be prior to that of 15 any creditor of the adult family home, its owner, or licensee, even if 16 17 such funds are commingled.
- 18 **Sec. 302.** RCW 70.128.125 and 1994 c 214 s 24 are each amended to 19 read as follows:
- 20 RCW 70.129.005 through 70.129.030, $70.129.040((\frac{1}{1}))$, and 21 70.129.050 through 70.129.170 apply to this chapter and persons 22 regulated under this chapter.
- 23 **Sec. 303.** RCW 18.20.180 and 1994 c 214 s 21 are each amended to 24 read as follows:
- RCW 70.129.005 through 70.129.030, $70.129.040((\frac{1}{1}))$, and 70.129.050 through 70.129.170 apply to this chapter and persons regulated under this chapter.

28 PART IV

29 LONG-TERM CARE LICENSING FEES

- 30 **Sec. 401.** RCW 18.51.050 and 1991 sp.s. c 8 s 1 are each amended to read as follows:
- 32 $\underline{(1)(a)}$ Upon receipt of an application for \underline{a} license, the department 33 $\underline{((shall))}$ \underline{may} issue a license if the applicant and the nursing $\underline{((home))}$
- 34 <u>home's</u> facilities meet the requirements established under this chapter,

except that the department shall issue a temporary license to a courtappointed receiver for a period not to exceed six months from the date of appointment. ((Prior to the issuance or renewal of the license, the licensee shall pay a license fee as established by the department.))

(b)(i) Except as provided in (b)(ii) of this subsection, prior to the issuance or renewal of the license, the licensee shall pay a license fee. Beginning July 1, 2011, and thereafter, the per bed license fee must be established in the omnibus appropriations act and any amendment or additions made to that act. The license fees established in the omnibus appropriations act and any amendment or additions made to that act may not exceed the department's annual licensing and oversight activity costs and shall include the department's cost of paying providers for the amount of the license fee attributed to medicaid clients.

(ii) No fee shall be required of government operated institutions or court-appointed receivers. ((All))

- ((shall)) may not exceed twelve months in duration and expires on a date ((to be)) set by the department((, but no license issued pursuant to this chapter shall exceed thirty six months in duration. When)).
- (d) In the event of a change of ownership ((occurs, the entity
 becoming the licensed operating entity of the facility shall pay a fee
 established by the department at the time of application for the
 license.)), the previously ((determined date of)) established license
 expiration date shall not change. ((The department shall establish
 license fees at an amount adequate to reimburse the department in full
 for all costs of its licensing activities for nursing homes, adjusted
 to cover the department's cost of reimbursing such fees through
 medicaid.))
- (2) All applications and fees for renewal of the license shall be submitted to the department not later than thirty days prior to the date of expiration of the license. All applications and fees, if any, for change of ownership ((licenses)) shall be submitted to the department not later than sixty days before the date of the proposed change of ownership. ((Each)) A nursing home license shall be issued only to the ((operating entity and those persons named in the license application)) person who applied for the license. The license is valid only for the operation of the facility at the location specified in the

- 1 license application. Licenses are not transferable or assignable.
- 2 Licenses shall be posted in a conspicuous place on the licensed
- 3 premises.

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- 4 **Sec. 402.** RCW 18.20.050 and 2004 c 140 s 1 are each amended to read as follows:
- (1)(a) Upon receipt of an application for license, if the applicant 6 and the boarding ((home)) home's facilities meet the requirements 7 established under this chapter, the department ((shall)) may issue a 8 license. If there is a failure to comply with the provisions of this 9 10 chapter or the ((standards-and)) rules adopted ((pursuant-thereto)) 11 under this chapter, the department may in its discretion issue a 12 <u>provisional_license</u> to an applicant for a license((-)) or for the renewal of a license ((-)). A provisional license $((\frac{\text{which}}{\text{will}}))$ 13 permits the operation of the boarding home for a period to be 14 determined by the department, but not to exceed twelve months((, which 15 16 provisional license shall not be)) and is not subject to renewal. department may also place conditions on the license under RCW 17 18 ((At-the-time-of-the-application-for-or-renewal-of-a 18.20.190. license or provisional license the licensee shall pay a license fee as 19 20 established-by-the-department-under-RCW-43.20B.110. All-licenses 21 issued under the provisions of this chapter shall expire on a date to 22 be-set-by-the-department,-but-no-license-issued-pursuant-to-this 23 chapter-shall-exceed-twelve-months-in-duration. However, -when-the 24 annual license renewal date of a previously licensed boarding home is 25 set by the department on a date less than twelve months prior to the 26 expiration date of a license in effect at the time of reissuance, the 27 license-fee-shall-be-prorated-on-a-monthly-basis-and-a-credit-be allowed at the first renewal of a license for any period of one month 28 29 or more covered by the previous license.))
 - (b) At the time of the application for or renewal of a license or provisional license, the licensee shall pay a license fee. Beginning July 1, 2011, and thereafter, the per bed license fee must be established in the omnibus appropriations act and any amendment or additions made to that act. The license fees established in the omnibus appropriations act and any amendment or additions made to that act may not exceed the department's annual licensing and oversight

- activity costs and must include the department's cost of paying
 providers for the amount of the license fee attributed to medicaid
 clients.
 - months in duration and expires on a date set by the department. A boarding home license must be issued only to the person that applied for the license. All applications for renewal of a license shall be made not later than thirty days prior to the date of expiration of the license. Each license shall be issued only for the premises and persons named in the application, and no license shall be transferable or assignable. Licenses shall be posted in a conspicuous place on the licensed premises.
 - (2) A licensee who receives notification of the department's initiation of a denial, suspension, nonrenewal, or revocation of a boarding home license may, in lieu of appealing the department's action, surrender or relinquish the license. The department shall not issue a new license to or contract with the licensee, for the purposes of providing care to vulnerable adults or children, for a period of twenty years following the surrendering or relinquishment of the former license. The licensing record shall indicate that the licensee relinquished or surrendered the license, without admitting the violations, after receiving notice of the department's initiation of a denial, suspension, nonrenewal, or revocation of a license.
 - (3) The department shall establish, by rule, the circumstances requiring a change in licensee, which include, but are not limited to, a change in ownership or control of the boarding home or licensee, a change in the licensee's form of legal organization, such as from sole proprietorship to partnership or corporation, and a dissolution or merger of the licensed entity with another legal organization. The new licensee is subject to the provisions of this chapter, the rules adopted under this chapter, and other applicable law. In order to ensure that the safety of residents is not compromised by a change in licensee, the new licensee is responsible for correction of all violations that may exist at the time of the new license.
 - (4) The department may deny, suspend, modify, revoke, or refuse to renew a license when the department finds that the applicant or licensee or any partner, officer, director, managerial employee, or majority owner of the applicant or licensee:

1 (a) Operated a boarding home without a license or under a revoked 2 or suspended license; or

- (b) Knowingly or with reason to know made a false statement of a material fact (i) in an application for license or any data attached to the application, or (ii) in any matter under investigation by the department; or
- (c) Refused to allow representatives or agents of the department to inspect (i) the books, records, and files required to be maintained, or (ii) any portion of the premises of the boarding home; or
- (d) Willfully prevented, interfered with, or attempted to impede in any way (i) the work of any authorized representative of the department, or (ii) the lawful enforcement of any provision of this chapter; or
 - (e) Has a history of significant noncompliance with federal or state regulations in providing care or services to vulnerable adults or children. In deciding whether to deny, suspend, modify, revoke, or refuse to renew a license under this section, the factors the department considers shall include the gravity and frequency of the noncompliance.
 - (5) The department shall serve upon the applicant a copy of the decision granting or denying an application for a license. An applicant shall have the right to contest denial of his or her application for a license as provided in chapter 34.05 RCW by requesting a hearing in writing within twenty-eight days after receipt of the notice of denial.
- **Sec. 403.** RCW 70.128.060 and 2009 c 530 s 5 are each amended to read as follows:
 - (1) An application for license shall be made to the department upon forms provided by it and shall contain such information as the department reasonably requires.
 - (2) Subject to the provisions of this section, the department shall issue a license to an adult family home if the department finds that the applicant and the home are in compliance with this chapter and the rules adopted under this chapter((, unless)). The department may not issue a license if (a) the applicant or a person affiliated with the applicant has prior violations of this chapter relating to the adult family home subject to the application or any other adult family home,

- or of any other law regulating residential care facilities within the 1 2 past ((five)) ten years that resulted in revocation, suspension, or nonrenewal of a license or contract with the department; or (b) the 3 applicant or a person affiliated with the applicant has a history of 4 5 significant noncompliance with federal, state, or local laws, rules, or regulations relating to the provision of care or services to vulnerable 6 7 adults or to children. A person is considered affiliated with an applicant if the person is listed on the license application as a 8 partner, officer, director, resident manager, or majority owner of the 9 applying entity, or is the spouse of the applicant. 10
 - (3) The license fee shall be submitted with the application.
 - (4) <u>Proof of financial solvency must be submitted when requested by the department.</u>
 - (5) The department shall serve upon the applicant a copy of the decision granting or denying an application for a license. An applicant shall have the right to contest denial of his or her application for a license as provided in chapter 34.05 RCW by requesting a hearing in writing within twenty-eight days after receipt of the notice of denial.
 - (((5))) (6) The department shall not issue a license to a provider if the department finds that the provider or spouse of the provider or any partner, officer, director, managerial employee, or majority owner has a history of significant noncompliance with federal or state regulations, rules, or laws in providing care or services to vulnerable adults or to children.
 - ((+6))) (7) The department shall license an adult family home for the maximum level of care that the adult family home may provide. The department shall define, in rule, license levels based upon the education, training, and caregiving experience of the licensed provider or staff.
- $((\frac{7}{}))$ (8) The department shall establish, by rule, standards used to license nonresident providers and multiple facility operators.
 - $((\frac{(8)}{8}))$ (9) The department shall establish, by rule, for multiple facility operators educational standards substantially equivalent to recognized national certification standards for residential care administrators.
- 37 (((9) The license fee shall be set at one hundred dollars per year 38 for each home. An eight hundred dollar processing fee shall also be

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charged each home when the home is initially licensed. The processing fee will be applied toward the license renewal in the subsequent three years. A five hundred dollar rebate will be returned to any home that renews after four years in operation.))

- (10) At the time of an application for an adult family home license and upon the annual fee renewal date set by the department, the licensee shall pay a license fee. Beginning July 1, 2011, the per bed license fee and any processing fees, including the initial license fee, must be established in the omnibus appropriations act and any amendment or additions made to that act. The license fees established in the omnibus appropriations act and any amendment or additions made to that act may not exceed the department's annual licensing and oversight activity costs and must include the department's cost of paying providers for the amount of the license fee attributed to medicaid clients.
 - (11) A provider who receives notification of the department's initiation of a denial, suspension, nonrenewal, or revocation of an adult family home license may, in lieu of appealing the department's action, surrender or relinquish the license. The department shall not issue a new license to or contract with the provider, for the purposes of providing care to vulnerable adults or children, for a period of twenty years following the surrendering or relinquishment of the former license. The licensing record shall indicate that the provider relinquished or surrendered the license, without admitting the violations, after receiving notice of the department's initiation of a denial, suspension, nonrenewal, or revocation of a license.
 - ((\(\frac{(11)}{)}\)) (12) The department shall establish, by rule, the circumstances requiring a change in the licensed provider, which include, but are not limited to, a change in ownership or control of the adult family home or provider, a change in the provider's form of legal organization, such as from sole proprietorship to partnership or corporation, and a dissolution or merger of the licensed entity with another legal organization. The new provider is subject to the provisions of this chapter, the rules adopted under this chapter, and other applicable law. In order to ensure that the safety of residents is not compromised by a change in provider, the new provider is responsible for correction of all violations that may exist at the time of the new license.

1 PART V

DEPARTMENT DUTIES

NEW SECTION. Sec. 501. Subject to funding provided for this specific purpose, the department of social and health services shall use additional investigative resources to address a significant growth in the long-term care complaint workload. The department shall use the resulting licensor resources to meet current statutory requirements and timelines. "Complaints," as used in this section, include both complaints about provider practice, under chapters 70.128, 18.20, 18.51, and 74.42 RCW, and complaints about individuals alleged to have abused, neglected, abandoned, or exploited residents or clients, under chapter 74.34 RCW.

NEW SECTION. Sec. 502. (1) Subject to funding provided for this specific purpose, the department of social and health services shall develop for phased-in implementation a statewide internal quality review and accountability program for residential care services. The program must be designed to enable the department to improve the accountability of staff and the consistent application of investigative activities across all long-term care settings, and must allow the systematic monitoring and evaluation of long-term care licensing and certification. The program must be designed to improve and standardize investigative outcomes for the vulnerable individuals at risk of abuse and neglect, and coordinate outcomes across the department to prevent perpetrators from changing settings and continuing to work with vulnerable adults.

(2) The department shall convene a quality assurance panel to review problems in the quality of care in adult family homes and to reduce incidents of abuse, neglect, abandonment, and financial exploitation. The state's long-term care ombudsman shall chair the panel and identify appropriate stakeholders to participate. The panel must consider inspection, investigation, public complaint, and enforcement issues that relate to adult family homes. The panel must also focus on oversight issues to address de minimus violations, processes for handling unresolved citations, and better ways to oversee new providers. The panel shall meet at least quarterly, and provide a report with recommendations to the governor's office, the senate health

- 1 and long-term care committee, and the house of representatives health
- 2 and wellness committee by December 1, 2012.

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4 MISCELLANEOUS

- NEW SECTION. Sec. 601. If specific funding for the purposes of implementing sections 501 and 502 of this act, referencing sections 501 and 502 of this act by bill or chapter or section number, is not provided by June 30, 2011, in the omnibus operating appropriations act,
- 9 sections 501 and 502 of this act are null and void.
- NEW SECTION. Sec. 602. Sections 501 and 502 of this act are each added to chapter 74.39A RCW.
- 12 <u>NEW SECTION.</u> **Sec. 603.** Sections 401 through 403 of this act are
- 13 necessary for the immediate preservation of the public peace, health,
- 14 or safety, or support of the state government and its existing public
- institutions, and take effect July 1, 2011.

Passed by the House May 2, 2011.

Passed by the Senate May 10, 2011.

Approved by the Governor May 31, 2011.

Filed in Office of Secretary of State June 1, 2011.