

CERTIFICATION OF ENROLLMENT

**SUBSTITUTE HOUSE BILL 1811**

Chapter 239, Laws of 2011

62nd Legislature  
2011 Regular Session

HOMELESSNESS SERVICES--COLLECTION OF INFORMATION--CONSENT

EFFECTIVE DATE: 07/22/11

Passed by the House April 14, 2011  
Yeas 97 Nays 0

FRANK CHOPP

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**Speaker of the House of Representatives**

Passed by the Senate April 7, 2011  
Yeas 49 Nays 0

BRAD OWEN

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**President of the Senate**

Approved May 3, 2011, 2:44 p.m.

CHRISTINE GREGOIRE

\_\_\_\_\_  
**Governor of the State of Washington**

CERTIFICATE

I, Barbara Baker, Chief Clerk of the House of Representatives of the State of Washington, do hereby certify that the attached is **SUBSTITUTE HOUSE BILL 1811** as passed by the House of Representatives and the Senate on the dates hereon set forth.

BARBARA BAKER

\_\_\_\_\_  
**Chief Clerk**

FILED

May 4, 2011

**Secretary of State  
State of Washington**

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**SUBSTITUTE HOUSE BILL 1811**

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AS AMENDED BY THE SENATE

Passed Legislature - 2011 Regular Session

**State of Washington                      62nd Legislature                      2011 Regular Session**

**By** House Community Development & Housing (originally sponsored by Representatives Springer, Roberts, and Stanford)

READ FIRST TIME 02/17/11.

1            AN ACT Relating to allowing for informed telephonic consent for  
2 access to housing or homelessness services; and amending RCW  
3 43.185C.180.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5            **Sec. 1.** RCW 43.185C.180 and 2006 c 349 s 8 are each amended to  
6 read as follows:

7            (1) In order to improve services for the homeless, the department,  
8 within amounts appropriated by the legislature for this specific  
9 purpose, shall implement the Washington homeless client management  
10 information system for the ongoing collection and updates of  
11 information about all homeless individuals in the state.

12            (2) Information about homeless individuals for the Washington  
13 homeless client management information system shall come from the  
14 Washington homeless census and from state agencies and community  
15 organizations providing services to homeless individuals and families.

16            (a) Personally identifying information about homeless individuals  
17 for the Washington homeless client management information system may  
18 only be collected after having obtained informed, reasonably time  
19 limited (i) written consent from the homeless individual to whom the

1 information relates, or (ii) telephonic consent from the homeless  
2 individual, provided that written consent is obtained at the first time  
3 the individual is physically present at an organization with access to  
4 the Washington homeless client management information system.  
5 Safeguards consistent with federal requirements on data collection must  
6 be in place to protect homeless individuals' rights regarding their  
7 personally identifying information.

8 (b) Data collection under this subsection shall be done in a manner  
9 consistent with federally informed consent guidelines regarding human  
10 research which, at a minimum, require that individuals (~~be informed~~)  
11 receive:

12 (i) Information about the expected duration of their  
13 participation(~~(τ)~~) in the Washington homeless client management  
14 information system;

15 (ii) An explanation of whom to contact for answers to pertinent  
16 questions about the data collection and their rights regarding their  
17 personal identifying information(~~(τ)~~);

18 (iii) An explanation regarding whom to contact in the event of  
19 injury to the individual related to the Washington homeless client  
20 (~~survey~~) management information system;

21 (iv) A description of any reasonably foreseeable risks to the  
22 homeless individual(~~(τ)~~); and

23 (v) A statement describing the extent to which confidentiality of  
24 records identifying the individual will be maintained.

25 (c) The department must adopt policies governing the appropriate  
26 process for destroying Washington homeless client management  
27 information system paper documents containing personally identifying  
28 information when the paper documents are no longer needed. The  
29 policies must not conflict with any federal data requirements.

30 (3) The Washington homeless client management information system  
31 shall serve as an online information and referral system to enable  
32 local governments and providers to connect homeless persons in the  
33 database with available housing and other support services. Local  
34 governments shall develop a capacity for continuous case management,  
35 including independent living plans, when appropriate, to assist  
36 homeless persons.

37 (4) The information in the Washington homeless client management  
38 information system will also provide the department with the

1 information to consolidate and analyze data about the extent and nature  
2 of homelessness in Washington state, giving emphasis to information  
3 about the extent and nature of homelessness in Washington state among  
4 families with children.

5 (5) The system may be merged with other data gathering and  
6 reporting systems and shall:

7 (a) Protect the right of privacy of individuals;

8 (b) Provide for consultation and collaboration with all relevant  
9 state agencies including the department of social and health services,  
10 experts, and community organizations involved in the delivery of  
11 services to homeless persons; and

12 (c) Include related information held or gathered by other state  
13 agencies.

14 (6) Within amounts appropriated by the legislature, for this  
15 specific purpose, the department shall evaluate the information  
16 gathered and disseminate the analysis and the evaluation broadly, using  
17 appropriate computer networks as well as written reports.

18 (7) The Washington homeless client management information system  
19 shall be implemented by December 31, 2009, and updated with new  
20 homeless client information at least annually.

Passed by the House April 14, 2011.

Passed by the Senate April 7, 2011.

Approved by the Governor May 3, 2011.

Filed in Office of Secretary of State May 4, 2011.