CERTIFICATION OF ENROLLMENT

ENGROSSED SENATE BILL 6413

Chapter 66, Laws of 2016

64th Legislature 2016 Regular Session

LANDLORD-TENANT--SCREENING REPORTS AND DEPOSIT REFUNDS

EFFECTIVE DATE: 6/9/2016

Passed by the Senate March 9, 2016 CERTIFICATE Yeas 49 Nays 0 I, Hunter G. Goodman, Secretary of Senate of the State of BRAD OWEN Washington, do hereby certify that the attached is **ENGROSSED SENATE** President of the Senate BILL 6413 as passed by Senate and the House of Representatives on the dates hereon set forth. Passed by the House March 2, 2016 Yeas 97 Nays 0 HUNTER G. GOODMAN Secretary FRANK CHOPP Speaker of the House of Representatives Approved March 29, 2016 4:21 PM FILED March 30, 2016 Secretary of State JAY INSLEE State of Washington Governor of the State of Washington

ENGROSSED SENATE BILL 6413

AS AMENDED BY THE HOUSE

Passed Legislature - 2016 Regular Session

State of Washington 64th Legislature 2016 Regular Session

By Senators Mullet, Benton, Pedersen, and Frockt

Referred to Committee on Financial Read first time 01/20/16. Institutions & Insurance.

- AN ACT Relating to tenant screening, evictions, and refunds under 1
- 2 the residential landlord-tenant act; amending RCW 59.18.257
- 3 59.18.280; reenacting and amending RCW 59.18.030; and adding a new
- 4 section to chapter 59.18 RCW.
- BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON: 5
- Sec. 1. RCW 59.18.030 and 2015 c 264 s 1 are each reenacted and 6 amended to read as follows: 7
- As used in this chapter: 8
- 9 (1) "Certificate of inspection" means an unsworn statement, declaration, verification, or certificate made in accordance with the 10 requirements of RCW 9A.72.085 by a qualified inspector that states 11 has not failed to fulfill any 12 that the landlord substantial 13 obligation imposed under RCW 59.18.060 that endangers or impairs the 14 health or safety of a tenant, including (a) structural members that are of insufficient size or strength to carry imposed loads with 15 safety, (b) exposure of the occupants to the weather, (c) plumbing
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- 17 and sanitation defects that directly expose the occupants to the risk
- of illness or injury, (d) not providing facilities adequate to supply 18
- heat and water and hot water as reasonably required by the tenant, 19
- 20 (e) providing heating or ventilation systems that are not functional
- 21 or are hazardous, (f) defective, hazardous, or missing electrical

p. 1 ESB 6413.SL

- wiring or electrical service, (g) defective or hazardous exits that increase the risk of injury to occupants, and (h) conditions that increase the risk of fire.
- 4 (2) "Commercially reasonable manner," with respect to a sale of a deceased tenant's personal property, means a sale where every aspect of the sale, including the method, manner, time, place, and other terms, must be commercially reasonable. If commercially reasonable, a landlord may sell the tenant's property by public or private proceedings, by one or more contracts, as a unit or in parcels, and at any time and place and on any terms.
- 11 (3) "Designated person" means a person designated by the tenant 12 under RCW 59.18.590.
 - (4) "Distressed home" has the same meaning as in RCW 61.34.020.
- 14 (5) "Distressed home conveyance" has the same meaning as in RCW 15 61.34.020.
- 16 (6) "Distressed home purchaser" has the same meaning as in RCW 17 61.34.020.
 - (7) "Dwelling unit" is a structure or that part of a structure which is used as a home, residence, or sleeping place by one person or by two or more persons maintaining a common household, including but not limited to single-family residences and units of multiplexes, apartment buildings, and mobile homes.
- (8) "Gang" means a group that: (a) Consists of three or more persons; (b) has identifiable leadership or an identifiable name, sign, or symbol; and (c) on an ongoing basis, regularly conspires and acts in concert mainly for criminal purposes.
- 27 (9) "Gang-related activity" means any activity that occurs within 28 the gang or advances a gang purpose.
 - (10) "In danger of foreclosure" means any of the following:
- 30 (a) The homeowner has defaulted on the mortgage and, under the 31 terms of the mortgage, the mortgagee has the right to accelerate full 32 payment of the mortgage and repossess, sell, or cause to be sold the 33 property;
- 34 (b) The homeowner is at least thirty days delinquent on any loan 35 that is secured by the property; or
- 36 (c) The homeowner has a good faith belief that he or she is 37 likely to default on the mortgage within the upcoming four months due 38 to a lack of funds, and the homeowner has reported this belief to:
 - (i) The mortgagee;

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- 1 (ii) A person licensed or required to be licensed under chapter
- 2 19.134 RCW;

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- 3 (iii) A person licensed or required to be licensed under chapter 4 19.146 RCW;
- 5 (iv) A person licensed or required to be licensed under chapter 6 18.85 RCW;
- 7 (v) An attorney-at-law;
- 8 (vi) A mortgage counselor or other credit counselor licensed or 9 certified by any federal, state, or local agency; or
 - (vii) Any other party to a distressed property conveyance.
- 11 (11) "Landlord" means the owner, lessor, or sublessor of the 12 dwelling unit or the property of which it is a part, and in addition 13 means any person designated as representative of the owner, lessor, 14 or sublessor including, but not limited to, an agent, a resident 15 manager, or a designated property manager.
- 16 (12) "Mortgage" is used in the general sense and includes all 17 instruments, including deeds of trust, that are used to secure an 18 obligation by an interest in real property.
- 19 (13) "Owner" means one or more persons, jointly or severally, in 20 whom is vested:
 - (a) All or any part of the legal title to property; or
- 22 (b) All or part of the beneficial ownership, and a right to 23 present use and enjoyment of the property.
- (14) "Person" means an individual, group of individuals, corporation, government, or governmental agency, business trust, estate, trust, partnership, or association, two or more persons having a joint or common interest, or any other legal or commercial entity.
- 29 (15) "Premises" means a dwelling unit, appurtenances thereto, 30 grounds, and facilities held out for the use of tenants generally and 31 any other area or facility which is held out for use by the tenant.
- 32 (16) "Property" or "rental property" means all dwelling units on 33 a contiguous quantity of land managed by the same landlord as a 34 single, rental complex.
- 35 (17) "Prospective landlord" means a landlord or a person who 36 advertises, solicits, offers, or otherwise holds a dwelling unit out 37 as available for rent.
- 38 (18) "Prospective tenant" means a tenant or a person who has 39 applied for residential housing that is governed under this chapter.

(19) "Qualified inspector" means a United States department of housing and urban development certified inspector; a Washington state licensed home inspector; an American society of home inspectors certified inspector; a private inspector certified by the national association of housing and redevelopment officials, the American association of code enforcement, or other comparable professional association as approved by the local municipality; a municipal code enforcement officer; a Washington licensed structural engineer; or a Washington licensed architect.

- (20) "Reasonable attorneys' fees," where authorized in this chapter, means an amount to be determined including the following factors: The time and labor required, the novelty and difficulty of the questions involved, the skill requisite to perform the legal service properly, the fee customarily charged in the locality for similar legal services, the amount involved and the results obtained, and the experience, reputation and ability of the lawyer or lawyers performing the services.
- (21) "Reasonable manner," with respect to disposing of a deceased tenant's personal property, means to dispose of the property by donation to a not-for-profit charitable organization, by removal of the property by a trash hauler or recycler, or by any other method that is reasonable under the circumstances.
- (22) "Rental agreement" means all agreements which establish or modify the terms, conditions, rules, regulations, or any other provisions concerning the use and occupancy of a dwelling unit.
 - (23) A "single-family residence" is a structure maintained and used as a single dwelling unit. Notwithstanding that a dwelling unit shares one or more walls with another dwelling unit, it shall be deemed a single-family residence if it has direct access to a street and shares neither heating facilities nor hot water equipment, nor any other essential facility or service, with any other dwelling unit.
- 33 (24) A "tenant" is any person who is entitled to occupy a 34 dwelling unit primarily for living or dwelling purposes under a 35 rental agreement.
 - (25) "Tenant representative" means:
- 37 (a) A personal representative of a deceased tenant's estate if 38 known to the landlord;
- 39 (b) If the landlord has no knowledge that a personal 40 representative has been appointed for the deceased tenant's estate, a

p. 4 ESB 6413.SL

person claiming to be a successor of the deceased tenant who has provided the landlord with proof of death and an affidavit made by the person that meets the requirements of RCW 11.62.010(2);

- (c) In the absence of a personal representative under (a) of this subsection or a person claiming to be a successor under (b) of this subsection, a designated person; or
- (d) In the absence of a personal representative under (a) of this subsection, a person claiming to be a successor under (b) of this subsection, or a designated person under (c) of this subsection, any person who provides the landlord with reasonable evidence that he or she is a successor of the deceased tenant as defined in RCW 11.62.005. The landlord has no obligation to identify all of the deceased tenant's successors.
- (26) "Tenant screening" means using a consumer report or other information about a prospective tenant in deciding whether to make or accept an offer for residential rental property to or from a prospective tenant.
- (27) "Tenant screening report" means a consumer report as defined in RCW 19.182.010 and any other information collected by a tenant screening service.
- (28) "Comprehensive reusable tenant screening report" means a tenant screening report prepared by a consumer reporting agency at the direction of and paid for by the prospective tenant and made available directly to a prospective landlord at no charge, which contains all of the following: (a) A consumer credit report prepared by a consumer reporting agency within the past thirty days; (b) the prospective tenant's criminal history; (c) the prospective tenant's eviction history; (d) an employment verification; and (e) the prospective tenant's address and rental history.
- (29) "Criminal history" means a report containing or summarizing (a) the prospective tenant's criminal convictions and pending cases, the final disposition of which antedates the report by no more than seven years, and (b) the results of a sex offender registry and United States department of the treasury's office of foreign assets control search, all based on at least seven years of address history and alias information provided by the prospective tenant or available in the consumer credit report.
- 38 (30) "Eviction history" means a report containing or summarizing
 39 the contents of any records of unlawful detainer actions concerning
 40 the prospective tenant that are reportable in accordance with state

p. 5 ESB 6413.SL

- 1 law, are lawful for landlords to consider, and are obtained after a
- 2 search based on at least seven years of address history and alias
- 3 <u>information provided by the prospective tenant or available in the</u>
- 4 <u>consumer credit report.</u>

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- 5 Sec. 2. RCW 59.18.257 and 2012 c 41 s 3 are each amended to read 6 as follows:
- 7 (1)(a) Prior to obtaining any information about a prospective 8 tenant, the prospective landlord shall first notify the prospective 9 tenant in writing, or by posting, of the following:
- 10 (i) What types of information will be accessed to conduct the 11 tenant screening;
- 12 (ii) What criteria may result in denial of the application; ((and))
 - (iii) If a consumer report is used, the name and address of the consumer reporting agency and the prospective tenant's rights to obtain a free copy of the consumer report in the event of a denial or other adverse action, and to dispute the accuracy of information appearing in the consumer report; and
 - (iv) Whether or not the landlord will accept a comprehensive reusable tenant screening report made available to the landlord by a consumer reporting agency. If the landlord indicates its willingness to accept a comprehensive reusable tenant screening report, the landlord may access the landlord's own tenant screening report regarding a prospective tenant as long as the prospective tenant is not charged for the landlord's own tenant screening report.
 - (b)(i) The landlord may charge a prospective tenant for costs incurred in obtaining a tenant screening report only if the prospective landlord provides the information as required in (a) of this subsection.
- 30 (ii) If a prospective landlord conducts his or her own screening of tenants, the prospective landlord may charge his or her actual 31 costs in obtaining the background information only if the prospective 32 landlord provides the information as required in (a) of 33 subsection. The amount charged may not exceed the customary costs 34 charged by a screening service in the general area. The prospective 35 landlord's actual costs include costs incurred for long distance 36 phone calls and for time spent calling landlords, employers, and 37 38 financial institutions.

p. 6 ESB 6413.SL

- 1 (c) If a prospective landlord takes an adverse action, the 2 prospective landlord shall provide a written notice of the adverse 3 action to the prospective tenant that states the reasons for the 4 adverse action. The adverse action notice must contain the following 5 information in a substantially similar format, including additional 6 information as may be required under chapter 19.182 RCW:
- 7 "ADVERSE ACTION NOTICE
- 8 Name
- 9 Address
- 10 City/State/Zip Code
- 11 This notice is to inform you that your application has been:
- 12 Rejected
- 13 Approved with conditions:
- 14 Residency requires an increased deposit
- 15 Residency requires a qualified guarantor
- 16 Residency requires last month's rent
- 17 Residency requires an increased monthly rent of \$......
- 18 Other:
- 19 Adverse action on your application was based on the following:
- 20 Information contained in a consumer report (The prospective
- 21 landlord must include the name, address, and phone number of the
- 22 consumer reporting agency that furnished the consumer report that
- 23 contributed to the adverse action.)
- 24 The consumer credit report did not contain sufficient
- 25 information
- 26 Information received from previous rental history or reference
- 27 Information received in a criminal record
- 28 Information received in a civil record
- 29 Information received from an employment verification
- 30 Dated this day of, ((20))....<u>(year)</u>
- 31 Agent/Owner Signature"
- 32 (2) Any landlord who maintains a web site advertising the rental
- 33 of a dwelling unit or as a source of information for current or
- 34 prospective tenants must include a statement on the property's home
- 35 page stating whether or not the landlord will accept a comprehensive
- 36 reusable tenant screening report made available to the landlord by a
- 37 <u>consumer reporting agency</u>. If the landlord indicates its willingness

- to accept a comprehensive reusable tenant screening report, the landlord may access the landlord's own tenant screening report regarding a prospective tenant as long as the prospective tenant is not charged for the landlord's own tenant screening report.
- 5 (3) Any landlord or prospective landlord who violates <u>subsection</u>
 6 (1) of this section may be liable to the prospective tenant for an
 7 amount not to exceed one hundred dollars. The prevailing party may
 8 also recover court costs and reasonable attorneys' fees.

- (((3) A stakeholder work group comprised of landlords, tenant advocates, and representatives of consumer reporting and tenant screening companies shall convene for the purposes of addressing the issues of tenant screening including, but not limited to: A tenant's cost of obtaining a tenant screening report; the portability of tenant screening reports; criteria used to evaluate a prospective tenant's background, including which court records may or may not be considered; and the regulation of tenant screening services. Specific recommendations on these issues are due to the legislature by December 1, 2012.))
- 19 (4) This section does not limit a prospective tenant's rights or 20 the duties of a screening service as otherwise provided in chapter 21 19.182 RCW.
- NEW SECTION. Sec. 3. A new section is added to chapter 59.18 RCW to read as follows:
- (1) A court may order an unlawful detainer action to be of limited dissemination for one or more persons if: (a) The court finds that the plaintiff's case was sufficiently without basis in fact or law; (b) the tenancy was reinstated under RCW 59.18.410 or other law; or (c) other good cause exists for limiting dissemination of the unlawful detainer action.
- 30 (2) An order to limit dissemination of an unlawful detainer 31 action must be in writing.
 - (3) When an order for limited dissemination of an unlawful detainer action has been entered with respect to a person, a tenant screening service provider must not: (a) Disclose the existence of that unlawful detainer action in a tenant screening report pertaining to the person for whom dissemination has been limited, or (b) use the unlawful detainer action as a factor in determining any score or recommendation to be included in a tenant screening report pertaining to the person for whom dissemination has been limited.

p. 8 ESB 6413.SL

1 **Sec. 4.** RCW 59.18.280 and 2010 c 8 s 19027 are each amended to 2 read as follows:

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- (1) Within ((fourteen)) twenty-one days after the termination of the rental agreement and vacation of the premises or, if the tenant abandons the premises defined in 59.18.310, as RCW ((fourteen)) twenty-one days after the landlord learns of the abandonment, the landlord shall give a full and specific statement of the basis for retaining any of the deposit together with the payment of any refund due the tenant under the terms and conditions of the rental agreement.
- (a) No portion of any deposit shall be withheld on account of wear resulting from ordinary use of the premises.
 - (b) The landlord complies with this section if the required statement or payment, or both, are <u>delivered to the tenant personally or</u> deposited in the United States mail properly addressed <u>to the tenant's last known address</u> with first-class postage prepaid within the ((fourteen)) twenty-one days.
 - ((The notice shall be delivered to the tenant personally or by mail to his or her last known address.)) (2) If the landlord fails to give such statement together with any refund due the tenant within the time limits specified above he or she shall be liable to the tenant for the full amount of the deposit. The landlord is also barred in any action brought by the tenant to recover the deposit from asserting any claim or raising any defense for retaining any of the deposit unless the landlord shows that circumstances beyond the landlord from providing landlord's control prevented the statement within the ((fourteen)) twenty-one days or that the tenant abandoned the premises as defined in RCW 59.18.310. The court may in its discretion award up to two times the amount of the deposit for the intentional refusal of the landlord to give the statement or refund due. In any action brought by the tenant to recover the deposit, the prevailing party shall additionally be entitled to the cost of suit or arbitration including a reasonable attorneys' fee.
 - (3) Nothing in this chapter shall preclude the landlord from proceeding against, and the landlord shall have the right to proceed against a tenant to recover sums exceeding the amount of the tenant's damage or security deposit for damage to the property for which the tenant is responsible together with reasonable attorneys' fees.

Approved by the Governor March 29, 2016. Filed in Office of Secretary of State March 30, 2016.