### CERTIFICATION OF ENROLLMENT

### ENGROSSED SUBSTITUTE HOUSE BILL 1548

Chapter 200, Laws of 2017

## 65th Legislature 2017 Regular Session

# GERIATRIC BEHAVIORAL HEALTH WORKERS--FACILITY-BASED CAREGIVERS--CURRICULUM--REQUIREMENTS

# EFFECTIVE DATE: 7/23/2017

Passed by the House March 1, 2017 Yeas 98 Nays 0

FRANK CHOPP

Speaker of the House of Representatives

Passed by the Senate April 5, 2017 Yeas 48 Nays 0

CYRUS HABIB

President of the Senate

Approved May 5, 2017 10:17 AM

#### CERTIFICATE

I, Bernard Dean, Chief Clerk of the House of Representatives of the State of Washington, do hereby certify that the attached is **ENGROSSED SUBSTITUTE HOUSE BILL 1548** as passed by House of Representatives and the Senate on the dates hereon set forth.

BERNARD DEAN

Chief Clerk

FILED

May 5, 2017

JAY INSLEE

Governor of the State of Washington

Secretary of State State of Washington

#### ENGROSSED SUBSTITUTE HOUSE BILL 1548

Passed Legislature - 2017 Regular Session

State of Washington65th Legislature2017 Regular SessionByHouseHealthCare& Wellness(originally sponsored by<br/>Representatives Schmick and Cody)

READ FIRST TIME 02/17/17.

1 AN ACT Relating to curricula for persons in long-term care 2 facilities with behavioral health needs; amending RCW 74.42.360; 3 reenacting and amending RCW 74.42.010; and adding a new section to 4 chapter 74.39A RCW.

5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

6 <u>NEW SECTION.</u> Sec. 1. A new section is added to chapter 74.39A 7 RCW to read as follows:

department shall adopt rules 8 The to establish minimum competencies and standards for the approval of curricula for 9 10 facility-based caregivers serving persons with behavioral health 11 needs and geriatric behavioral health workers. The curricula must include at least thirty hours of training specific to the diagnosis, 12 care, and crisis management of residents with a mental health 13 14 disorder, traumatic brain injury, or dementia. The curricula must be 15 outcome-based, and the effectiveness measured by demonstrated 16 competency in the core specialty areas through the use of a 17 competency test.

18 Sec. 2. RCW 74.42.010 and 2016 c 131 s 3 are each reenacted and 19 amended to read as follows: Unless the context clearly requires otherwise, the definitions in
 this section apply throughout this chapter.

3 (1) "Department" means the department of social and health4 services and the department's employees.

5 (2) "Direct care staff" means the staffing domain identified and 6 defined in the center for medicare and medicaid service's five-star 7 quality rating system and as reported through the center for medicare 8 and medicaid service's payroll-based journal.

9 (3) "Facility" refers to a nursing home as defined in RCW 10 18.51.010.

11 (4) "Geriatric behavioral health worker" means a person ((with a bachelor's or master's degree in social work)) who has received 13 specialized training devoted to mental illness and treatment of older 14 adults.

15 (5) "Licensed practical nurse" means a person licensed to 16 practice practical nursing under chapter 18.79 RCW.

17 (6) (("Licensed practical nurse" means a person licensed to 18 practice practical nursing under chapter 18.79 RCW.

19 (7)) "Medicaid" means Title XIX of the Social Security Act 20 enacted by the social security amendments of 1965 (42 U.S.C. Sec. 21 1396; 79 Stat. 343), as amended.

22 (((+8))) (7) "Nurse practitioner" means a person licensed to 23 practice advanced registered nursing under chapter 18.79 RCW.

24 ((<del>(9)</del>)) <u>(8)</u> "Nursing care" means that care provided by a 25 registered nurse, an advanced registered nurse practitioner, a 26 licensed practical nurse, or a nursing assistant in the regular 27 performance of their duties.

28 ((<del>(10)</del>)) <u>(9)</u> "Physician" means a person practicing pursuant to 29 chapter 18.57 or 18.71 RCW, including, but not limited to, a 30 physician employed by the facility as provided in chapter 18.51 RCW.

31 (((11))) (10) "Physician assistant" means a person practicing 32 pursuant to chapter 18.57A or 18.71A RCW.

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((<del>(12)</del>)) <u>(11)</u> "Qualified therapist" means:

34 (a) An activities specialist who has specialized education,35 training, or experience specified by the department.

36 (b) An audiologist who is eligible for a certificate of clinical 37 competence in audiology or who has the equivalent education and 38 clinical experience.

39 (c) A mental health professional as defined in chapter 71.05 RCW.

p. 2

1 (d) An intellectual disabilities professional who is a qualified 2 therapist or a therapist approved by the department and has 3 specialized training or one year experience in treating or working 4 with persons with intellectual or developmental disabilities.

5 (e) An occupational therapist who is a graduate of a program in 6 occupational therapy or who has equivalent education or training.

- 7 (f) A physical therapist as defined in chapter 18.74 RCW.
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(q) A social worker as defined in RCW 18.320.010(2).

9 (h) A speech pathologist who is eligible for a certificate of 10 clinical competence in speech pathology or who has equivalent 11 education and clinical experience.

12 (((13))) (12) "Registered nurse" means a person licensed to 13 practice registered nursing under chapter 18.79 RCW.

14 (((14))) (13) "Resident" means an individual residing in a 15 nursing home, as defined in RCW 18.51.010.

16 **Sec. 3.** RCW 74.42.360 and 2016 c 131 s 2 are each amended to 17 read as follows:

(1) The facility shall have staff on duty twenty-four hours daily
sufficient in number and qualifications to carry out the provisions
of RCW 74.42.010 through 74.42.570 and the policies,
responsibilities, and programs of the facility.

(2) The department shall institute minimum staffing standards for 22 nursing homes. Beginning July 1, 2016, facilities must provide a 23 24 minimum of 3.4 hours per resident day of direct care. Direct care 25 staff has the same meaning as defined in RCW 74.42.010. The minimum staffing standard includes the time when such staff are providing 26 27 hands-on care related to activities of daily living and nursingrelated tasks, as well as care planning. The legislature intends to 28 increase the minimum staffing standard to 4.1 hours per resident day 29 30 of direct care, but the effective date of a standard higher than 3.4 hours per resident day of direct care will be identified if and only 31 if funding is provided explicitly for an increase of the minimum 32 staffing standard for direct care. 33

(a) The department shall establish in rule a system of compliance
of minimum direct care staffing standards by January 1, 2016.
Oversight must be done at least quarterly using the center for
medicare and medicaid service's payroll-based journal and nursing
home facility census and payroll data.

p. 3

1 (b) The department shall establish in rule by January 1, 2016, a system of financial penalties for facilities out of compliance with 2 3 minimum staffing standards. No monetary penalty may be issued during the implementation period of July 1, 2016, through September 30, 4 2016. If a facility is found noncompliant during the implementation 5 6 period, the department shall provide a written notice identifying the 7 deficiency and require the facility to staffing provide а sufficiently detailed correction plan to meet the statutory minimum 8 staffing levels. Monetary penalties begin October 1, 2016. Monetary 9 penalties must be established based on a formula that calculates the 10 11 cost of wages and benefits for the missing staff hours. If a facility 12 meets the requirements in subsection (3) or (4) of this section, the penalty amount must be based solely on the wages and benefits of 13 14 certified nurse aides. The first monetary penalty for noncompliance must be at a lower amount than subsequent findings of noncompliance. 15 16 Monetary penalties established by the department may not exceed two 17 hundred percent of the wage and benefit costs that would have otherwise been expended to achieve the required staffing minimum 18 19 ((HPRD [hours per resident day])) hours per resident day for the quarter. A facility found out of compliance must be assessed a 20 21 monetary penalty at the lowest penalty level if the facility has met or exceeded the requirements in subsection (2) of this section for 22 three or more consecutive years. Beginning July 1, 2016, pursuant to 23 rules established by the department, funds that are received from 24 25 financial penalties must be used for technical assistance, 26 specialized training, or an increase to the quality enhancement established in RCW 74.46.561. 27

28 (c) The department shall establish in rule an exception allowing geriatric behavioral health workers as defined in RCW 74.42.010 to be 29 recognized in the minimum staffing requirements as part of the direct 30 31 care service delivery to individuals ((suffering from mental 32 illness)) who have a behavioral health condition. Hours worked by geriatric behavioral health workers may be recognized as direct care 33 hours for purposes of the minimum staffing requirements only up to a 34 portion of the total hours equal to the proportion of resident days 35 of clients with a behavioral health condition identified at that 36 facility on the most recent semiannual minimum data set. In order to 37 qualify for the exception: 38 39 (i) The worker must:

1 <u>(A) Have at least three years experience providing care for</u> 2 individuals with chronic mental health issues, dementia, or 3 intellectual and developmental disabilities in a long-term care or 4 behavioral health care setting; <u>or</u>

5 <u>(B) Have successfully completed a facility-based behavioral</u> 6 <u>health curriculum approved by the department under section 1 of this</u> 7 <u>act;</u>

8 (ii) The worker must have advanced practice knowledge in aging, 9 disability, mental illness, Alzheimer's disease, and developmental 10 disabilities; and

(iii) Any geriatric behavioral health worker holding less than a master's degree in social work must be directly supervised by an employee who has a master's degree in social work or a registered nurse.

(d)(i) The department shall establish a limited exception to the 3.4 ((HPRD [hours per resident day])) hours per resident day staffing requirement for facilities demonstrating a good faith effort to hire and retain staff.

19 (ii) To determine initial facility eligibility for exception 20 consideration, the department shall send surveys to facilities anticipated to be below, at, or slightly above the 3.4 ((HPRD [hours 21 per resident day])) hours per resident day requirement. These surveys 22 must measure the ((HPRD [hours per resident day])) hours per resident 23 day in a manner as similar as possible to the centers for medicare 24 25 and medicaid services' payroll-based journal and cover the staffing 26 of a facility from October through December of 2015, January through March of 2016, and April through June of 2016. A facility must be 27 28 below the 3.4 staffing standard on all three surveys to be eligible for exception consideration. If the staffing ((HPRD [hours per 29 resident day])) hours per resident day for a facility declines from 30 31 any quarter to another during the survey period, the facility must 32 provide sufficient information to the department to allow the department to determine if the staffing decrease was deliberate or a 33 result of neglect, which is the lack of evidence demonstrating the 34 facility's efforts to maintain or improve its staffing ratio. The 35 burden of proof is on the facility and the determination of whether 36 or not the decrease was deliberate or due to neglect is entirely at 37 the discretion of the department. If the department determines a 38 39 facility's decline was deliberate or due to neglect, that facility is 40 not eligible for an exception consideration.

p. 5

1 (iii) To determine eligibility for exception approval, the department shall review the plan of correction submitted by the 2 facility. Before a facility's exception may be 3 renewed, the department must determine that sufficient progress is being made 4 towards reaching the 3.4 ((HPRD [hours per resident day])) hours per 5 6 resident day staffing requirement. When reviewing whether to grant or renew an exception, the department must consider factors including 7 but not limited to: Financial incentives offered by the facilities 8 such as recruitment bonuses and other incentives; the robustness of 9 10 the recruitment process; county employment data; specific steps the 11 facility has undertaken to improve retention; improvements in the 12 staffing ratio compared to the baseline established in the surveys and whether this trend is continuing; and compliance with the process 13 of submitting staffing data, adherence to the plan of correction, and 14 any progress toward meeting this plan, as determined by the 15 16 department.

(iv) Only facilities that have their direct care component rate increase capped according to RCW 74.46.561 are eligible for exception consideration. Facilities that will have their direct care component rate increase capped for one or two years are eligible for exception consideration through June 30, 2017. Facilities that will have their direct care component rate increase capped for three years are eligible for exception consideration through June 30, 2018.

(v) The department may not grant or renew a facility's exception if the facility meets the 3.4 ((HPRD [hours per resident day])) hours per resident day staffing requirement and subsequently drops below the 3.4 ((HPRD [hours per resident day])) hours per resident day staffing requirement.

(vi) The department may grant exceptions for a six-month period per exception. The department's authority to grant exceptions to the 3.4 ((HPRD [hours per resident day])) hours per resident day staffing requirement expires June 30, 2018.

(3)(a) Large nonessential community providers must have a
 registered nurse on duty directly supervising resident care twenty four hours per day, seven days per week.

36 (b) The department shall establish a limited exception process to 37 facilities that can demonstrate a good faith effort to hire a 38 registered nurse for the last eight hours of required coverage per 39 day. In granting an exception, the department may consider wages and 40 benefits offered and the availability of registered nurses in the

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1 particular geographic area. A one-year exception may be granted and may be renewable for up to three consecutive years; however, the 2 department may limit the admission of new residents, based on medical 3 conditions or complexities, when a registered nurse is not on-site 4 and readily available. If a facility receives an exemption, that 5 6 information must be included in the department's nursing home locator. After June 30, 2019, the department, along with a 7 stakeholder work group established by the department, shall conduct a 8 review of the exceptions process to determine if it is still 9 10 necessary.

11 (4) Essential community providers and small nonessential 12 community providers must have a registered nurse on duty directly 13 supervising resident care a minimum of sixteen hours per day, seven 14 days per week, and a registered nurse or a licensed practical nurse 15 on duty directly supervising resident care the remaining eight hours 16 per day, seven days per week.

17 <u>(5) For the purposes of this section, "behavioral health</u> 18 <u>condition" means one or more of the behavioral symptoms specified in</u> 10 section R of the minimum data set

19 <u>section E of the minimum data set.</u>

Passed by the House March 1, 2017. Passed by the Senate April 5, 2017. Approved by the Governor May 5, 2017. Filed in Office of Secretary of State May 5, 2017.

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