

Chapter 388-829B WAC

ENHANCED CASE MANAGEMENT PROGRAM

WAC

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WAC 388-829B-100 What is the enhanced case management program? The enhanced case management program is a program that facilitates client integration, improves quality of care, and promotes a safe home environment. Funds appropriated for the enhanced case management program support clients through increased:

- (1) Access to a case manager;
- (2) Access to education and resources; and
- (3) Frequency of home visits.

[Statutory Authority: RCW 71A.12.030 and chapters 71A.12, 43.382 RCW. WSR 18-07-073, § 388-829B-100, filed 3/19/18, effective 4/19/18.]

WAC 388-829B-200 What definitions apply to this chapter? The following definitions apply to this chapter.

"CARE assessment" means an inventory and evaluation of a client's strengths and limitations based on an in-person interview in the client's home or place of residence.

"Caregiver" means a person contracted with the developmental disabilities administration (DDA) to provide medicaid or waiver personal care, respite care, or attendant care services.

"Client" means a person who has a developmental disability as defined in RCW 71A.10.020(5) and has been determined eligible to receive services by DDA under chapter 71A.16 RCW.

"Collateral contact" means a person or agency that is involved in the client's life, such as a legal guardian, family member, provider, or friend.

"Independent supports" means an adult, other than the client's paid caregiver, who observes the care a client receives from their paid caregiver.

[Statutory Authority: RCW 71A.12.030 and chapters 71A.12, 43.382 RCW. WSR 18-07-073, § 388-829B-200, filed 3/19/18, effective 4/19/18.]

WAC 388-829B-300 Who may DDA enroll in the enhanced case management program? The developmental disabilities administration (DDA) may enroll a client in the enhanced case management program if the client is largely dependent on a paid caregiver in the client's home and:

- (1) The client's CARE assessment indicates the client:
 - (a) Is not always able to supervise their caregiver;
 - (b) Has communication barriers and few documented collateral contacts; and

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(c) Lacks additional, independent supports that regularly help the client monitor the care being provided in their home; or

(2) The client lives with the paid caregiver and:

(a) The client has been the subject of an adult protective services or child protective services referral in the past year; or

(b) DDA has concerns that the home environment or quality of care may jeopardize the client's health or safety.

[Statutory Authority: RCW 71A.12.030 and chapters 71A.12, 43.382 RCW. WSR 18-07-073, § 388-829B-300, filed 3/19/18, effective 4/19/18.]

WAC 388-829B-400 How often must the case manager visit the enhanced case management program client?

(1) The client's case manager must visit each enhanced case management program client at least once every four months at the client's home, including unannounced visits as needed. Each required visit must not occur more than four months apart.

(2) An unannounced visit may replace a scheduled visit.

(3) If a client declines a visit, announced or unannounced, the case manager must document the declined visit in the enhanced case management program section in the comprehensive assessment reporting and evaluation (CARE) tool.

(4) If the case manager is unable to meet with the client for a required visit, the case manager must schedule a follow-up visit as soon as possible and no later than thirty days.

[Statutory Authority: RCW 71A.12.030 and chapters 71A.12, 43.382 RCW. WSR 18-07-073, § 388-829B-400, filed 3/19/18, effective 4/19/18.]

WAC 388-829B-500 When will I transfer off of the enhanced case management program? If you no longer meet eligibility criteria for the enhanced case management program under WAC 388-829B-300, DDA will disenroll you from the program.

[Statutory Authority: RCW 71A.12.030 and chapters 71A.12, 43.382 RCW. WSR 18-07-073, § 388-829B-500, filed 3/19/18, effective 4/19/18.]