## SHB 1816 - S COMM AMD

By Committee on Economic Development, Trade & Innovation

## NOT ADOPTED 04/13/2009

- 1 Strike everything after the enacting clause and insert the 2 following:
- 3 "Sec. 1. RCW 19.250.005 and 2008 c 271 s 2 are each amended to 4 read as follows:
- 5 The definitions in this section apply throughout this chapter 6 unless the context clearly requires otherwise.
- 7 (1) "Directory" or "directory form" means a categorized list of 8 phone numbers in written, audio, electronic, digital, or any other 9 format.
- 10 <u>(2)</u> "Directory provider" means any person in the business of 11 marketing, selling, or sharing the phone number of any subscriber <u>in</u> 12 directory form for commercial purposes.
- 13  $((\frac{2}{1}))$  (3) "Radio communications service company" has the same 14 meaning as in RCW 80.04.010.
- 15  $((\frac{3}{1}))$   $(\frac{4}{1})$  "Reverse phone number search services" means a service 16 that provides the name of a subscriber associated with a phone number 17 when the phone number is supplied.
- ((\(\frac{(4)}{1}\)) (5) "Subscriber" means a person who resides in the state of
  Washington and subscribes to radio communications services, radio
  paging, or cellular communications service with a Washington state area
  code.
- $((\frac{5}{}))$  (6) "Wireless phone number" means a phone number unique to the subscriber that permits the subscriber to receive radio communications, radio paging, or cellular communications from others.
- 25 **Sec. 2.** RCW 19.250.030 and 2008 c 271 s 5 are each amended to read as follows:
- (1) A subscriber ((who provides express, opt-in consent under RCW 19.250.010 and 19.250.020 may revoke that consent)) may request that a directory provider or a radio communications service company remove

their wireless phone number from a directory of any form at any time.

A radio communications service company ((and)) or a directory provider

shall, at no cost to the subscriber, comply with the subscriber's

request to ((opt out)) remove their wireless phone number from a

directory of any form within a reasonable period of time, not to exceed

sixty days for printed directories and not to exceed thirty days for

online or other directories.

- (2) At the subscriber's request, a provider of a reverse phone number search service must allow a subscriber to perform a reverse phone number search free of charge to determine whether the subscriber's wireless phone number is listed in the reverse phone number search service. If the subscriber finds that his or her wireless phone number is contained in the reverse phone number search service, the subscriber may ((opt out of having)) request that his or her wireless phone number ((included in)) be removed from the reverse phone number search service at any time. The provider of the reverse phone number search service must, at no cost to the subscriber, comply with the subscriber's request ((to opt out)) within a reasonable period of time, not to exceed thirty days.
- ((<del>3)</del> A subscriber shall not be charged for opting out of having his or her wireless phone number listed in a directory or reverse phone number search service.))
- **Sec. 3.** RCW 19.250.070 and 2008 c 271 s 9 are each amended to read 24 as follows:
- 25 ((This chapter does not apply to the provision of wireless phone 26 numbers, for the purposes indicated, to:))
  - (1) The provision or maintenance of a subscriber's wireless phone number is not prohibited by this chapter when the number is provided or maintained by:
  - (a) Any law enforcement agency, fire protection agency, public health agency, public environmental health agency, city or county emergency services planning agency, or ((private for-profit)) corporation operating under contract with, and at the direction of, one or more of these agencies, ((for the exclusive purpose of responding to a 911 call or communicating an imminent threat to life or property. Information or records provided to a private for-profit corporation pursuant to subsection (2) of this section must be held in confidence

by that corporation and by any individual employed by or associated with that corporation. Such information or records are not open to examination for any purpose not directly connected with the administration of the services specified in this subsection)) when carrying out official duties;

- $((\frac{2}{A}))$  (b) A person carrying out a lawful order or process issued under state or federal law;
- $((\frac{3}{2}))$  (c) A telecommunications company providing service between service areas for the provision of telephone services to the subscriber between service areas, or to third parties for the limited purpose of providing billing services;
- ((4))) <u>(d)</u> A telecommunications company to effectuate a customer's request to transfer the customer's assigned telephone number from the customer's existing provider of telecommunications services to a new provider of telecommunications services;
- ((+5))) (e) The utilities and transportation commission pursuant to its jurisdiction and control over telecommunications companies;
- $((\frac{(6)}{)})$  (f) A sales agent to provide the subscriber's wireless phone numbers to the radio communications service company for the limited purpose of billing and customer service;
- (((7) A directory provider that has undertaken a reasonable investigation pursuant to RCW 19.250.020 and is unable to determine whether the phone number is a wireless phone number;
- (8))) (g) A directory provider ((that publishes a subscriber's wireless phone number in)) via a directory that is obtained directly from a radio communications service company and that radio communications service company has obtained the required express, optin consent for including in any directory the subscriber's wireless phone number as specified in RCW 19.250.010;
- (((9))) (h) A person ((that publishes a subscriber's wireless phone number in)) via a directory where the subscriber pays a fee to have the number published for commercial purposes;
- ((<del>(10)</del>)) <u>(i)</u> A person ((<del>that publishes a subscriber's wireless</del> <del>phone number that was</del>)) <u>who</u> ported <u>the number</u> from listed wireline service to wireless service within the previous fifteen months; ((<del>and</del>
- (11) A consumer reporting agency as defined in RCW 19.182.010 for use as a unique identifier of a consumer in a consumer report as defined in RCW 19.182.010))

- (j) A person for uses permitted or authorized under the federal fair credit reporting act (15 U.S.C. Sec. 1681(b)), or for uses permitted or authorized under Title V of the Gramm-Leach-Bliley Act (15 U.S.C. Sec. 6801, et seq.); and
- 5 (k) A person in comprehensive reports or legal records when the
  6 legal record is not altered from its original form. For purposes of
  7 this subsection, a comprehensive report means law enforcement
  8 investigations, risk and security analysis, legal research and case
  9 management, legal compliance analysis, and academic research and
  10 solutions.
- 11 (2) The provision of a subscriber's wireless phone number is not prohibited by this chapter when the number is provided to any law 12 13 enforcement agency, fire protection agency, public health agency, public environmental health agency, city or county emergency services 14 planning agency, or corporation operating under contract with, and at 15 the direction of, one or more of these agencies, when carrying out 16 official duties. Information or records provided to a corporation 17 pursuant to this section must be held in confidence by that corporation 18 and by any individual employed by or associated with that corporation. 19 20 Such information or records are not open to examination for any purpose 21 not directly connected with carrying out an agency's official duties.
- 22 **Sec. 4.** RCW 19.250.050 and 2008 c 271 s 7 are each amended to read 23 as follows:

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- (1) Every knowing violation of RCW 19.250.010 is punishable by a fine of not less than two thousand dollars and no more than fifty thousand dollars for each violation.
- (2) Including a wireless phone number in a directory without a subscriber's express, opt-in consent pursuant to RCW 19.250.020 is a violation of this chapter and is punishable by a fine of up to fifty thousand dollars unless the directory provider first conducted a reasonable investigation as required in RCW 19.250.020 and was unable to determine if the published number was a wireless phone number.
- ((<del>(2)</del>)) (3) Failure to remove a wireless phone number from a directory of any form within a reasonable period of time as required in RCW 19.250.030 is a violation of this chapter and is punishable by a fine of up to fifty thousand dollars.

- (4) The attorney general may bring actions to enforce compliance with this section. For the first violation by any company, organization, or person under this chapter, the attorney general may notify the company, organization, or person with a letter of warning that this chapter has been violated.
- $((\frac{3}{3}))$  (5) A telecommunications company or directory provider, or any official or employee of a telecommunications company or directory provider, is not subject to criminal or civil liability for the release of customer information as authorized by this chapter.
- NEW SECTION. Sec. 5. RCW 19.250.020 (Reasonable investigation required--Consent) and 2008 c 271 s 4 are each repealed."

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On page 1, line 2 of the title, after "providers;" strike the remainder of the title and insert "amending RCW 19.250.005, 19.250.030, 19.250.070, and 19.250.050; repealing RCW 19.250.020; and prescribing penalties."

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