

SENATE BILL REPORT

SB 6137

As Reported by Senate Committee On:
Health Care, February 6, 2014

Title: An act relating to pharmacies.

Brief Description: Regulating pharmacy benefit managers and pharmacy audits.

Sponsors: Senators Conway, Pearson, Parlette and Keiser.

Brief History:

Committee Activity: Health Care: 1/30/14, 2/06/14 [DPS].

SENATE COMMITTEE ON HEALTH CARE

Majority Report: That Substitute Senate Bill No. 6137 be substituted therefor, and the substitute bill do pass.

Signed by Senators Becker, Chair; Dammeier, Vice Chair; Pedersen, Ranking Member; Angel, Bailey, Cleveland, Keiser and Parlette.

Staff: Mich'l Needham (786-7442)

Background: A Pharmacy Benefit Manager (PBM) is a third-party administrator of prescription drug programs. PBMs are often responsible for developing and maintaining the formulary, contracting with pharmacies, negotiating discounts and rebates with drug manufacturers, and processing and paying prescription drug claims. There are a number of PBMs, but two companies, Express Scripts Inc. and CVS Caremark Corporation, have the highest market share of the business.

Some states are beginning to regulate PBMs: approximately one-half dozen states require PBMs to register with or get licensed by the insurance department, and another handful of states have adopted fair audit provisions that establish requirements for auditing pharmacy services.

Summary of Bill (Recommended Substitute): PBMs must register with the Department of Licensing (DOL) and annually renew their registration in order to do business in Washington. To register, a PBM must submit an application and pay a registration fee, and submit the following information: the identity of the pharmacy benefit manager; name, address, and

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contact person for the pharmacy benefit manager; and the tax identification number. The fee must not exceed \$200.

A PBM is defined to mean contracts with pharmacies on behalf of an insurer, a third-party payor, or the prescription drug purchasing consortium to:

- process claims for prescription drugs or medical supplies, or provide retail network management for pharmacies or pharmacists;
- pay pharmacies or pharmacists for prescription drugs or medical supplies; or
- negotiate rebates with manufacturers for prescription drugs.

A PBM does not include a health care service contractor.

Pharmacy audit standards are created for PBMs conducting on-site audits. Standards include the following: notification requirements, advance written notification of an audit, limitations on the timing of audits, limitations on the number of unique prescriptions that can be audited, audit standards that apply to all similarly situated pharmacies, and the requirement that the audit involve a licensed pharmacist if the audit involves clinical or professional judgment.

Additional requirements are outlined for the payment of outstanding claims related to the audit, accounting of fees or overpayments, and limitations on recouping costs associated with clerical errors or other errors that do not result in financial harm to the entity or the consumer. An audit must be based on identified transactions and not probability sampling, extrapolation, or other means. Contracts for entities that conduct audits must not be based on a percentage of the amount of overpayment recovered. A preliminary report of the audit must be available within 45 days after the audit is completed, and the pharmacy has 45 days to contest the report. A final report must be provided within 60 days after the preliminary report or the date the pharmacy contested the report, whichever is later. Recoupment of disputed funds must occur after the audit and any appeals procedure.

The pharmacy audit standards do not apply to a state agency conducting audits for the state medical assistance program; do not preclude an action for fraud; and do not apply when fraud or intentional and willful misrepresentation is identified.

Reimbursement standards are created. Maximum allowable cost is the maximum amount a PBM reimburses a pharmacy for the cost of a drug; the maximum allowable costs that have been established for a list of drugs must be available to the pharmacy and updated every seven business days with all changes in the prices of drugs; requirements for the drugs on the list are outlined; the sources used to determine the maximum allowable cost pricing must be provided with the contract; and there must be a process to allow a pharmacy to appeal the reimbursement for a drug relative to the maximum allowable cost.

EFFECT OF CHANGES MADE BY HEALTH CARE COMMITTEE (Recommended Substitute): Removes the Office of Insurance Commissioner from the registration and moves the registration to the Department of Licensing (DOL). To register with DOL the applicant must provide the identity of the pharmacy benefit manager; name, address, and contact person for the pharmacy benefit manager; and the tax identification number. Audit provisions do not apply when fraud or other intentional and willful misrepresentation is identified, as opposed to evidenced. If an appeal is upheld, the adjustment must be made no

later than one day after the date of determination, as opposed to on the date of the determination.

Appropriation: None.

Fiscal Note: Available.

[OFM requested ten-year cost projection pursuant to I-960.]

Committee/Commission/Task Force Created: No.

Effective Date: Ninety days after adjournment of session in which bill is passed.

Staff Summary of Public Testimony on Original Bill: PRO: For years we have explored options for providing more transparency into the PBMs. Last year, Oregon passed this legislation and it renewed my interest and the interests of the retail pharmacists in seeking some resolution. Pharmacies come to you in a desperate state. We are not able to cover our costs of the drugs we are providing. PBMs are not regulated now and this would allow us to register them, and set some better standards on the auditing practices. They cherry-pick some of the more expensive claims to audit now. The notification with seven days' timeframe for the price changes would help us tremendously. Now, prices may change every day with no notification. Retail pharmacies are facing very difficult times and may not be able to stay in business because they are consistently reimbursed less they paid for the drugs. The PBMs are exerting more and more control over the pharmacy business. It is not possible to run a business when you cannot set prices and control operating costs. We have cared for our neighbors and continue to dispense life-saving medications to them even when we take huge financial losses on some drugs.

CON: Past discussions have focused on audit standards and we have gotten close to agreement on those standards in the past. This approach is more controversial and sweeping. It would impair the discipline brought to the cost controls. The Office of Insurance Commissioner is not the appropriate entity to have registration and regulation. The expertise is in a different area, and they should not regulate PBMs. There are a lot of difficulties with the implementation of this in Oregon. There is too broad a regulatory framework, and there are significant concerns with the limitation of the numbers of claims we can audit. The definition of fraud is too high of a bar, using a legal standard. Prices are not controlled by the PBMs but by the manufacturers.

Persons Testifying: PRO: Senator Conway, prime sponsor; Kirk Heinz, Kirk's Pharmacy Inc.; Kari VanderHowen, Duvall Family Drugs; Bridgett Edgar, Pharm A Save; Holly Whitcomb-Henry, RXTRACARE Pharmacy; Jeff Rochon, WA State Pharmacy Assn.

CON: Mel Sorensen, Express Scripts, America's Health Insurance Plans; Cindy Laubacher, Express Scripts; Carrie Tellefson, CVS/Caremark.