CERTIFICATION OF ENROLLMENT

SUBSTITUTE SENATE BILL 5210

63rd Legislature 2013 Regular Session

Passed by the Senate March 12, 2013 YEAS 46 NAYS 3	CERTIFICATE
	I, Hunter G. Goodman, Secretary of the Senate of the State of Washington, do hereby certify that
President of the Senate	the attached is SUBSTITUTE SENAT BILL 5210 as passed by the Senate
Passed by the House April 9, 2013 YEAS 93 NAYS 1	and the House of Representatives of the dates hereon set forth.
Speaker of the House of Representatives	Secretary
Approved	FILED
	Secretary of State State of Washington
Governor of the State of Washington	

SUBSTITUTE SENATE BILL 5210

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Passed Legislature - 2013 Regular Session

State of Washington

63rd Legislature

2013 Regular Session

By Senate Financial Institutions, Housing & Insurance (originally sponsored by Senators Nelson and Hatfield; by request of Department of Financial Institutions)

READ FIRST TIME 02/20/13.

- AN ACT Relating to the department of financial institutions' regulation of mortgage brokers and clarifying the department's existing
- 3 regulatory authority regarding residential mortgage loan modification
- 4 services; and amending RCW 19.146.010, 19.146.020, 19.146.0201,
- 5 19.146.060, 19.146.220, and 19.146.240.
- 6 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 7 **Sec. 1.** RCW 19.146.010 and 2010 c 35 s 13 are each amended to read 8 as follows:
- 9 Unless the context clearly requires otherwise, the definitions in 10 this section apply throughout this chapter.
- 11 (1) "Affiliate" means any person who directly or indirectly through 12 one or more intermediaries, controls, or is controlled by, or is under 13 common control with another person.
- 14 (2) "Application" means the same as in Regulation X, Real Estate 15 Settlement Procedures, 24 C.F.R. Sec. 3500.
- 16 (3) "Borrower" means any person who consults with or retains a 17 mortgage broker or loan originator in an effort to obtain or seek 18 advice or information on obtaining or applying to obtain a residential

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- mortgage loan, or a residential mortgage loan modification, for himself, herself, or persons including himself or herself, regardless of whether the person actually obtains such a loan.
 - (4) "Computer loan information systems" or "CLI system" means a real estate mortgage financing information system that facilitates the provision of information to consumers by a mortgage broker, loan originator, lender, real estate agent, or other person regarding interest rates and other loan terms available from different lenders.
 - (5) "Department" means the department of financial institutions.
 - (6) "Designated broker" means a natural person designated as the person responsible for activities of the licensed mortgage broker in conducting the business of a mortgage broker under this chapter and who meets the experience and examination requirements set forth in RCW 19.146.210(1)(e).
 - (7) "Director" means the director of financial institutions.
 - (8) "Employee" means an individual who has an employment relationship with a mortgage broker, and the individual is treated as an employee by the mortgage broker for purposes of compliance with federal income tax laws.
 - (9) "Federal banking agencies" means the board of governors of the federal reserve system, comptroller of the currency, director of the office of thrift supervision, national credit union administration, and federal deposit insurance corporation.
 - (10) "Independent contractor" or "person who independently contracts" means any person that expressly or impliedly contracts to perform mortgage brokering services for another and that with respect to its manner or means of performing the services is not subject to the other's right of control, and that is not treated as an employee by the other for purposes of compliance with federal income tax laws.
 - (11)(a) "Loan originator" means a natural person who for direct or indirect compensation or gain, or in the expectation of direct or indirect compensation or gain (i) takes a residential mortgage loan application for a mortgage broker, or (ii) offers or negotiates terms of a mortgage loan. "Loan originator" also includes a person who holds themselves out to the public as able to perform any of these activities. "Loan originator" does not mean persons performing purely administrative or clerical tasks for a mortgage broker. For the purposes of this subsection, "administrative or clerical tasks" means

the receipt, collection, and distribution of information common for the processing of a loan in the mortgage industry and communication with a borrower to obtain information necessary for the processing of a loan.
A person who holds himself or herself out to the public as able to obtain a loan is not performing administrative or clerical tasks.

- (b) "Loan originator" also includes a natural person who for direct or indirect compensation or gain or in the expectation of direct or indirect compensation or gain performs residential mortgage loan modification services or holds himself or herself out as being able to perform residential mortgage loan modification services.
- (c) "Loan originator" does not include a person or entity that only performs real estate brokerage activities and is licensed or registered in accordance with applicable state law, unless the person or entity is compensated by a lender, a mortgage broker, or other mortgage loan originator or by any agent of such a lender, mortgage broker, or other mortgage loan originator. For purposes of this chapter, the term "real estate brokerage activity" means any activity that involves offering or providing real estate brokerage services to the public, including:
- (i) Acting as a real estate agent or real estate broker for a buyer, seller, lessor, or lessee of real property;
- (ii) Bringing together parties interested in the sale, purchase, lease, rental, or exchange of real property;
- (iii) Negotiating, on behalf of any party, any portion of a contract relating to the sale, purchase, lease, rental, or exchange of real property, other than in connection with providing financing with respect to such a transaction;
- (iv) Engaging in any activity for which a person engaged in the activity is required to be registered or licensed as a real estate agent or real estate broker under any applicable law; and
- (v) Offering to engage in any activity, or act in any capacity,
 described in (c)(i) through (iv) of this subsection.
- (d) "Loan originator" does not include a person or entity solely involved in extensions of credit relating to timeshare plans, as that term is defined in section 101(53D) of Title 11, United States Code.
- (e) This subsection does not apply to employees of a housing counseling agency approved by the United States department of housing and urban development unless the employees of a housing counseling

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agency are required under federal law to be licensed individually as loan originators.

- (12) "Loan processor" means an individual who performs clerical or support duties as an employee at the direction of and subject to the supervision and instruction of a person licensed, or exempt from licensing, under this chapter.
- (13) "Lock-in agreement" means an agreement with a borrower made by a mortgage broker or loan originator, in which the mortgage broker or loan originator agrees that, for a period of time, a specific interest rate or other financing terms will be the rate or terms at which it will make a loan available to that borrower.
- (14) "Mortgage broker" means any person who for <u>direct or indirect</u> compensation or gain, or in the expectation of <u>direct or indirect</u> compensation or gain (a) assists a person in obtaining or applying to obtain a residential mortgage loan <u>or performs residential mortgage loan modification services</u> or (b) holds himself or herself out as being able to assist a person in obtaining or applying to obtain a residential mortgage loan <u>or provide residential mortgage loan</u> modification services.
- 20 (15) "Mortgage loan originator" has the same meaning as "loan originator."
 - (16) "Nationwide mortgage licensing system and registry" means a mortgage licensing system developed and maintained by the conference of state bank supervisors and the American association of residential mortgage regulators for the licensing and registration of mortgage loan originators.
 - (17) "Person" means a natural person, corporation, company, limited liability corporation, partnership, or association.
 - (18) "Principal" means any person who controls, directly or indirectly through one or more intermediaries, or alone or in concert with others, a ten percent or greater interest in a partnership, company, association, or corporation, and the owner of a sole proprietorship.
- 34 (19) "Residential mortgage loan" means any loan primarily for 35 personal, family, or household use secured by a mortgage or deed of 36 trust on residential real estate upon which is constructed or intended 37 to be constructed a single-family dwelling or multiple-family dwelling 38 of four or less units.

(20) "Residential mortgage loan modification" means a change in one or more of a residential mortgage loan's terms or conditions. Changes to a residential mortgage loan's terms or conditions include but are not limited to forbearances; repayment plans; changes in interest rates, loan terms, or loan types; capitalizations of arrearages; or principal reductions.

- (21) "Residential mortgage loan modification services" includes negotiating, attempting to negotiate, arranging, attempting to arrange, or otherwise offering to perform a residential mortgage loan modification. "Residential mortgage loan modification services" also includes the collection of data for submission to any entity performing mortgage loan modification services.
- (22) "S.A.F.E. act" means the secure and fair enforcement for mortgage licensing act of 2008, or Title V of the housing and economic recovery act of 2008 ("HERA"), P.L. 110-289, effective July 30, 2008.
- (23) "Third-party provider" means any person other than a mortgage broker or lender who provides goods or services to the mortgage broker in connection with the preparation of the borrower's loan and includes, but is not limited to, credit reporting agencies, title companies, appraisers, structural and pest inspectors, or escrow companies.
- (24) "Third-party residential mortgage loan modification services" means residential mortgage loan modification services offered or performed by any person other than the owner or servicer of the loan.
- (25) "Unique identifier" means a number or other identifier assigned by protocols established by the nationwide mortgage licensing system and registry.
- **Sec. 2.** RCW 19.146.020 and 2009 c 528 s 2 are each amended to read as follows:
 - (1) The following are exempt from all provisions of this chapter:
 - (a) Any person doing business under the laws of the state of Washington or the United States, and any federally insured depository institution doing business under the laws of any other state, relating to commercial banks, bank holding companies, savings banks, trust companies, savings and loan associations, credit unions, insurance companies, or real estate investment trusts as defined in 26 U.S.C. Sec. 856 and the affiliates, subsidiaries, and service corporations thereof;

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- (b) Any person doing business under the consumer loan act is exempt from this chapter only for that business conducted under the authority and coverage of the consumer loan act;
- (c) An attorney licensed to practice law in this state ((who is not principally engaged in the business of negotiating residential mortgage loans when such attorney renders services in the course of his or her practice as an attorney)). However, (i) all mortgage broker or loan originator services must be performed by the attorney while engaged in the practice of law; (ii) all mortgage broker or loan originator services must be performed under a business that is publicly identified and operated as a law practice; and (iii) all funds associated with the transaction and received by the attorney must be deposited in, maintained in, and disbursed from a trust account to the extent required by rules enacted by the Washington supreme court regulating the conduct of attorneys;
- (d) Any person doing any act under order of any court, except for a person subject to an injunction to comply with any provision of this chapter or any order of the director issued under this chapter;
- (e) A real estate broker or salesperson licensed by the state who obtains financing for a real estate transaction involving a bona fide sale of real estate in the performance of his or her duties as a real estate broker and who receives only the customary real estate broker's or salesperson's commission in connection with the transaction;
- (f) The United States of America, the state of Washington, any other state, and any Washington city, county, or other political subdivision, and any agency, division, or corporate instrumentality of any of the entities in this subsection (1)(f);
- (g) A real estate broker who provides only information regarding rates, terms, and lenders in connection with a CLI system, who receives a fee for providing such information, who conforms to all rules of the director with respect to the providing of such service, and who discloses on a form approved by the director that to obtain a loan the borrower must deal directly with a mortgage broker or lender. However, a real estate broker shall not be exempt if he or she does any of the following:
- 36 (i) Holds himself or herself out as able to obtain a loan from a 37 lender;

- 1 (ii) Accepts a loan application, or submits a loan application to 2 a lender;
- 3 (iii) Accepts any deposit for third-party services or any loan fees 4 from a borrower, whether such fees are paid before, upon, or after the 5 closing of the loan;
- 6 (iv) Negotiates rates or terms with a lender on behalf of a 7 borrower; or
 - (v) Provides the disclosure required by RCW 19.146.030(1);

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- 9 (h) Registered mortgage loan originators, or any individual 10 required to be registered; and
 - (i) A manufactured or modular home retailer employee who performs purely administrative or clerical tasks and who receives only the customary salary or commission from the employer in connection with the transaction.
 - (2) Any person otherwise exempted from the licensing provisions of this chapter may voluntarily submit an application to the director for a mortgage broker's license. The director shall review such application and may grant or deny licenses to such applicants upon the same grounds and with the same fees as may be applicable to persons required to be licensed under this chapter.
 - (a) Upon receipt of a license under this subsection, the licensee is required to continue to maintain a valid license, is subject to all provisions of this chapter, and has no further right to claim exemption from the provisions of this chapter except as provided in (b) of this subsection.
 - (b) Any licensee under this subsection who would otherwise be exempted from the requirements of licensing by this section may apply to the director for exemption from licensing. The director shall adopt rules for reviewing such applications and shall grant exemptions from licensing to applications which are consistent with those rules and consistent with the other provisions of this chapter.
- 32 **Sec. 3.** RCW 19.146.0201 and 2009 c 528 s 3 are each amended to 33 read as follows:
- It is a violation of this chapter for a loan originator or mortgage broker required to be licensed under this chapter to:
- 36 (1) Directly or indirectly employ any scheme, device, or artifice 37 to defraud or mislead borrowers or lenders or to defraud any person;

- 1 (2) Engage in any unfair or deceptive practice toward any person;
 - (3) Obtain property by fraud or misrepresentation;
 - (4) Solicit or enter into a contract with a borrower that provides in substance that the mortgage broker may earn a fee or commission through the mortgage broker's "best efforts" to obtain a loan even though no loan is actually obtained for the borrower;
 - (5) Solicit, advertise, or enter into a contract for specific interest rates, points, or other financing terms unless the terms are actually available at the time of soliciting, advertising, or contracting from a person exempt from licensing under RCW 19.146.020(1)(f) or a lender with whom the mortgage broker maintains a written correspondent or loan broker agreement under RCW 19.146.040;
 - (6) Fail to make disclosures to loan applicants and noninstitutional investors as required by RCW 19.146.030 and any other applicable state or federal law;
 - (7) Make, in any manner, any false or deceptive statement or representation with regard to the rates, points, or other financing terms or conditions for a residential mortgage loan or engage in bait and switch advertising;
 - (8) Negligently make any false statement or knowingly and willfully make any omission of material fact in connection with any reports filed by a mortgage broker or in connection with any investigation conducted by the department;
 - (9) Make any payment, directly or indirectly, to any appraiser of a property, for the purposes of influencing the independent judgment of the appraiser with respect to the value of the property;
 - (10) Advertise any rate of interest without conspicuously disclosing the annual percentage rate implied by such rate of interest;
 - (11) Fail to comply with ((any requirement of the truth-in-lending act, 15 U.S.C. Sec. 1601 and Regulation Z, 12 C.F.R. Sec. 226; the real estate settlement procedures act, 12 U.S.C. Sec. 2601 and Regulation X, 24 C.F.R. Sec. 3500; the equal credit opportunity act, 15 U.S.C. Sec. 1691 and Regulation B, Sec. 202.9, 202.11, and 202.12; Title V, Subtitle A of the financial modernization act of 1999 (known as the "Gramm-Leach-Bliley act"), 12 U.S.C. Secs. 6801-6809; the federal trade commission's privacy rules, 16 C.F.R. Parts 313-314, mandated by the Gramm-Leach-Bliley act; the home mortgage disclosure act, 12 U.S.C. Sec. 2801 et seq. and Regulation C, home mortgage disclosure; the

- federal trade commission act, 12 C.F.R. Part 203, 15 U.S.C. Sec. 45(a); the telemarketing and consumer fraud and abuse act, 15 U.S.C. Secs. 6101 to 6108; and the federal trade commission telephone sales rule, 16 C.F.R. Part 310, as these acts existed on January 1, 2007, or such subsequent date as may be provided by the department by rule, in any advertising of residential mortgage loans, or any other applicable mortgage broker or loan originator activities covered by the acts. The department may adopt by rule requirements that mortgage brokers and loan originators comply with other applicable federal statutes and regulations in any advertising of residential mortgage loans, or any other mortgage broker or loan originator activity)) state and federal laws applicable to the activities governed by this chapter;
 - (12) Fail to pay third-party providers no later than thirty days after the recording of the loan closing documents or ninety days after completion of the third-party service, whichever comes first, unless otherwise agreed or unless the third-party service provider has been notified in writing that a bona fide dispute exists regarding the performance or quality of the third-party service;

- (13) Collect, charge, attempt to collect or charge or use or propose any agreement purporting to collect or charge any fee prohibited by RCW 19.146.030 or 19.146.070;
- (14)(a) Except when complying with (b) and (c) of this subsection, act as a loan originator in any transaction (i) in which the loan originator acts or has acted as a real estate broker or salesperson or (ii) in which another person doing business under the same licensed real estate broker acts or has acted as a real estate broker or salesperson;
- (b) Prior to providing mortgage services to the borrower, a loan originator, in addition to other disclosures required by this chapter and other laws, shall provide to the borrower the following written disclosure:
 - THIS IS TO GIVE YOU NOTICE THAT I OR ONE OF MY ASSOCIATES HAVE/HAS ACTED AS A REAL ESTATE BROKER OR SALESPERSON REPRESENTING THE BUYER/SELLER IN THE SALE OF THIS PROPERTY TO YOU. I AM ALSO A LOAN ORIGINATOR, AND WOULD LIKE TO PROVIDE MORTGAGE SERVICES TO YOU IN CONNECTION WITH YOUR LOAN TO PURCHASE THE PROPERTY.
- 38 YOU ARE NOT REQUIRED TO USE ME AS A LOAN ORIGINATOR IN

- 1 CONNECTION WITH THIS TRANSACTION. YOU ARE FREE TO COMPARISON
 2 SHOP WITH OTHER MORTGAGE BROKERS AND LENDERS, AND TO SELECT ANY
 3 MORTGAGE BROKER OR LENDER OF YOUR CHOOSING; and
- (c) A real estate broker or salesperson licensed under chapter 4 5 18.85 RCW who also acts as a mortgage broker shall carry on such 6 mortgage broker business activities and shall maintain such person's mortgage broker business records separate and apart from the real 7 estate broker activities conducted pursuant to chapter 18.85 RCW. Such 8 9 activities shall be deemed separate and apart even if they are 10 conducted at an office location with a common entrance and mailing address, so long as each business is clearly identified by a sign 11 visible to the public, each business is physically separated within the 12 13 office facility, and no deception of the public as to the separate 14 identities of the broker business firms results. This subsection 15 (14)(c) shall not require a real estate broker or salesperson licensed 16 under chapter 18.85 RCW who also acts as a mortgage broker to maintain 17 a physical separation within the office facility for the conduct of its estate and mortgage broker activities where the director 18 determines that maintaining such physical separation would constitute 19 20 an undue financial hardship upon the mortgage broker and is unnecessary 21 for the protection of the public; or
- 22 (15) Fail to comply with any provision of RCW 19.146.030 through 23 19.146.080 or any rule adopted under those sections.
- 24 **Sec. 4.** RCW 19.146.060 and 2006 c 19 s 7 are each amended to read 25 as follows:
- 26 (1) A mortgage broker shall use generally accepted accounting 27 principles.
 - (2) Except as otherwise provided in subsection (3) of this section, a mortgage broker shall maintain accurate and current books and records which shall be readily available at a location available to the director until at least ((twenty-five months)) three years have elapsed following the effective period to which the books and records relate.
- 33 (3) Where a mortgage broker's usual business location is outside of 34 the state of Washington, the mortgage broker shall, as determined by 35 the director by rule, either maintain its books and records at a 36 location in this state, or reimburse the director for his or her

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- expenses, including but not limited to transportation, food, and lodging expenses, relating to any examination or investigation resulting under this chapter.
 - (4) "Books and records" includes but is not limited to:

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- (a) Copies of all advertisements placed by or at the request of the 5 mortgage broker which mention rates or fees. In the case of radio or 6 7 television advertisements, or advertisements placed on a telephonic 8 information line or other electronic source of information including 9 but not limited to a computer database or electronic bulletin board, a 10 mortgage broker shall keep copies of the precise script for the 11 advertisement. All advertisement records shall include for each 12 advertisement the date or dates of publication and name of each 13 periodical, broadcast station, or telephone information line which published the advertisement or, in the case of a flyer or other 14 15 material distributed by the mortgage broker, the dates, methods, and areas of distribution; and 16
 - (b) Copies of all documents, notes, computer records if not stored in printed form, correspondence or memoranda relating to a borrower from whom the mortgage broker has accepted a deposit or other funds, or accepted a residential mortgage loan application or with whom the mortgage broker has entered into an agreement to assist in obtaining a residential mortgage loan.
- 23 **Sec. 5.** RCW 19.146.220 and 2006 c 19 s 13 are each amended to read 24 as follows:
 - (1) The director may enforce all laws and rules relating to the licensing of mortgage brokers and loan originators, grant or deny licenses to mortgage brokers and loan originators, and hold hearings.
 - (2) The director may impose fines or order restitution against licensees or other persons subject to this chapter, or deny, suspend, decline to renew, or revoke licenses for:
 - (a) Violations of orders, including cease and desist orders;
 - (b) False statements or omission of material information on the application that, if known, would have allowed the director to deny the application for the original license;
- 35 (c) Failure to pay a fee required by the director or maintain the required bond;

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- 1 (d) Failure to comply with any directive, order, or subpoena of the director; or
 - (e) Any violation of this chapter.

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- (3) The director may impose fines on an employee, loan originator, independent contractor, or agent of the licensee, or other person subject to this chapter for:
- (a) Any violations of ((RCW 19.146.0201 (1) through (9) or (13), 19.146.030 through 19.146.080, 19.146.200, 19.146.205(4), or 19.146.265)) this chapter; or
 - (b) Failure to comply with any directive or order of the director.
- (4) The director may issue orders directing a licensee, its employee, loan originator, independent contractor, agent, or other person subject to this chapter to cease and desist from conducting business.
- (5) The director may issue orders removing from office or prohibiting from participation in the conduct of the affairs of a licensed mortgage broker, or both, any officer, principal, employee, or loan originator of any licensed mortgage broker or any person subject to licensing under this chapter for:
- 20 (a) Any violation of ((19.146.0201 (1) through (9) or (13), 21 19.146.030 through 19.146.080, 19.146.200, 19.146.205(4), or 22 19.146.265)) this chapter;
 - (b) False statements or omission of material information on the application that, if known, would have allowed the director to deny the application for the original license;
 - (c) Conviction of a gross misdemeanor involving dishonesty or financial misconduct or a felony after obtaining a license; or
 - (d) Failure to comply with any directive or order of the director.
 - (6) Each day's continuance of a violation or failure to comply with any directive or order of the director is a separate and distinct violation or failure.
 - (7) The director shall establish by rule standards for licensure of applicants licensed in other jurisdictions.
- 34 (8) The director shall immediately suspend the license or 35 certificate of a person who has been certified pursuant to RCW 36 74.20A.320 by the department of social and health services as a person 37 who is not in compliance with a support order. If the person has 38 continued to meet all other requirements for reinstatement during the

- suspension, reissuance of the license or certificate shall be automatic upon the director's receipt of a release issued by the department of social and health services stating that the licensee is in compliance with the order.
- 5 **Sec. 6.** RCW 19.146.240 and 1997 c 106 s 15 are each amended to 6 read as follows:

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- (1) The director or any person injured by a violation of this chapter may bring an action against the surety bond or approved alternative of the licensed mortgage broker who committed the violation or who employed or engaged the loan originator who committed the violation.
- (2)(a) The director or any person who is damaged by the licensee's or its loan originator's violation of this chapter, or rules adopted under this chapter, may bring suit upon the surety bond or approved alternative in the superior court of any county in which jurisdiction over the licensee may be obtained. Jurisdiction shall be exclusively in the superior court. ((Any such action must be brought not later than one year after the alleged violation of this chapter or rules adopted under this chapter.)) Except as provided in subsection (2)(b) of this section, in the event valid claims of borrowers against a bond or deposit exceed the amount of the bond or deposit, each borrower claimant shall only be entitled to a pro rata amount, based on the amount of the claim as it is valid against the bond or deposit, without regard to the date of filing of any claim or action. If, after all valid borrower claims are paid, valid claims by nonborrower claimants exceed the remaining amount of the bond or deposit, each nonborrower claimant shall only be entitled to a pro rata amount, based on the amount of the claim as it is valid against the bond or deposit, without regard to the date of the filing or any claim or action. A judgment arising from a violation of this chapter or rule adopted under this chapter shall be entered for actual damages and in no case be less than the amount paid by the borrower to the licensed mortgage broker plus reasonable attorneys' fees and costs. In no event shall the surety bond or approved alternative provide payment for any trebled or punitive damages.
- (b) Borrowers shall be given priority over the director and other persons in distributions in actions against the surety bond. The

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director and other third parties shall then be entitled to distribution to the extent of their claims as found valid against the remainder of the bond. In the case of claims made by any person or entity who is not a borrower, no final judgment may be entered prior to one hundred eighty days following the date the claim is filed. This provision regarding priority shall not restrict the right of any claimant to file a claim ((within one year)).

(3) The remedies provided under this section are cumulative and nonexclusive and do not affect any other remedy available at law.

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