

SSB 5620 - S AMD TO S AMD (S-2002.3/17) 126
By Senator Carlyle

ADOPTED 03/07/2017

1 On page 32, after line 30 of the amendment, insert the following:

2 "NEW SECTION. **Sec. 35.** (1) A transportation network company
3 driver, transportation network company, any of the company's agents,
4 or any person acting on behalf of a transportation network company
5 may not take adverse action against any transportation network
6 company rider or riders if:

7 (a) The rider or former rider has informed any other person or
8 made a complaint, or the driver or transportation network company
9 believes a rider has informed any other person or made a complaint,
10 including to the driver, the transportation network company, the
11 department, the attorney general, or any other person, that the
12 driver or transportation network company engaged in conduct that the
13 rider reasonably believes violates this chapter;

14 (b) The rider or former rider has sought information about the
15 rider's rights under this chapter or informed others about their
16 rights under this chapter; or

17 (c) The rider or former rider has, or the driver or
18 transportation network company believes a rider has, otherwise
19 exercised rights protected under this chapter.

20 (2) For purposes of this section, "adverse action" means revoking
21 or denying services.

22 NEW SECTION. **Sec. 36.** (1) The legislature finds that the
23 practices covered under this chapter are matters vitally affecting
24 the public interest for the purpose of applying chapter 19.86 RCW. A
25 violation of this chapter is not reasonable in relation to the
26 development and preservation of business and is an unfair or
27 deceptive act in trade or commerce and an unfair method of
28 competition for the purpose of applying chapter 19.86 RCW.

29 (2) The attorney general must maintain a toll-free number for
30 complaints from transportation network company riders or former
31 riders related to this chapter and maintain a web site to inform
32 riders of their rights under this chapter.

1 (3) The transportation network company must maintain data
2 regarding transportation network company rider complaints. The
3 department and attorney general must have access to the data."

4 Renumber the remaining sections consecutively and correct any
5 internal references accordingly.

6 On page 33, line 1 of the amendment, after "34" insert "through
7 36"

EFFECT: Provides transportation network company riders
protections from adverse actions against them by a transportation
network company driver, transportation network company, or any of its
agents because of a complaint. Creates a toll-free number and web
site to inform riders of their rights and to receive complaints by
transportation network company riders or former riders.

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