

CERTIFICATION OF ENROLLMENT

**SUBSTITUTE HOUSE BILL 2516**

65th Legislature  
2018 Regular Session

Passed by the House February 12, 2018  
Yeas 58 Nays 40

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**Speaker of the House of Representatives**

Passed by the Senate February 27, 2018  
Yeas 37 Nays 12

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**President of the Senate**

Approved

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**Governor of the State of Washington**

CERTIFICATE

I, Bernard Dean, Chief Clerk of the House of Representatives of the State of Washington, do hereby certify that the attached is **SUBSTITUTE HOUSE BILL 2516** as passed by House of Representatives and the Senate on the dates hereon set forth.

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**Chief Clerk**

FILED

**Secretary of State  
State of Washington**

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**SUBSTITUTE HOUSE BILL 2516**

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Passed Legislature - 2018 Regular Session

**State of Washington                      65th Legislature                      2018 Regular Session**

**By** House Health Care & Wellness (originally sponsored by Representatives Cody, Harris, Jenkins, Robinson, Tharinger, Caldier, and Macri)

READ FIRST TIME 02/02/18.

1            AN ACT Relating to modernizing the health benefit exchange  
2 statutes by aligning statutes with current practice and making  
3 clarifying changes to the health benefit exchange enabling statute;  
4 amending RCW 43.71.010, 43.71.020, 43.71.030, 43.71.060, 43.71.065,  
5 43.71.070, 43.71.075, 43.71.080, and 48.43.039; and repealing RCW  
6 43.71.035, 43.71.040, 43.71.050, and 43.71.090.

7 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

8            **Sec. 1.** RCW 43.71.010 and 2013 2nd sp.s. c 6 s 1 are each  
9 amended to read as follows:

10            The definitions in this section apply throughout this chapter  
11 unless the context clearly requires otherwise. Terms and phrases used  
12 in this chapter that are not defined in this section must be defined  
13 as consistent with implementation of a state health benefit exchange  
14 pursuant to (~~the affordable care act~~) applicable federal law.

15            (1) (~~"Affordable care act" means the federal patient protection  
16 and affordable care act, P.L. 111-148, as amended by the federal  
17 health care and education reconciliation act of 2010, P.L. 111-152,  
18 or federal regulations or guidance issued under the affordable care  
19 act.~~

20            (2)) "Authority" means the Washington state health care  
21 authority, established under chapter 41.05 RCW.

1       (~~(3)~~) (2) "Board" means the governing board established in RCW  
2 43.71.020.

3       (~~(4)~~) (3) "Commissioner" means the insurance commissioner,  
4 established in Title 48 RCW.

5       (~~(5)~~) (4) "Exchange" means the Washington health benefit  
6 exchange established in RCW 43.71.020.

7       (~~(6)~~) (5) "Self-sustaining" means capable of operating with  
8 revenue attributable to the operations of the exchange. Self-  
9 sustaining sources include, but are not limited to, federal grants,  
10 federal premium tax subsidies and credits, charges to health  
11 carriers, premiums paid by enrollees, and premium taxes under RCW  
12 48.14.0201(5)(b) and 48.14.020(2).

13       **Sec. 2.** RCW 43.71.020 and 2012 c 87 s 3 are each amended to read  
14 as follows:

15       (1) The Washington health benefit exchange is established and  
16 constitutes a self-sustaining public-private partnership separate and  
17 distinct from the state, exercising functions delineated in chapter  
18 317, Laws of 2011. By January 1, 2014, the exchange shall operate  
19 consistent with (~~the affordable care act~~) applicable federal law  
20 subject to statutory authorization. The exchange shall have a  
21 governing board consisting of persons with expertise in the  
22 Washington health care system and private and public health care  
23 coverage. The (~~initial~~) membership of the board shall be appointed  
24 as follows:

25       (a) (~~By October 1, 2011,~~) Each of the two largest caucuses in  
26 both the house of representatives and the senate shall submit to the  
27 governor a list of five nominees who are not legislators or employees  
28 of the state or its political subdivisions, with no caucus submitting  
29 the same nominee.

30       (i) The nominations from the largest caucus in the house of  
31 representatives must include at least one employee benefit  
32 specialist;

33       (ii) The nominations from the second largest caucus in the house  
34 of representatives must include at least one health economist or  
35 actuary;

36       (iii) The nominations from the largest caucus in the senate must  
37 include at least one representative of health consumer advocates;

38       (iv) The nominations from the second largest caucus in the senate  
39 must include at least one representative of small business;

1 (v) The remaining nominees must have demonstrated and  
2 acknowledged expertise in at least one of the following areas:  
3 Individual health care coverage, small employer health care coverage,  
4 health ((benefits)) benefit plan administration, health care finance  
5 and economics, actuarial science, or administering a public or  
6 private health care delivery system.

7 (b) ((By December 15, 2011,)) The governor shall appoint two  
8 members from each list submitted by the caucuses under (a) of this  
9 subsection. The appointments made under this subsection (1)(b) must  
10 include at least one employee benefits specialist, one health  
11 economist or actuary, one representative of small business, and one  
12 representative of health consumer advocates. The remaining four  
13 members must have a demonstrated and acknowledged expertise in at  
14 least one of the following areas: Individual health care coverage,  
15 small employer health care coverage, health ((benefits)) benefit plan  
16 administration, health care finance and economics, actuarial science,  
17 or administering a public or private health care delivery system.

18 (c) ((By December 15, 2011,)) The governor shall appoint a ninth  
19 member to serve as chair. The chair may not be an employee of the  
20 state or its political subdivisions. The chair shall serve as a  
21 nonvoting member except in the case of a tie.

22 (d) The following members shall serve as nonvoting, ex officio  
23 members of the board:

24 (i) The insurance commissioner or his or her designee; and

25 (ii) The administrator of the health care authority, or his or  
26 her designee.

27 (2) Initial members of the board shall serve staggered terms not  
28 to exceed four years. Members appointed thereafter shall serve two-  
29 year terms.

30 (3) A member of the board whose term has expired or who otherwise  
31 leaves the board shall be replaced by gubernatorial appointment. Upon  
32 the expiration of a member's term, the member shall continue to serve  
33 until a successor has been appointed and has assumed office. When the  
34 person leaving was nominated by one of the caucuses of the house of  
35 representatives or the senate, his or her replacement shall be  
36 appointed from a list of five nominees submitted by that caucus  
37 within thirty days after the person leaves. If the member to be  
38 replaced is the chair, the governor shall appoint a new chair within  
39 thirty days after the vacancy occurs. A person appointed to replace a  
40 member who leaves the board prior to the expiration of his or her

1 term shall serve only the duration of the unexpired term. Members of  
2 the board may be reappointed to multiple terms.

3 (4) No board member may be appointed if his or her participation  
4 in the decisions of the board could benefit his or her own financial  
5 interests or the financial interests of an entity he or she  
6 represents. A board member who develops such a conflict of interest  
7 shall resign or be removed from the board.

8 (5) Members of the board must be reimbursed for their travel  
9 expenses while on official business in accordance with RCW 43.03.050  
10 and 43.03.060. The board shall prescribe rules for the conduct of its  
11 business. Meetings of the board are at the call of the chair.

12 (6) The exchange and the board are subject only to the provisions  
13 of chapter 42.30 RCW, the open public meetings act, and chapter 42.56  
14 RCW, the public records act, and not to any other law or regulation  
15 generally applicable to state agencies. Consistent with the open  
16 public meetings act, the board may hold executive sessions to  
17 consider proprietary or confidential nonpublished information.

18 (7)(a) The board shall establish an advisory committee to allow  
19 for the views of the health care industry and other stakeholders to  
20 be heard in the operation of the health benefit exchange.

21 (b) The board may establish technical advisory committees or seek  
22 the advice of technical experts when necessary to execute the powers  
23 and duties included in chapter 317, Laws of 2011.

24 (8) Members of the board are not civilly or criminally liable and  
25 may not have any penalty or cause of action of any nature arise  
26 against them for any action taken or not taken, including any  
27 discretionary decision or failure to make a discretionary decision,  
28 when the action or inaction is done in good faith and in the  
29 performance of the powers and duties under chapter 317, Laws of 2011.  
30 Nothing in this section prohibits legal actions against the board to  
31 enforce the board's statutory or contractual duties or obligations.

32 (9) In recognition of the government-to-government relationship  
33 between the state of Washington and the federally recognized tribes  
34 in the state of Washington, the board shall consult with the American  
35 Indian health commission.

36 **Sec. 3.** RCW 43.71.030 and 2015 3rd sp.s. c 33 s 1 are each  
37 amended to read as follows:

38 (1) The exchange has the authority to:

1 (a) Provide an application and enrollment portal for individual  
2 and small group health and dental insurance and state and federal  
3 health care programs;

4 (b) Certify qualified health and dental plans to be offered for  
5 enrollment through the exchange;

6 (c) Provide consumer education and assistance regarding cost and  
7 coverage of certified plans, plan selection, eligibility for  
8 subsidies, and health insurance literacy, which must include, but not  
9 be limited to, a web site, toll-free call center, and consumer  
10 assistance by navigators and insurance producers;

11 (d) Determine eligibility for premium tax credits, cost-sharing  
12 reductions, other available subsidies, and enrollment in state and  
13 federal health care programs consistent with applicable federal law;  
14 and

15 (e) Provide data and assistance necessary to facilitate payments  
16 of premium tax credits and other subsidies.

17 (2) The exchange may, in exercising its authority consistent with  
18 the purposes of this chapter: (a) Sue and be sued in its own name;  
19 (b) make and execute agreements, contracts, and other instruments,  
20 with any public or private person or entity; (c) employ, contract  
21 with, or engage personnel; (d) pay administrative costs; (e) accept  
22 grants, donations, loans of funds, and contributions in money,  
23 services, materials or otherwise, from the United States or any of  
24 its agencies, from the state of Washington and its agencies or from  
25 any other source, and use or expend those moneys, services,  
26 materials, or other contributions; (f) aggregate or delegate the  
27 aggregation of funds that comprise the premium for a health plan; and  
28 (g) ~~((complete)) perform other duties necessary ((to begin open)) for~~  
29 enrollment in ~~((qualified health plans)) health coverage~~ through the  
30 exchange ~~((beginning October 1, 2013)).~~

31 ~~((+2)) (3) The board shall develop and implement a methodology~~  
32 ~~to ensure the exchange is self-sustaining ((after December 31,~~  
33 ~~2014)). The board shall seek input from health carriers to develop~~  
34 ~~funding mechanisms that fairly and equitably apportion among carriers~~  
35 ~~the reasonable administrative costs and expenses incurred to~~  
36 ~~implement the provisions of this chapter. ((The board shall submit~~  
37 ~~its recommendations to the legislature by December 1, 2012. If the~~  
38 ~~legislature does not enact legislation during the 2013 regular~~  
39 ~~session to modify or reject the board's recommendations, the board~~  
40 ~~may proceed with implementation of the recommendations.~~

1       ~~(3))~~ (4) The board shall establish policies that permit city and  
2 county governments, Indian tribes, tribal organizations, urban Indian  
3 organizations, private foundations, and other entities to pay  
4 premiums and cost sharing on behalf of qualified individuals.

5       ~~((4))~~ (5) The employees of the exchange may participate in the  
6 public employees' retirement system under chapter 41.40 RCW and the  
7 public employees' benefits board under chapter 41.05 RCW.

8       ~~((5))~~ (6) Qualified employers may access coverage for their  
9 employees through the exchange for small groups under ~~((section 1311~~  
10 ~~of P.L. 111-148 of 2010, as amended))~~ applicable federal law. The  
11 exchange shall enable any qualified employer to specify a level of  
12 coverage so that any of its employees may enroll in any qualified  
13 health plan offered through the small group exchange at the specified  
14 level of coverage. The exchange may offer information to consumers  
15 and small businesses about qualified small employer health  
16 reimbursement arrangements.

17       ~~((6))~~ (7) The exchange shall report its activities and status  
18 to the governor and the legislature as requested, and no less often  
19 than annually.

20       ~~((7))~~ (8) By January ~~((1, 2016))~~ 1st of each year, the exchange  
21 must submit to the legislature, the governor's office, and the board  
22 ~~((a five year spending plan))~~ an annual financial report that  
23 identifies ~~((potential reductions in exchange per member per month~~  
24 ~~spending below the per member per month levels based on a calculation~~  
25 ~~from the 2015-2017 biennium appropriation))~~ the annual cost of  
26 operating the exchange. The report must identify specific reductions  
27 in spending in the following areas: Call center, information  
28 technology, and staffing. ~~((The exchange must provide annual updates~~  
29 ~~on the reduction identified in the spending plan))~~ The report must  
30 include:

31       (a) A report of all expenses;  
32       (b) Beginning and ending fund balances, by fund source;  
33       (c) Any contracts or contract amendments signed by the exchange;  
34       (d) An accounting of staff required to operate the exchange  
35 broken out by full-time equivalent positions, contracted employees,  
36 temporary staff, and any other relevant designation that indicates  
37 the staffing level of the exchange; and

38       (e) A per member per month metric, per qualified health plan  
39 enrollee and apple health enrollee, calculated by dividing funds  
40 allocated for the exchange over the 2015-2017 biennium by the number

1 of enrollees in both qualified health plans and apple health during  
2 the year.

3 ~~((8) By January 1, 2016, the exchange must develop metrics, with~~  
4 ~~actuarial support and input from the health care authority, office of~~  
5 ~~insurance commissioner, office of financial management, and other~~  
6 ~~relevant agencies, that capture current spending levels that include~~  
7 ~~a per member per month metric; establish five-year benchmarks for~~  
8 ~~spending reductions; monitor ongoing progress toward achieving those~~  
9 ~~benchmarks; and post progress to date toward achieving the~~  
10 ~~established benchmark on the exchange public corporate web site.~~  
11 ~~Quarterly updates must be provided to relevant legislative committees~~  
12 ~~and the board.~~

13 ~~(9) For biennia following 2015-2017, the exchange must include~~  
14 ~~additional detail capturing the annual cost of operating the~~  
15 ~~exchange, per qualified health plan enrollee and apple health~~  
16 ~~enrollee per month, as calculated by dividing funds allocated for the~~  
17 ~~exchange over the 2015-2017 biennium by the number of enrollees in~~  
18 ~~both qualified health plans and apple health during the year. The~~  
19 ~~data must be tracked and reported to the legislature and the board on~~  
20 ~~an annual basis.~~

21 ~~(10))~~ (9)(a) The exchange shall prepare and annually update a  
22 strategic plan for the development, maintenance, and improvement of  
23 exchange operations for the purpose of assisting the exchange in  
24 establishing priorities to better serve the needs of its specific  
25 constituency and the public in general. The strategic plan is the  
26 exchange's process for defining its methodology for achieving optimal  
27 outcomes, for complying with applicable state and federal statutes,  
28 rules, regulations, and mandatory policies, and for guaranteeing an  
29 appropriate level of transparency in its dealings. The strategic plan  
30 must include, but is not limited to:

31 (i) Comprehensive five-year and ten-year plans for the exchange's  
32 direction with clearly defined outcomes and goals;

33 (ii) Concrete plans for achieving or surpassing desired outcomes  
34 and goals;

35 (iii) Strategy for achieving enrollment and reenrollment targets;

36 (iv) Detailed stakeholder and external communication plans; and

37 (v) Identification of funding sources, and a plan for how it will  
38 fund and allocate resources to pursue desired goals and outcomes(~~+~~  
39 ~~and~~

40 ~~(vi) A detailed report including:~~



1 ~~(A) Salaries of all current employees of the exchange, including~~  
2 ~~starting salary, any increases received, and the basis for any~~  
3 ~~increases;~~

4 ~~(B) Salary, overtime, and compensation policies for staff of the~~  
5 ~~exchange;~~

6 ~~(C) A report of all expenses;~~

7 ~~(D) Beginning and ending fund balances, by fund source;~~

8 ~~(E) Any contracts or contract amendments signed by the exchange;~~  
9 ~~and~~

10 ~~(F) An accounting of staff required to operate the exchange~~  
11 ~~broken out by full-time equivalent positions, contracted employees,~~  
12 ~~temporary staff, and any other relevant designation that indicates~~  
13 ~~the staffing level of the exchange)).~~

14 (b) The strategic plan and its updates must be submitted to the  
15 authority, the appropriate committees of the legislature, and the  
16 board by September 30th of each year (~~beginning September 30, 2015;~~  
17 ~~the report of expenses for items identified in (a)(vi)(C) through (F)~~  
18 ~~of this subsection must be submitted to the appropriate committees of~~  
19 ~~the legislature and the board on a quarterly basis)).~~

20 **Sec. 4.** RCW 43.71.060 and 2013 2nd sp.s. c 6 s 2 are each  
21 amended to read as follows:

22 (1) The health benefit exchange account is created in the state  
23 treasury. Moneys in the account may be spent only after  
24 appropriation. Expenditures from the account may only be used to fund  
25 the operation of the exchange and identification, collection, and  
26 distribution of premium taxes collected under RCW 48.14.0201(5)(b)  
27 and 48.14.020(2).

28 (2) The following funds must be deposited in the account:

29 (a) Premium taxes collected under RCW 48.14.0201(5)(b) and  
30 48.14.020(2);

31 (b) Assessments authorized under RCW 43.71.080; and

32 (c) Amounts transferred by the pool administrator as specified in  
33 the state omnibus appropriations act pursuant to RCW 48.41.090.

34 (3) All receipts from federal grants received (~~under the~~  
35 ~~affordable care act~~) may be deposited into the account. Expenditures  
36 from the account may be used only for purposes consistent with the  
37 grants.

38 (~~(4) During the 2013-2015 fiscal biennium, the legislature may~~  
39 ~~transfer from the health benefit exchange account to the state~~

1 ~~general fund such amounts as reflect the excess fund balance of the~~  
2 ~~account.))~~

3 **Sec. 5.** RCW 43.71.065 and 2012 c 87 s 8 are each amended to read  
4 as follows:

5 (1) The board shall certify a plan as a qualified health plan to  
6 be offered through the exchange if the plan is determined by the:

7 (a) Insurance commissioner to meet the requirements of Title 48  
8 RCW and rules adopted by the commissioner pursuant to chapter 34.05  
9 RCW to implement the requirements of Title 48 RCW;

10 (b) Board to meet the requirements of ~~((the affordable care act))~~  
11 applicable federal law for certification as a qualified health plan;  
12 and

13 (c) Board to include tribal clinics and urban Indian clinics as  
14 essential community providers in the plan's provider network  
15 consistent with federal law. If consistent with federal law,  
16 integrated delivery systems shall be exempt from the requirement to  
17 include essential community providers in the provider network.

18 (2) Consistent with ~~((section 1311 of P.L. 111-148 of 2010, as~~  
19 ~~amended))~~ applicable federal law, the board shall allow stand-alone  
20 dental plans to offer coverage in the exchange beginning January 1,  
21 2014. Dental benefits offered in the exchange must be offered and  
22 priced separately to assure transparency for consumers.

23 (3) The board may permit direct primary care medical home plans,  
24 consistent with ~~((section 1301 of P.L. 111-148 of 2010, as amended))~~  
25 applicable federal law, to be offered in the exchange ~~((beginning~~  
26 ~~January 1, 2014))~~.

27 (4) Upon request by the board, a state agency shall provide  
28 information to the board for its use in determining if the  
29 requirements under subsection (1)(b) or (c) of this section have been  
30 met. Unless the agency and the board agree to a later date, the  
31 agency shall provide the information within sixty days of the  
32 request. The exchange shall reimburse the agency for the cost of  
33 compiling and providing the requested information within one hundred  
34 eighty days of its receipt.

35 (5) A decision by the board denying a request to certify or  
36 recertify a plan as a qualified health plan may be appealed according  
37 to procedures adopted by the board.

1       **Sec. 6.** RCW 43.71.070 and 2012 c 87 s 9 are each amended to read  
2 as follows:

3       The board shall establish a rating system consistent with  
4 (~~section 1311 of P.L. 111-148 of 2010, as amended~~) applicable  
5 federal law, for qualified health plans to assist consumers in  
6 evaluating plan choices in the exchange. Rating factors established  
7 by the board may include, but are not limited to:

8       (1) Affordability with respect to premiums, deductibles, and  
9 point-of-service cost-sharing;

10       (2) Enrollee satisfaction;

11       (3) Provider reimbursement methods that incentivize health homes  
12 or chronic care management or care coordination for enrollees with  
13 complex, high-cost, or multiple chronic conditions;

14       (4) Promotion of appropriate primary care and preventive services  
15 utilization;

16       (5) High standards for provider network adequacy, including  
17 consumer choice of providers and service locations and robust  
18 provider participation intended to improve access to underserved  
19 populations through participation of essential community providers,  
20 family planning providers and pediatric providers;

21       (6) High standards for covered services, including languages  
22 spoken or transportation assistance; and

23       (7) Coverage of benefits for spiritual care services that are  
24 deductible under section 213(d) of the internal revenue code.

25       **Sec. 7.** RCW 43.71.075 and 2014 c 220 s 3 are each amended to  
26 read as follows:

27       (1) A person or entity functioning as a navigator (~~consistent~~  
28 ~~with the requirements of section 1311(i) of P.L. 111-148 of 2010, as~~  
29 ~~amended,~~) shall not be considered soliciting or negotiating  
30 insurance as stated under chapter 48.17 RCW.

31       (2)(a) A person or entity functioning as a navigator may only  
32 request health care information that is relevant to the specific  
33 assessment and recommendation of health plan options. Any health care  
34 information received by a navigator may not be disclosed to any third  
35 party that is not part of the enrollment process and must be  
36 destroyed after enrollment has been completed.

37       (b) If a person's health care information is received and  
38 disclosed to a third party in violation of (a) of this subsection,  
39 the navigator must notify the person of the breach. The exchange must

1 develop a policy to establish a reasonable notification period and  
2 what information must be included in the notice. This policy and  
3 information on the exchange's confidentiality policies must be made  
4 available on the exchange's web site.

5 (3) For the purposes of this section((τ)):

6 (a) "Health care information" has the meaning provided in RCW  
7 70.02.010.

8 (b) "Navigator" means a person or entity certified by the  
9 exchange to provide culturally and linguistically appropriate  
10 education and assistance and facilitate enrollment in qualified  
11 health plans and federal and state health care programs, in a manner  
12 consistent with applicable federal law.

13 **Sec. 8.** RCW 43.71.080 and 2016 c 133 s 3 are each amended to  
14 read as follows:

15 (1)(a) Beginning January 1, 2015, the exchange may require each  
16 issuer writing premiums for qualified health benefit plans or stand-  
17 alone pediatric dental plans offered through the exchange to pay an  
18 assessment in an amount necessary to fund the operations of the  
19 exchange, applicable to operational costs incurred beginning January  
20 1, 2015.

21 (b) The assessment is an exchange user fee (~~as that term is used~~  
22 ~~in 45 C.F.R. 156.80)). Assessments of issuers may be made only if the~~  
23 amount of expected premium taxes, as provided under RCW  
24 48.14.0201(5)(b) and 48.14.020(2), and other funds deposited in the  
25 health benefit exchange account in the current calendar year  
26 (excluding premium taxes on stand-alone family dental plans and the  
27 assessment received under subsection (3) of this section applicable  
28 to stand-alone family dental plans) are insufficient to fund exchange  
29 operations in the following calendar year at the level authorized by  
30 the legislature for that purpose in the omnibus appropriations act  
31 plus three months of additional operating costs.

32 (c) (~~If the exchange is charging an assessment, the exchange~~  
33 ~~shall display the amount of the assessment per member per month for~~  
34 ~~enrollees.)) A health benefit plan or stand-alone dental plan may  
35 identify the amount of the assessment to enrollees, but must not bill  
36 the enrollee for the amount of the assessment separately from the  
37 premium.~~

38 (2) The board, in collaboration with the issuers, the health care  
39 authority, and the commissioner, must establish a fair and

1 transparent process for calculating the assessment amount. The  
2 process must meet the following requirements:

3 (a) The assessment only applies to issuers that offer coverage in  
4 the exchange and only for those market segments offered and must be  
5 based on the number of enrollees in qualified health plans and stand-  
6 alone dental plans in the exchange for a calendar year;

7 (b) The assessment must be established on a flat dollar and cents  
8 amount per member per month, and the assessment for stand-alone  
9 pediatric dental plans must be proportional to the premiums paid for  
10 stand-alone dental plans in the exchange;

11 (c) Issuers must be notified of the assessment amount by the  
12 exchange on a timely basis;

13 (d) An appropriate assessment reconciliation process must be  
14 established by the exchange that is administratively efficient;

15 (e) Issuers must remit the assessment due to the exchange in  
16 quarterly installments after receiving notification from the exchange  
17 of the due dates of the quarterly installments;

18 (f) A procedure must be established to allow issuers subject to  
19 assessments under this section to have grievances reviewed by an  
20 impartial body and reported to the board; and

21 (g) A procedure for enforcement must be established if an issuer  
22 fails to remit its assessment amount to the exchange within ten  
23 business days of the quarterly installment due date.

24 (3)(a) (~~Beginning January 1, 2017,~~) The exchange may require  
25 each issuer writing premiums for stand-alone family dental plans  
26 offered through the exchange to pay an assessment in an amount  
27 necessary to fund the operational costs of offering family dental  
28 plans in the exchange, applicable to operational costs incurred  
29 beginning January 1, 2017.

30 (b) The assessment is an exchange user fee (~~as that term is used~~  
31 ~~in 45 C.F.R. Sec. 156.80~~). Assessments of issuers may be made only  
32 if the amount of expected premium tax received from stand-alone  
33 family dental plans, as provided under RCW 48.14.0201(5)(b) and  
34 48.14.020(2), in the current year is insufficient to fund the  
35 operational costs estimated to be attributable to offering such  
36 stand-alone family dental plans in the exchange, including an  
37 allocation of costs to proportionately cover overall exchange  
38 operational costs, in the following calendar year, plus three months  
39 of additional operating costs.

1 (c) If the exchange is charging an assessment, the exchange shall  
2 display the amount of the assessment per member per month for  
3 enrollees. A stand-alone family dental plan may identify the amount  
4 of the assessment to enrollees, but must not bill the enrollee for  
5 the amount of the assessment separately from the premium.

6 (d) The board, in collaboration with the family dental issuers  
7 and the commissioner, must establish a fair and transparent process  
8 for calculating the assessment amount, including the allocation of  
9 overall exchange operational costs. The process must meet the  
10 following requirements:

11 (i) The assessment only applies to issuers that offer stand-alone  
12 family dental plans in the exchange and must be based on the number  
13 of enrollees in such plans in the exchange for a calendar year;

14 (ii) The assessment must be established on a flat dollar and  
15 cents amount per member per month;

16 (iii) The requirements included in subsection (2)(c) through (g)  
17 of this section shall apply to the assessment described in this  
18 subsection (3).

19 (e) The board, in collaboration with issuers, shall annually  
20 assess the viability of offering stand-alone family dental plans on  
21 the exchange.

22 (4) For purposes of this section:

23 (a) "Stand-alone family dental plan" means coverage for limited  
24 scope dental benefits meeting the requirements of section  
25 9832(c)(2)(A) of the internal revenue code of 1986 and providing  
26 pediatric oral services that qualify as coverage for the minimum  
27 essential coverage requirement under ~~((P.L. 111-148 (2010), as~~  
28 ~~amended)) applicable federal and state law.~~

29 (b) "Stand-alone pediatric dental plan" means coverage only for  
30 pediatric oral services that qualify as coverage for the minimum  
31 essential coverage requirement under ~~((P.L. 111-148 (2010), as~~  
32 ~~amended)) applicable federal and state law.~~

33 (5) The exchange shall deposit proceeds from the assessments in  
34 the health benefit exchange account under RCW 43.71.060.

35 (6) The assessment described in this section shall be considered  
36 a special purpose obligation or assessment in connection with  
37 coverage described in this section for the purpose of funding the  
38 operations of the exchange, and may not be applied by issuers to vary  
39 premium rates at the plan level.

1 (7) This section does not prohibit an enrollee of a qualified  
2 health plan in the exchange from purchasing a plan that offers dental  
3 benefits outside the exchange.

4 (8) This section does not prohibit an issuer from offering a plan  
5 that covers dental benefits that do not meet the requirements of a  
6 stand-alone family dental plan outside the exchange.

7 (9) The exchange shall monitor enrollment and provide periodic  
8 reports which must be available on its web site.

9 (10) The board shall offer all qualified health plans through the  
10 exchange, and the exchange shall not add criteria for certification  
11 of qualified health plans beyond those set out in RCW 43.71.065  
12 without specific statutory direction. Nothing shall be construed to  
13 limit duties, obligations, and authority otherwise legislatively  
14 delegated or granted to the exchange.

15 ~~((11) The exchange shall report to the joint select committee on  
16 health care oversight on a quarterly basis with an update on budget  
17 expenses and operations.~~

18 ~~(12) By July 1, 2016, the state auditor shall conduct a  
19 performance review of the cost of exchange operations and shall make  
20 recommendations to the board and the health care committees of the  
21 legislature addressing improvements in cost performance and adoption  
22 of best practices. The auditor shall further evaluate the potential  
23 cost and customer service benefits through regionalization with other  
24 states of some exchange operation functions or through a partnership  
25 with the federal government. The cost of the state auditor review  
26 must be borne by the exchange.))~~

27 **Sec. 9.** RCW 48.43.039 and 2015 3rd sp.s. c 33 s 4 are each  
28 amended to read as follows:

29 (1) For an enrollee who is in the second or third month of the  
30 grace period, an issuer of a qualified health plan shall:

31 (a) Upon request by a health care provider or health care  
32 facility, provide information regarding the enrollee's eligibility  
33 status in real-time;

34 (b) Notify a health care provider or health care facility that an  
35 enrollee is in the grace period within three business days after  
36 submittal of a claim or status request for services provided; and

37 (c) If the health care provider or health care facility is  
38 providing care to an enrollee in the grace period, the provider or  
39 facility shall, wherever possible, encourage the enrollee to pay

1 delinquent premiums to the issuer and provide information regarding  
2 the impact of nonpayment of premiums on access to services.

3 (2) The information or notification required under subsection (1)  
4 of this section must, at a minimum:

5 (a) Indicate "grace period" or use the appropriate national  
6 coding standard as the reason for pending the claim if a claim is  
7 pending due to the enrollee's grace period status; and

8 (b) Except for notifications provided electronically, indicate  
9 that enrollee is in the second or third month of the grace period.

10 (3) No earlier than January 1, 2016, and once the exchange has  
11 terminated premium aggregation functionality for qualified health  
12 plans offered in the individual exchange and issuers are accepting  
13 all payments from enrollees directly, an issuer of a qualified health  
14 plan shall:

15 (a) For an enrollee in the grace period, include a statement in a  
16 delinquency notice that concisely explains the impact of nonpayment  
17 of premiums on access to coverage and health care services and  
18 encourages the enrollee to contact the issuer regarding coverage  
19 options that may be available; (~~and~~)

20 (b) For an enrollee who has exhausted the grace period, include a  
21 statement in a termination notice for nonpayment of premium informing  
22 the enrollee that other coverage options such as medicaid may be  
23 available and to contact the issuer or the exchange for additional  
24 information; and

25 (c) For a delinquency notice described in this subsection, (~~the~~  
26 ~~issuer shall~~) include concise information on how a subsidized  
27 enrollee may report to the exchange a change in income or  
28 circumstances, including any deadline for doing so, and an  
29 explanation that it may result in a change in premium or cost-sharing  
30 amount or program eligibility.

31 (~~By December 1, 2014, and annually each December 1st~~  
32 ~~thereafter, the health benefit exchange shall provide a report to the~~  
33 ~~appropriate committees of the legislature with the following~~  
34 ~~information for the calendar year: (a) The number of exchange~~  
35 ~~enrollees who entered the grace period; (b) the number of enrollees~~  
36 ~~who subsequently paid premium after entering the grace period; (c)~~  
37 ~~the average number of days enrollees were in the grace period prior~~  
38 ~~to paying premium; and (d) the number of enrollees who were in the~~  
39 ~~grace period and whose coverage was terminated due to nonpayment of~~



1 ~~premium. The report must include as much data as is available for the~~  
2 ~~calendar year.~~

3 ~~(5))~~ Upon the transfer of premium collection to the qualified  
4 health plan, each qualified health plan must provide detailed reports  
5 to the exchange to support the legislative reporting requirements.

6 ~~((6))~~ (5) For purposes of this section, "grace period" means  
7 nonpayment of premiums by an enrollee receiving advance payments of  
8 the premium tax credit, as defined in section 1412 of the patient  
9 protection and affordable care act, P.L. 111-148, as amended by the  
10 health care and education reconciliation act, P.L. 111-152, and  
11 implementing regulations issued by the federal department of health  
12 and human services.

13 NEW SECTION. **Sec. 10.** The following acts or parts of acts are  
14 each repealed:

15 (1) RCW 43.71.035 (Eligibility verification) and 2015 3rd sp.s. c  
16 33 s 2;

17 (2) RCW 43.71.040 (Authority, joint select committee on health  
18 reform, and board—Collaboration—Report—Responsibilities and duties)  
19 and 2011 c 317 s 5;

20 (3) RCW 43.71.050 (Authority—Powers and duties) and 2011 c 317 s  
21 6; and

22 (4) RCW 43.71.090 (Grace period notice to issuer—Notice to  
23 enrollees delinquent on premium payments—Medicaid eligibility checks  
24 and outreach) and 2015 3rd sp.s. c 33 s 3 & 2014 c 84 s 1.

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