SENATE BILL 5572

State of Washington65th Legislature2017 Regular SessionBy Senators Hunt and Miloscia; by request of Office of the Chief

Information Officer

Read first time 01/30/17. Referred to Committee on State Government.

1 AN ACT Relating to oversight of the state procurement and 2 contracting for information technology goods and services; and 3 amending RCW 39.26.005, 39.26.010, 39.26.050, 39.26.060, 39.26.080, 4 39.26.090, 39.26.110, 39.26.130, 39.26.140, and 39.26.180.

5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

6 Sec. 1. RCW 39.26.005 and 2012 c 224 s 1 are each amended to 7 read as follows:

It is the intent of this chapter to promote open competition and 8 9 transparency for all contracts for goods and services entered into by state agencies, unless specifically exempted under this chapter. It 10 11 is further the intent of this chapter to centralize within one agency, wherever possible, the authority and responsibility for the 12 13 development and oversight of policies related to state procurement 14 and contracting. To ensure the highest ethical standards, proper accounting for contract expenditures, and for ease of public review, 15 16 it is further the intent to centralize the location of information 17 about state procurements and contracts. It is also the intent of the 18 legislature to provide state agency contract data to the public in a searchable manner. 19

In addition, the legislature intends that the state develop procurement policies, procedures, and materials that encourage and facilitate state agency purchase of goods and services from
 Washington small businesses.

3 It is the intent of this act to provide additional oversight of 4 the procurement and contracting for information technology goods and 5 services by the state chief information officer.

6 **Sec. 2.** RCW 39.26.010 and 2015 c 79 s 5 are each amended to read 7 as follows:

8 The definitions in this section apply throughout this chapter 9 unless the context clearly requires otherwise.

10 (1) "Agency" means any state office or activity of the executive 11 and judicial branches of state government, including state agencies, 12 departments, offices, divisions, boards, commissions, institutions of 13 higher education as defined in RCW 28B.10.016, and correctional and 14 other types of institutions.

15 (2) "Bid" means an offer, proposal, or quote for goods or 16 services in response to a solicitation issued for such goods or 17 services by the department or an agency of Washington state 18 government.

19 (3) "Bidder" means an individual or entity who submits a bid, 20 quotation, or proposal in response to a solicitation issued for such 21 goods or services by the department or an agency of Washington state 22 government.

(4) "Client services" means services provided directly to agency
 clients including, but not limited to, medical and dental services,
 employment and training programs, residential care, and subsidized
 housing.

(5) "Community rehabilitation program of the department of socialand health services" means any entity that:

(a) Is registered as a nonprofit corporation with the secretaryof state; and

31 (b) Is recognized by the department of social and health 32 services, division of vocational rehabilitation as eligible to do 33 business as a community rehabilitation program.

(6) "Competitive solicitation" means a documented formal process
 providing an equal and open opportunity to bidders and culminating in
 a selection based on predetermined criteria.

37 (7) "Contractor" means an individual or entity awarded a contract38 with an agency to perform a service or provide goods.

1 (8) "Debar" means to prohibit a contractor, individual, or other 2 entity from submitting a bid, having a bid considered, or entering 3 into a state contract during a specified period of time as set forth 4 in a debarment order.

(9) "Department" means the department of enterprise services.

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6 (10) "Director" means the director of the department of 7 enterprise services.

8 (11) "Estimated useful life" of an item means the estimated time 9 from the date of acquisition to the date of replacement or disposal, 10 determined in any reasonable manner.

11 (12) "Goods" means products, materials, supplies, or equipment 12 provided by a contractor.

13 (13) "In-state business" means a business that has its principal 14 office located in Washington.

(14) "Life-cycle cost" means the total cost of an item to the state over its estimated useful life, including costs of selection, acquisition, operation, maintenance, and where applicable, disposal, as far as these costs can reasonably be determined, minus the salvage value at the end of its estimated useful life.

20 (15) "Master contracts" means a contract for specific goods or 21 services, or both, that is solicited and established by the 22 department in accordance with procurement laws and rules on behalf of 23 and for general use by agencies as specified by the department.

(16) "Microbusiness" means any business entity, including a sole proprietorship, corporation, partnership, or other legal entity, that: (a) Is owned and operated independently from all other businesses; and (b) has a gross revenue of less than one million dollars annually as reported on its federal tax return or on its return filed with the department of revenue.

30 (17) "Minibusiness" means any business entity, including a sole 31 proprietorship, corporation, partnership, or other legal entity, 32 that: (a) Is owned and operated independently from all other 33 businesses; and (b) has a gross revenue of less than three million 34 dollars, but one million dollars or more annually as reported on its 35 federal tax return or on its return filed with the department of 36 revenue.

37 (18) "Polychlorinated biphenyls" means any polychlorinated38 biphenyl congeners and homologs.

(19) "Practical quantification limit" means the lowestconcentration that can be reliably measured within specified limits

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of precision, accuracy, representativeness, completeness, and
 comparability during routine laboratory operating conditions.

3 (20) "Purchase" means the acquisition of goods or services,4 including the leasing or renting of goods.

5 (21) "Services" means labor, work, analysis, or similar 6 activities provided by a contractor to accomplish a specific scope of 7 work.

8 (22) "Small business" means an in-state business, including a 9 sole proprietorship, corporation, partnership, or other legal entity, 10 that:

(a) Certifies, under penalty of perjury, that it is owned and operated independently from all other businesses and has either:

13 (i) Fifty or fewer employees; or

14 (ii) A gross revenue of less than seven million dollars annually 15 as reported on its federal income tax return or its return filed with 16 the department of revenue over the previous three consecutive years; 17 or

(b) Is certified with the office of women and minority businessenterprises under chapter 39.19 RCW.

20 (23) "Sole source" means a contractor providing goods or services 21 of such a unique nature or sole availability at the location required 22 that the contractor is clearly and justifiably the only practicable 23 source to provide the goods or services.

24 (24) "Washington grown" has the definition in RCW 15.64.060.

25 (25) "Information technology" has the definition in RCW 26 <u>43.105.020.</u>

27 (26) "Office" means the office of the state chief information 28 officer within the consolidated technology services agency.

29 **Sec. 3.** RCW 39.26.050 and 2012 c 224 s 6 are each amended to 30 read as follows:

(1) In addition to the powers and duties provided in chapter 31 43.19 RCW, the department shall make available goods and services to 32 support state agencies, and may enter into agreements with any other 33 local or federal governmental agency or entity or a public benefit 34 35 nonprofit organization, in compliance with RCW 39.34.055, and any tribes located in the state, to furnish such products and services as 36 deemed appropriate by both parties. The department must consult with 37 38 the office when it makes available information technology goods and services to ensure consistency with standards and policies to govern 39

1 information technology as established by the office in accordance

2 with RCW 43.105.054.

3 (2) The department shall ensure full cost recovery from state agencies, other local or federal governmental agency or entity, 4 public benefit nonprofit organizations, or any tribes located in the 5 6 state, for activities performed pursuant to subsection (1) of this 7 section. Cost recovery must ensure that the department is reimbursed its full cost for providing the goods and services furnished as 8 determined by the department. Cost recovery may be collected through 9 the state agency, other governmental entity, nonprofit organization, 10 11 or through the contractor.

12 (3) All governmental entities of this state may enter into 13 agreements under this section with the department, unless otherwise 14 prohibited.

15 **Sec. 4.** RCW 39.26.060 and 2012 c 224 s 7 are each amended to 16 read as follows:

(1) On behalf of the state, the department may participate in, 17 sponsor, conduct, or administer a cooperative purchasing agreement 18 for the procurement of any goods or services with one or more states, 19 20 state agencies, local governments, local government agencies, federal 21 agencies, or tribes located in the state, in accordance with an agreement entered into between the participants. The cooperative 22 23 purchasing may include, but is not limited to, joint or multiparty 24 contracts between the entities, and master contracts or convenience 25 contracts that are made available to other public agencies.

(2) All cooperative purchasing conducted under this chapter must
 be through contracts awarded through a competitive solicitation
 process.

29 <u>(3) Cooperative purchasing for information technology goods and</u>
30 services must be coordinated with the office.

31 **Sec. 5.** RCW 39.26.080 and 2012 c 224 s 9 are each amended to 32 read as follows:

(1) The director is responsible for the development and oversight of policy for the procurement of goods and services by all state agencies under this chapter. When establishing policies, standards, and procedures, the director shall account for differentiation in procurement practices and needs among state agencies and strive to establish policies, standards, and procedures that promote greater efficiency in procurement. <u>Policies, standards, and procedures for</u>
 <u>the procurement of information technology goods and services must be</u>
 <u>developed in consultation with and approved by the office.</u>

4 (2) The director is authorized to adopt rules, policies, and 5 guidelines governing the procurement, contracting, and contract 6 management of any and all goods and services procured by state 7 agencies under this chapter. <u>Policies and guidelines governing the</u> 8 procurement, contracting, and contract management of information 9 <u>technology goods and services must be developed in consultation with</u> 10 <u>and approved by the office.</u>

(3) The director or designee is the sole authority to enter into master contracts on behalf of the state. <u>The director may delegate</u> the authority to enter into master contracts for information technology goods and services to the consolidated technology services agency. The consolidated technology services agency shall comply with this chapter when establishing master contracts.

17 <u>(4) Master contracts for information technology goods and</u> 18 services may not be designated "mandatory use" without approval of 19 <u>the office.</u>

20 Sec. 6. RCW 39.26.090 and 2012 c 224 s 10 are each amended to 21 read as follows:

22 The director shall:

(1) Establish overall state policies, standards, and procedures
 regarding the procurement of goods and services by all state
 agencies;

(2) Develop policies and standards for the use of credit cards orsimilar methods to make purchases;

(3) Establish procurement processes for information technology
goods and services, using technology standards and policies
established by the office of the chief information officer under
chapter ((43.41A)) 43.105 RCW. The procurement processes must be
established in consultation with and approved by the office;

(4) Enter into contracts or delegate the authority to enter into contracts on behalf of the state to facilitate the purchase, lease, rent, or otherwise acquire all goods and services and equipment needed for the support, maintenance, and use of all state agencies, except as provided in RCW 39.26.100;

38 (5) Have authority to delegate to agencies authorization to 39 purchase goods and services. The authorization must specify

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1 restrictions as to dollar amount or to specific types of goods and services, based on a risk assessment process developed by the 2 department. Acceptance of the purchasing authorization by an agency 3 does not relieve the agency from conformance with this chapter or 4 from policies established by the director. Also, the director may not 5 6 delegate to a state agency the authorization to purchase goods and 7 services if the agency is not in substantial compliance with overall procurement policies as established by the director. The delegation 8 of authority to an agency for the purchase of information technology 9 goods and services granted under this subsection must be approved by 10 the office. The office has the authority to change or withdraw the 11 12 delegated authority for the purchase of information technology goods and services; 13

14 (6) Develop procurement policies and procedures, such as unbundled contracting and subcontracting, that 15 encourage and 16 facilitate the purchase of goods and services from Washington small 17 businesses, microbusinesses, and minibusinesses, and minority and 18 women-owned businesses to the maximum extent practicable and 19 consistent with international trade agreement commitments;

20 (7) Develop and implement an enterprise system for electronic 21 procurement;

(8) Provide for a commodity classification system and provide forthe adoption of goods and services commodity standards;

(9) Establish overall state policy for compliance by all agenciesregarding:

(a) Food procurement procedures and materials that encourage and
 facilitate the purchase of Washington grown food by state agencies
 and institutions to the maximum extent practicable and consistent
 with international trade agreement commitments; and

30 (b) Policies requiring all food contracts to include a plan to 31 maximize to the extent practicable and consistent with international 32 trade agreement commitments the availability of Washington grown food 33 purchased through the contract;

(10) Develop guidelines and criteria for the purchase of vehicles, high gas mileage vehicles, and alternate vehicle fuels and systems, equipment, and materials, that reduce overall energy-related costs and energy use by the state, including investigations into all opportunities to aggregate the purchasing of clean technologies by state and local governments, and including the requirement that new passenger vehicles purchased by the state meet the minimum standards 1 for passenger automobile fuel economy established by the United 2 States secretary of transportation pursuant to the energy policy and 3 conservation act (15 U.S.C. Sec. 2002); and

4 (11) Develop and enact rules to implement the provisions of this 5 chapter.

6 **Sec. 7.** RCW 39.26.110 and 2012 c 224 s 12 are each amended to 7 read as follows:

8 (1) The department must provide expertise and training on best 9 practices for state procurement. <u>The department must coordinate with</u> 10 <u>the office regarding training on the best practices for state</u> 11 <u>procurement of information technology goods and services.</u>

establish 12 (2) The department must either training or 13 certification programs, or both, to ensure consistency in procurement practices for employees authorized to perform procurement functions 14 15 under the provisions of this chapter. When establishing training or 16 certification programs, the department may approve existing training 17 or certification programs at state agencies. When establishing programs or approving existing programs, the department shall work 18 with agencies with existing training programs to ensure coordination 19 and minimize additional costs associated with training requirements. 20 21 Training or certificate programs focused on the procurement of 22 information technology goods and services must be developed and provided in partnership with the office. 23

24 (3) Beginning July 1, 2013, state agencies must require agency 25 employees responsible for developing, executing, or managing procurements or contracts, or both, to complete department-approved 26 27 training or certification programs, or both. Beginning July 1, 2015, no agency employee may execute or manage contracts unless the 28 employee has met the training or certification requirements or both 29 30 by the department. Any request for exception to this as set 31 requirement must be submitted to the director for approval before the employee or group of employees executes or manages contracts. 32

33 **Sec. 8.** RCW 39.26.130 and 2012 c 224 s 15 are each amended to 34 read as follows:

35 (1) An agency may make emergency purchases as defined in 36 subsection (3) of this section. When an emergency purchase is made, 37 the agency head shall submit written notification of the purchase 38 within three business days of the purchase to the director <u>and</u> provide a copy to the office for purchases of information technology goods or services. This notification must contain a description of the purchase, a description of the emergency and the circumstances leading up to the emergency, and an explanation of why the circumstances required an emergency purchase.

6 (2) Emergency contracts must be submitted to the department and 7 made available for public inspection within three working days 8 following the commencement of work or execution of the contract, 9 whichever occurs first.

10 (3) As used in this section, "emergency" means a set of 11 unforeseen circumstances beyond the control of the agency that 12 either:

(a) Present a real, immediate, and extreme threat to the properperformance of essential functions; or

(b) May reasonably be expected to result in material loss or damage to property, bodily injury, or loss of life, if immediate action is not taken.

18 **Sec. 9.** RCW 39.26.140 and 2012 c 224 s 16 are each amended to 19 read as follows:

20 (1) Agencies must submit sole source contracts to the department and make the contracts available for public inspection not less than 21 ten working days before the proposed starting date of the contract. 22 Agencies must provide documented justification for sole source 23 24 contracts to the department when the contract is submitted, and must 25 include evidence that the agency posted the contract opportunity at a 26 minimum on the state's enterprise vendor registration and bid 27 notification system. The department must provide a copy of the 28 submittal for a sole source contract for information technology goods and services to the office for review, and the office shall notify 29 30 the department if the contract should be denied or if additional 31 justification is needed before the contract may be approved.

32 (2) The department must approve sole source contracts before any 33 such contract becomes binding and before any services may be 34 performed or goods provided under the contract. These requirements 35 shall also apply to all sole source contracts except as otherwise 36 exempted by the director.

37 (3) The director may provide an agency an exemption from the
 38 requirements of this section for a contract or contracts. Requests
 39 for exemptions must be submitted to the director in writing.

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1 (4) Contracts awarded by institutions of higher education from 2 nonstate funds are exempt from the requirements of this section.

Sec. 10. RCW 39.26.180 and 2012 c 224 s 20 are each amended to 3 read as follows: 4

5 (1) The department must adopt uniform policies and procedures for the effective and efficient management of contracts by all state 6 7 agencies. Additional policies and procedures related to the management of information technology contracts must be developed in 8 9 consultation with and approved by the office. The policies and procedures must, at a minimum, include: 10

11 (a) Precontract procedures for selecting potential contractors based on their qualifications and ability to perform; 12

13 (b) Model complaint and protest procedures;

(c) Alternative dispute resolution processes; 14

15 (d) Incorporation of performance measures and measurable 16 benchmarks in contracts;

(e) Model contract terms to ensure contract performance and 17 18 compliance with state and federal standards;

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(f) Executing contracts using electronic signatures;

20 (g) Criteria for contract amendments;

21 (h) Postcontract procedures;

22 (i) Procedures and criteria for terminating contracts for cause 23 or otherwise; and

24 (j) Any other subject related to effective and efficient contract 25 management.

26 (2) An agency may not enter into a contract under which the 27 contractor could charge additional costs to the agency, the 28 department, the joint legislative audit and review committee, or the state auditor for access to data generated under the contract. A 29 30 contractor under such a contract must provide access to data 31 generated under the contract to the contracting agency, the joint 32 legislative audit and review committee, and the state auditor.

(3) To the extent practicable, agencies should enter into 33 performance-based contracts. Performance-based contracts 34 identify deliverables and performance 35 expected measures or outcomes. Performance-based contracts also use appropriate techniques, which 36 may include but are not limited to, either consequences or incentives 37 38 or both to ensure that agreed upon value to the state is received. Payment for goods and services under performance-based contracts 39

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should be contingent on the contractor achieving performance
 outcomes.

3 (4) An agency and contractor may execute a contract using 4 electronic signatures.

5 (5) As used in subsection (2) of this section, "data" includes 6 all information that supports the findings, conclusions, and 7 recommendations of the contractor's reports, including computer 8 models and the methodology for those models.

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