

**RCW 71.24.063 Partnership access lines—Psychiatric consultation lines—Data collection.** (1) The University of Washington department of psychiatry and behavioral health sciences shall collect the following information for the partnership access line described in RCW 71.24.061(3)(a)(i), partnership access line for moms described in \*RCW 71.24.061(3)(a)(ii)(A), and the psychiatric consultation line described in RCW 71.24.062, in coordination with any hospital that it collaborates with to administer the programs:

- (a) The number of individuals served;
- (b) Demographic information regarding the individuals served, as available, including the individual's age, gender, and city and county of residence. Demographic information may not include any personally identifiable information;
- (c) Demographic information regarding the providers placing the calls, including type of practice, and city and county of practice;
- (d) Insurance information, including health plan and carrier, as available;
- (e) A description of the resources provided; and
- (f) Provider satisfaction.

(2) The University of Washington department of psychiatry and behavioral health sciences shall collect the following information for the program called the partnership access line for kids referral and assistance service described in \*RCW 71.24.061(3)(a)(ii)(B), in coordination with any hospital that it collaborates with to administer the program:

- (a) The number of individuals served;
- (b) Demographic information regarding the individuals served, as available, including the individual's age, gender, and city and county of residence. Demographic information may not include any personally identifiable information;
- (c) Demographic information regarding the parents or guardians placing the calls, including family location;
- (d) Insurance information, including health plan and carrier, as available;
- (e) A description of the resources provided;
- (f) Average time frames from receipt of the call to referral for services or resources provided;
- (g) The most frequently requested issues that parents and guardians are asking for assistance with;
- (h) The most frequently requested issues that families are asking for referral assistance with;
- (i) The number of individuals that receive an appointment based on referral assistance; and
- (j) Parent or guardian satisfaction. [2020 c 291 § 3.]

**\*Reviser's note:** RCW 71.24.061 was amended by 2021 c 126 § 1, changing subsection (3)(a)(ii)(A) and (B) to subsection (3)(a)(ii) and (iii), respectively. Also, the "partnership access line for kids referral and assistance service" was changed to "mental health referral service for children and teens."