

**RCW 70.128.200 Toll-free telephone number for complaints—
Discrimination or retaliation prohibited.** (1) The department shall maintain a toll-free telephone number for receiving complaints regarding adult family homes.

(2) An adult family home shall post in a place and manner clearly visible to residents and visitors the department's toll-free complaint telephone number.

(3) No adult family home shall discriminate or retaliate in any manner against a resident on the basis or for the reason that such resident or any other person made a complaint to the department or the long-term care ombuds or cooperated with the investigation of such a complaint. [2013 c 23 s 183; 1995 1st sp.s. c 18 s 30.]

**Conflict with federal requirements—Severability—Effective date—
1995 1st sp.s. c 18:** See notes following RCW 74.39A.030.