

WAC 260-48-640 Complaints pertaining to parimutuel operations.

(1) When a patron makes an unresolved complaint regarding the parimutuel department to an association, the association will immediately issue a complaint report, including the following:

(a) The name of the complainant;

(b) The nature of the complaint;

(c) The name of the persons, if any, against whom the complaint was made;

(d) The date of the complaint;

(e) The action taken or proposed to be taken, if any, by the association.

(2) The association will submit every complaint report to the executive secretary within forty-eight hours of the complaint.

[Statutory Authority: RCW 67.16.020 and 67.16.040. WSR 08-17-049, § 260-48-640, filed 8/14/08, effective 9/14/08. Statutory Authority: RCW 67.16.040. WSR 96-10-014, § 260-48-640, filed 4/19/96, effective 6/11/96.]