

WAC 468-270-300 What other fees and discounts may apply to toll customers? The commission is authorized to adopt rules to assess administrative fees as appropriate for toll collection processes. Additionally, a toll customer may be required to pay fees set forth by state law for attempts to collect funds due to a state agency.

The following table lists and explains the types and amount of administrative fees that a toll customer may be required to pay.

Table 12 Customer Fees and Discounts

Fee and Discount Type	When is the administrative fee charged?	What is the fee amount?
Paper Statements and Reprinting Fee	Upon each mailing of a paper statement at the account holder's request.	\$0.50 per page (with a minimum fee of \$1.50)
Inactive Account Fee	After 24 months of no transactions on the account, this one-time fee will be assessed.	\$5.00
Reprocessing Fee	This fee will be assessed when the department sends a reminder notice of unpaid tolls. The reminder notice to pay may be a summary or itemization of amounts owed and included as part of a toll bill or in any other correspondence to collect tolls.	\$5.00 per reminder notice to pay unpaid tolls
Pay By Plate Fee	A customer who establishes a prepaid toll account but passes through a toll facility without a pass will be assessed this fee in addition to the Good To Go! TM Pass toll rate.	\$0.25 per transaction

[Statutory Authority: RCW 47.46.100, 47.56.030, 47.46.105, 47.56.795, and 47.56.850. WSR 18-17-163, 19-01-066 and 19-10-006, § 468-270-300, filed 8/21/18, 12/14/18 and 4/18/19, effective 8/1/19. Statutory Authority: Chapter 47.56 RCW. WSR 16-11-091, § 468-270-300, filed 5/18/16, effective 7/1/16. Statutory Authority: Chapter 47.46 RCW and RCW 47.56.165. WSR 13-12-006, § 468-270-300, filed 5/23/13, effective 7/1/13. Statutory Authority: RCW 47.56.870, 47.56.785, 47.56.795, 47.56.830, and 47.56.850. WSR 11-04-007, § 468-270-300, filed 1/20/11, effective 12/3/11 at 12:00 a.m. per WSR 11-24-042.]