- WAC 246-72-050 Cooperation with investigation. (1) The secretary will notify an applicant or credential holder upon receipt of a complaint, except when the notification would impede an effective investigation. Upon request by the secretary, the applicant or credential holder shall submit a written statement about that complaint.
- (2) An applicant or certificate holder must produce documents, records, or other items that are within their possession or control within 21 calendar days of service of a request by the secretary. If the 21 calendar day limit results in a hardship upon the applicant or credential holder, they may request, for good cause, an extension not to exceed 30 additional calendar days.
- (3) Failure to submit a full and complete written statement explaining the matter contained in a complaint pursuant to subsection (1) of this section or to comply with a request made pursuant to subsection (2) of this section may result in action by the secretary to refuse the application or revoke or suspend the certificate.

[Statutory Authority: RCW 69.51A.290. WSR 22-11-015, \$ 246-72-050, filed 5/9/22, effective 6/9/22; WSR 16-07-086, \$ 246-72-050, filed 3/17/16, effective 3/18/16.]