

**WAC 246-01-090 Consumer assistance.** (1) The department provides a consumer assistance statewide toll-free hotline. Consumer assistance personnel assist the public with information, concerns, or complaints about the department and serve as advocates for consumers who are complainants or witnesses in a licensing or disciplinary proceeding. The health consumer assistance line is 1-800-525-0127; its mailing address is P.O. Box 47890, Olympia, WA 98504-7890.

(2) Individuals may contact the department to obtain or submit information, or make requests by:

(a) Writing to the department at Department of Health, P.O. Box 47890, Olympia, WA 98504-7890; or

(b) Visiting the department's website at: <http://doh.wa.gov>.

[Statutory Authority: Chapter 43.70 RCW, RCW 34.05.220, 42.17.250. WSR 03-11-032, § 246-01-090, filed 5/15/03, effective 6/15/03. Statutory Authority: RCW 43.70.050. WSR 93-08-004 (Order 346), § 246-01-090, filed 3/24/93, effective 4/24/93.]