- WAC 110-05-0025 Procedures for requesting review of a denied CPI and the secretary's review. (1) Requesting a review. An individual whose request for a CPI is denied may request that the secretary or designee review the denial. The request for review must:
 - (a) Be in writing;
 - (b) Clearly state why the individual disagrees with the denial;
- (c) Include any relevant supporting information and documentation; and
- (d) Be received by the department within forty-five calendar days of when the decision described in WAC 110-05-0020 was mailed to the individual's last known address.
- (2) The failure by an individual to timely request review of a CPI denial decision will result in the loss of any right to a hearing or further challenges to the denial.
- (3) **The secretary's review**. A department management level staff-person designated by the secretary who was not involved in the decision-making process will review the CPI denial decision. The department must:
- (a) Complete its review within thirty days after receiving the request for review;
- (b) Notify the individual in writing of its review determination by sending the review determination to the individual's last known address.
- (i) If the review determination does not alter the CPI denial decision, the department will send the review determination by certified mail, return-receipt requested, first-class mail, and email, when available.
- (ii) If the CPI denial decision is overturned, the department will send the review decision by first-class mail and email, when available; and
- (c) Include instructions for requesting an administrative hearing under chapter 34.05 RCW when the review determination does not alter the CPI denial decision.

[Statutory Authority: RCW 74.13.720(7). WSR 21-12-014, \$110-05-0025, filed 5/20/21, effective 6/20/21.]