WAC 246-72-050 Cooperation with investigation. (1) The secretary will notify an applicant or credential holder upon receipt of a complaint, except when the notification would impede an effective investigation. Upon request by the secretary, the applicant or credential holder shall submit a written statement about that complaint.

(2) An applicant or certificate holder must produce documents, records, or other items that are within their possession or control within 21 calendar days of service of a request by the secretary. If the 21 calendar day limit results in a hardship upon the applicant or credential holder, they may request, for good cause, an extension not to exceed 30 additional calendar days.

(3) Failure to submit a full and complete written statement explaining the matter contained in a complaint pursuant to subsection (1) of this section or to comply with a request made pursuant to subsection (2) of this section may result in action by the secretary to refuse the application or revoke or suspend the certificate.

[Statutory Authority: RCW 69.51A.290. WSR 22-11-015, § 246-72-050, filed 5/9/22, effective 6/9/22; WSR 16-07-086, § 246-72-050, filed 3/17/16, effective 3/18/16.]