- WAC 246-272B-04200 Operations and maintenance manual. The O&M manual must include the following information:
- (1) Name, telephone number, fax number, mailing address, and email address for the following:
 - (a) Operator;
 - (b) Owner;
 - (c) Design engineer;
 - (d) Installer;
 - (e) Electrician;
 - (f) Pumper;
 - (q) Management entity;
 - (h) Primary contact person for the management entity; and
 - (i) Third party guarantor, if any.
 - (2) Owner and operator responsibilities;
- (3) Copies of LOSS legal documents including, but not limited to, the management contract;
 - (4) LOSS information including:
- (a) Narrative description of treatment and dispersal process and components;
 - (b) LOSS flow diagram or schematic; and
 - (c) Design criteria:
 - (i) Number and type of units served;
 - (ii) Design flow;
 - (iii) Soil type and drainfield hydraulic loading rate;
 - (iv) Sieve analysis, if any;
 - (v) Drainfield capacity;
 - (vi) Tank capacities; and
 - (vii) Treatment component capacities.
- (5) Normal operation and maintenance procedures and schedules, including at a minimum:
 - (a) Summary and schedule of permit conditions to be met;
 - (b) Flow metering reading;
 - (c) Recommended component settings;
 - (d) Process control information;
- (e) Periodic facilities inspection to verify efficiency of operation, adequacy of performance, and general condition of the equipment and components;
- (f) Periodic inspection of scum and sludge levels and the integrity of LOSS sewage tanks and tanks on individual lots and cleaning filters, pumping tanks, or making repairs as needed;
 - (g) Periodic maintenance of pumps, motors, and switches;
 - (h) Periodic calibration of sampling and measuring devices;
 - (i) Replacement or repair of worn or damaged equipment;
- (j) Methods that provide dosing and resting cycles for the drain-field; and
- (k) Other maintenance activities as needed, depending on the type of system.
- (6) Trouble-shooting guide listing possible failure and malfunction situations and responses to repair, replace, or modify LOSS components to restore LOSS function;
 - (7) Abnormal operation procedures including, but not limited to:
- (a) Emergency contact information for the owner, management entity, operator, pumper, local health jurisdiction, department, and any contractors or maintenance provider; and
- (b) Emergency notification procedures to alert and advise customers, the department, and the local health jurisdiction.
 - (8) Documentation of repairs;

- (9) Ongoing component testing methods and schedules;
- (10) Recordkeeping procedures for the following:
- (a) Operator inspections;
- (b) Monitoring and sampling;
- (c) Routine and emergency maintenance;
- (d) Repairs;
- (e) Modifications; and
- (f) Annual reports.
- (11) Safety procedures, including where to find a copy of the following department of labor and industries rules:
 - (a) Chapter 296-809 WAC, Confined spaces;
 - (b) Chapter 296-62 WAC, General occupational health standards;
- (c) Chapter 296-823 WAC, Occupational exposure to bloodborne pathogens; and
- (d) Chapter 296-803 WAC, Lockout/tagout (control of hazardous energy).
- (12) Electrical component information and wiring diagram for alarms, panels, pumps, dosing controls;
- (13) Manufacturer cut sheets for all components requiring routine or periodic maintenance;
- (14) Annual operating permit renewal schedule and fee schedule, including where to find the current application form;
 - (15) Copies of the following LOSS documents:
- (a) Department approval letter of the engineering report, plans and specifications, and final O&M manual;
 - (b) Current operating permit;
- (c) Construction completion report submitted with final O&M manual; and
- (d) LOSS record drawings submitted with final 0&M manual showing the locations of all easements.
- (16) Initial component testing information submitted with the final O&M manual, including:
 - (a) Tank water tightness testing results;
 - (b) Pipe pressure testing results;
 - (c) Pump chamber drawdown information; and
 - (d) Drainfield squirt heights.
- (17) The final monitoring and reporting plan in its own section of the O&M manual that meets the requirements in WAC 246-272B-04300 submitted with the final O&M manual; and
 - (18) Any other information required by the department.

[Statutory Authority: RCW 70.118B.020. WSR 11-12-035, § 246-272B-04200, filed 5/25/11, effective 7/1/11.]