Washington State Register

WSR 21-21-097 PERMANENT RULES DEPARTMENT OF

SOCIAL AND HEALTH SERVICES

(Economic Services Administration) [Filed October 19, 2021, 4:32 p.m., effective November 19, 2021]

Effective Date of Rule: Thirty-one days after filing.

Purpose: The department is amending WAC 388-458-0011 DSHS sends you a denial letter when you can't get benefits, to more accurately align rule language with federal Supplemental Nutrition Assistance Program regulations. The amendments support processes and procedures when mailing a denial notice to a client who has not provided information by day 30 after application.

Citation of Rules Affected by this Order: Amending WAC 388-458-0011.

Statutory Authority for Adoption: RCW 74.04.050, 74.04.055, 74.04.057, 74.04.510, 74.08.090.

Other Authority: 7 C.F.R. 273.10 (g) (1) (ii).

Adopted under notice filed as WSR 21-12-076 on May 28, 2021.

Number of Sections Adopted in Order to Comply with Federal Statute: New 0, Amended 0, Repealed 0; Federal Rules or Standards: New 0, Amended 1, Repealed 0; or Recently Enacted State Statutes: New 0, Amended 0, Repealed 0.

Number of Sections Adopted at the Request of a Nongovernmental Entity: New 0, Amended 0, Repealed 0.

Number of Sections Adopted on the Agency's own Initiative: New 0, Amended 0, Repealed 0.

Number of Sections Adopted in Order to Clarify, Streamline, or Reform Agency Procedures: New 0, Amended 1, Repealed 0.

Number of Sections Adopted using Negotiated Rule Making: New 0, Amended 0, Repealed 0; Pilot Rule Making: New 0, Amended 0, Repealed 0; or Other Alternative Rule Making: New 0, Amended 1, Repealed 0. Date Adopted: October 19, 2021.

> Katherine I. Vasquez Rules Coordinator

SHS-4869.1

AMENDATORY SECTION (Amending WSR 13-18-005, filed 8/22/13, effective 10/1/13)

WAC 388-458-0011 DSHS sends you a denial letter when you can't get benefits. (1) When we finish processing your application, we send you a denial letter if you cannot get benefits.

- (2) On this letter, we tell you:
- (a) Why you cannot get benefits;
- (b) The rules that support our decision;
- (c) The date we finished processing your application; and
- (d) Your right to have your case reviewed or ask for an administrative hearing.

- (3) If we are denying your application because you did not give us information that we needed and we ((can't)) cannot figure out if you are eligible without it, we also tell you $((\frac{on}{}))$ in the letter:
- (a) What ((information you didn't give to us)) to do so your application can be reconsidered;
- (b) The date ((we asked for)) the information ((and the date it)) was due;
- (c) That we cannot figure out if you can get benefits without ((this)) that information; and
 - (d) That we will review your eligibility if:
- (i) For cash assistance, you give us the information within thirty days of the date of the notice; or
- (ii) For food assistance, you give us the information within sixty days of the date you applied.
- (4) We send denial letters to you according to the rules in chapter 388-406 WAC.

[Statutory Authority: RCW 74.04.050, 74.04.055, 74.04.057, 74.08.090, 74.04.510, and 2011 1st sp.s. c 15. WSR 13-18-005, \S 388-458-0011, filed 8/22/13, effective 10/1/13. Statutory Authority: RCW 74.04.050, 74.04.055, 74.04.057, 74.04.510, 74.08.090, and 7 C.F.R. \$ 273.2. WSR 12-19-036, \$ 388-458-0011, filed 9/12/12, effective 10/13/12. Statutory Authority: RCW 74.08.090 and 74.04.510. WSR 01-16-087, § 388-458-0011, filed 7/25/01, effective 9/1/01.]