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SENATE BILL 5509

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State of Washington

52nd Legislature

1991 Regular Session

By Senators Rinehart, Oke, Moore, McDonald and von Reichbauer.

Read first time February 4, 1991. Referred to Committee on Commerce & Labor.

1 AN ACT Relating to automobile mechanics' service bills; and  
2 amending RCW 46.71.043.

3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

4 **Sec. 1.** RCW 46.71.043 and 1982 c 62 s 4 are each amended to read  
5 as follows:

6 (1) An automotive repairman shall post in a prominent place on the  
7 business premises one or more signs, readily visible to customers, in  
8 the following form:

9 YOUR CUSTOMER RIGHTS

10 ON REQUEST, YOU ARE ENTITLED BY LAW TO:

11 (1) A WRITTEN ESTIMATE OF REPAIRS WHICH WILL COST MORE THAN  
12 SEVENTY-FIVE DOLLARS;

13 (2) RETURN OR INSPECTION OF ALL REPLACED PARTS; (~~AND~~))

1 (3) AUTHORIZE ANY REPAIRS WHICH EXCEED THE ESTIMATED PRICE BY  
2 MORE THAN TEN PERCENT; AND  
3 (4) BE INFORMED OF YOUR RIGHTS UNDER THE LAW THAT ARE DESCRIBED  
4 IN CHAPTER 46.71 OF THE REVISED CODE OF WASHINGTON.

5 The first line of each sign shall be in letters not less than one and  
6 one-half inch in height and the remaining lines shall be in letters not  
7 less than three-quarters of an inch in height.

8 (2) An automotive repairman shall print at the top of the front  
9 page of each bill for service submitted to a customer the form  
10 described in subsection (1) of this section. The statement shall be  
11 printed in bold-face type that is at least in ten-point size.