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HOUSE BILL 1300

State of Washington 53rd Legislature 1993 Regular Session

By Representatives Appelwick, Padden, J. Kohl, Riley, Forner, Ballasiotes, Schmidt, Brough, Long, Thibaudeau, Karahalios, Franklin, Johanson, G. Cole, Wood, Casada, Jacobsen, Leonard and H. Myers

Read first time 01/22/93. Referred to Committee on Judiciary.

- 1 AN ACT Relating to discrimination; amending RCW 49.60.010,
- 2 49.60.020, 49.60.030, 49.60.120, 49.60.130, 49.60.174, 49.60.175,
- 3 49.60.176, 49.60.178, 49.60.180, 49.60.190, 49.60.200, 49.60.205,
- 4 49.60.222, 49.60.223, 49.60.224, 49.60.225, 49.60.230, 49.60.240,
- 5 49.60.250, 49.44.090, and 70.124.060; and reenacting and amending RCW
- 6 49.60.040 and 49.60.215.
- 7 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 8 **Sec. 1.** RCW 49.60.010 and 1985 c 185 s 1 are each amended to read 9 as follows:
- 10 This chapter shall be known as the "law against discrimination".
- 11 It is an exercise of the police power of the state for the protection
- 12 of the public welfare, health, and peace of the people of this state,
- 13 and in fulfillment of the provisions of the Constitution of this state
- 14 concerning civil rights. The legislature hereby finds and declares
- 15 that practices of discrimination against any of its inhabitants because
- 16 of race, creed, color, national origin, sex, marital status, age, or
- 17 the presence of any sensory, mental, or physical ((handicap))
- 18 <u>disability or the use of a trained guide dog or service dog by a</u>
- 19 <u>disabled person</u> are a matter of state concern, that such discrimination

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- 1 threatens not only the rights and proper privileges of its inhabitants
- 2 but menaces the institutions and foundation of a free democratic state.
- 3 A state agency is herein created with powers with respect to
- 4 elimination and prevention of discrimination in employment, in credit
- 5 and insurance transactions, in places of public resort, accommodation,
- 6 or amusement, and in real property transactions because of race, creed,
- 7 color, national origin, sex, marital status, age, or the presence of
- 8 any sensory, mental, or physical ((handicap)) disability or the use of
- 9 a trained guide dog or service dog by a disabled person; and the
- 10 commission established hereunder is hereby given general jurisdiction
- 11 and power for such purposes.
- 12 **Sec. 2.** RCW 49.60.020 and 1973 1st ex.s. c 214 s 2 are each 13 amended to read as follows:
- 14 The provisions of this chapter shall be construed liberally for the
- 15 accomplishment of the purposes thereof. Nothing contained in this
- 16 chapter shall be deemed to repeal any of the provisions of any other
- 17 law of this state relating to discrimination because of race, color,
- 18 creed, national origin, sex, marital status, age, or the presence of
- 19 any sensory, mental, or physical ((handicap)) disability, other than a
- 20 law which purports to require or permit doing any act which is an
- 21 unfair practice under this chapter. Nor shall anything herein
- 22 contained be construed to deny the right to any person to institute any
- 23 action or pursue any civil or criminal remedy based upon an alleged
- 24 violation of his or her civil rights.
- 25 **Sec. 3.** RCW 49.60.030 and 1984 c 32 s 2 are each amended to read
- 26 as follows:
- 27 (1) The right to be free from discrimination because of race,
- 28 creed, color, national origin, sex, or the presence of any sensory,
- 29 mental, or physical ((handicap)) disability or the use of a trained
- 30 guide dog or service dog by a disabled person is recognized as and
- 31 declared to be a civil right. This right shall include, but not be
- 32 limited to:
- 33 (a) The right to obtain and hold employment without discrimination;
- 34 (b) The right to the full enjoyment of any of the accommodations,
- 35 advantages, facilities, or privileges of any place of public resort,
- 36 accommodation, assemblage, or amusement;

- 1 (c) The right to engage in real estate transactions without 2 discrimination;
- 3 (d) The right to engage in credit transactions without 4 discrimination;
- 5 (e) The right to engage in insurance transactions or transactions 6 with health maintenance organizations without discrimination: 7 PROVIDED, That a practice which is not unlawful under RCW 48.30.300, 8 48.44.220, or 48.46.370 does not constitute an unfair practice for the 9 purposes of this subparagraph; and
- 10 (f) The right to engage in commerce free from any discriminatory boycotts or blacklists. Discriminatory boycotts or blacklists for 11 purposes of this section shall be defined as the formation or execution 12 13 of any express or implied agreement, understanding, policy or contractual arrangement for economic benefit between any persons which 14 15 is not specifically authorized by the laws of the United States and 16 which is required or imposed, either directly or indirectly, overtly or 17 covertly, by a foreign government or foreign person in order to restrict, condition, prohibit, or interfere with or in order to exclude 18 19 any person or persons from any business relationship on the basis of 20 race, color, creed, religion, sex, the presence of any sensory, mental, or physical disability, or the use of a trained quide dog or service 21 dog by a disabled person, or national origin or lawful business 22 relationship: PROVIDED HOWEVER, That nothing herein contained shall 23 24 prohibit the use of boycotts as authorized by law pertaining to labor 25 disputes and unfair labor practices.
 - (2) Any person deeming himself or herself injured by any act in violation of this chapter shall have a civil action in a court of competent jurisdiction to enjoin further violations, to recover the actual damages sustained by ((him)) the person, or both, together with the cost of suit including a reasonable attorney's fees or any other remedy authorized by this chapter or the United States Civil Rights Act of 1964 as amended; and

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38 39 (3) ((Notwithstanding any other provisions of)) In addition to any penalties provided by this chapter, any ((act)) unfair practice prohibited by this chapter ((related to sex discrimination)) or related to discriminatory boycotts or blacklists which is committed in the course of trade or commerce in the state of Washington as defined in the Consumer Protection Act, chapter 19.86 RCW, ((shall be deemed an unfair practice within the meaning of RCW 19.86.020 and 19.86.030 and

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- 1 subject to all the provisions of chapter 19.86 RCW as now or hereafter
- 2 amended)) is a matter affecting the public interest for the purpose of
- 3 applying chapter 19.86 RCW and is not reasonable in relation to the
- 4 development and preservation of business. A violation of this chapter
- 5 constitutes an unfair or deceptive act or practice in trade or commerce
- 6 for the purpose of applying chapter 19.86 RCW.
- 7 **Sec. 4.** RCW 49.60.040 and 1985 c 203 s 2 and 1985 c 185 s 2 are 8 each reenacted and amended to read as follows:
- 9 As used in this chapter:
- 10 "Person" includes one or more individuals, partnerships,
- 11 associations, organizations, corporations, cooperatives, legal
- 12 representatives, trustees and receivers, or any group of persons; it
- 13 includes any owner, lessee, proprietor, manager, agent, or employee,
- 14 whether one or more natural persons; and further includes any political
- 15 or civil subdivisions of the state and any agency or instrumentality of
- 16 the state or of any political or civil subdivision thereof;
- 17 "Commission" means the Washington state human rights commission;
- 18 "Employer" includes any person acting in the interest of an
- 19 employer, directly or indirectly, who employs eight or more persons,
- 20 and does not include any religious or sectarian organization not
- 21 organized for private profit;
- 22 "Employee" does not include any individual employed by his or her
- 23 parents, spouse, or child, or in the domestic service of any person;
- 24 "Labor organization" includes any organization which exists for the
- 25 purpose, in whole or in part, of dealing with employers concerning
- 26 grievances or terms or conditions of employment, or for other mutual
- 27 aid or protection in connection with employment;
- 28 "Employment agency" includes any person undertaking with or without
- 29 compensation to recruit, procure, refer, or place employees for an
- 30 employer;
- 31 "Marital status" means the legal status of being married, single,
- 32 separated, divorced, or widowed;
- "National origin" includes "ancestry";
- 34 "Full enjoyment of" includes the right to purchase any service,
- 35 commodity, or article of personal property offered or sold on, or by,
- 36 any establishment to the public, and the admission of any person to
- 37 accommodations, advantages, facilities, or privileges of any place of
- 38 public resort, accommodation, assemblage, or amusement, without acts

directly or indirectly causing persons of any particular race, creed, 1 2 color, sex, national origin, or with any sensory, mental, or physical ((handicap)) disability, or the use of a trained guide dog or service 3 4 dog by a ((blind or deaf)) disabled person ((using a trained dog guide)), to be treated as not welcome, accepted, desired, or solicited; 5 "Any place of public resort, accommodation, assemblage, or 6 7 amusement" includes, but is not limited to, any place, licensed or 8 unlicensed, kept for gain, hire, or reward, or where charges are made 9 admission, service, occupancy, or use of any property or facilities, whether conducted for the entertainment, housing, or 10 lodging of transient guests, or for the benefit, use, or accommodation 11 of those seeking health, recreation, or rest, or for the burial or 12 13 other disposition of human remains, or for the sale of goods, merchandise, services, or personal property, or for the rendering of 14 15 personal services, or for public conveyance or transportation on land, 16 water, or in the air, including the stations and terminals thereof and 17 the garaging of vehicles, or where food or beverages of any kind are sold for consumption on the premises, or where public amusement, 18 19 entertainment, sports, or recreation of any kind is offered with or 20 without charge, or where medical service or care is made available, or 21 where the public gathers, congregates, or assembles for amusement, recreation, or public purposes, or public halls, public elevators, and 22 23 public washrooms of buildings and structures occupied by two or more 24 tenants, or by the owner and one or more tenants, or any public library 25 or educational institution, or schools of special instruction, or 26 nursery schools, or day care centers or children's camps: PROVIDED, 27 That nothing contained in this definition shall be construed to include or apply to any institute, bona fide club, or place of accommodation, 28 29 which is by its nature distinctly private, including fraternal 30 organizations, though where public use is permitted that use shall be covered by this chapter; nor shall anything contained in this 31 definition apply to any educational facility, columbarium, crematory, 32 33 mausoleum, or cemetery operated or maintained by a bona fide religious 34 or sectarian institution;

"Real property" includes buildings, structures, real estate, lands, tenements, leaseholds, interests in real estate cooperatives, condominiums, and hereditaments, corporeal and incorporeal, or any interest therein;

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"Real estate transaction" includes the sale, exchange, purchase,
rental, or lease of real property;

"Sex" means gender $((\cdot))$

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4 "Credit transaction" includes any open or closed end credit transaction, whether in the nature of a loan, retail installment 5 transaction, credit card issue or charge, or otherwise, and whether for 6 7 personal or for business purposes, in which a service, finance, or 8 interest charge is imposed, or which provides for repayment in 9 scheduled payments, when such credit is extended in the regular course 10 of any trade or commerce, including but not limited to transactions by banks, savings and loan associations or other financial lending 11 institutions of whatever nature, stock brokers, or by a merchant or 12 13 mercantile establishment which as part of its ordinary business permits or provides that payment for purchases of property or service therefrom 14 15 may be deferred.

16 **Sec. 5.** RCW 49.60.120 and 1985 c 185 s 10 are each amended to read 17 as follows:

The commission shall have the functions, powers and duties:

- 19 (1) To appoint an executive ((secretary)) director and chief 20 examiner, and such investigators, examiners, clerks, and other 21 employees and agents as it may deem necessary, fix their compensation 22 within the limitations provided by law, and prescribe their duties.
- 23 (2) To obtain upon request and utilize the services of all governmental departments and agencies.
- 25 (3) To adopt, promulgate, amend, and rescind suitable rules and 26 regulations to carry out the provisions of this chapter, and the 27 policies and practices of the commission in connection therewith.
- 28 (4) To receive, investigate, and pass upon complaints alleging 29 unfair practices as defined in this chapter.
- (5) To issue such publications and such results of investigations and research as in its judgment will tend to promote good will and minimize or eliminate discrimination because of sex, race, creed, color, national origin, marital status, age, or the presence of any sensory, mental, or physical ((handicap)) disability, or the use of a trained guide dog or service dog by a disabled person.
- 36 (6) To make such technical studies as are appropriate to effectuate 37 the purposes and policies of this chapter and to publish and distribute 38 the reports of such studies.

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- (7) To cooperate and act jointly or by division of labor with the 1 United States or other states, with other Washington state agencies, 2 commissions, and other government entities, and with political 3 4 subdivisions of the state of Washington and their respective human 5 rights agencies to carry out the purposes of this chapter. However, the powers which may be exercised by the commission under this 6 7 subsection permit investigations and complaint dispositions only if the 8 investigations are designed to reveal, or the complaint deals only 9 with, allegations which, if proven, would constitute unfair practices 10 under this chapter. The commission may perform such services for these agencies and be reimbursed therefor. 11
- 12 (8) To foster good relations between minority and majority 13 population groups of the state through seminars, conferences, 14 educational programs, and other intergroup relations activities.

15 **Sec. 6.** RCW 49.60.130 and 1985 c 185 s 11 are each amended to read 16 as follows:

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The commission has power to create such advisory agencies and conciliation councils, local, regional, or state-wide, as in its judgment will aid in effectuating the purposes of this chapter. The commission may empower them to study the problems of discrimination in all or specific fields of human relationships or in specific instances of discrimination because of sex, race, creed, color, national origin, marital status, age, or the presence of any sensory, mental, or physical ((handicap)) disability or the use of a trained guide dog or service dog by a disabled person; to foster through community effort or otherwise good will, cooperation, and conciliation among the groups and elements of the population of the state, and to make recommendations to the commission for the development of policies and procedures in general and in specific instances, and for programs of formal and informal education which the commission may recommend to the appropriate state agency.

Such advisory agencies and conciliation councils shall be composed of representative citizens, serving without pay, but with reimbursement for travel expenses in accordance with RCW 43.03.050 and 43.03.060 as now existing or hereafter amended, and the commission may make provision for technical and clerical assistance to such agencies and councils and for the expenses of such assistance. The commission may

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- 1 use organizations specifically experienced in dealing with questions of
- 2 discrimination.
- 3 **Sec. 7.** RCW 49.60.174 and 1988 c 206 s 902 are each amended to 4 read as follows:
- 5 (1) For the purposes of determining whether an unfair practice 6 under this chapter has occurred, claims of discrimination based on 7 actual or perceived HIV infection shall be evaluated in the same manner 8 as other claims of discrimination based on sensory, mental, or physical 9 ((handicap)) disability; or the use of a trained guide dog or service 10 dog by a disabled person.
- (2) Subsection (1) of this section shall not apply to transactions with insurance entities, health service contractors, or health maintenance organizations subject to RCW 49.60.030(1)(e) or 49.60.178 to prohibit fair discrimination on the basis of actual HIV infection
- 15 status when bona fide statistical differences in risk or exposure have
- 16 been substantiated.
- 17 (3) For the purposes of this chapter, "HIV" means the human 18 immunodeficiency virus, and includes all HIV and HIV-related viruses 19 which damage the cellular branch of the human immune system and leave 20 the infected person immunodeficient.
- 21 **Sec. 8.** RCW 49.60.175 and 1979 c 127 s 4 are each amended to read 22 as follows:
- It shall be an unfair practice to use the sex, race, creed, color,
- 24 national origin, marital status, or the presence of any sensory,
- 25 mental, or physical ((handicap)) disability of any person, or the use
- 26 of a trained quide dog or service dog by a disabled person, concerning
- 27 an application for credit in any credit transaction to determine the
- 28 credit worthiness of an applicant.
- 29 **Sec. 9.** RCW 49.60.176 and 1979 c 127 s 5 are each amended to read 30 as follows:
- 31 (1) It is an unfair practice for any person whether acting for
- 32 himself, herself, or another in connection with any credit transaction
- 33 because of race, creed, color, national origin, sex, marital status, or
- 34 the presence of any sensory, mental, or physical ((handicap))
- 35 <u>disability or the use of a trained guide dog or service dog by a</u>
- 36 <u>disabled person</u>:

(a) To deny credit to any person;

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- 2 (b) To increase the charges or fees for or collateral required to 3 secure any credit extended to any person;
- 4 (c) To restrict the amount or use of credit extended or to impose 5 different terms or conditions with respect to the credit extended to 6 any person or any item or service related thereto;
- 7 (d) To attempt to do any of the unfair practices defined in this 8 section.
- 9 (2) Nothing in this section shall prohibit any party to a credit 10 transaction from considering the credit history of any individual 11 applicant.
- 12 (3) Further, nothing in this section shall prohibit any party to a 13 credit transaction from considering the application of the community 14 property law to the individual case or from taking reasonable action 15 thereon.
- 16 **Sec. 10.** RCW 49.60.178 and 1984 c 32 s 1 are each amended to read 17 as follows:
- 18 It is an unfair practice for any person whether acting for himself, 19 herself, or another in connection with an insurance transaction or transaction with a health maintenance organization to cancel or fail or 20 21 refuse to issue or renew insurance or a health maintenance agreement to 22 any person because of sex, marital status, race, creed, color, national 23 origin, or the presence of any sensory, mental, or physical 24 ((handicap)) disability or the use of a trained guide dog or service 25 dog by a disabled person: PROVIDED, That a practice which is not unlawful under RCW 48.30.300, 48.44.220, or 48.46.370 does not 26 constitute an unfair practice for the purposes of this section. For 27 the purposes of this section, "insurance transaction" is defined in RCW 28 29 48.01.060, health maintenance agreement is defined in RCW 48.46.020, 30 and "health maintenance organization" is defined in RCW 48.46.020.
- The fact that such unfair practice may also be a violation of chapter 48.30, 48.44, or 48.46 RCW does not constitute a defense to an action brought under this section.
- The insurance commissioner, under RCW 48.30.300, and the human rights commission, under chapter 49.60 RCW, shall have concurrent jurisdiction under this section and shall enter into a working agreement as to procedure to be followed in complaints under this section.

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1 **Sec. 11.** RCW 49.60.180 and 1985 c 185 s 16 are each amended to 2 read as follows:

It is an unfair practice for any employer:

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- 4 (1) To refuse to hire any person because of age, sex, marital status, race, creed, color, national origin, or the presence of any 5 sensory, mental, or physical ((handicap)) disability or the use of a 6 7 trained quide dog or service dog by a disabled person, unless based 8 upon a bona fide occupational qualification: PROVIDED, That the 9 prohibition against discrimination because of such ((handicap)) 10 disability shall not apply if the particular disability prevents the proper performance of the particular worker involved. 11
- (2) To discharge or bar any person from employment because of age, sex, marital status, race, creed, color, national origin, or the presence of any sensory, mental, or physical ((handicap)) disability or the use of a trained guide dog or service dog by a disabled person.
 - (3) To discriminate against any person in compensation or in other terms or conditions of employment because of age, sex, marital status, race, creed, color, national origin, or the presence of any sensory, mental, or physical ((handicap)) disability or the use of a trained guide dog or service dog by a disabled person: PROVIDED, That it shall not be an unfair practice for an employer to segregate washrooms or locker facilities on the basis of sex, or to base other terms and conditions of employment on the sex of employees where the commission by regulation or ruling in a particular instance has found the employment practice to be appropriate for the practical realization of equality of opportunity between the sexes.
- 27 (4) To print, or circulate, or cause to be printed or circulated 28 any statement, advertisement, or publication, or to use any form of 29 application for employment, or to make any inquiry in connection with 30 prospective employment, which expresses any limitation, specification, or discrimination as to age, sex, marital status, race, creed, color, 31 national origin, or the presence of any sensory, mental, or physical 32 ((handicap)) disability or the use of a trained guide dog or service 33 34 dog by a disabled person, or any intent to make any such limitation, 35 specification, or discrimination, unless based upon a bona fide occupational qualification: PROVIDED, Nothing contained herein shall 36 37 prohibit advertising in a foreign language.

1 Sec. 12. RCW 49.60.190 and 1985 c 185 s 17 are each amended to 2 read as follows:

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It is an unfair practice for any labor union or labor organization:

- 4 (1) To deny membership and full membership rights and privileges to any person because of age, sex, marital status, race, creed, color, 5 6 national origin, or the presence of any sensory, mental, or physical 7 ((handicap)) disability or the use of a trained guide dog or service 8 dog by a disabled person.
- 9 (2) To expel from membership any person because of age, sex, 10 marital status, race, creed, color, national origin, or the presence of any sensory, mental, or physical ((handicap)) disability or the use of 11 a trained guide dog or service dog by a disabled person. 12
- 13 (3) To discriminate against any member, employer, employee, or other person to whom a duty of representation is owed because of age, 14 15 sex, marital status, race, creed, color, national origin, or the 16 presence of any sensory, mental, or physical ((handicap)) disability or 17 the use of a trained quide dog or service dog by a disabled person.
- 18 Sec. 13. RCW 49.60.200 and 1973 1st ex.s. c 214 s 9 are each 19 amended to read as follows:

It is an unfair practice for any employment agency to fail or 20 refuse to classify properly or refer for employment, or otherwise to 21 discriminate against, an individual because of age, sex, marital 22 23 status, race, creed, color, national origin, or the presence of any 24 sensory, mental, or physical ((handicap)) disability or the use of a 25 trained guide dog or service dog by a disabled person, or to print or circulate, or cause to be printed or circulated any statement, advertisement, or publication, or to use any form of application for employment, or to make any inquiry in connection with prospective 28 employment, which expresses any limitation, specification discrimination as to age, sex, race, creed, color, or national origin, or the presence of any sensory, mental, or physical ((handicap)) disability or the use of a trained guide dog or service dog by a 33 disabled person, or any intent to make any such limitation, 34 specification, or discrimination, unless based upon a bona fide occupational qualification: PROVIDED, Nothing contained herein shall 35 36 prohibit advertising in a foreign language.

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1 **Sec. 14.** RCW 49.60.205 and 1985 c 185 s 28 are each amended to 2 read as follows:

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No person shall be considered to have committed an unfair practice 4 on the basis of age discrimination unless the practice ((discriminates against a person between the age of forty and seventy years and)) violates RCW 49.44.090. It is a defense to any complaint of an unfair practice of age discrimination that the practice does not violate RCW 49.44.090.

9 Sec. 15. RCW 49.60.215 and 1985 c 203 s 1 and 1985 c 90 s 6 are each reenacted and amended to read as follows: 10

It shall be an unfair practice for any person or ((his)) the 11 12 person's agent or employee to commit an act which directly or indirectly results in any distinction, restriction, or discrimination, 13 14 or the requiring of any person to pay a larger sum than the uniform 15 rates charged other persons, or the refusing or withholding from any patronage, custom, presence, frequenting, person the admission, 16 dwelling, staying, or lodging in any place of public resort, 17 18 accommodation, assemblage, or amusement, except for conditions and 19 limitations established by law and applicable to all persons, regardless of race, creed, color, national origin, sex, the presence of 20 any sensory, mental, or physical ((handicap)) disability, or the use of 21 a trained ((dog)) guide dog or service dog by a ((blind, deaf, or 22 23 physically)) disabled person: PROVIDED, That this section shall not be 24 construed to require structural changes, modifications, or additions to 25 make any place accessible to a ((handicapped)) disabled person except as otherwise required by law: PROVIDED, That behavior or actions 26 constituting a risk to property or other persons can be grounds for 27 refusal and shall not constitute an unfair practice. 28

- 29 Sec. 16. RCW 49.60.222 and 1989 c 61 s 1 are each amended to read as follows: 30
- It is an unfair practice for any person, whether acting for 31 himself, herself, or another, because of sex, marital status, race, 32 33 creed, color, national origin, the presence of any sensory, mental, or
- physical ((handicap)) disability, or the use of a trained guide dog or 34
- 35 service dog by a ((blind, deaf, or physically)) disabled person:
- (1) To refuse to engage in a real estate transaction with a person; 36

- 1 (2) To discriminate against a person in the terms, conditions, or 2 privileges of a real estate transaction or in the furnishing of 3 facilities or services in connection therewith;
- 4 (3) To refuse to receive or to fail to transmit a bona fide offer to engage in a real estate transaction from a person;
- 6 (4) To refuse to negotiate for a real estate transaction with a 7 person;
- 8 (5) To represent to a person that real property is not available 9 for inspection, sale, rental, or lease when in fact it is so available, 10 or to fail to bring a property listing to his <u>or her</u> attention, or to 11 refuse to permit ((him)) the person to inspect real property;
- (6) To print, circulate, post, or mail, or cause to be so published a statement, advertisement, or sign, or to use a form of application for a real estate transaction, or to make a record or inquiry in connection with a prospective real estate transaction, which indicates, directly or indirectly, an intent to make a limitation, specification, or discrimination with respect thereto;
- (7) To offer, solicit, accept, use, or retain a listing of real property with the understanding that a person may be discriminated against in a real estate transaction or in the furnishing of facilities or services in connection therewith;
 - (8) To expel a person from occupancy of real property;

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- (9) To discriminate in the course of negotiating, executing, or financing a real estate transaction whether by mortgage, deed of trust, contract, or other instrument imposing a lien or other security in real property, or in negotiating or executing any item or service related thereto including issuance of title insurance, mortgage insurance, loan guarantee, or other aspect of the transaction. Nothing in this section shall limit the effect of RCW 49.60.176 relating to unfair practices in credit transactions; or
- 31 (10) To attempt to do any of the unfair practices defined in this 32 section.
- Notwithstanding any other provision of law, it shall not be an unfair practice or a denial of civil rights for any public or private educational institution to separate the sexes or give preference to or limit use of dormitories, residence halls, or other student housing to persons of one sex or to make distinctions on the basis of marital or family status.

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- 1 This section shall not be construed to require structural changes,
- 2 modifications, or additions to make facilities accessible to a
- 3 ((handicapped)) disabled person except as otherwise required by law.
- 4 Nothing in this section affects the rights and responsibilities of
- 5 landlords and tenants pursuant to chapter 59.18 RCW.
- 6 **Sec. 17.** RCW 49.60.223 and 1979 c 127 s 9 are each amended to read 7 as follows:
- 8 It is an unfair practice for any person, for profit, to induce or
- 9 attempt to induce any person to sell or rent any real property by
- 10 representations regarding the entry or prospective entry into the
- 11 neighborhood of a person or persons of a particular race, creed, color,
- 12 national origin, <u>sex</u>, or with any sensory, mental, or physical
- 13 ((handicap)) disability and/or the use of a trained guide dog or
- 14 service dog by a disabled person.
- 15 **Sec. 18.** RCW 49.60.224 and 1979 c 127 s 10 are each amended to 16 read as follows:
- 17 (1) Every provision in a written instrument relating to real
- 18 property which purports to forbid or restrict the conveyance,
- 19 encumbrance, occupancy, or lease thereof to individuals of a specified
- 20 race, creed, color, national origin, sex, or with any sensory, mental,
- 21 or physical ((handicap)) disability, or the use of a trained guide dog
- 22 or service dog by a disabled person, and every condition, restriction,
- 23 or prohibition, including a right of entry or possibility of reverter,
- 24 which directly or indirectly limits the use or occupancy of real
- 25 property on the basis of race, creed, color, national origin, ((or))
- 26 <u>sex</u>, the presence of any sensory, mental, or physical ((handicap))
- 27 disability, or the use of a trained guide dog or service dog by a
- 28 <u>disabled person</u> is void.
- 29 (2) It is an unfair practice to insert in a written instrument
- 30 relating to real property a provision that is void under this section
- 31 or to honor or attempt to honor such a provision in the chain of title.
- 32 **Sec. 19.** RCW 49.60.225 and 1985 c 185 s 19 are each amended to
- 33 read as follows:
- When a determination has been made under RCW 49.60.250 that an
- 35 unfair practice involving real property has been committed, the
- 36 commission may, in addition to other relief authorized by RCW

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- 1 49.60.250, award the complainant up to one thousand dollars for loss of
- 2 the right secured by RCW 49.60.010, 49.60.030, 49.60.040, and 49.60.222
- 3 through 49.60.226, as now or hereafter amended, to be free from
- 4 discrimination in real property transactions because of sex, marital
- 5 status, race, creed, color, national origin, or the presence of any
- 6 sensory, mental, or physical ((handicap)) disability or the use of a
- 7 trained quide dog or service dog by a disabled person. Enforcement of
- 8 the order and appeal therefrom by the complainant or respondent shall
- 9 be made as provided in RCW 49.60.260 and 49.60.270.
- 10 **Sec. 20.** RCW 49.60.230 and 1985 c 185 s 21 are each amended to
- 11 read as follows:
- 12 <u>(1)</u> Who may file a complaint:
- 13 $((\frac{1}{1}))$ (a) Any person claiming to be aggrieved by an alleged
- 14 unfair practice may, personally or by his or her attorney, make, sign,
- 15 and file with the commission a complaint in writing under oath or by
- 16 <u>declaration</u>. The complaint shall state the name ((and address)) of the
- 17 person alleged to have committed the unfair practice and the
- 18 particulars thereof, and contain such other information as may be
- 19 required by the commission.
- 20 $((\frac{2}{2}))$ Whenever it has reason to believe that any person has
- 21 been engaged or is engaging in an unfair practice, the commission may
- 22 issue a complaint.
- (((3))) (c) Any employer or principal whose employees, or agents,
- 24 or any of them, refuse or threaten to refuse to comply with the
- 25 provisions of this chapter may file with the commission a written
- 26 complaint under oath or by declaration asking for assistance by
- 27 conciliation or other remedial action.
- 28 (2) Any complaint filed pursuant to this section must be so filed
- 29 within six months after the alleged act of discrimination.
- 30 **Sec. 21.** RCW 49.60.240 and 1985 c 185 s 22 are each amended to
- 31 read as follows:
- 32 After the filing of any complaint, the chairperson of the
- 33 commission shall refer it to the appropriate section of the
- 34 commission's staff for prompt investigation and ascertainment of the
- 35 facts alleged in the complaint. The investigation shall be limited to
- 36 the alleged facts contained in the complaint. The results of the
- 37 investigation shall be reduced to written findings of fact, and a

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- finding shall be made that there is or that there is not reasonable 1 2 cause for believing that an unfair practice has been or is being committed. A copy of said findings shall be ((furnished)) provided to 3 4 the complainant and to the person named in such complaint, hereinafter 5 referred to as the respondent.
- If the finding is made that there is reasonable cause for believing 6 that an unfair practice has been or is being committed, the 7 8 commission's staff shall immediately endeavor to eliminate the unfair 9 practice by conference, conciliation and persuasion.
- 10 If an agreement is reached for the elimination of such unfair 11 practice as a result of such conference, conciliation and persuasion, 12 the agreement shall be reduced to writing and signed by the respondent, 13 and an order shall be entered by the commission setting forth the terms of said agreement. No order shall be entered by the commission at this 14 15 stage of the proceedings except upon such written agreement.
- If no such agreement can be reached, a finding to that effect shall 16 17 be made and reduced to writing, with a copy thereof ((furnished)) 18 <u>provided</u> to the complainant and the respondent.
- 19 Sec. 22. RCW 49.60.250 and 1992 c 118 s 5 are each amended to read 20 as follows:
- 21 (1) In case of failure to reach an agreement for the elimination of 22 such unfair practice, and upon the entry of findings to that effect, 23 the entire file, including the complaint and any and all findings made, 24 shall be certified to the chairperson of the commission. 25 chairperson of the commission shall thereupon request the appointment of an administrative law judge under Title 34 RCW to hear the complaint and shall cause to be issued and served in the name of the commission a written notice, together with a copy of the complaint, as the same 28 may have been amended, requiring the respondent to answer the charges of the complaint at a hearing before the administrative law judge, at a time and place to be specified in such notice. 31
- 32 (2) The place of any such hearing may be the office of the 33 commission or another place designated by it. The case in support of 34 the complaint shall be presented at the hearing by counsel for the PROVIDED, That the complainant may retain independent 35 commission: 36 counsel and submit testimony and be fully heard. No member or employee of the commission who previously made the investigation or caused the 37 notice to be issued shall participate in the hearing except as a 38

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witness, nor shall the member or employee participate in the deliberations of the administrative law judge in such case. Any endeavors or negotiations for conciliation shall not be received in evidence.

- 5 (3) The respondent shall file a written answer to the complaint and 6 appear at the hearing in person or otherwise, with or without counsel, 7 and submit testimony and be fully heard. The respondent has the right 8 to cross-examine the complainant.
- 9 (4) The administrative law judge conducting any hearing may permit 10 reasonable amendment to any complaint or answer. Testimony taken at 11 the hearing shall be under oath and recorded.
- (5) If, upon all the evidence, the administrative law judge finds 12 13 that the respondent has engaged in any unfair practice, the administrative law judge shall state findings of fact and shall issue 14 15 and file with the commission and cause to be served on such respondent 16 an order requiring such respondent to cease and desist from such unfair 17 practice and to take such affirmative action, including, (but not limited to) hiring, reinstatement or upgrading of employees, with or 18 19 without back pay, an admission or restoration to full membership rights 20 in any respondent organization, or to take such other action as, in the judgment of the administrative law judge, will effectuate the purposes 21 of this chapter, including action that could be ordered by a court, 22 23 except that damages for humiliation and mental suffering shall not 24 exceed ((one)) ten thousand dollars, and including a requirement for 25 report of the matter on compliance.
 - (6) If a determination is made that retaliatory action, as defined in RCW 42.40.050, has been taken against a whistleblower, as defined in RCW 42.40.020, the administrative law judge may, in addition to any other remedy, impose a civil penalty upon the retaliator of up to three thousand dollars and issue an order to the state employer to suspend the retaliator for up to thirty days without pay. At a minimum, the administrative law judge shall require that a letter of reprimand be placed in the retaliator's personnel file. All penalties recovered shall be paid into the state treasury and credited to the general fund.

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38 39 (7) The final order of the administrative law judge shall include a notice to the parties of the right to obtain judicial review of the order by appeal in accordance with the provisions of RCW 34.05.510 through 34.05.598, and that such appeal must be served and filed within thirty days after the service of the order on the parties.

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- 1 (8) If, upon all the evidence, the administrative law judge finds 2 that the respondent has not engaged in any alleged unfair practice, the 3 administrative law judge shall state findings of fact and shall 4 similarly issue and file an order dismissing the complaint.
- 5 (9) An order dismissing a complaint may include an award of reasonable attorneys' fees in favor of the respondent if 6 the 7 judge concludes administrative law that the complaint was 8 frivolous((-)) or unreasonable((- or groundless)).
- 9 (10) The commission shall establish rules of practice to govern, 10 expedite, and effectuate the foregoing procedure.
- 11 **Sec. 23.** RCW 49.44.090 and 1985 c 185 s 30 are each amended to 12 read as follows:
- 13 It shall be an unfair practice:
- 14 (1) For an employer or licensing agency, because an individual is 15 ((between the ages of)) forty ((and seventy)) years of age or older, to 16 refuse to hire or employ or license or to bar or to terminate from employment such individual, or to discriminate against such individual 17 18 in promotion, compensation or in terms, conditions or privileges of 19 employment: PROVIDED, That employers or licensing agencies may establish reasonable minimum and/or maximum age limits with respect to 20 candidates for positions of employment, which positions are of such a 21 nature as to require extraordinary physical effort, endurance, 22 23 condition or training, subject to the approval of the executive 24 ((secretary)) director of the Washington state human rights commission 25 or the director of labor and industries through the division of industrial relations. 26
- 27 (2) For any employer, licensing agency or employment agency to print or circulate or cause to be printed or circulated any statement, 28 29 advertisement, or publication, or to use any form of application for 30 employment or to make any inquiry in connection with prospective employment, which expresses limitation, 31 any specification discrimination respecting individuals ((between the ages of)) forty 32 33 ((and seventy)) years of age or older: PROVIDED, That nothing herein 34 shall forbid a requirement of disclosure of birth date upon any form of application for employment or by the production of a birth certificate 35 36 or other sufficient evidence of the applicant's true age after an 37 employee is hired.

Nothing contained in this section or in RCW 49.60.180 as to age 1 2 shall be construed to prevent the termination of the employment of any person who is physically unable to perform his or her duties or to 3 4 affect the retirement policy or system of any employer where such 5 policy or system is not merely a subterfuge to evade the purposes of this section; nor shall anything in this section or in RCW 49.60.180 be 6 deemed to preclude the varying of insurance coverages according to an 7 8 employee's age; nor shall this section be construed as applying to any 9 state, county, or city law enforcement agencies, or as superseding any 10 law fixing or authorizing the establishment of reasonable minimum or maximum age limits with respect to candidates for certain positions in 11 public employment which are of such a nature as to 12 extraordinary physical effort, or which for other reasons warrant 13 consideration of age factors. 14

- 15 **Sec. 24.** RCW 70.124.060 and 1981 c 174 s 5 are each amended to 16 read as follows:
- 17 (1) A person other than a person alleged to have committed the 18 abuse or neglect participating in good faith in the making of a report 19 pursuant to this chapter, or testifying as to alleged patient abuse or neglect in a judicial proceeding, shall in so doing be immune from any 20 liability, civil or criminal, arising out of such reporting or 21 22 testifying under any law of this state or its political subdivisions, 23 and if such person is an employee of a nursing home or state hospital 24 it shall be an unfair practice under chapter 49.60 RCW for the employer 25 to ((dismiss said)) discharge, expel, or otherwise discriminate against the employee for such reporting activity. 26
- (2) Conduct conforming with the reporting requirements of this chapter shall not be deemed a violation of the confidential communication privilege of RCW 5.60.060 (3) or (4) or 18.83.110. Nothing in this chapter shall be construed as to supersede or abridge remedies provided in chapter 4.92 RCW.
- NEW SECTION. Sec. 25. If any provision of this act or its application to any person or circumstance is held invalid, the remainder of the act or the application of the provision to other persons or circumstances is not affected.

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