
HOUSE BILL 1439

State of Washington

53rd Legislature

1993 Regular Session

By Representatives Leonard, Riley, Karahalios, Brown, Flemming, Wolfe, Veloria, Thomas, Pruitt and King

Read first time 01/27/93. Referred to Committee on Human Services.

1 AN ACT Relating to management of cases administered through
2 community action agencies; and making an appropriation.

3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

4 NEW SECTION. **Sec. 1.** (1) The sum of two million dollars, or as
5 much thereof as may be necessary, is appropriated for the biennium
6 ending June 30, 1995, from the general fund to the department of social
7 and health services for the purpose of implementing a state-wide pilot
8 program to demonstrate the effectiveness of case management as a tool
9 to support self-reliance, above levels qualifying for public assistance
10 entitlements, for low-income individuals and families who are caught in
11 chronic poverty.

12 (2) The department of social and health services shall provide
13 geographically balanced state-wide implementation of the pilot program
14 through the Washington community action agency network. At least
15 twenty community action agencies shall be selected, assuring a balance
16 between rural, urban, and small-town communities. The department shall
17 also provide for third-party evaluation to include a random design
18 control group over the length of the operation. Short and long-term

1 project effectiveness shall be measured; a state-wide data collection
2 system shall be implemented.

3 (3) The pilot program shall implement the case management model
4 developed by the Washington state community action agency association
5 field study conducted during the 1991-93 biennium. The client/staff
6 ratio for the program shall remain at or below twenty-to-one per year.
7 All clients must have incomes that fall below the federally established
8 poverty level or that qualify them for public assistance. During each
9 successive year of the program an additional twenty clients shall be
10 added to the case load of each worker while at the same time
11 maintaining long-term follow-up with first year clients as needed.

12 (4) The pilot program shall include the following elements of the
13 case management process:

- 14 (a) Prescreening and routing;
- 15 (b) Screening;
- 16 (c) Program intake;
- 17 (d) Case management staffing;
- 18 (e) Review for eligibility;
- 19 (f) Selection and assignment of staff;
- 20 (g) Service plans;
- 21 (h) Assessment;
- 22 (i) Goal setting and objectives;
- 23 (j) Coordinated service delivery;
- 24 (k) Follow-up;
- 25 (l) Assurance of completed service plans;
- 26 (m) Measurement of family progress;
- 27 (n) Problem resolution, termination, and closure; and
- 28 (o) Long-term follow-up, with outcome evaluation.

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